

APPENDIX B: eCCR Certification Form (Suggested Format)

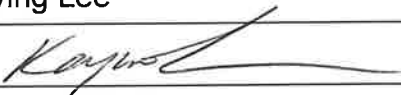
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

| | |
|----------------------|---------------------|
| Water System Name: | Mesa Water District |
| Water System Number: | 3010004 |

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 24, 2024 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

| | |
|--|---|
| Name: Kaying Lee | Title: Water Quality & Compliance Spvrs |
| Signature:  | Date: 8/6/2024 |
| Phone number: (949) 207-5491 | blank |

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL:
www.MesaWater.org/WaterQualityReport
 - ☒ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)

- ☒ Delivery of multiple copies of CCR to singlebilled addresses serving several persons, such as apartments, businesses, and schools
- ☒ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other (attach a list of other methods used) Bill Inserts
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.MesaWater.org/WaterQualityReport
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).
URL: www.MesaWater.org/WaterQualityReport
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification).
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

A wide variety of electronic communications were distributed to the community about the 2024 CCR, including but not limited to social media, electronic newsletter, electronic/paper bill insert, and website. Those who choose not to receive information

from Mesa Water District electronically, were also mailed information via hard copy newsletter, bill insert, shared in local news publications, and direct mail postcards which were mailed to 58,536 residential and business addresses in Mesa Water's service area, via USPS Every Door Direct Mail ("EDDM") service. Enclosed is a summary list of these communication and outreach efforts.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



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Website:

CCR Availability Notification Posted on Mesa Water District's (Mesa Water®) website [MesaWater.org](https://www.mesawater.org), June 28, 2024:

Link: <https://www.mesawater.org/water-quality>

Water Quality Report

The 2024 Water Quality Report provides water quality and supply information about your drinking water. It explains where your water comes from, what it contains, and how it compares to federal and state regulatory standards.

[View](#)



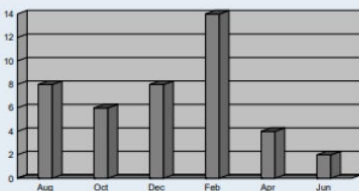


Bill Message:

Message on Bill Statement (sent via hard copy bill and electronically) to Mesa Water customers, June 1, 2024- July 30, 2024. A sample bill message follows:

2024 Water Quality Report Available July 1

Your water is safe! Learn more in Mesa Water's 2024 Water Quality Report, available starting July 1 at [MesaWater.org/WaterQualityReport](https://www.MesaWater.org/WaterQualityReport). The report provides important information about Mesa Water's supply sources and our water quality. To receive the report by mail, please call 949.631.1201 or email Info@MesaWater.org and include your name and mailing address.

| | | | |
|---|--------------------|---|--------------------|
|  1965 Placentia Avenue Costa Mesa, CA 92627-3420 | | REGULAR BILL | |
| MCW0611A AUTO SCH 5-DIGIT 92626 7000000001 00.0001.0001 1/1 | | Account Number: [REDACTED] 4 Date Billed: 06/11/2024 Due Date: 07/09/2024 Bill Questions: (949) 631-1200 Pay by Phone: (877) 493-5093 Pay Online: www.MesaWater.org | |
|  [REDACTED] | | BILL MESSAGE: 2024 Water Quality Report Available July 1 Your water is safe! Learn more in Mesa Water's 2024 Water Quality Report, available starting July 1 at MesaWater.org/WaterQualityReport . The report provides important information about Mesa Water's supply sources and our water quality. To receive the report by mail, please call 949.631.1201 or email Info@MesaWater.org and include your name and mailing address. | |
| Account Number | Service Address | Customer Number | Water Service For |
| 01 [REDACTED] | 1833 FULLERTON AVE | [REDACTED] | 63 days |
| Meter # | Current Read Date | Current Read | Previous Read Date |
| 15491076 | 06/04/2024 | 301 | 04/02/2024 |
| | | | Previous Read |
| | | | 299 |
| | | | Units |
| | | | 2 |
|  1 unit = 748 Gallons | | Previous Balance - Please Pay Within 7 Days \$ 54.61 Payment Received (4/23/2024) - Thank You -54.61 Basic Charge 32.93 Water Usage 2.00 Units @ \$5.42 10.84 Total Due: \$ 43.77 | |



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Postcard:

Postcard mailed week of June 24, 2024 to 58,536 addresses within Mesa Water's service area (see direct mail list on next page):

(Postcard side 1)



2024 WATER QUALITY REPORT AVAILABLE STARTING JULY 1!

Mesa Water District's (Mesa Water®) top priority is delivering 100% local, reliable, clean, safe water to our customers. For 64 years, we've provided high-quality drinking water that consistently meets or surpasses all state and federal drinking water regulations. You can rest assured your water is safe. Mesa Water conducts more than 30,000 water quality tests annually to ensure your water meets rigorous drinking water standards.

