APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Golden State Water Company – West Orange County
Water System Number:	CA3010022

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 07/01/2025 (*date*) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Roberto Casas	Title: Associate Water Quality Engineer
Signature: Roberto Casas Digitally signed by Roberto Casas Date: 2025.09.03 13:32:49 -07'00'	Date: 09/03/2025
Phone number: (310) 890-2804	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: www.gswater.com/WestOrangeCountyCCR
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☒ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)

☒ *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following URL: www.gswater.com/WestOrangeCountyCCR

☒ *For privately-owned utilities*: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.gswater.com/WestOrangeCountyCCR

☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.gswater.com/WestOrangeCountyCCR

☐ Water system emailed the CCR as an electronic file email attachment.

☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).

☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

In our continuing efforts to better serve our customers, conserve resources, and reduce
costs, Golden State Water Company chose to utilize electronic delivery of the annual

Consumer Confidence Reports (CCRs) as allowed by the United States Environmental
Protection Agency and the State Water Resources Control Board – Division of Drinking
Water. Notices regarding the availability of the CCR were mailed to customers as a bill
insert, and also emailed to all customers receiving electronic bills. These notices,
printed and emailed in both English and Spanish, directed people to the URL for
viewing the CCR online, and also gave them information on how to request a hard copy
of the CCR.

This form is provided as a convenience and may be used to meet the certification requirement of
section 64483(c) of the California Code of Regulations.

Golden State
Water Company
A Subsidiary of American States Water Company

2025

West Orange County Water System

Consumer Confidence Report on Water Quality for 2024

About the Company

GSWC is a wholly owned subsidiary of American States Water Company (NYSE:AWR) and provides water service to over 1 million customers throughout 12 counties in Northern, Coastal and Southern California. American States Water Company also owns a contracted services subsidiary, American States Utility Services, Inc. (ASUS). ASUS provides operations, maintenance and construction management services for water and wastewater systems located on military bases throughout the country under 50-year privatization contracts with the U.S. government. Bear Valley Electric Service is also a subsidiary and distributes electricity to approximately 24,000 customers in the City of Big Bear Lake and surrounding areas in San Bernardino County.

Robert Sprowls
President and
Chief Executive Officer
Golden State Water Company

Ken Vecchiarelli
General Manager,
Orange County District
Golden State Water Company

President's Message

Dear Golden State Water Customer,

Golden State Water Company (GSWC) is pleased to present our 2025 Annual Water Quality Report (Consumer Confidence Report), providing customers with important information regarding local water quality and service during the 2024 calendar year.

GSWC is proud to serve more than one million customers across 81 communities in California, delivering reliable, high-quality water every day. We know that access to safe water is essential, and our team works around the clock to ensure your water is always there when you need it.

From scientists and engineers to water quality experts, our dedicated team continuously monitors and tests for hundreds of potential contaminants to keep your water safe. By proactively testing for hundreds of potential contaminants in our water systems, GSWC has consistently scored among the top water companies for compliance with water quality regulations.

GSWC proudly reports that the water delivered to your tap meets all federal and state quality standards established to protect the public's health and safety. This report provides information regarding local water supply sources, testing, and the steps GSWC takes to ensure our water complies with the strictest standards set by the United States Environmental Protection Agency (USEPA), State Water Resources Control Board's Division of Drinking Water (DDW), and California Public Utilities Commission (CPUC).

To access the most up-to-date Water Quality Report for your area, sampling results, and frequently asked questions, visit **www.gswater.com/water-quality**. If you have questions, please contact our 24-hour Customer Service Center at 1.800.999.4033 or email us at **customerservice@gswater.com**.

Given our proactive approach to maintaining, operating, and improving our water systems, our customers can rest assured that their monthly rates contribute directly to the safety and reliability of their local water system. This upholds the essential right of every Californian to access safe, clean, and affordable water, regardless of their zip code.

We encourage all customers to visit **www.gswater.com** and follow us on X (formerly Twitter) and Facebook at @GoldenStateH2O. On behalf of everyone at GSWC, thank you for allowing us to serve you and your community.

Sincerely,

Robert Sprowls

Ken Vecchiarelli

Golden State Water is constantly working toward 100 percent customer satisfaction and we encourage you to visit www.gswater.com and follow us on Twitter and on Facebook at @GoldenStateH2O

Where Does My Water Come From?

Water delivered to customers in the West Orange County System is a blend of groundwater pumped from the Orange County Groundwater Basin and imported water from the Colorado River Aqueduct and the State Water Project (imported and distributed by the Metropolitan Water District of Southern California). The Orange County Groundwater Basin stretches 350 square miles from the Orange County line at Seal Beach and Long Beach, along the coast down to the El Toro "Y" and east to Yorba Linda.

Source Water Assessment

Golden State Water Company conducted a source water assessment in 2003 for the groundwater wells serving the customers of its West Orange County System.

The groundwater sources are considered most vulnerable to the following activities not associated with detected contaminants: active and historic gas stations, confirmed leaking underground storage tanks, dry cleaners, and repair shops.

The groundwater sources are considered most vulnerable to the following activities that have been associated with contaminants detected in the water supply: fertilizer, high-density housing, irrigated crops, pesticide/ herbicide application, and sewer collection systems.

A copy of the assessment may be viewed at:

State Water Board Santa Ana District Office
2 MacArthur Place, Santa Ana, CA 92707

You may request a summary of the assessment be sent to you by contacting:

State Water Board Santa Ana District Office at 1.714.558.4410

For more details, contact Roberto Casas, Associate Water Quality Engineer, at 1.800.999.4033, or email the Customer Service Center at **customerservice@gswater.com**.

In December 2002, the Metropolitan Water District of Southern California (MWD) completed a source water assessment of its Colorado River and State Water Project supplies. Colorado River supplies are considered to be most vulnerable to the following: increasing urbanization in the watershed, recreation, urban/stormwater runoff, and wastewater.

State Water Project supplies are considered to be most vulnerable to the following: agriculture, recreation, urban/ stormwater runoff, wastewater, and wildlife.

A copy of the assessment can be obtained by contacting MWD at 1.213.217.6000.

