

APPENDIX G: CCR Certification Form (Suggested Format)


Consumer Confidence Report Certification Form (to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State Board's website at http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml)

Water System Name: City of Santa Ana

Water System Number: 3010038

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 27, 2019 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Name: Robert Hernandez
Signature: 
Title: Water Services Quality Supervisor
Phone Number: (714) 647-3341 Date: July 10, 2019

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: _____
- X "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
- X Posting the CCR on the Internet at www.santaanaccr.org
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - X Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www.santaanaccr.org
- ☐ For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).

Consumer Confidence Report

Certification Form

(To be submitted with a copy of the CCR)

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Customers were notified of the availability of the CCR via bus shelter ads, utility bill inserts mailed to all customers with QR Code attached, ongoing messaging in utility mailed bills and online bills to all customers, flyers available and displayed at all Special Events attended by the City's Water Resources Outreach Program and displayed at all city facilities

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.

SANTA ANA'S 2018 WATER QUALITY REPORT

COMING IN
JUNE

The Value of **Water**



To download or view online,
visit: SantaAnaCCR.org





CONTRACT FOR OUTDOOR ADVERTISING

CONTRACTED DIRECTLY BY ADVERTISER:			
CUSTOMER #	231186	INVOICE	
NAME	City of Santa Ana		
ADDRESS	20 Civic Center Plaza		
CITY/STATE/ZIP	Santa Ana, CA 92701		
CONTACT	Christy Kindig		
EMAIL ADDRESS	ckindig@santa-ana.org		
PHONE #	714-647-5088	FAX #	
P.O. #			
PRODUCT NAME	Public Service		

[illegible]

No charge for production or installation per agreement.

Space Amount		\$ -	\$ -
Production Charges			
Sales Tax on Production	0.000%	\$ -	\$ -
Total Production		\$ -	\$ -
Extension Charges			
Extended Illumination			
Estimated Shipping Charges			
TOTAL INVOICE AMOUNT		\$ -	\$ -

Agency/Advertiser hereby contracts for the outdoor advertising services described above upon the terms set forth above AND ON PAGES 2 AND 3, which Agency/Advertiser hereby acknowledges and confirms receipt of by executing in the space provided below. Contracts transmitted to Clear Channel Outdoor via fax machines or electronic mail are to be treated as original contracts. This contract must be signed by both Agency or Advertiser and CCO to be effective.

Advertiser: City of Santa Ana
Signature: Christy Kindig
Name: CHRISTY KINDIG Date 3/12/11

Signature: _____ Name: Greg McGrath Date: _____

FOR INTERNAL USE:		Contract No.		File Name	
		A/E (s) Name / No.		Selling Branch Address	
New	<input type="text"/>	LA House HS 11011		19320 Harborgate Way - Torrance, CA 90501	
Renewal	<input type="text"/>			(310) 755-7272	
Takeover	<input type="text"/>			Phone (310) 755-7200 Fax (310) 755-7353	
Product / Class Number:		Market Type:			



CONTRACT FOR OUTDOOR ADVERTISING STANDARD TERMS

1. DEFINED TERMS. As used in this Contract, these terms shall have the meanings set forth below:

"Advertising Materials" shall mean all Printed Advertising Materials and Digital Advertising Materials, as each is defined in Section 4.
 "Campaign" shall mean the advertising campaign described in the Sales Contract.
 "CC Portal" shall mean the software utilized by Clear Channel and authorized Customers to serve and deliver Dynamic Content to digital signs.
 "Clear Channel" shall mean Clear Channel Outdoor, Inc., a Delaware corporation and its successors and assigns.
 "Commencement Date" shall mean the date identified as the commencement date of the Campaign in the Sales Contract.
 "Confidential Information" shall mean any information relating to or disclosed to Customer arising from or in connection with any and all pricing information for this Contract.
 "Contract" shall mean the applicable Sales Contract, these terms and conditions and all guidelines expressly referred to herein, all as the same may be modified from time to time.
 "Customer" shall mean the advertiser and any agency or buying service named in the Sales Contract.
 "Delivery Date" shall mean the date(s) for the delivery of Advertising Materials as set forth in the Sales Contract.
 "Dynamic Content" shall mean data and information feeds supplied by or on behalf of the Customer, such as sports scores, weather or traffic information.
 "Sales Contract" shall mean the Contract for Advertising by and between Clear Channel and the Customer setting forth the terms and conditions of the Campaign.
 "Sign" or "Signs" shall mean the sign or signs identified in the Sales Contract for the placement of the advertising for the Campaign.