To have a printed copy of the report mailed to you, email Info@MesaWater.org or call **949.631.1201**. Please provide your name and mailing address.

The 2024 Water Quality Report contains important information about your water. Read the 2024 Report starting July 1 at MesaWater.org/WaterQualityReport.

Providing an abundance of local, reliable, clean, safe water.



(Postcard side 2)

WATER QUALITY IS OUR TOP PRIORITY!



1965 Placentia Avenue
Costa Mesa, CA 92627

This report contains important information about your drinking water. Please contact Mesa Water District at 1965 Placentia Avenue, Costa Mesa, CA 92627, 949.631.1201, for assistance.

Spanish: Este informe contiene información importante sobre su agua potable. Comuníquese con Mesa Water District llamando al 949.631.1201 para obtener ayuda en español.

Vietnamese: Báo cáo này chứa thông tin quan trọng về nước uống của quý vị. Xin liên lạc với Mesa Water District tại 949.631.1201, để được trợ giúp.

Korean: 이 보고서는 당신의 식수에 관한 중요한 정보를 포함하고 있습니다. 도움을 원하시면 949.631.1201 로 전화하여 Mesa Water District 에 문의 하시기 바랍니다.

Japanese: この報告書には上水道に関する重要な情報が記されております。ご質問等ございましたら、949.631.1201 まで日本語でご連絡下さい。

Arabic: هاهنا لوح فمراه تاملو علم يلع ريرقتا اذه يوتحي كات فصاااa

MesaWater.org

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USPS Every Door Direct Mail (EDDM) documentation list
for postcard delivery to zip codes 92626, 92627, 92628, 92660 and 92663.
The mail list follows:

| ZIP/CRRT | QTY |
|------------|------|
| 92626 C001 | 548 |
| 92626 C004 | 536 |
| 92626 C005 | 572 |
| 92626 C007 | 466 |
| 92626 C008 | 454 |
| 92626 C009 | 748 |
| 92626 C010 | 233 |
| 92626 C011 | 587 |
| 92626 C012 | 453 |
| 92626 C013 | 520 |
| 92626 C014 | 409 |
| 92626 C016 | 454 |
| 92626 C017 | 692 |
| 92626 C018 | 404 |
| 92626 C019 | 645 |
| 92626 C020 | 659 |
| 92626 C021 | 364 |
| 92626 C022 | 625 |
| 92626 C024 | 877 |
| 92626 C025 | 400 |
| 92626 C027 | 703 |
| 92626 C028 | 535 |
| 92626 C032 | 349 |
| 92626 C033 | 562 |
| 92626 C034 | 578 |
| 92626 C035 | 589 |
| 92626 C037 | 922 |
| 92626 C038 | 382 |
| 92626 C040 | 443 |
| 92626 C041 | 718 |
| 92626 C042 | 348 |
| 92626 C044 | 615 |
| 92626 C045 | 744 |
| 92626 C046 | 639 |
| 92626 C047 | 615 |
| 92626 C048 | 620 |
| 92626 C049 | 980 |
| 92626 C050 | 999 |
| 92626 C051 | 907 |
| 92626 C052 | 1030 |
| 92626 C053 | 380 |
| 92627 B001 | 46 |
| 92627 B002 | 25 |
| 92627 B003 | 24 |
| 92627 B004 | 39 |
| 92627 B005 | 41 |
| 92627 B006 | 15 |
| 92627 B007 | 46 |