CONTENTS

In every one of our water systems, a team of highly-trained employees monitors water quality on an on-going basis to ensure that our customers are receiving high-quality water. For more information and to access frequently asked questions about your 2024 CCR visit: https://gswater.com/ccrfaq

Delivering drinking water is serious business, and our team of scientists, engineers and water experts is dedicated to protecting our water systems and ensuring the water we deliver to local homes and businesses meets stringent standards set by the state and federal governments.

Glossary of Terms

Maximum Contaminant Level (MCL)

The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the public health goals and maximum contaminant level goals as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste and appearance of drinking water.

California Notification Level (NL)

Non-regulatory, health-based advisory levels established by the State Board for contaminants in drinking water for which an MCL has not been established.

Maximum Contaminant Level Goal (MCLG)

The level of a contaminant in drinking water below which there is no known or expected risk to health. Maximum contaminant level goals are set by the United States Environmental Protection Agency (USEPA).

Maximum Residual Disinfectant Level (MRDL)

The highest level of a disinfectant allowed in drinking water. There is convincing evidence that the addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG)

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Primary Drinking Water Standard (PDWS)

MCLs, MRDLs and treatment techniques (TTs) for contaminants that affect health, along with their monitoring and reporting requirements.

Public Health Goal (PHG)

The level of a contaminant in drinking water below which there is no known or expected risk to health. Public health goals are set by the California Environmental Protection Agency (CalEPA).

Regulatory Action Level (AL)

The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

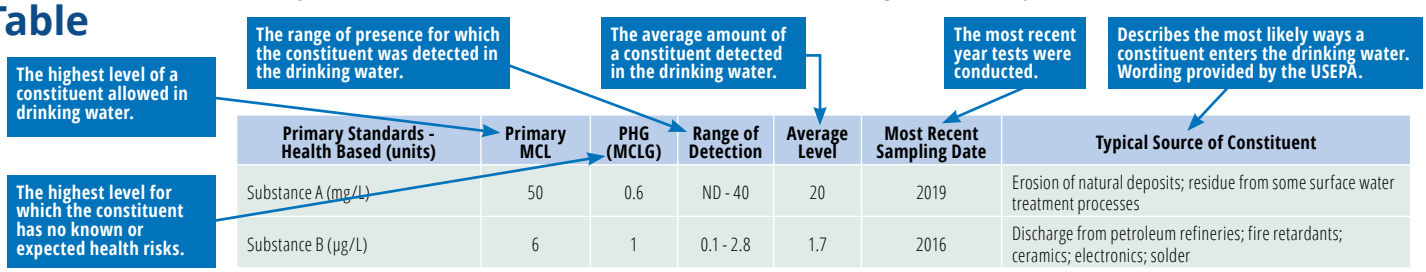
Treatment Technique (TT)

A required process intended to reduce the level of a contaminant in drinking water.

Unit of Measurement	Unit Abbreviation	Also Known as	This can be compared to...
Parts per million (PPM)	mg/L	milligrams per liter	1 second in 12 days
Parts per billion (PPB)	µg/L	micrograms per liter	1 second in 32 years
Parts per trillion (PPT)	ng/L	nanograms per liter	1 second in 32,000 years
Grains per gallon	grains/gallon	a measurement for water hardness often used for sizing household water softeners	1 grain/gal equals 17.1 mg/L of hardness
Nephelometric Turbidity Units	NTU	a measurement of the clarity of water	Turbidity in excess of 5 NTU is noticeable to the average person
Microsiemens per centimeter	µS/cm	a measurement of a solution's ability to conduct electricity	
Picocuries per liter	pCi/L	a measurement of radioactivity in water	

How to Read This Table

The consumer confidence report lets you know which constituents, if any, are in your drinking water and how this may affect your health. The constituents presented in this table were detected above the detection limit set by the State Water Resources Control Board. Below is a guide that explains each column of the table.



Primary Standards - Health Based (units)	Primary MCL	PHG (MCLG)	Range of Detection	Average Level	Most Recent Sampling Date	Typical Source of Constituent
Substance A (mg/L)	50	0.6	ND - 40	20	2019	Erosion of natural deposits; residue from some surface water treatment processes
Substance B (µg/L)	6	1	0.1 - 2.8	1.7	2016	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder

YOUR WATER MEETS ALL CURRENT FEDERAL AND STATE REQUIREMENTS

West Orange County Water System – Source Water Quality

Primary Standards – Health Based (units)	Primary MCL	PHG (MCLG)	Range of Detection	Average Level	Most Recent Sampling Date	Typical Source of Constituent
Turbidity						
Highest single measurement of the treated surface water (NTU)	TT = 1.0	n/a	n/a	0.06	2024	Soil runoff
Lowest percent of all monthly readings less than 0.3 NTU (%)	TT = 95	n/a	n/a	100%	2024	Soil runoff
Inorganic Constituents						
Aluminum (mg/L)	1	0.6	ND - 0.11	ND	2024	Erosion of natural deposits; residue from some surface water treatment processes
Arsenic (µg/L)	10	0.004	ND - 4.1	2.6	2024	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes
Barium (mg/L)	1	2	ND - 0.124	ND	2024	Discharges of oil drilling wastes and from metal refineries; erosion of natural deposits
Chromium, Hexavalent (µg/L)	10	0.02	ND - 2.9	0.69	2024	Erosion of natural deposits; transformation of naturally occurring trivalent chromium to hexavalent chromium by natural processes and human activities, such as discharges from electroplating factories, leather tanneries, wood preservation, chemical synthesis, refractory production, and textile manufacturing facilities.
Fluoride (mg/L)	2.0	1	0.4 - 0.8	0.5	2024	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
Nitrate [as N] (mg/L)	10	10	ND - 4.6	1.4	2024	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Perchlorate (µg/L)	6	1	ND - 3.4	ND	2024	Perchlorate is an inorganic chemical used in solid rocket propellant, fireworks, explosives, flares, matches, and a variety of industries. It usually gets into drinking water as a result of environmental contamination from historic aerospace or other industrial operations that used or use, store, or dispose of perchlorate and its salts.
Radioactive Constituents						
Gross Alpha Activity (pCi/L)	15(a)	(0)	ND - 17.1	6.92	2024	Erosion of natural deposits
Gross Beta Activity (pCi/L)	50(b)	(0)	ND - 17.1	8.85	2024	Decay of natural and manmade deposits
Uranium (pCi/L)	20	0.43	ND - 21.9	6.74	2024	Erosion of natural deposits
Secondary Standards – Aesthetic (units)	**Secondary MCL**	**PHG (MCLG)**	**Range of Detection**	**Average Level**	**Most Recent Sampling Date**	**Typical Source of Constituent**
Aluminum (µg/L)	200	n/a	ND - 110	ND	2024	Erosion of natural deposits; residue from some surface water treatment processes
Color (units)	15	n/a	ND - 2	ND	2024	Naturally-occurring organic materials
Chloride (mg/L)	500	n/a	12.3 - 116	44.1	2024	Runoff/leaching from natural deposits; seawater influence
Odor—Threshold (units)	3	n/a	ND - 1	ND	2024	Naturally-occurring organic materials
Specific Conductance (µS/cm)	1600	n/a	355 - 1070	650	2024	Substances that form ions when in water; seawater influence
Sulfate (mg/L)	500	n/a	36.3 - 253	93.4	2024	Runoff/leaching from natural deposits; industrial wastes
Total Dissolved Solids (mg/L)	1000	n/a	222 - 686	424	2024	Runoff/leaching from natural deposits
Turbidity (units)	5	n/a	ND - 0.2	ND	2024	Soil runoff
Other Parameters (units)	**Notification Level**	**PHG (MCLG)**	**Range of Detection**	**Average Level**	**Most Recent Sampling Date**	**Typical Source of Constituent**
Alkalinity (mg/L)	n/a	n/a	105 - 204	176	2024	
Calcium (mg/L)	n/a	n/a	20 - 117	71.2	2024	
Hardness [as CaCO3] (mg/L)	n/a	n/a	57.8 - 369	236	2024	The sum of polyvalent cations present in the water, generally magnesium and calcium; the cations are usually naturally occurring
Hardness [as CaCO3] (grains/gal)	n/a	n/a	3.38 - 21.6	13.8	2024	
Magnesium (mg/L)	n/a	n/a	1.7 - 29	14	2024	
pH (pH units)	n/a	n/a	7.5 - 8.5	7.9	2024	
Potassium (mg/L)	n/a	n/a	1.5 - 5.4	3.0	2024	
Sodium (mg/L)	n/a	n/a	34 - 116	49.1	2024	Refers to the salt present in the water and is generally naturally occurring
Unregulated Drinking Water Constituents (units)	**Notification Level**	**PHG (MCLG)**	**Range of Detection**	**Average Level**	**Most Recent Sampling Date**	
HAA6Br [Total of 6 Brominated Haloacetic Acids] (µg/L)	n/a	n/a	ND - 5.8	1.4	2020	
HAA9 [Total of 9 Haloacetic Acids] (µg/L)	n/a	n/a	ND - 12.8	2.3	2020	
Perfluorohexanesulfonic Acid (PFHxS) (ng/L) (c)	3	n/a	ND - 8.9	ND	2024	
Perfluorooctane Sulfonate (PFOS) (ng/L) (c)	6.5	n/a	ND - 14.1	ND	2024	
Perfluorooctanoic acid (PFOA) (ng/L) (c)	5.1	n/a	ND - 7.1	ND	2024	
Perfluoropentanoic acid (PFPeA) (ng/L) (c)	n/a	n/a	ND - 3.2	ND	2024	

(a) MCL is based on Gross Alpha minus Uranium. **(b)** DDW considers 50 pCi/L to be the level of concern for beta particles. **(c)** See the Perfluoroalkyl and Polyfluoroalkyl Substances (PFAS) section under Laboratory Analyses.

ND = Not Detected CaCO3 = Calcium Carbonate

This table includes data only on constituents that were detected.

Laboratory Analyses

Through the years, we have taken thousands of water samples to determine the presence of any radioactive, biological, inorganic, volatile organic, or synthetic organic contaminants in your drinking water. The table we provide shows only detected contaminants in the water.

Even though all of the substances listed here are under the Maximum Contaminant Level (MCL), we feel it is important that you know exactly what was detected and how much of these substances were present in your water. Compliance (unless otherwise noted) is based on the average level of concentration below the MCL. The state allows us to monitor for some contaminants less than once per year because the concentrations do not change frequently. Some of our data, while representative, is more than a year old.

Chloramination — The water purchased by GSWC from the Metropolitan Water District of Southern California (MWD) contains chloramine. Chloramine is added to the water for public health protection. Chloraminated water is safe for people and animals to drink, and for all other general uses. Three special user groups, including kidney dialysis patients, aquarium owners, and businesses or industries that use water in their treatment process, must remove chloramine from the water prior to use.

Hospitals or dialysis centers should be aware of chloramine in the water and should install proper chloramine removal equipment, such as dual carbon adsorption units. Aquarium owners can use readily available products to remove or neutralize chloramine. Businesses and industries that use water in any manufacturing process or for food or beverage preparation should contact their water treatment equipment supplier regarding specific equipment needs.

Fluoridation — Fluoride has been added to the water that GSWC purchases from Metropolitan Water District of Southern California (MWD) since November 2007. Customers should see no difference in the taste, color or odor of their water as a result of fluoridation. Fluoridation does not change the way you normally use water for fish, pets or cooking. Parents and guardians of children who receive fluoride supplements should consult the child's doctor or dentist. For information regarding fluoridation of your water, please visit the Division of Drinking Water's fluoridation website at **https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/Fluoridation.html**.

Gross Alpha Particle Activity — Certain minerals are radioactive and may emit a form of radiation known as alpha radiation. Some people who drink water containing alpha emitters in excess of the MCL over many years may have an increased risk of getting cancer.

Lead — If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. GSWC is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information about lead in drinking water, testing methods and steps you can take to minimize exposure is available from the USEPA's Safe Drinking Water Hotline at 1.800.426.4791 or at **http://www.epa.gov/safewater/lead**.