2. PAYMENT

a. Customer shall pay in advance for the services covered by this Contract unless otherwise expressly agreed to in writing.
 b. If Clear Channel has extended credit to Customer, Clear Channel shall, from time to time at intervals following the Commencement Date, bill the "Invoice to" Customer at the e-mail address set forth in the Sales Contract, or to the address provided by Customer if Customer chooses to receive invoices by mail.
 c. Payment by Customer for services rendered hereunder is due within 30 days of the date of the invoice, unless otherwise agreed to in writing.
 d. Past due accounts shall be charged interest from the date of the invoice at a per annum rate of 12%, or the highest rate allowed by applicable law, whichever is less.
 e. If Customer disputes any charges or notices any errors on an invoice, Customer shall contact Clear Channel via email sent to ccbilling@clearchannel.com within 10 days of the invoice date, stating the invoice number, amount and description of the alleged dispute or error, and provide any supporting documentation as may be reasonably required by Clear Channel. All invoice charges shall be considered valid if Customer fails to timely provide notice to Clear Channel of any dispute or error as required herein.
 f. If Customer is past due in payment of any amount, Clear Channel may change the terms of payment by giving Customer written notice. If Clear Channel refers this Contract for collection, Customer shall pay all collection costs incurred by Clear Channel, including reasonable attorney's fees and court costs.

3. RIGHTS, OBLIGATIONS AND OTHER AGREEMENTS OF THE PARTIES

3.1 OF CUSTOMER

a. Customer represents and warrants to Clear Channel that
 (1) at all times hereunder, all of Customer's products and services, Advertising Materials and, to the extent applicable, all Dynamic Content placed on Sign or Signs, shall comply with all applicable federal, state and local laws and regulations,
 (2) Customer is the rightful owner or licensee of the advertising content and the advertising content (i) does not infringe, violate, or misappropriate any trademark, patent, copyright, trade secret, or any other intellectual property right of any third party, (ii) does not contain libelous material, and (iii) includes any disclaimers that may be required by applicable laws, statutes, ordinances, rules and regulations.
 (3) if the Customer entering into this Contract is an agency or buying service, it has the right to grant the rights and licenses granted herein and the right, power and authority to enter into this Contract on behalf of the advertiser. All legal obligations arising under this Contract are and shall be binding on said agency or buying service and the advertiser, and
 (4) if this Contract is entered into by an agency or buying service as Customer on behalf of an advertiser, such agency or buying service is liable for invoice payments only to the extent it has been paid by the advertiser. The agency or buying service hereby assigns to Clear Channel all of its rights, title and interest in any claim it may hereafter have in the event of a bankruptcy by the advertiser for payment under this Contract and agrees not to file any protest to such claim of Clear Channel.

