

APPENDIX F: Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State Water Board's website at http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml)

Water System Name: City of Calistoga

Water System Number: CA2810002

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 30, 2020 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Name: Derek Rayner

Signature:

Title:

Public Works Director

Phone Number: (707) 942-2828

Date: 06/30/20

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: English - <http://www.ci.calistoga.ca.us/home/showdocument?id=34942>
Spanish - <http://www.ci.calistoga.ca.us/home/showdocument?id=34940>
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR on the Internet at www. <http://www.ci.calistoga.ca.us/city-hall/departments-services/utility-billing-services/water-quality>
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☒ Other (attach a list of other methods used) Inserts into water billings, example attached.
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www. _____
- ☐ For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).

CITY OF CALISTOGA

1232 Washington Street - Calistoga, CA 94515

Ph: 707.942.2828

Fx: 707.942.9472

www.ci.calistoga.ca.us



June 30, 2020

Mr. Zach Rounds
State Water Resource Control Board
Division of Drinking Water
50 D Street, Suite 200
Santa Rosa, CA 95404

RE: 2019 Consumer Confidence Report (CCR)

Mr. Rounds,

The City of Calistoga has completed the "2019 Annual Water Quality Report" (CCR) as required by the California Regulations Related to Drinking Water (Title 22), Division 4, Chapter 15, Article 20 Sections 64480-64483 in accordance with the USEPA's Electronic Delivery Option.

Hard copies of the CCR can be obtained in the City of Calistoga Water Department and the City of Calistoga Public Works Department. Customers will be notified of electronic delivery through water billing (sample attached) and the CCR link on the City of Calistoga website at:

English: <http://www.ci.calistoga.ca.us/home/showdocument?id=34942>

Spanish: <http://www.ci.calistoga.ca.us/home/showdocument?id=34940>

Consumer Confidence Reports in English and Spanish have been provided to each of the mobile home parks in the City for posting at their public posting locations.

Consumer Confidence Reports in English and Spanish have been posted at the following bulletin boards within the City of Calistoga:

City Hall – 1232 Washington Street
Community Center – 1307 Washington Street
Logvy Park – 1745 Washington Street
Silverado Ace Hardware Inc – 1450 Lincoln Avenue

The information presented in the CCR is "correct and consistent with compliance monitoring data previously submitted to the Department".

If you have any questions, concerns or need for more copies, please feel free to call (707) 942-2828.

Best regards,

Derek Rayner
Public Works Director

ATTENTION CITY OF CALISTOGA UTILITY CUSTOMERS!!!

The Annual Water Quality Report will be posted on the City of Calistoga website by July 1 of each year. You can access it directly from the following web address at any time:

<http://www.ci.calistoga.ca.us/city-hall/departments-services/public-works-department/water-wastewater-treatment/water-quality>

It will no longer be mailed out. This new electronic delivery of the Water Quality Report saves money and the environment. You can request a copy in English by calling the Water Department at (707) 942-2801 or the Public Works Dept. at (707) 942-2828.

ATTENTION CITY OF CALISTOGA UTILITY CUSTOMERS!!!

The Annual Water Quality Report will be posted on the City of Calistoga website by July 1 of each year. You can access it directly from the following web address at any time:

<http://www.ci.calistoga.ca.us/city-hall/departments-services/public-works-department/water-wastewater-treatment/water-quality>

It will no longer be mailed out. This new electronic delivery of the Water Quality Report saves money and the environment. You can request a copy in English by calling the Water Department at (707) 942-2801 or the Public Works Dept. at (707) 942-2828.

ATTENTION CITY OF CALISTOGA UTILITY CUSTOMERS!!!

The Annual Water Quality Report will be posted on the City of Calistoga website by July 1 of each year. You can access it directly from the following web address at any time:

<http://www.ci.calistoga.ca.us/city-hall/departments-services/public-works-department/water-wastewater-treatment/water-quality>

It will no longer be mailed out. This new electronic delivery of the Water Quality Report saves money and the environment. You can request a copy in English by calling the Water Department at (707) 942-2801 or the Public Works Dept. at (707) 942-2828.

ATENCION CLIENTES DE LA CIUDAD DE CALISTOGA!!!

El Reporte Annual de Calidad Del Aqua podra ser visto en la pagina de internet de la Ciudad de Calistoga a partir del 1 de Julio de cada año. Tu tendras acceso directamente en la siguiente direccion a cualquier hora:

<http://www.ci.calistoga.ca.us/city-hall/departments-services/public-works-department/water-wastewater-treatment/water-quality>

El reporte ya no sera enviado por correo. Esta nueva manera de ver el Reporte de Calidad Del Aqua ahorra dinero y conserva el medio ambiente. Si gustas puede pedir una copia en Ingles a la Division de Aqua al (707) 942-2801 o el Departamento de Public Works al (707) 942-2828.

ATENCION CLIENTES DE LA CIUDAD DE CALISTOGA!!!

El Reporte Annual de Calidad Del Aqua podra ser visto en la pagina de internet de la Ciudad de Calistoga a partir del 1 de Julio de cada año. Tu tendras acceso directamente en la siguiente direccion a cualquier hora:

<http://www.ci.calistoga.ca.us/city-hall/departments-services/public-works-department/water-wastewater-treatment/water-quality>

El reporte ya no sera enviado por correo. Esta nueva manera de ver el Reporte de Calidad Del Aqua ahorra dinero y conserva el medio ambiente. Si gustas puede pedir una copia en Ingles a la Division de Aqua al (707) 942-2801 o el Departamento de Public Works al (707) 942-2828.