Golden State Water has completed the initial lead service line inventory required by the USEPA's Lead and Copper Rule Revisions. Through a thorough review of historical records and initial field investigations, GSWC has determined that its distribution systems do not have lead or galvanized service lines that require replacement. This includes any customer-owned service lines. For more information, please visit **https://www.gswater.com/service-material-inventory**.

Perfluoroalkyl and Polyfluoroalkyl Substances (PFAS) — Per- and polyfluoroalkyl substances (PFAS) are a group of man-made chemicals that include Perfluorooctanoic Acid (PFOA), Perfluorooctane Sulfonate (PFOS), Perfluorobutane Sulfonic Acid (PFBS), Perfluorohexane Sulfonic Acid (PFHxS), Perfluorononanoic Acid (PFNA), and Hexafluoropropylene Oxide-Dimer Acid (HFPO-DA or Gen X).

While consumer products and food are a large source of exposure to these chemicals for most people, drinking water can be an additional source in the communities where these chemicals have infiltrated water supplies. Such contamination is typically localized and associated with a specific facility, including near groundwater recharge facilities where recycled wastewater is used; industrial facilities where these chemicals were produced or used to manufacture other products; an airfield at which they were used for firefighting; or wastewater treatment plants or landfills where products containing the chemicals were disposed of.

On April 10, 2024, the USEPA announced the final rule that sets the MCLs that range from 4 ppt to 10 ppt for six PFAS compounds: PFOA, PFOS, PFBS, PFNA, PFHxS, and HFPO-DA. In addition, the regulation also establishes a hazard index for PFAS mixtures. Public water systems are required to reduce PFAS levels below the MCL starting April 26, 2029.

Turbidity — Turbidity is a measure of the cloudiness of the water. It is monitored because it is a good indicator of the effectiveness of surface water filtration.

Unregulated Contaminant Monitoring — Monitoring for unregulated contaminants helps the USEPA and the State Water Resources Control Board to determine where certain contaminants occur and whether the contaminants need to be regulated.

Uranium — Some people who drink water containing uranium in excess of the MCL over many years may have kidney problems or an increased risk of getting cancer.

West Orange County Water System – Distribution Water Quality

Disinfection Byproducts and Disinfectant Residuals (units)	Primary MCL (MRDL)	PHG (MRDLG)	Range of Detection	Average Level	Most Recent Sampling Date	Typical Source of Constituent
Bromate (µg/L)	10	0.1	ND - 1.6	ND	2024	Byproduct of drinking water disinfection
Chlorine [as Cl2] (mg/L)	(4.0)	(4)	ND - 3.2	1.1	2024	Drinking water disinfectant added for treatment
HAA5 [Sum of 5 Haloacetic Acids] (µg/L)	60	n/a	ND - 13	17	2024	Byproduct of drinking water disinfection
TTHMs [Total Trihalomethanes] (µg/L)	80	n/a	0.61 - 39	42	2024	Byproduct of drinking water disinfection
Inorganic Constituents (units)	**Action Level**	**PHG (MCLG)**	**Sample Data**	**90th % Level**	**Most Recent Sampling Date**	**Typical Source of Constituent**
Copper (mg/L)	1.3	0.3	None of the 32 samples collected exceeded the action level.	0.23	2022	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

Lead sampling in schools and residential plumbing	Action Level	PHG	Sample Data	90th % Level	Most Recent Sampling Date	Typical Source of Constituent	Number of Schools Tested (d)
Lead (µg/L)	15	0.2	One of the 32 samples collected exceeded the action level.	ND	2022	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits.	24

(d) The State of California made lead sampling in schools mandatory with a compliance window through 2019. ND = Not Detected

This table includes data only on constituents that were detected.

Risk to Tap and Bottled Water

Drinking water, including bottled water, may reasonably be expected to contain small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline at 1.800.426.4791.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the layers in the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, which can pick up substances resulting from the presence of animal or human activity.

In order to ensure that tap water is safe to drink, the USEPA and the State Water Resources Control Board prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

Contaminants in Drinking Water Sources May Include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife
- Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, and farming
- Pesticides and herbicides that may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems
- Radioactive contaminants that can be naturally occurring or be the result of oil and gas production and mining activities

For People with Sensitive Immune Systems

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised people, such as those individuals with cancer undergoing chemotherapy, those who have undergone organ transplants, those with HIV/AIDS or other immune system disorders, some elderly populations, and infants, can be particularly at risk from infections. These people should seek advice from their health care providers.

The USEPA and Centers for Disease Control issue guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants.

To obtain a copy of these guidelines, please call the USEPA's Safe Drinking Water Hotline at **1.800.426.4791**.

For additional information, please contact our 24-hour Customer Service Center at **1.800.999.4033** or email us at **customerservice@gswater.com**.

Cross Connection Control Program

GSWC's Cross Connection Control Program provides a level of certainty that the water in the company's distribution system is protected from possible backflow of contaminated water from customers' premises. For additional information and how to learn how to prevent cross-connections at your home, visit **https://www.gswater.com/protecting-our-drinking-water/**.

Flushing

Hydrant flushing is an essential maintenance procedure that all water providers must perform periodically to ensure the water delivered to customers meets state and federal drinking water standards. GSWC is using NO-DES (Neutral Output-Discharge Elimination System) flushing in several of our service areas to help flush our distribution systems sustainably.

Traditional hydrant flushing discharges hundreds of thousands of gallons of water onto the street. GSWC's NO-DES trucks and trailers offer a new maintenance technology, connecting two hydrants to a complex filtration system which cleans the water and returns it to the distribution system.

For more information about hydrant flushing, visit **http://www.gswater.com/flushing**.