3.2 OF CLEAR CHANNEL

a. Clear Channel, at its sole discretion, may reject or remove any advertising material, art or copy, submitted by Customer for any reason or no reason at any time during the term of this Contract. In such case, (i) Clear Channel and/or Customer may terminate this Contract and Clear Channel will reimburse Customer any prepaid amounts made by Customer to Clear Channel for the unexpired portion of the Contract and (ii) unless Clear Channel's rejection or removal is with good reason, Customer shall be entitled to receive from Clear Channel a sum equal to the actual non-cancelable out-of-pocket costs necessarily incurred by Customer for production and delivery to Clear Channel of the Advertising Materials hereunder which were not displayed.
 b. Subject to Clear Channel's right to remove posted copy, all approved Advertising Materials, shall be posted, installed and maintained by Clear Channel or its designee in accordance with the terms of the Sales Contract.
 c. Clear Channel's obligations under this Contract are subject to and subordinate to the terms and conditions of any applicable leases and all other agreements, licenses and permits relating to any Signs and to applicable federal, state and local laws and regulations.
 d. If Advertising Materials are timely delivered, Clear Channel shall complete posting or vinyl installation of the displays no later than 5 working days after the display date specified in the Sales Contract and commence billing on the date copy is fully displayed.
 e. For non-digital Signs, illumination will only be provided if illumination is indicated on the Sales Contract, and will be from dusk until midnight, unless a dollar amount appears next to "Extended Illumination"; provided that in all cases illumination hours will be limited to those hours prescribed by applicable law.
 f. TO THE EXTENT PERMITTED BY LAW, CLEAR CHANNEL MAKES NO WARRANTIES OF ANY KIND, EXPRESS, IMPLIED OR STATUTORY, ABOUT THE SERVICES DESCRIBED IN THIS CONTRACT AND DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE.

3.3 TAXES. Clear Channel shall pay all personal property taxes attributable to the Signs and Customer shall be responsible for all other federal, state and local taxes in respect of this Contract.

4. CONTENT, PRODUCTION AND DELIVERY

4.1 PRINTED ARTWORK AND PRODUCTION MATERIALS

a. "Printed Advertising Materials" is defined as materials of quality and in quantity as specified in the Production Contract if applicable, or as otherwise agreed to by the parties to meet the needs hereunder, at places designated by Clear Channel, shipping charges prepaid, and in weight tensile strength, opacity, size and sort. Customer shall be responsible for any and all costs in connection with the creation, production and delivery to Clear Channel of the Printed Advertising Materials as contemplated under this Contract (but not less than a minimum quantity of one complete set of materials and instructions for every display to be posted or vinyl installed).
 b. Customer shall deliver Printed Advertising Materials to Clear Channel not less than 5 business days prior to such Commencement Date. Clear Channel may require additional time for the delivery of Printed Advertising Materials as required under the circumstances, including, without limitation, if third party approval for the Printed Advertising Materials is required.
 c. If Customer requests within 60 days after the last date of the display of the Printed Advertising Materials, Clear Channel shall return any Printed Advertising Materials in its possession to Customer at Customer's sole cost and expense. If Customer does not so request, Clear Channel is hereby granted the right, at its sole option, to dispose of all such Printed Advertising Materials at any time after such 60-day period.

4.2 DIGITAL CONTENT, PRODUCTION AND RELATED MATTERS

a. Customer shall be obligated to produce and deliver to Clear Channel any and all advertising copy or artwork, images, displays, illustrations, reproductions, and similar advertising materials in digital format, along with any copy instructions or similar directions, in uncompressed .jpg format, RGB color mode and in 400x1400 pixels for digital bulletins, 400x840 pixels for digital posters, 1920x1080 pixels for shelters, or as otherwise agreed to by the parties (collectively, the "Digital Advertising Materials"). All Digital Advertising Materials in form for proper execution of the purpose of this Contract shall be delivered by Customer for receipt by Clear Channel no later than 2 business days prior to the Commencement Date and through such method of delivery as shall be designated by Clear Channel, unless the Commencement Date is less than 2 business days from execution of this Contract, in which case Clear Channel shall inform Customer of the deadline to deliver the Digital Advertising Materials to Clear Channel prior to the Commencement Date. Customer shall be responsible for any and all costs in connection with the creation, production and delivery to Clear Channel of the Digital Advertising Materials as contemplated under this Contract.
 b. Upon the written request of Customer, Clear Channel, in its sole discretion, may permit the Customer to feed Dynamic Content through the CC Portal, by providing the Customer with a password to the CC Portal. In no event shall the unavailability, inactivity or inoperability of the CC Portal constitute a breach of this Contract or provide Customer any right, claim, remedy or otherwise under this Contract or at law.
 c. Customer acknowledges and agrees that (1) Clear Channel shall include such filtering technology in the CC Portal as it shall deem appropriate, in its sole discretion, to filter inappropriate content from being served or delivered to Signs by Customer, and (2) upon the occurrence of a breach of this Contract by Customer, Clear Channel may, in addition to all other remedies available to it, and in its sole and absolute discretion revoke Customer's password and shut down its access to the CC Portal.

