

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: City of Anaheim

Water System Number: CA3010001

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 04/27/2023 to 07/01/2023 (and ongoing) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Jonathan Sanks
Signature: 
Title: Environmental Services and Safety Manager
Phone Number: (714) 765-4117 Date: 07/3/2025

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.anaheim.net/wqr
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☒ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☒ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.anaheim.net/wqr
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.anaheim.net/wqr
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.anaheim.net/wqr
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

1. The CCR was included in the public agenda for the April 23, 2025 Anaheim Public Utilities Board meeting.
2. The CCR was posted on the Department's website at www.anaheim.net/wqr on April 24, 2025.
3. Printed utility bills sent from May 1 to June 30, 2025 included a notice that the CCR was available and provided the URL.
4. An email was sent to all Anaheim residents with an email linking directly to the CCR (www.anaheim.net/wqr).
5. A notice of availability was published in the Anaheim Bulletin, a general circulation newspaper, on June 12, 2025.
6. Paper copies of the CCR were mailed to customers who requested them.
7. Flyers advising of availability were posted at city libraries.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

Anaheim Public Utilities

City of Anaheim
201 South Anaheim Boulevard
Anaheim, CA 92805

Questions?

Please call 714-765-3300 or visit
us online at www.anaheim.net

SUMMARY OF YOUR 05/01/25 BILL

ACCOUNT #

CUSTOMER NAME/MAILING ADDRESS

	DATE	AMOUNT
BILL DATED	03/04/25	\$227.74
TOTAL PAYMENTS SINCE	03/04/25	\$-227.74
TOTAL ADJUSTMENTS SINCE	03/04/25	\$0.00
TOTAL BALANCE FORWARD		\$0.00
LEVEL PAY/INSTALLMENT		\$0.00

TOTAL CURRENT CHARGES \$211.08

TOTAL AMOUNT DUE \$211.08

LAST PAYMENT DATE: 03/20/25

LAST PAYMENT AMOUNT: \$-227.74

CY/RT: 14-1407
NEXT METER
READING ON OR
ABOUT: 06/27/25

BLOCK #: 1212

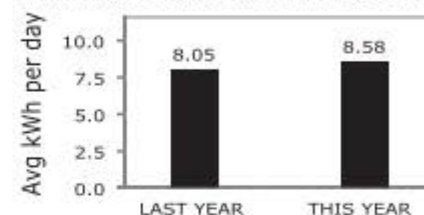
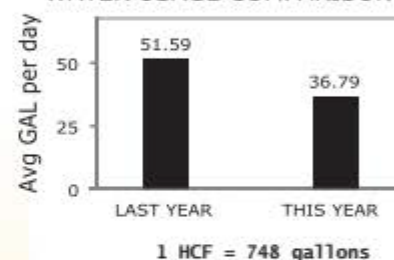
METER READING SUMMARY

DESCRIPTION	SERVICE PERIOD	# DAYS	METER NUMBER	METER SIZE	METER CONSTANT	PREVIOUS	CURRENT	TOTAL CONSUMPTION
ELECTRIC	02/28/25 to 04/29/25	60	204072252		1.00	8057	8572	515 KWH
WATER	02/27/25 to 04/29/25	61	214547158582	5/8"	1.00	69	72	3 HCF

ELECTRIC CHARGES	RATE	CONSUMPTION	
CUSTOMER CHARGE			\$16.00
BASIC LIFELINE	0.140000	515 KWH	\$72.10
UNDERGROUND SURCHARGE			\$3.52
RATE STABILIZATION			\$1.55
Total Electric Charges			\$93.17

WATER CHARGES	RATE	CONSUMPTION	
CUSTOMER CHARGE			\$30.50
COMMODITY	0.150000	3 HCF	\$0.45
COMMODITY ADJUSTMENT	2.540000	3 HCF	\$7.62
SYSTEM RELIABILITY	1.150000	3 HCF	\$3.45
Total Water Charges			\$42.02

OTHER CHARGES		
STREET SWEEPING FEE		\$4.66
SOLID WASTE COLLECTION 96 GALLON CART		\$57.22
WASTE WATER SYSTEM MAINTENANCE		\$13.86
STATE ENERGY SURCHARGE		\$0.15
Total Other Charges		\$75.89

ELECTRIC USAGE COMPARISON**WATER USAGE COMPARISON**

The 2025 Anaheim Public Utilities Water Quality Report is now available for viewing at www.anaheim.net/wqr. If you would like a printed copy mailed to your address, or if you have any questions, please contact us at waterquality@anaheim.net or 714-765-4556.