If You Have Questions – Contact Us

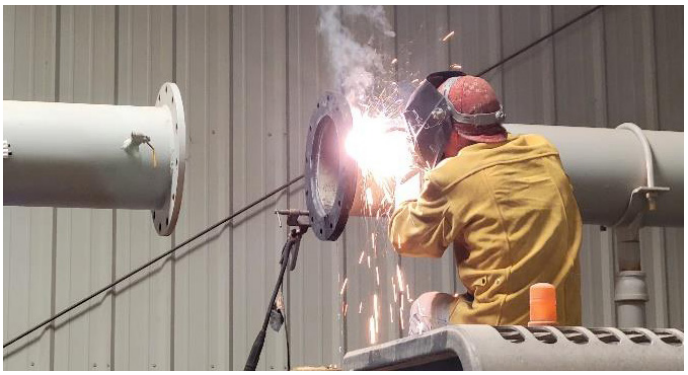
For information about your water quality or to find out about upcoming opportunities to participate in public meetings, please contact our 24-hour Customer Service Center at **1.800.999.4033**. Visit us online at **www.gswater.com** or email us at **customerservice@gswater.com**.

Este informe contiene información muy importante sobre su agua de beber. Tradúzcalo o hable con alguien que lo entienda bien.

Connect with us to learn more!

Visit **www.gswater.com** to:

- Access the latest Water Quality Report for your area
- Get the latest updates and news regarding water supply and state/local restrictions
- Learn more about water-use efficiency, including programs and rebates in your area
- Understand your water bill and learn about payment options
- Obtain information about programs for low-income customers (Customer Assistance Program or CAP)
- Sign up to receive email updates about your water service



Infrastructure Investments

At GSWC, we believe access to clean and reliable drinking water is a fundamental right for all Californians. Our customers should never think twice about the quality of water coming from their taps. To fulfill this commitment, we continue to invest in water infrastructure essential to treating and delivering sustainable, long-term value for our customers.

Since 2019, GSWC has invested more than $894 million in water infrastructure projects essential to providing quality, reliable water to over 1 million Californians in 81 communities. In 2024, GSWC invested more than $210 million in water treatment facilities, water storage and distribution systems. GSWC continues to invest in its water system, which now includes approximately 2,869 miles of pipeline, 81,073 valves and 27,118 fire hydrants. These proactive investments in local infrastructure avoid the costly and sometimes dangerous effects of deferring maintenance or delaying the replacement of aged infrastructure.

Customers interested in learning more about current and completed infrastructure projects in their service areas are encouraged to visit their service area's webpage at **www.gswater.com/your-service-area**.

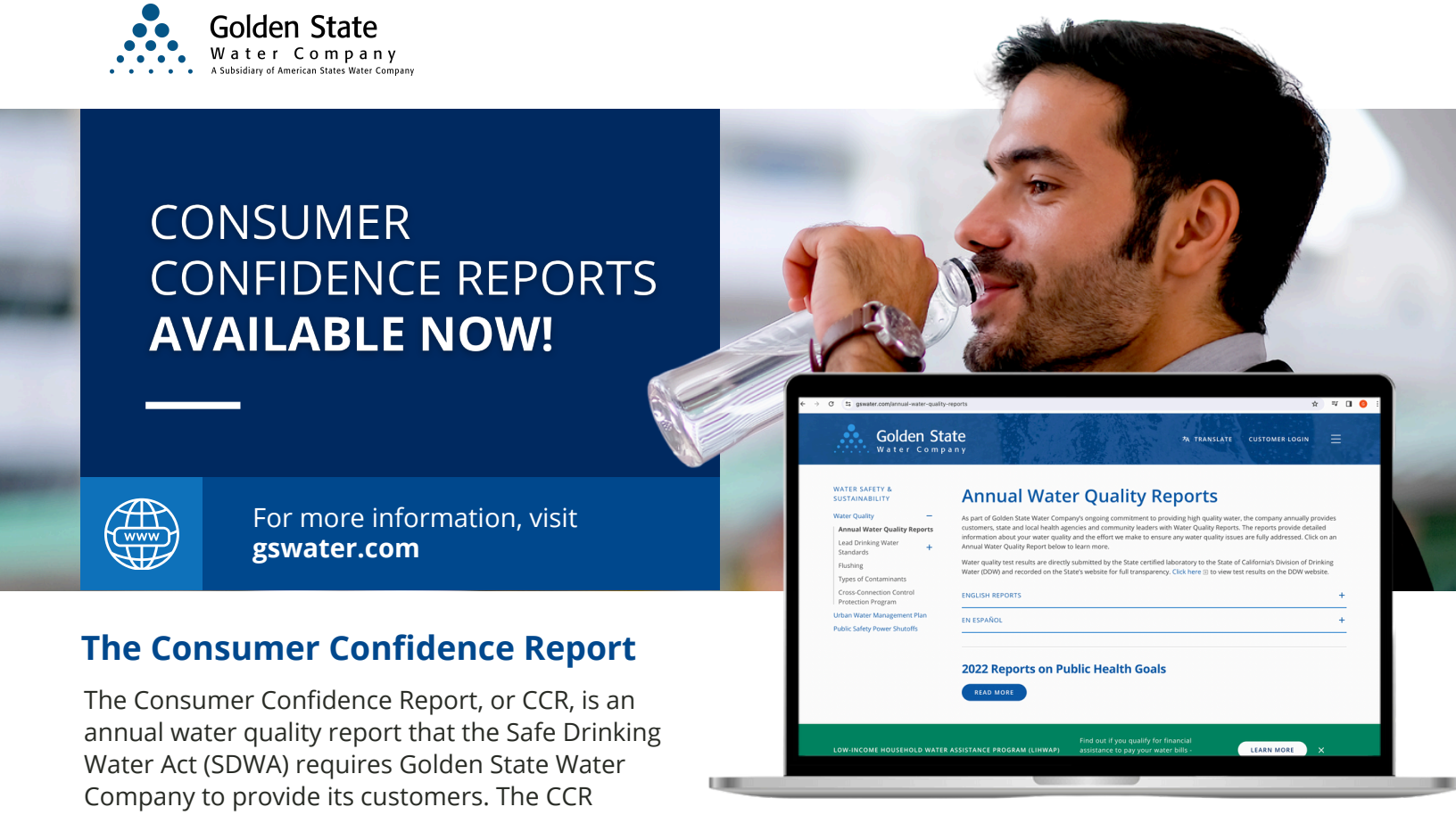
Conserving for California

After years of severe drought, California's water supply has improved for many parts of the state. GSWC customers did a tremendous job reducing water use during the last drought, and most have continued those water-efficient practices and made conservation a way of life. GSWC is proud to be your partner in conservation, offering tips and programs to help you manage your water use and control your bill. To learn more about conservation programs and rebates in your area, please visit **www.gswater.com/conservation** or call 1.800.999.4033.