4.3 ARCHIVAL MATERIAL AND RIGHT TO USE. Clear Channel may keep Advertising Materials as it deems fit for Clear Channel's own archival purposes. Customer authorizes Clear Channel to use a picture or photograph of Clear Channel's Sign or Signs displaying the Campaign for Clear Channel's promotional, advertising or prospective sales purposes with clients, prospective clients or for internal use.

5. DISRUPTION OF PERFORMANCE; LOSS OF USE

a. Except as otherwise provided herein, if Clear Channel is unable to perform any of its obligations hereunder as a result of a force majeure, labor dispute, law, government action or order, or similar causes beyond Clear Channel's reasonable control, Clear Channel shall promptly notify the Customer. Customer's sole and exclusive remedy for a delay or failure to perform under this subsection 5(a) shall be receipt of services of substantially equivalent value to what was lost as a consequence of such delay or failure to perform. In no event shall such a delay or failure to perform constitute a breach of this Contract or provide Customer with any other right, claim or remedy under this Contract or at law.
 b. Clear Channel shall promptly notify Customer if the lights illuminating a printed Sign are not operating during permitted hours of operations for which lights are required to view the content of the advertising posted on that Sign. Customer's sole and exclusive remedy for such a lighting outage shall be a credit against the charges due hereunder in an amount equivalent to 25% of the charges set forth in the Sales Contract for the period during which the lights did not operate. In no event shall such a lighting outage constitute a breach of this Contract or provide Customer any other right, claim or remedy under this Contract or at law.
 c. If any Sign selected for inclusion in the Campaign shall not be operational as of the Commencement Date or becomes unavailable for use for any reason whatsoever, or is converted to a different technology during the Campaign, Clear Channel shall promptly notify the Customer and the parties will discuss replacing such Sign with an alternate Sign. In no event shall Clear Channel's failure to make a Sign available hereunder in the circumstances described herein constitute a breach of this Contract or provide Customer any other right, claim or remedy under this Contract or at law but Customer shall be entitled to receive from Clear Channel a sum equal to the actual non-cancelable out-of-pocket costs necessarily incurred by Customer for production and delivery to Clear Channel of the Advertising Materials hereunder which were not displayed as a consequence of the loss of use of a Sign or Signs.

6. TERMINATION

a. Clear Channel may by providing 14 days advance written notice to Customer, and if Customer fails to cure such breach prior to expiration of the 14 days, terminate this Contract (1) upon material breach by Customer (except for breach of Customer's obligation to deliver Advertising Materials to Clear Channel) or (2) if any monies to be paid by Customer to Clear Channel are past due. Clear Channel's notice shall set forth a summary of the alleged breach and Clear Channel agrees to provide any supporting documentation as may be reasonably requested by Customer. In addition, Clear Channel may upon written notice to Customer terminate this Contract if Advertising Materials have not been received by Clear Channel on or before the date required herein. Upon any termination under this section (a), all unpaid, accrued charges hereunder shall immediately become due and payable and, in addition, Customer shall pay Clear Channel, as liquidated damages and not as a penalty, (i) 100% of the amount payable hereunder for the portion of the Campaign to run in the 60 day period after such termination and (ii) 50% of the amount payable hereunder for the portion of the Campaign to run thereafter.

b. Customer may by providing 14 days advance written notice to Clear Channel, and if Clear Channel fails to cure such breach prior to expiration of the 14 days, terminate this Contract upon material breach by Clear Channel. Customer's notice shall set forth a summary of the alleged breach and Customer agrees to provide any supporting documentation as may be reasonably requested by Clear Channel. Upon such termination, Clear Channel shall pay to Customer, as liquidated damages and not as a penalty, and as Customer's sole and exclusive remedy, a sum equal to the actual non-cancelable out-of-pocket costs necessarily incurred by Customer prior to the date of termination for production and delivery to Clear Channel of the Advertising Materials hereunder which were not displayed.

c. Except as otherwise specified in this Contract, neither party shall be liable to the other party for incidental, indirect, consequential or punitive damages or lost profits.