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| | |
|------------|------|
| 92627 B008 | 41 |
| 92627 B009 | 36 |
| 92627 B010 | 37 |
| 92627 B011 | 50 |
| 92627 B012 | 59 |
| 92627 B013 | 47 |
| 92627 B014 | 53 |
| 92627 B015 | 27 |
| 92627 B016 | 50 |
| 92627 B017 | 50 |
| 92627 B018 | 42 |
| 92627 B019 | 24 |
| 92627 B020 | 46 |
| 92627 B021 | 25 |
| 92627 B022 | 42 |
| 92627 B023 | 44 |
| 92627 B024 | 41 |
| 92627 B025 | 43 |
| 92627 C003 | 841 |
| 92627 C004 | 873 |
| 92627 C005 | 702 |
| 92627 C006 | 1045 |
| 92627 C008 | 892 |
| 92627 C010 | 1045 |
| 92627 C011 | 876 |
| 92627 C012 | 785 |
| 92627 C014 | 831 |
| 92627 C016 | 684 |
| 92627 C017 | 841 |
| 92627 C018 | 521 |
| 92627 C020 | 630 |
| 92627 C022 | 859 |
| 92627 C023 | 888 |
| 92627 C026 | 650 |
| 92627 C027 | 776 |
| 92627 C028 | 815 |
| 92627 C029 | 564 |
| 92627 C030 | 783 |
| 92627 C032 | 993 |
| 92627 C033 | 669 |
| 92627 C035 | 773 |
| 92627 C037 | 841 |
| 92627 C038 | 970 |
| 92627 C039 | 985 |
| 92627 C040 | 990 |
| 92627 C041 | 858 |
| 92627 C042 | 686 |
| 92628 B001 | 41 |
| 92628 B002 | 28 |
| 92628 B003 | 30 |
| 92628 B004 | 39 |
| 92628 B005 | 40 |
| 92628 B006 | 34 |
| 92628 B007 | 26 |



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|------------|-------|
| 92628 B008 | 43 |
| 92628 B009 | 31 |
| 92628 B010 | 12 |
| 92628 B011 | 50 |
| 92628 B012 | 33 |
| 92628 B013 | 25 |
| 92628 B014 | 24 |
| 92628 B015 | 27 |
| 92628 B016 | 20 |
| 92628 B017 | 17 |
| 92628 B018 | 21 |
| 92628 B019 | 28 |
| 92628 B020 | 36 |
| 92628 B021 | 35 |
| 92628 B022 | 38 |
| 92628 B023 | 24 |
| 92628 B024 | 37 |
| 92628 B025 | 38 |
| 92628 B026 | 42 |
| 92628 B027 | 48 |
| 92628 B028 | 51 |
| 92628 B029 | 43 |
| 92628 B030 | 46 |
| 92628 B031 | 16 |
| 92628 B900 | 25 |
| 92660 C002 | 327 |
| 92660 C005 | 349 |
| 92660 C033 | 321 |
| 92660 C035 | 307 |
| 92660 C050 | 392 |
| 92660 C057 | 235 |
| 92660 C059 | 389 |
| 92660 C070 | 342 |
| 92663 C007 | 499 |
| 92663 C009 | 674 |
| 92663 C010 | 387 |
| 92663 C013 | 378 |
| 92663 C014 | 676 |
| 92663 C015 | 684 |
| 92663 C027 | 772 |
| 92663 C028 | 967 |
| 92663 C043 | 826 |
| TOTAL | 58536 |



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Press Release:

Press Release posted on MesaWater.org,
June 21, 2024

Link: <https://www.mesawater.org/press-releases/2024-water-quality-report-reaffirms-mesa-water-districts-water-clean-and-safe>

The screenshot shows the Mesa Water District website. The header includes the logo, navigation links (Leadership, Departments, Community, About, Customer Service, Water Quality, Water Wise), and a 'PAY/VIEW MY BILL' button. The main banner features the Mesa Water District logo and the text '2024 Water Quality Report Reaffirms Mesa Water District's Water is Clean and Safe'. Below the banner, the breadcrumb trail reads 'Home > Press Releases > 2024 Water Quality Report Reaffirms Mesa Water District's Water is Clean and Safe'. The title of the press release is '2024 Water Quality Report Reaffirms Mesa Water District's Water is Clean and Safe', posted on Tuesday, July 2, 2024. The text of the press release states that residents and businesses in the Mesa Water District's service area can be confident that their water is clean and safe, according to the 2024 Water Quality Report. It also mentions that the report confirms the district's local groundwater supplies meet all stringent state and federal drinking water regulations. A quote from Shawn Dewane, Mesa Water Board President, is included: "Our customers can rest assured that their water is of the highest quality. Mesa Water conducts more than 30,000 water quality tests annually to ensure our water meets rigorous drinking water standards." The report also includes information about water use efficiency tips and rebates. To view the report, visitors are directed to [MesaWater.org/WaterQualityReport](https://www.mesawater.org/WaterQualityReport). A hard copy can be requested by emailing Info@MesaWater.org or calling 949.631.1201. The report can also be translated into other languages upon request. Mesa Water's customers were notified about the availability of the report via a postcard mailed in June.