A drought-tolerant garden.

Golden State
Water Company
A Subsidiary of American States Water Company

CONSUMER CONFIDENCE REPORTS **AVAILABLE NOW!**



For more information, visit **gswater.com**

The Consumer Confidence Report

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide its customers. The CCR introduces customers to the quality of their drinking water, its origin, and the efforts required by Golden State Water Company to deliver quality, reliable water. The State Water Resources Control Board's Division of Drinking Water is comprised of highly trained water quality experts who closely monitor all water testing and have confirmed that Golden State Water's water meets all water quality standards and is safe to drink.

Si desea una copia en papel del CCR del 2025 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al **1-800-999-4033** o por correo electrónico a **waterquality@gswater.com**.

You can view your 2025 Consumer Confidence Report and learn more about your drinking water by visiting our website. You can find a direct URL link in the message center on the back of your water bill. You can also find the URL link for your system in the table on the reverse side of this page.

If you would like a paper copy of the 2025 CCR mailed to your address or to speak with someone about the report, please call **1-800-999-4033** or email **waterquality@gswater.com**.

El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company le provee.

El CCR presenta a los clientes la calidad de su agua potable, su origen y los esfuerzos requeridos por Golden State Water Company para entregar agua confiable y de calidad.

La División de Agua Potable de la Junta Estatal de Control de Recursos Hídricos está compuesta por expertos altamente capacitados en la calidad del agua que monitorean de cerca todas las pruebas de agua y han confirmado que el agua de Golden State Water cumple con todos los estándares de calidad del agua y es segura para beber.

Golden State
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Apple Valley North Water System
www.gswater.com/AppleValleyNorthCCR

Apple Valley South Water System
www.gswater.com/AppleValleySouthCCR

Arden Water System
www.gswater.com/ArdenCCR

Artesia Water System
www.gswater.com/ArtesiaCCR

Barstow Water System
www.gswater.com/BarstowCCR

Baypoint Water System
www.gswater.com/BaypointCCR

Bell-Bell Gardens Water System
www.gswater.com/BellBellGardensCCR

Calipatria Water System
www.gswater.com/CalipatriaCCR

Claremont Water System
www.gswater.com/ClaremontCCR

Clearlake Water System
www.gswater.com/ClearlakeCCR

Cordova Water System
www.gswater.com/CordovaCCR

Cowan Heights Water System
www.gswater.com/CowanHeightsCCR

Culver City Water System
www.gswater.com/CulverCityCCR

Cypress Ridge Water System
www.gswater.com/CypressRidgeCCR

Desert View Water System
www.gswater.com/DesertViewCCR

Edna Road Water System
www.gswater.com/EdnaRoadCCR

Florence-Graham Water System
www.gswater.com/FlorenceGrahamCCR

Hollydale Water System
www.gswater.com/HollydaleCCR

Lake Marie Water System
www.gswater.com/LakeMarieCCR

Los Osos Water System
www.gswater.com/LosOsosCCR

Lucerne Water System
www.gswater.com/LucerneCCR

Morongo Del Norte Water System
www.gswater.com/MorongoDelNorteCCR

Morongo Del Sur Water System
www.gswater.com/MorongoDelSurCCR

Nipomo Water System
www.gswater.com/NipomoCCR

Norwalk Water System
www.gswater.com/NorwalkCCR

Orcutt Water System
www.gswater.com/OrcuttCCR

Placentia-Yorba Linda Water System
www.gswater.com/Placentia-YorbaLindaCCR

Robbins Water System
www.gswater.com/RobbinsCCR

San Dimas Water System
www.gswater.com/SanDimasCCR

San Juan Oaks Water System
www.gswater.com/SanJuanOaksCCR

Simi Valley Water System
www.gswater.com/SimiValleyCCR

Sisquoc Water System
www.gswater.com/SisquocCCR

South Arcadia Water System
www.gswater.com/SouthArcadiaCCR

South San Gabriel Water System
www.gswater.com/SouthSanGabrielCCR

South Shore Water System
www.gswater.com/SouthshoreCCR

Southwest Water System
www.gswater.com/SouthwestCCR

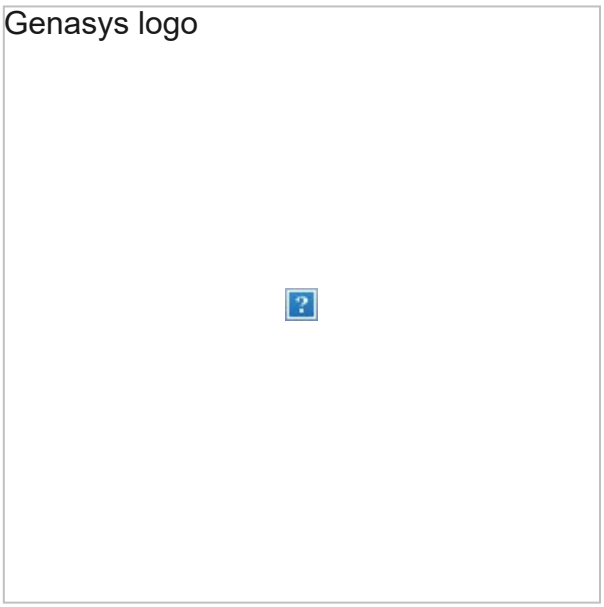
Tanglewood Water System
www.gswater.com/TanglewoodCCR

West Orange County Water System
www.gswater.com/WestOrangeCountyCCR

Willowbrook Water System
www.gswater.com/WillowbrookCCR

Wrightwood Water System
www.gswater.com/WrightwoodCCR

From: Golden State Water Company
Subject: Consumer Confidence Reports Are Now Available
Date: Monday, June 2, 2025 2:03:09 PM



Message from Golden State Water Company

Dear Valued Customer,

Golden State Water is pleased to announce that Consumer Confidence Reports are now available. The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide to you. The purpose of the CCR is to raise customer awareness of the quality of your drinking water, where your drinking water comes from, what it takes to deliver water to your homes, and the importance of protecting drinking water sources. This report contains important information about the source and quality of your drinking water.