7. INDEMNIFICATION AND HOLD HARMLESS

Customer shall defend, hold harmless and indemnify Clear Channel, its parents, subsidiaries and affiliates, and their respective officers, directors, employees, agents and designees from any and all claims, actions, causes of action, losses, liabilities, demands, damages, penalties, fines, costs and expenses including, without limitation, any incidental, indirect, consequential, punitive or statutory damages or lost profits to a third party, arising from, connected with or related to (i) Clear Channel's display of Customer's Advertising Materials and Dynamic Content, including, infringement in any manner of any copyright, patent, trademark, trade secret or other right of any third party, presentation of any material or information that violates any law or regulation, or failure to include any disclaimer that may be required by applicable laws, statutes, ordinances, rules and regulations or (ii) Customer's products and services.

8. GENERAL

a. It is agreed that the laws of the State of New York shall govern the construction and interpretation of this Contract and the rights and obligations set forth herein. The parties hereto irrevocably waive any and all rights to trial by jury in any proceeding arising out of or relating to this Contract.

b. Customer may not assign or transfer this Contract without first obtaining the written consent of Clear Channel; nor is Clear Channel required to post, install or maintain any material under this Contract for the benefit of any person or entity other than the Customer named in the Sales Contract.

c. Customer agrees that it shall always take reasonable steps, at least substantially equivalent to the steps it takes to protect its own proprietary information, to prevent duplication or disclosure of Confidential Information of Clear Channel other than by or to its employees or agents who must have access to such Confidential Information to perform Customer's obligations hereunder.

d. This Contract contains the entire understanding between the parties and, except as expressly provided herein, cannot be changed or terminated unless expressly agreed to in writing and signed by Customer and Clear Channel. When there is any inconsistency between the Sales Contract and any other terms of this Contract then the Sales Contract shall prevail.

e. The failure of Clear Channel or Customer to enforce any of the provisions of this Contract shall not be construed as a general relinquishment or waiver of that or any other provision.

f. All notices hereunder shall be in writing, deemed given on the date of dispatch, and addressed to Customer and Clear Channel at the addresses listed in the Sales Contract.

g. The invalidity or unenforceability of any portion of this Contract shall not affect the remaining provisions hereof.

City of Santa Ana

Proposal List

Contract/Showing: 1040822-LAX
 Client PO/Contract #:
 Brand:
 Agency:
 Sales Office: Clear Channel Outdoor
 Account Manager: Layne Lawson
 Campaign Start: March 25, 2019

Market: LAX-All Southern California Transit
 Operator: Clear Channel Outdoor
 Status: Offer
 Media Type: Transit Shelters
 Segment Start: March 25, 2019
 Segment End: April 21, 2019
 Segment Duration: 4 Week(s)