El 2025 Informe Sobre La Calidad de Agua de Anaheim Public Utilities ya esta disponible en www.anaheim.net/wqr. Si gusta que le mandemos un ejemplar impreso a domicilio, o tiene alguna pregunta, contactese con nosotros al 714-765-4556 o waterquality@anaheim.net.

Fold and tear here. Please return this portion with your payment. Do not include correspondence with your payment. All correspondence should be sent to:

Customer Service, P.O. Box 3222, Anaheim, CA 92803-3222

Anaheim Public Utilities

Check payable to: **City of Anaheim**

If you would like to receive your
bill electronically, please check here ☐
and enter your email address below:

ACCOUNT #

SERVICE ADDRESS:

REMITTANCE STUB

BALANCE FORWARD	CURRENT CHARGES	TOTAL AMOUNT DUE
\$0.00	\$211.08	\$211.08
	DUE BY	
	05/22/25	

ENTER AMOUNT PAID

Please do not send cash.
Do not staple or clip payment.

APA0501A 2934 1 AV 0.545
7000003450 00.0009.0311 2934/1



City of Anaheim
201 South Anaheim Boulevard
P.O. Box 3069
Anaheim CA 92803-3069

Sample bill with notice of availability

0004535800000000000002505010000021108000002110801003

Jonathan Sanks

Subject: FW: Anaheim Public Utilities Annual Water Quality Report



Dear Water Customer,

Delivering high quality water to Anaheim residents and businesses has been a core responsibility of Anaheim Public Utilities for more than 125 years. We invite you to view our latest Water Quality Report online at <http://www.anaheim.net/wqr>.

If you would like a printed copy mailed to your address, or have any questions about water quality, please contact us at email to: waterquality@anaheim.net or call 714.765.4556. For questions about your bill or other Anaheim Public Utilities services, please contact Customer Service at 714.765.3300.

Estimado cliente de agua,

Proporcionar agua de alta calidad a los residentes y negocios de Anaheim ha sido una responsabilidad fundamental de Anaheim Public Utilities por más de 125 años. Lo invitamos a ver nuestro más reciente Informe de Calidad del Agua en línea en <http://www.anaheim.net/wqr>. Si desea recibir una copia impresa por correo o tiene preguntas sobre la calidad del agua, puede comunicarse vía correo electrónico a waterquality@anaheim.net o llamar al 714-765-4556. Para preguntas sobre su factura u otros servicios de Anaheim Public Utilities, comuníquese con nuestro Servicio al Cliente al 714-765-3300.



Dear Water Customer,

Delivering high quality water to Anaheim residents and businesses has been a core responsibility of Anaheim Public Utilities for more than 125 years. We invite you to view our latest Water Quality Report online at <http://www.anaheim.net/wqr>.

If you would like a printed copy mailed to your address, or you have any questions, please contact us at email to: waterquality@anaheim.net or 714.765.4556.

Estimado Cliente,

El ofrecer agua de alta calidad a los residentes y negocios de Anaheim ha sido una responsabilidad principal para Anaheim Public Utilities por más de 125 años. Le invitamos a ver nuestro último Informe Sobre la Calidad del Agua en línea al <http://www.anaheim.net/wqr>.

Si gusta que le mandemos un ejemplar impreso a domicilio, o tiene alguna pregunta, contáctese con nosotros al 714-765-4556 ó por email a: waterquality@anaheim.net.

Anaheim Water Quality Report

The City of Anaheim Water Quality Report is now available. Delivering high quality water to Anaheim residents and businesses has been a core responsibility of Anaheim Public Utilities for more than 125 years. We invite you to view our latest Water Quality Report online at <http://www.anaheim.net/wqr>. If you would like a printed copy mailed to your address, or you have any questions, please contact us at waterquality@anaheim.net or 714-765-4556.

Copy of newspaper publication

El Informe Sobre la Calidad del Agua de la ciudad de Anaheim ya está disponible . El ofrecer agua de alta calidad a los residentes y negocios de Anaheim ha sido una responsabilidad principal para Anaheim Public Utilities por más de 125 años. Le invitamos a ver nuestro último Informe Sobre la Calidad del Agua en línea al <http://www.anaheim.net/wqr>. Si gusta que le mandemos un ejemplar impreso a domicilio, o tiene alguna pregunta, contáctese con nosotros al 714-765-4556 o waterquality@anaheim.net.

Anaheim Bulletin
Published: 6/12/25