If you would like a paper copy of the 2025 CCR mailed to your mailing address or would like to speak with someone about the report, please call 1- 800-999-4033 or email waterquality@gswater.com.

You can view your 2025 Consumer Confidence Report and learn more about your drinking water by visiting the following URL: www.gswater.com/WestOrangeCountyCCR

El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company le provee. El

objetivo del CCR es aumentar la conciencia de los consumidores acerca de la calidad de su agua potable, de donde viene el agua potable, lo que se necesita para distribuir agua a su hogar, y la importancia de proteger fuentes de agua potable. Este informe contiene información importante acerca del origen y la calidad de su agua potable.

Si desea una copia en papel del CCR del 2025 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al 1-800-999-4033 o por correo electrónico a waterquality@gswater.com.

Sincerely,
Golden State Water Company

Golden State Water Company
A Subsidiary of American States Water Company

SERVICE FOR
[redacted]
Rossmoor CA 90720-4849

ACCOUNT NUMBER
[redacted]

DUE DATE
July 18, 2025

BILL DATE
June 27, 2025

AMOUNT DUE
$156.55

Customer Service - 24 Hours: (800) 999-4033 www.gswater.com
Hearing Impaired TTY: (877) 933-9533
Preguntas? Llame al Centro de Servicio al Consumidor al **(800) 999-4033**

Visit **gswater.com** to enroll for service updates via **e-newsletter**.

Mail Payments to NEW Address: P.O. Box 51133, Los Angeles, CA 90051-1133. To learn about the various Payment Options we offer go to: **www.gswater.com/payment-options or see back of bill**

Account Summary		
Previous Balance		$276.67
Payments	***6-23-25 Thank You***	-$276.67
Current Charges	Due On July 18, 2025	$156.55
Total Amount Due		$156.55

Current Activity

Rate Schedule R3-1-R (R31RM)

Service Charge	**5/8" meter**	
Service Charge		$33.65
Water Usage		
Tier 1 - Water Usage - 12.00 CCF at $4.502		$54.02
Tier 2 - Water Usage - 9.00 CCF at $5.177		$46.59
Surcharges, Fees, & Credits		
CAP Prog Adm Surcharge - 21.00 CCF at $0.147		$3.09
WRAM/MCBA Surcharge/credit		$8.57
Other Surcharges/credits		$9.57
CPUC Fee - 0.68% - of $155.49		$1.06
Total New Charges		**$156.55**

Drought Stage 1
Usage History (One CCF = 7.48 CGL or 748 gallons)

Bill Period	2020 Usage	Target Usage *	Actual Usage
Prior	13 CCF or 97.24 CGL	10 CCF or 74.80 CGL	21 CCF or 157.08 CGL
Current	12 CCF or 89.76 CGL	11 CCF or 82.28 CGL	21 CCF or 157.08 CGL
Next	17 CCF or 127.16 CGL	13 CCF or 97.24 CGL	

The Stage 1 TARGET USAGE (your allocation) for the PRIOR and CURRENT period is voluntary and based on the number of days of the bill period.

Read and Usage Information

Meter	Service Period		Days	Previous Reading	Current Reading	CCF Usage
[redacted]	May 27	Jun 25	29	1214	1235	21

Your next scheduled meter read date is approximately July 25, 2025

Your opinion is very important to us. Please rate our service by calling 1-888 933 8648. Enter code 401 when prompted.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT.

Golden State Water Company
A Subsidiary of American States Water Company

PO BOX 9016
SAN DIMAS CA 91773-9016

CEBILL

If you have changed your address or are moving, please call (800) 999-4033 or fill out form on back.

ACCOUNT NUMBER: [redacted]

Current Charges Due On July 18, 2025
Total Amount Due $156.55

Amount Enclosed

[redacted]
Rossmoor, CA 90720-4849

GOLDEN STATE WATER COMPANY
PO BOX 51133
LOS ANGELES CA 90051-1133

[redacted]

Message Center

The state of California is experiencing drought conditions, and all water customers are encouraged to use water responsibly and reduce usage. FOR INFORMATION ON THE DROUGHT, conservation and local requirements, please visit www.gswater.com/drought.
To view your 2025 Consumer Confidence Report and learn more about your drinking water, please visit: www.gswater.com/WestOrangeCountyCCR
Watering Days: EVEN ADDRESSES (0,2,4,6,8): Sunday, Wednesday, Friday ODD ADDRESSES (1,3,5,7,9): Tuesday, Thursday, Saturday.

Effective May 1, 2025, the WRAM&MCBA temporary surcharge has decreased due to the annual recalibration. The current surcharge will expire on the same day. For more information, visit www.gswater.com/advice-letters-0
Effective May 1,2025, a temporary surcharge will be in effect for 12-months to recover the difference between interim rates and final rates, as a result of a delay in Decision 25-01-036. For more information, visit www.gswater.com/advice-letters-0

PAYMENT OPTIONS:
Go to www.gswater.com/payment-options for payment options, authorized locations, and auto pay application form.

- **Auto Pay (Electronic Funds Transfer):** Submit an application to pay your bill automatically from a checking or savings account.
- **Online:** Receive bills online and pay electronically by using "MyGSWater". Go to: www.gswater.com/payment-options or call (800) 999-4033.
- **Phone:** Call KUBRA EZ-PAY at (844) 706-7690. KUBRA EZ-PAY accepts ATM, Visa, MasterCard, Discover or electronic check.
- **Mail:** Send bill stub and payment in enclosed envelope.
- **In Person:** Visit www.gswater.com/payment-options to find a KUBRA EZ-PAY agent to make a Cash Payment (service fee applies).