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Bill Insert:

Bill Insert Notifications mailed or included electronically in bills for customers (~18,500 total customers), July 1, 2024 - August 31, 2024:



WATER QUALITY REPORT NOW AVAILABLE!

Mesa Water District's (Mesa Water®) top priority is delivering 100% local, reliable, clean, safe water to our customers. For 64 years, we've provided high-quality drinking water that consistently meets or surpasses all state and federal drinking water regulations.

f @MesaWater



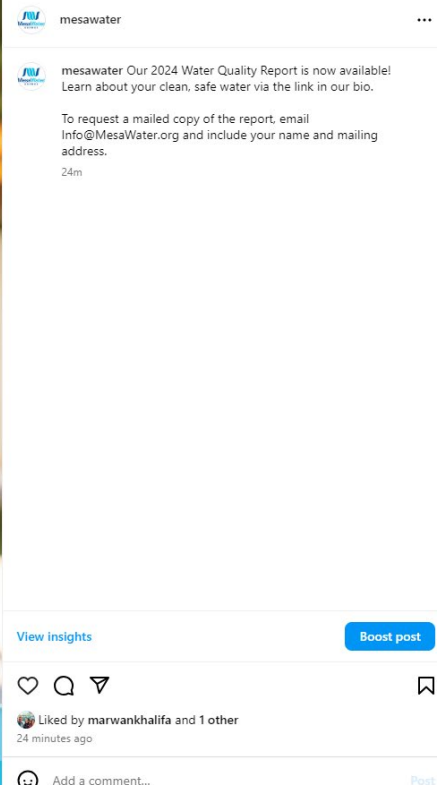
**Your
Water is
Safe!**

You can rest assured your water is safe. Mesa Water conducts more than 30,000 water quality tests annually to ensure your water meets rigorous drinking water standards.

The 2024 Water Quality Report contains important information about your drinking water. Read the 2024 Report at MesaWater.org/WaterQualityReport.

Social Media:

Mesa Water social media posts – posted on Facebook and Instagram on July 1, 2024:



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Mesa Water
Published by Sprout Social
· 1m ·

Our annual Water Quality Report is now available! Learn about your clean, safe water here:
<https://www.mesawater.org/.../FINAL2024WaterQualityReport...>

To request a mailed copy of the report, email Info@MesaWater.org and include your name and mailing address.

WATER QUALITY
2024 REPORT

This report contains important information about the quality of your drinking water with data collected in 2023.

MesaWater
DISTRICT®

Providing an abundance of local, reliable, clean, safe water.

See insights and ads [Boost post](#)

Like Comment Share

Comment as Mesa Water

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Newsletter article:

Mesa Water community newsletter "News on Tap" May/June 2024:

"Mesa Water is proud to provide customers with clean, safe water that meets or exceeds all strict state and federal drinking water regulations. Mesa Water's 2024 Water Quality Report will be available online beginning July 1. To learn more, visit [MesaWater.org/WaterQualityReport](https://www.mesawater.org/WaterQualityReport)."

Link: <https://www.mesawater.org/articles/your-water-safe-2024-water-quality-report-available-online-july-1>

Second page of the newsletter follows:

**NEWS ON TAP**
Dedicated to Satisfying our Community's Water Needs VOLUME 38, NUMBER 3 MAY/JUNE 2024

**Staff Splash: Meet Tyler Jernigan**
Tyler Jernigan, Water Operations Manager, is committed to helping ensure a reliable, clean and safe source of water for our customers.
Q: How did you get into the water industry?
A: I worked as a contractor for water agencies in the tri-state area conducting hydraulic system analysis. At each agency, I saw how engaged and excited staff were to be there and that made me want to be a part of the water industry.
Q: What advice do you have for someone wishing to pursue a career in water operations?
A: I might be a little biased, but water operations is the backbone of any water district. This is where all the action happens. You get to work with a great group of people and utilize your brains and brawn.
Q: What would people find surprising about your role at Mesa Water?
A: They would be surprised about the vast scope of what this job entails; I know this surprised me as I entered this role. Water operations includes everything from production and distribution to maintenance, repair and water quality. Having a great team around you, like I do, makes it possible to be a successful water operations manager.
Q: What is your favorite water-themed movie?
A: The Waterboy; his attention to water quality was very impressive.