ATENCION CLIENTES DE LA CIUDAD DE CALISTOGA!!!

El Reporte Annual de Calidad Del Aqua podra ser visto en la pagina de internet de la Ciudad de Calistoga a partir del 1 de Julio de cada año. Tu tendras acceso directamente en la siguiente direccion a cualquier hora:

<http://www.ci.calistoga.ca.us/city-hall/departments-services/public-works-department/water-wastewater-treatment/water-quality>

El reporte ya no sera enviado por correo. Esta nueva manera de ver el Reporte de Calidad Del Aqua ahorra dinero y conserva el medio ambiente. Si gustas puede pedir una copia en Ingles a la Division de Aqua al (707) 942-2801 o el Departamento de Public Works al (707) 942-2828.

CITY OF CALISTOGA

1232 Washington Street - Calistoga, CA 94515

Ph: 707.942.2828

Fx: 707.942.9472

www.ci.calistoga.ca.us



June 29, 2020

Paul & Breanna Lopez
Calistoga Springs MHP
45 Magnolia Drive
Calistoga, CA 94515

RE: 2019 Consumer Confidence Report – Calistoga Water Treatment Plant

Paul & Breanna,

Please find attached a copy of the 2019 Consumer Confidence Report in English and Spanish for the Calistoga Water Treatment Plant. This is an annual report of the quality of water distributed to Calistoga residents.

Please display this report on your information board for your residents.

This report may be obtained from City Hall at 1232 Washington Street, or from the Public Works Dept. at 414 Washington Street. A copy can be downloaded from the City's website at:

English - <http://www.ci.calistoga.ca.us/home/showdocument?id=34942>

Spanish - <http://www.ci.calistoga.ca.us/home/showdocument?id=34940>

Thank you for your cooperation.

Best regards,

Melissa Velasquez

Administrative Services Technician
Public Works Department

CITY OF CALISTOGA

1232 Washington Street - Calistoga, CA 94515

Ph: 707.942.2828

Fx: 707.942.9472

www.ci.calistoga.ca.us



June 29, 2020

Michael & Cebreena Oliver
Chateau Calistoga MHP
223 Champagne West
Calistoga, CA 94515

RE: 2019 Consumer Confidence Report – Calistoga Water Treatment Plant

Michael & Cebreena,

Please find attached a copy of the 2019 Consumer Confidence Report in English and Spanish for the Calistoga Water Treatment Plant. This is an annual report of the quality of water distributed to Calistoga residents.

Please display this report on your information board for your residents.

This report may be obtained from City Hall at 1232 Washington Street, or from the Public Works Dept. at 414 Washington Street. A copy can be downloaded from the City's website at:

English - <http://www.ci.calistoga.ca.us/home/showdocument?id=34942>

Spanish - <http://www.ci.calistoga.ca.us/home/showdocument?id=34940>

Thank you for your cooperation.

Best regards,

Melissa Velasquez

Administrative Services Technician
Public Works Department

CITY OF CALISTOGA

1232 Washington Street - Calistoga, CA 94515

Ph: 707.942.2828

Fx: 707.942.9472

www.ci.calistoga.ca.us



June 29, 2020

Efrain Gonzalez
Fair Way Manor Park
1300 Fair Way, Unit 7
Calistoga, CA 94515

RE: 2019 Consumer Confidence Report – Calistoga Water Treatment Plant

Efrain,

Please find attached a copy of the 2019 Consumer Confidence Report in English and Spanish for the Calistoga Water Treatment Plant. This is an annual report of the quality of water distributed to Calistoga residents.

Please display this report on your information board for your residents.

This report may be obtained from City Hall at 1232 Washington Street, or from the Public Works Dept. at 414 Washington Street. A copy can be downloaded from the City's website at:

English - <http://www.ci.calistoga.ca.us/home/showdocument?id=34942>

Spanish - <http://www.ci.calistoga.ca.us/home/showdocument?id=34940>

Thank you for your cooperation.

Best regards,

Melissa Velasquez

Administrative Services Technician
Public Works Department

CITY OF CALISTOGA

1232 Washington Street - Calistoga, CA 94515

Ph: 707.942.2828

Fx: 707.942.9472

www.ci.calistoga.ca.us



June 29, 2020

Mark and Lauren Haugan
Rancho de Calistoga MHP
2412 Foothill Blvd.
Calistoga, CA 94515

RE: 2019 Consumer Confidence Report – Calistoga Water Treatment Plant

Mark & Lauren,

Please find attached a copy of the 2019 Consumer Confidence Report in English and Spanish for the Calistoga Water Treatment Plant. This is an annual report of the quality of water distributed to Calistoga residents.

Please display this report on your information board for your residents.

This report may be obtained from City Hall at 1232 Washington Street, or from the Public Works Dept. at 414 Washington Street. A copy can be downloaded from the City's website at:

English - <http://www.ci.calistoga.ca.us/home/showdocument?id=34942>

Spanish - <http://www.ci.calistoga.ca.us/home/showdocument?id=34940>

Thank you for your cooperation.

Best regards,

Melissa Velasquez

Administrative Services Technician
Public Works Department