BILL TERMS AND POLICY OF DISCONTINUATION OF RESIDENTIAL SERVICES FOR NONPAYMENT
The bill is due and payable upon date of presentation. It will become past due if not paid within 19 days from the date of mailing. A cash deposit and reconnection charge may be required to re-establish credit and service.

To avoid disconnection of residential service for nonpayment, customers can call Golden State Water to request a one-time payment extension or set-up a payment plan by contacting our Customer Service Center at (800) 999-4033. For more information on the Policy of Discontinuation of Residential Services please visit https://www.gswater.com/policy-of-discontinuation available in multiple languages.

WRAM/MCBA SURCHARGE/SURCREDIT
The Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA) ensure revenue recovered from rates balances with expenses to operate, maintain and improve the water system. For more info, please visit gswater.com/rates-schedules-and-tariffs.

DROUGHT INFORMATION
The state of California is experiencing drought conditions, and all water customers are encouraged to use water responsibly and reduce usage. For information on the drought, conservation and local requirements, please visit www.gswater.com/drought.

DISPUTING YOUR BILL: If you believe there is an error on your bill or **have a question about your service, please call Golden State Water Company customer support at (800) 999-4033.** We welcome the opportunity to assist you. If after contacting us, you are still not satisfied with Golden State Water Company's response, you may submit a complaint to the California Public Utilities Commission (CPUC) by visiting http://www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

Telephone: 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday)
Mail: California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below to be routed to the California Relay Service provider.

Language	Type of Call	Toll-free 800 Number
English	TTY/VCO/HCO to Voice Voice to TTY/VCO/HCO From or to Speech-to- Speech	1-800-735-2929 1-800-735-2922 1-800-854-7784
Spanish	TTY/VCO/HCO to Voice Voice to TTY/VCO/HCO	1-800-855-3000

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill**, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on. The Commission will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications and sources of fuel or power.

PLEASE INDICATE ANY CHANGES

Name: _____

Address: _____

City: _____

State: _____ **Zip:** _____

Home Phone: _____

Work Phone: _____

Email: _____

THE ORANGE COUNTY
REGISTER
1920 Main Street, Suite 209
Irvine, California 92614
(714) 796-7000
legals@inlandnewspapers.com

Omar Tinoco
401 S. San Dimas Canyon Rd
San Dimas, CA 91773

Account Number:	5272431
Ad Order Number:	0011743111
Customer's Reference/PO Number:	
Publication:	The Orange County Register
Publication Dates:	06/27/2025
Total Amount:	$235.26
Payment Amount:	$0.00
Amount Due:	$235.26
Notice ID:	mGDhusiEQ9YmhefxpVHO
Invoice Text:	Public Notice Golden State Water Company's 2025 Annual Water Quality Reports (Consumer Confidence Reports) detailing local water quality and service during the 2024 calendar year are now available. Interested parties who would like to view or print a copy can access the reports at: www.gswater.com/annual-water-quality-reports.

THE ORANGE COUNTY REGISTER
The Orange County Register
1920 Main Street, Suite 209
Irvine, California 92614
(714) 796-7000

0011743111

Omar Tinoco
401 S. San Dimas Canyon Rd
San Dimas, CA 91773

PROOF OF PUBLICATION
(2015.5 C.C.P.)

STATE OF CALIFORNIA
County of Orange

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not party to or interested in the above-entitled matter. I am the principal clerk of the printer of The Orange County Register, a newspaper of general circulation, printed and published in the City of Irvine*, County of Orange, and which newspaper has been adjudged a newspaper of general circulation by the Superior Court of County of Orange, State of California, under the date of November 19, 1905, Case No.A-21046. The notice, of which the annexed is a printed copy (set in type not smaller than nonpareil), has been published in each regular and entire issue of said newspaper and not in any supplement thereof on the following dates, to wit:

06/27/2025

I certify (or declare) under the penalty of perjury that the foregoing is true and correct.

Dated at Irvine, California

On this 27th day of June, 2025.

Sandra Campos
Signature

Public Notice
Golden State Water Company's 2025 Annual Water Quality Reports (Consumer Confidence Reports) detailing local water quality and service during the 2024 calendar year are now available. Interested parties who would like to view or print a copy can access the reports at: www.gswater.com/annual-water-quality-reports.
The Orange County Register
Published: 6/27/25

Golden State
Water Company
A Subsidiary of American States Water Company

June 20, 2025

California Public Utilities Commission
ATTN: Terence Shia, P.E.
Director, Water Division
505 Van Ness Avenue
San Francisco, California 94102

To: Terence Shia

Enclosed, please find printed versions of Golden State Water Company's 2025 Consumer Confidence Reports for 2024 and a list of each water system owned and operated by our company.

The Consumer Confidence Reports were delivered to the respective water customers during June 2025. The reports are available at each local water system office, the District offices of Golden State Water Company, and may be viewed on our website at www.gswater.com/annual-water-quality-reports. Please let us know if you would like hard copies to be mailed to your office.

Should you have any further questions in this matter, you may contact me at (714) 514-5210 (sunil@gswater.com), or Dawn White at (916) 853-3615 (dawn.white@gswater.com).

Sunil Pillai,

Sunil Pillai

Vice President, Environmental Quality

Enclosure

Golden State
Water Company
A Subsidiary of American States Water Company

List of Golden State Water Systems

1. Apple Valley North
2. Apple Valley South
3. Arden
4. Artesia
5. Barstow/Lenwood
6. Bay Point
7. Bell/Bell Gardens
8. Calipatria
9. Claremont
10. Clearlake
11. Cordova
12. Cowan Heights
13. Culver City
14. Cypress Ridge
15. Desert View
16. Edna Road
17. Florence-Graham
18. Hollydale
19. Lake Marie
20. Los Osos
21. Lucerne
22. Morongo Del Norte
23. Morongo Del Sur
24. Nipomo (Vista)
25. Norwalk
26. Orcutt
27. Placentia-Yorba Linda
28. Robbins
29. San Dimas
30. San Juan Oaks
31. Simi Valley
32. Sisquoc
33. South Arcadia
34. South San Gabriel
35. South Shore
36. Southwest
37. Tanglewood
38. West Orange
39. Willowbrook
40. Wrightwood