

**Consumer Confidence Report
Certification Form**
(To be submitted with a copy of the CCR)

Water System Name: California American Water- **GARRAPATA**

Water System Number: **CA 2701257**

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 20 – June 27, 2019 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Jack Wang

Signature:



Title: Director, WQ and Environmental Compliance

Phone Number: (831) 646-3269 Date: 6/27/2019

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ “Good faith” efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: <http://www.amwater.com/ccr/garrapata.pdf>
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
 - ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: <http://www.amwater.com/ccr/garrapata.pdf>

☒ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Reference Document for Electronic Delivery of CCRs, Appendix B

Revised January 2019

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <http://www.amwater.com/ccr/garrapata.pdf>
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Customers received a notification letter with direct URL to CCRs. Customers may also call our 24 hour customer service number to receive assistance with the webpage or request a hard copy be mailed or delivered. Press release was made available for media outlets. Documentation for both are attached to this certification.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



California American Water - Monterey
511 Forest Lodge Road, Suite 100
Pacific Grove, CA 93950

amwater.com

June 20, 2019

Dear Garrapata Water Customer,

Your 2018 Annual Water Quality Report is now available and can be viewed electronically at <http://www.amwater.com/ccr/garrapata.pdf>

The Annual Water Quality Report (or Consumer Confidence Report) contains detailed information including where the water comes from, any contaminants that were detected, and additional educational information. This report is issued each Spring and contains information on the prior year's water quality.

Please take the time to review this report. It provides details about the source and quality of your drinking water, using data from water-quality testing conducted for your local system between January and December 2018.

If you prefer a paper copy of the report be sent to you, please contact our Customer Service Center at 888-237-1333.

Thank you!

Jack Wang, Ph.D.
Director, Water Quality and Environmental Compliance
California American Water

Consumer Confidence Reports Show Excellent Water Quality in California



Business Wire June 18, 2019

SAN DIEGO--(BUSINESS WIRE)--

California American Water Surpasses State and Federal Standards

California American Water published the 2018 Consumer Confidence Reports, which demonstrate high quality water service throughout its state districts. The annual reports compare California American Water's water quality with standards established by the U.S. Environmental Protection Agency and the California State Water Resources Control Board, Division of Drinking Water.

The reports also cover drinking water sources, public health information, substances detected in the water and the levels of those substances. Commonly asked questions and answers concerning drinking water are also included.

The reports continue a new design that feature illustrated sections of common containments and simple-to-read explanations of the various technical terms within the document.

"We are pleased to announce that our 2018 reports demonstrate excellent water quality that meet and exceed all regulatory standards," said Rich Svindland, President of California American Water. "We hope that customers will find these reports as educational and helpful in answering the questions they may have about the state of their water."

Customers can look up their water quality reports by zip code by visiting: www.californiaamwater.com/water-quality.

California American Water, a subsidiary of American Water (AWK), provides high quality and reliable water and/or wastewater services to more than 690,000 California residents. Information regarding California American Water's service areas can be found on the company's website www.californiaamwater.com.

With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs more than 7,100 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to more than 14 million people in 46 states. American Water provides safe, clean, affordable and reliable water services to our customers to make sure we keep their lives flowing. For more information, visit [amwater.com](https://www.amwater.com) and follow American Water on [Twitter](#), [Facebook](#) and [LinkedIn](#).

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