

2019 Consumer Confidence Report

Water System Name: Rancho Mission Viejo Report Date: 18 May 2020

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 to December 31, 2019 and may include earlier monitoring data.

Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse a Rancho Mission Viejo a (949)240 3363 para asistirlo en español.

Type of water source(s) in use: Groundwater well and treated surface water purchased from Santa Margarita Water District (SMWD)

Name & general location of source(s): Well: Rancho Mission Viejo Well #7, San Juan Capistrano, CA 92692
Santa Margarita Water District: Rancho Santa Margarita, CA 92688

Drinking Water Source Assessment information: Completed in 2012. Copy of complete assessment may be viewed at:
SWRCB-DDW, Santa Ana District Office, 2 MacArthur Place, Suite 150, Santa Ana, CA 92707

SMWD - The watershed sanitary surveys for Metropolitan Water District of Southern California's (MWDSC's) Colorado River supply was recently updated in 2015 and for the State Water Project supply in 2016. The IRWD's watershed sanitary survey for Santiago Reservoir (Irvine Lake) was updated in 2019. Copies of the most recent summary of any of the aforementioned-watershed sanitary surveys can be obtained by calling SMWD Customer Service at (949) 459-6400.

Time and place of regularly scheduled board meetings for public participation: Santa Margarita Water District has two regular Board meetings each month. Meeting details can be found on the District's website at <https://smwd.com/meetings>

For more information, contact: Lissa Freese Phone: (949) 240 3363

TERMS USED IN THIS REPORT

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (U.S. EPA).

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Primary Drinking Water Standards (PDWS): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Secondary Drinking Water Standards (SDWS): MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Variances and Exemptions: Permissions from the State Water Resources Control Board (State Board) to exceed an MCL or not comply with a treatment technique under certain conditions.

Level 1 Assessment: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an *E. coli* MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

ND: not detectable at testing limit

ppm: parts per million or milligrams per liter (mg/L)

ppb: parts per billion or micrograms per liter (µg/L)

ppt: parts per trillion or nanograms per liter (ng/L)

ppq: parts per quadrillion or picogram per liter (pg/L)

pCi/L: picocuries per liter (a measure of radiation)

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- *Microbial contaminants*, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- *Inorganic contaminants*, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- *Pesticides and herbicides*, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- *Organic chemical contaminants*, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- *Radioactive contaminants*, that can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the U.S. EPA and the State Board prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

Tables 1, 2, 3, 4, and 5 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The State Board allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old. Any violation of an AL, MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.

Revised Total Coliform Rule

This Consumer Confidence Report (CCR) reflects changes in drinking water regulatory requirements during 2016. All water systems are required to comply with the state Total Coliform Rule. Effective April 1, 2016, all water systems are also required to comply with the federal Revised Total Coliform Rule. The new federal rule maintains the purpose to protect public health by ensuring the integrity of the drinking water distribution system and monitoring for the presence of microbials (i.e., total coliform and *E. coli* bacteria). The U.S. EPA anticipates greater public health protection as the new rule requires water systems that are vulnerable to microbial contamination to identify and fix problems. Water systems that exceed a specified frequency of total coliform occurrences are required to conduct an assessment to determine if any sanitary defects exist. If found, these must be corrected by the water system.

TABLE 1 – SAMPLING RESULTS SHOWING THE DETECTION OF COLIFORM BACTERIA

Microbiological Contaminants (complete if bacteria detected)	Highest No. of Detections	No. of Months in Violation	MCL	MCLG	Typical Source of Bacteria
Total Coliform Bacteria (state Total Coliform Rule)	1* (In a month)	1	1 positive monthly sample ^(a)	0	Naturally present in the environment
Fecal Coliform or <i>E. coli</i> (state Total Coliform Rule)	0 (In the year)	0	A routine sample and a repeat sample are total coliform positive, and one of these is also fecal coliform or <i>E. coli</i> positive		Human and animal fecal waste
<i>E. coli</i> (federal Revised Total Coliform Rule)	0 (In the year)	0	(b)	0	Human and animal fecal waste

(a) Two or more positive monthly samples is a violation of the MCL

(b) Routine and repeat samples are total coliform-positive and either is *E. coli*-positive or system fails to take repeat samples following *E. coli*-positive routine sample or system fails to analyze total coliform-positive repeat sample for *E. coli*.

* Please refer to Summary Information on pages 5 and 6.