TARGET PROFILE: DMA - Los Angeles, CA Universe 18+ yrs

PANEL	Location Desc.	TAB ID	Area	III
1 001892	1st NS 1ft W/O Harbor F/E - 1	416890	Santa Ana	N
2 001903	Bristol ES 1ft N/O 17th F/N - 2	30548366	Santa Ana	Y
3 001916	Civic Center SS 1ft W/O Parton F/E - 2	416929	Santa Ana	Y
4 001944	Grand WS 1ft S/O 21st F/S - 2	416968	Santa Ana	Y
5 001969	McFadden SS 1ft W/O Bristol F/W - 1	30570350	Santa Ana	Y
6 001975	Ross WS 1ft S/O Santa Ana F/N - 1	417013	Santa Ana	Y
7 001987	Sunflower NS 1ft E/O Stevens F/E - 1	417034	Santa Ana	N
8 001991	Tustin ES 1ft N/O Franzen F/N - 2	417040	Santa Ana	Y
9 002005	Warner SS 1ft E/O Bristol F/W - 1	30570352	Santa Ana	Y
10 002187	Dyer SS 1ft W/O Pullman F/E - 2	417248	Santa Ana	Y
11 002804	Bristol ES 1ft N/O Edinger F/N - 2	594411	Santa Ana	Y
12 003380	Bristol St ES 100ft S/O MacArthur Blvd F/N - 2	418600	Santa Ana	Y
13 003390	1st St NS 100ft E/O Spurgeon St F/W - 2	418615	Santa Ana	Y
14 003394	1st St SS 100ft E/O Grand Av F/E - 2	418621	Santa Ana	Y
15 003402	Grand Av WS 100ft N/O 17th St F/S - 2	418634	Santa Ana	Y
16 003411	Harbor Blvd ES 100ft N/O Segerstrom Av F/S - 1	418645	Santa Ana	Y
17 003432	17th St. SS 100ft E/O Grand Av F/E - 2	418673	Santa Ana	Y
18 003443	Sunflower Av NS 100ft W/O Ave of the Arts F/E - 1	418684	Santa Ana	N
19 003828	Edinger Av SS 100ft W/O Lyon St F/E - 2	419115	Santa Ana	Y
20 004338	McFadden Av NS 100ft E/O Harbor Blvd F/E - 1	594533	Santa Ana	Y
21 005883	Tustin Av WS 100ft S/O Franzen Av F/S - 2	421541	Santa Ana	Y
22 006911	Main ES 100ft N/O MacArthur F/S - 1	30570345	Santa Ana	Y
23 008408	Bristol ES 100ft S/O Warner F/N - 2	594679	Santa Ana	N
24 008414	Main ES 100ft N/O Alton F/N - 2	594685	Santa Ana	Y
25 008431	17th SS 100ft E/O Bristol F/W - 1	594702	Santa Ana	Y
26 008616	1st SS 154ft W/O Maple F/E - 2	423127	Santa Ana	Y
27 008847	MacArthur NS 100ft W/O Bristol F/E - 1	423281	Santa Ana	Y
28 008890	Warner NS 100ft W/O Harbor F/W - 2	594829	Santa Ana	N

City of Santa Ana

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 Agency:
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Market: LAX-All Southern California Transit
 Operator: Clear Channel Outdoor
 Status: Offer
 Media Type: Transit Shelters
 Segment Start: March 25, 2019
 Segment End: April 21, 2019
 Segment Duration: 4 Week(s)

TARGET PROFILE: DMA - Los Angeles, CA Universe 18+ yrs

PANEL	Location Desc.	TAB ID	Area	III
29 008894	17th NS 100ft E/O Main F/W - 2	594833	Santa Ana	Y
30 008932	Bristol St WS 100ft S/O McFadden F/N - 1	594864	Santa Ana	Y

Market Summary

Scheduled

No. Of Units	30
Avg Target In-Market Impressions	263,667
Plan In-Market Impressions	7,910,004

Last TAB audit: 01/01/2018

SANTA ANA'S 2018 WATER QUALITY REPORT

View the 2018
**Consumer
Confidence
Report (CCR)**
to be released
in June.



 20% Post-Consumer Waste

The Value of **Water**



Visit SantaAnaCCR.org or scan



Prefer a printed report by mail?
Please call: (714) 647-3320 or
email info@SantaAnaCCR.org

 20% de Residuos Postconsumo

El Valor del Agua



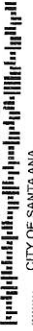
Visite SantaAnaCCR.org o escanee



¿Prefiere una copia impresa
del informe por correo?
Por favor llamar **(714) 647-3320**
o escriba a **info@SantaAnaCCR.org**



SAC05188 AUTC 5-DIGIT 92707
700003745 00-0012-0195 3/4/13



CITY OF SANTA ANA
11111
402 E WARNER AVE
SANTA ANA CA 92707-3271

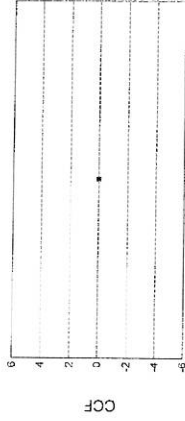
Thank you for helping to conserve water

The chart below will assist you in visualizing the amount of water you need to conserve to achieve the 3% Drought Reduction Goal.