Staff Splash is a recurring feature in News on Tap. Look forward to meeting more Mesa Water employees in future issues.

Your Water is Safe – 2024 Water Quality Report Available Online July 1

Mesa Water is proud to provide customers with clean, safe water that meets or exceeds all strict state and federal drinking water regulations. Mesa Water's 2024 Water Quality Report will be available online beginning July 1. To learn more, visit [MesaWater.org/WaterQualityReport](https://www.mesawater.org/WaterQualityReport).

Come See the Mesa Water Team at Summer Community Events

Fun summer community events are coming up and we're looking forward to seeing our customers out and about. You'll find us at the Costa Mesa Lions Fish Fry at Lions Park June 28-30 and at the Costa Mesa Foundation's Concerts in the Park series held on July 9, 16, 23 and 30 at Fairview Park.

Stop by the Mesa Water booth to say hello, ask questions and win a beach ball, rubber duck or water bottle by spinning our ever-popular water trivia wheel!



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James R. Fisler, Director; Division II
Paul E. Shoenberger, P.E.
GENERAL MANAGER
Paul E. Shoenberger, P.E.
[MesaWater.org](https://www.mesawater.org)

BOARD MEETINGS
Mesa Water Board meetings are held the second and fourth Wednesday of each month at 4:30 p.m. at 1965 Placentia Avenue, Costa Mesa, and are open to the public. For more information, call 949.631.1206.
Public Affairs Department
949.631.1201
Info@MesaWater.org
After Hours Emergency Phone: 949.631.1200
Printed using soy-based ink on 100% recycled FSC®-certified and elemental chlorine-free paper. Please recycle this when you are finished reading it. Thank you.

Follow us @MesaWater



Produced by Mesa Water's Board of Directors,
News On Tap is a bi-monthly publication to inform
Mesa Water's customers and community about water
issues and events.





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Jim Atkinson
*Director
Division IV*

Fred R. Bockmiller, P.E.
*Director
Division I*

James R. Fisler
*Director
Division II*

Paul E. Shoenberger, P.E.
General Manager

Denise Garcia
District Secretary

Marwan Khalifa, CPA, MBA
District Treasurer

**Atkinson, Andelson,
Loya, Ruud & Romo**
Legal Counsel

Print Copies:

Printed copies of the 2024 CCR were posted at Mesa Water District main office on July 1, 2024 and staff delivered copies to the community locations below; and mailed copies to customers upon their request in early July 2024:

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| Costa Mesa Chamber of Commerce 1870 Harbor Blvd #105, Costa Mesa, CA 92627 | Costa Mesa Recreation Center 1860 Anaheim Ave Costa Mesa, CA 92626 |
| Costa Mesa Historical Society P.O. Box 1764 Costa Mesa, CA 92628 | Costa Mesa Senior Center 695 West 19 th Street Costa Mesa, CA 92627 |
| Costa Mesa Library 1855 Park Avenue Costa Mesa, CA 92627 | Halecrest Park 3107 Killybrooke Lane Costa Mesa, CA 92626 |
| Orange Coast College 2701 Fairview Drive Costa Mesa, CA 92626 | OC Fair & Event Center 88 Fair Drive Costa Mesa, CA 92626-6598 |
| Tower on 19th 678 West 19 th Street Costa Mesa, CA 92627 | Costa Mesa Sanitary District 290 Paularino Avenue Costa Mesa, CA 92626 |
| City Hall of Costa Mesa 77 Fair Drive Costa Mesa, CA 92626 | Mesa Verde Branch Library 2969 Mesa Verde Drive Costa Mesa, CA 92626 |
| Vivante on the Coast 1640 Monrovia Ave Costa Mesa, CA 92627 | |