TABLE 2 – SAMPLING RESULTS SHOWING THE DETECTION OF LEAD AND COPPER								
Lead and Copper (complete if lead or copper detected in the last sample set)	Sample Date	No. of Samples Collected	90 th Percentile Level Detected	No. Sites Exceeding AL	AL	PHG	No. of Schools Requesting Lead Sampling	Typical Source of Contaminant
Lead (ppb)	7/21/18	5	< 5	0	15	0.2	Not applicable	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper (ppm)	7/21/18	5	0.48	0	1.3	0.3	Not applicable	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

TABLE 3 – SAMPLING RESULTS FOR SODIUM AND HARDNESS (Groundwater Source ¹)						
Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant
Sodium (ppm)	01/2018	66	N/A	None	None	Salt present in the water and is generally naturally occurring
Hardness (ppm)	01/2018	350	N/A	None	None	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring

TABLE 4 – DETECTION OF CONTAMINANTS WITH A PRIMARY DRINKING WATER STANDARD						
Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL [MRDL]	PHG (MCLG) [MRDLG]	Typical Source of Contaminant
Radioactive Contaminants (Groundwater Source¹)						
Gross Alpha Particle Activity (pCi/L)	2012	3.99	N/A	15	(0)	Erosion of natural deposits
Uranium (pCi/L)	2018	1.3	N/A	20	0.43	Erosion of natural deposits
Inorganic Contaminants (Groundwater Source¹)						
Nitrate as N (ppm)	2019	1.1	N/A	10	10	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Selenium (ppm)	2018	7.0	N/A	50	30	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Disinfection Byproducts, Disinfectant Residuals, and Disinfection Byproduct Precursors (Distribution System¹)						
Chlorine (ppm)	2019	1.29	0.70 – 2.10	[4.0]	[4.0]	Drinking water disinfectant added for treatment
TTHMs [Total Trihalomethanes] (ppb)	2017	5.0	N/A	80	N/A	Byproduct of drinking water disinfection

1. For treated surface water purchased from SMWD source, please refer to enclosed 2020 Water Quality Report (for 2019 report year).

TABLE 5 – DETECTION OF CONTAMINANTS WITH A <u>SECONDARY</u> DRINKING WATER STANDARD (Groundwater Source ¹)						
Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	SMCL	PHG (MCLG)	Typical Source of Contaminant
Chloride (ppm)	2018	66	N/A	500	N/A	Runoff/leaching from natural deposits; seawater influence
Odor (TON)	2018	2	N/A	3	N/A	Naturally-occurring organic materials
Specific Conductance (µS/cm)	2018	980	N/A	1600	N/A	Substances that form ions when in water; seawater influence
Sulfate (ppm)	2018	240	N/A	500	N/A	Runoff/leaching from natural deposits; industrial wastes
Total Dissolved Solids (ppm)	2018	660	N/A	1000	N/A	Runoff/leaching from natural deposits
Turbidity (NTU)	2018	0.62	N/A	TT	N/A	Soil runoff
Distribution System Water Quality¹						
Odor (TON)	2019	1	NOD – 1	3	N/A	Naturally-occurring organic materials
Specific Conductance (µS/cm)	2019	935	861 – 966	1600	N/A	Substances that form ions when in water; seawater influence
Turbidity (NTU)	2019	0.52	0.10 – 2.80	5	N/A	Soil runoff
Color (Color Units)	2019	1.0	1.00 – 1.00	15	N/A	Naturally-occurring organic materials

1. For treated surface water purchased from SMWD source, please refer to enclosed 2020 Water Quality Report (for 2019 report year).

Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Lead-Specific Language: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. ***Rancho Mission Viejo*** is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants.] If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (1-800-426-4791) or at <http://www.epa.gov/lead>.

Summary Information for Violation of a MCL, MRDL, AL, TT, or Monitoring and Reporting Requirement

VIOLATION OF A MCL, MRDL, AL, TT, OR MONITORING AND REPORTING REQUIREMENT				
Violation	Explanation	Duration	Actions Taken to Correct the Violation	Health Effects Language
Non-compliance with Ground Water Rule (GWR), CCR, Section 64430, Addendum A, 40CFR Section 141.402(a)(2).	The system failed to collect a well sample and analyze it for E. coli following a routine sample that was positive for total coliform.	05/2019	The system collected additional samples in June 2019 to comply with CCR, T22, Section 64424(b) and 40 CFR 141.402(a)(2). SMWD conducted a RTRC Level 1 Assessment to comply with CCR, Title 22, Section 64426(b)(2),	Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in one sample and this was a warning of potential problems.
Non-compliance with Total Coliform Rule (TCR), CCR, Section 64424(a)(1).	The system failed to collect the required number of repeat samples in May 2019.		The system sent out a Public Notification to the consumers to comply with CCR, T22 Sections 64463.7 and 64465.	

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During May 2019, we did not complete all monitoring for coliform bacteria, and therefore, cannot be sure of the quality of your drinking water during that time.

Summary Information for Federal Revised Total Coliform Rule Level 1 and Level 2 Assessment Requirements

Level 1 or Level 2 Assessment Requirement not Due to an *E. coli* MCL Violation

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessment(s) to identify problems and to correct any problems that were found during these assessments.

During the past year we were required to conduct [ONE] Level 1 assessment(s). [ONE] Level 1 assessment(s) were completed. In addition, we were required to take [THREE] corrective actions and we completed [THREE] of these actions.