WATER METER INFORMATION		Usage Base Period (2019): 0	To achieve a 3 percent reduction you needed to reduce usage by: 0
Usage Current Period	0		

* Mandatory reduction applies to consumption shows 18 ccf per billing period per single dwelling unit.
* Compliance is based on the average daily consumption in the base and the current billing periods.

Actual vs. 3% Reduction Goal



Base Days: 36
Current Usage: 0
Base Usage: 0
Current Usage: 0
Goal Usage: 0

Your Actual Water Usage
Base Year: 2019
This Year: 2019
Your 3% Drought Reduction Goal

WATER METER INFORMATION: 1 UNIT = 1 CCF OR 748 GALLONS

From	To	# Days	Current	Previous	Usage
04/11/2019	05/16/2019	36	3642	3642	0

PLEASE SEE REVERSE SIDE FOR WATER CONSERVATION NOTICE AND INFORMATION

PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR PAYMENT. MADE PAYABLE TO CITY OF SANTA ANA
To ensure your account is properly credited, please return this stub with your payment and include your account number on your check or money order.

ACCOUNT INFORMATION

ACCOUNT NUMBER: 1-5752-301
SERVICE ADDRESS: 402 E WARNER AVE
CYCLE-ROUTE: 2-0221
SERVICE PERIOD: 04/11/2019 TO 05/16/2019
BILLING DATE: 05/18/2019
DUE DATE: 06/17/2019

A 10% LATE FEE WILL BE ADDED IF PAYMENT IS NOT RECEIVED BY DUE DATE

CITY OF SANTA ANA
11111
402 E WARNER AVE
SANTA ANA CA 92707-3271

ACCOUNT INFORMATION

ACCOUNT NUMBER: 1-5752-301
SERVICE ADDRESS: 402 E WARNER AVE
BILLING PERIOD: 04/11/2019 TO 05/16/2019
BILLING DATE: 05/18/2019

ACCOUNT ACTIVITY

LAST BILL
TOTAL PAID SINCE LAST BILL 0.00
LATE FEE/ADJUSTMENTS 0.00
BALANCE FORWARD \$0.00

NEW CHARGES

Refuse 42.64
Sanitation 12.94
Capital Recovery 0.82
Lateral Repair 1.14
Registration Fee 40.58
Total Current Charges 98.12
Total Account Balance Due 98.12

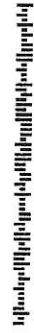
ACCOUNT BALANCE

NEW CHARGES DUE BY 06/17/2019 \$98.12
TOTAL CURRENT AMOUNT \$0.00
TOTAL AMOUNT DUE \$98.12

SPECIAL MESSAGE

Your 2018 Annual Consumer Confidence Report is now available! To view the report and learn more about your drinking water, please visit us online at: SANTAANACCR.ORG. To receive a printed report by mail, please call (714) 647-3320.

Su 2018 Informe Anual de Confianza del Consumidor ya está disponible! Para ver su informe y aprender más acerca de su agua potable, favor de visitarnos en línea a: SANTAANACCR.ORG. Para recibir una copia impresa del informe por correo, favor de llamar al (714) 647-3320.



CITY OF SANTA ANA
TREASURY DIVISION- MUNICIPAL UTILITY SERVICES
20 CIVIC CENTER PLAZA-PO BOX 1964
SANTA ANA CA 92702-1964

00167522010000981200036261606001675220100009812000362616065