

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: City Of Merced

Water System Number: 2410009

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/26/2020 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Johnnie Baptista
Signature: [Signature] 6/26/20
Title: Public Works Manager, Water Division
Phone Number: (209) 385-6800 Date: _____

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.cityofmerced.org/waterreport
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☒ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☐ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: _____
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www. _____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

The City of Merced's procedure for electronic delivery of the CCR begins with adding an insert to the utility customers bill stating the CCR

Is available electronically (copy attached). We also include CCR availability information for 2 consecutive months prior to July 1, in the City Newsletter. (copy attached).

The insert also has the direct link to the City of Merced website page listing current and past CCR's. To accommodate citizens that are unable

To receive electronic delivery, copies in English, Spanish and Hmong are provided to community organizations and public places (list attached).

We have also included in the local newspaper the information on availability and the link to the CCR online (attached). As always, staff is available to mail or email the CCR upon request.

*This form is provided as a convenience and may be used to meet the certification requirement of
section 64483(c) of the California Code of Regulations.*

ATTACHMENT 7

Consumer Confidence Report Certification Form

(Submitted with a copy of the CCR)

POSTING THE CCR IN PUBLIC PLACES AND COMMUNITY ORGANIZATIONS

CCR's Supplied: 10 English, 8 Hmong, 8 Spanish

Merced Community College

3600 M Street
Merced, CA 95348
Phone: (209) 384-6000
Closed due to Covid

✓ ***The Hampshire***

Gracious Retirement Living
3460 "R" Street
Merced, CA 95340
Phone: (209) 388-3500
Delivered: 6/26/20

✓ ***UC Merced Downtown Center***

675 W. 18th Street
Merced, CA 95340
Phone: (209) 228-4400
Delivered: 6/26/20

✓ ***Merced County***

Division of Environmental Health

260 E. 15th Street
Merced, CA 95340
Phone: (209) 381-1097
Delivered: 6/26/20

Merced County Library Main Branch

2100 O Street
Merced, CA 95340
Phone: (209) 385-7643
Closed due to Covid

✓ ***Merced Lao Family Community Inc.***

1748 Myles Ct, Ste B
Merced, CA 95340
Phone: (209) 384-7384
Delivered: 6/26/20

Merced Senior Community Center

755 W. 15th Street
Merced, CA 95340
Phone: (209) 385-8803
Closed due to Covid

✓ ***City of Merced Public Works***

1776 Grogan Avenue
Merced, CA 95340
Phone: (209) 385-6800
Delivered: 6/26/20

✓ ***Merced Civic Center***

678 W. 18th Street
Merced, CA 95340
Phone: (209) 388-7100
Delivered: 6/26/20

✓ ***Wastewater Treatment Plant***

10260 Gove Road
Merced, CA 95340
Phone: (209) 385-6892
Delivered: 6/26/20

Merced City Council

Mayor Mike Murphy
Council Members:
Anthony Martinez (D. 1)
Fernando Echevarria (D. 2)
Jill McLeod (D. 3)
Kevin Blake (D. 4)
Matt Serratto (D. 5)
Delray Shelton (D. 6)

Contact the Council by writing to the Civic Center address below, calling 385-6834 or at CityCouncil@cityofmerced.org.

Council meetings

Meetings are the first and third Mondays at 6 p.m. in the Council Chambers in the Civic Center, 678 W. 18th St. The Council meets the next day if Monday is a holiday. The agenda is online: www.CityofMerced.org.

Contact us

www.CityofMerced.org, contains City Council information, the Muni Code, General Plan and other information. Contact the Newsletter at newsletter@CityofMerced.org, or write:

Merced Civic Center
Attn: Newsletter
678 W. 18th St.
Merced CA 95340

Civic Center is open Monday -Friday 8 a.m. - 5 p.m., except holidays. Finance is open 9 a.m. - 5 p.m.

Call us

City Council.....385-6834
City Manager.....385-6834
City Attorney.....385-6868
City Clerk.....388-8650
Airport.....385-6873
Code Enforce.....385-6237
Finance.....388-7900
Inspection 385-6861
Personnel388-7100
Planning.....385-6858
Public Works
(7:30-4:30)..... 385-6800
After hours.....385-6905
Recreation.....385-6235
Utility bills.....388-7289

IN AN EMERGENCY DIAL 911

Fire Business.....385-6891
Police Business....385-6912

CityofMerced.org

Your City Connection

MAY 2020

Where to find information

The screenshot shows the City of Merced website with a navigation bar including links for Merced Connect, Subscribe Merced, Volunteer, Contact Us, and Translate. The main content area features a large image of a coronavirus particle and the heading "COVID-19 (CORONAVIRUS) INFORMATION AND RESOURCES". Below this, it provides the website addresses WWW.CITYOFMERCED.ORG/CORONAVIRUS and WWW.COUNTYOFMERCED.COM/CORONAVIRUS, an information line at 209-381-1180 (English, Spanish, and Hmong), and a button that says "Click Here for City of Merced Information & Resources".

www.cityofmerced.org

We hope everyone is safe and healthy in these difficult times.

During the current coronavirus crisis finding answers can be difficult. People have questions about City operations, about keeping their businesses open and what to do if they were furloughed. The City has a page dedicated to

material that will help people find the most current information they need.

There are links to local, state and federal sites with up-to-date programs and resources.

The page also has detailed information on the virus on how to prevent its spread.

Attention City of Merced Utility Customers

The Annual Consumer Confidence Report (CCR) will be posted on the City of Merced website by July 1 of each year. You can access it directly from the following web address at any time:
<http://www.cityofmerced.org/waterreport>

This electronic delivery of the CCR saves money and the environment.

You can request a copy in English, Spanish or Hmong language by calling the Public Works Administration office at (209) 385-6800.

City of Merced



Like us on
Facebook!

Visit our website
www.cityofmerced.org

City of Merced



Instagram

@MercedCityHall



Follow us
on Twitter!

Ayuntamiento de la Ciudad de Merced

Alcalde Mike Murphy

Miembros:

Anthony Martinez (D. 1)
Fernando Echevarria (D. 2)
Jill McLeod (D. 3)
Kevin Blake (D. 4)
Matt Serratto (D. 5)
Delray Shelton (D. 6)

Contacte al ayuntamiento por correo electrónico en Citycouncil@cityofmerced.org, al 385-6834 o escriba a sus miembros en el Centro Cívico a la dirección de abajo.

Juntas del Ayuntamiento

El Ayuntamiento se reúne el primer y tercer lunes a las 6 p.m. en la cámara del consejo (Council Chambers) en el Centro Cívico, 678 W. 18th St. Cuando el lunes cae en día feriado, el Ayuntamiento se reúne al día siguiente. La agenda se publica en el sitio de internet www.CityofMerced.org.

Contáctenos:

www.CityofMerced.org contiene información sobre el Ayuntamiento, el Reglamento Municipal, Plan General y otra información. Contacte nuestro boletín en newsletter@CityofMerced.org, o escribanos:

Centro Cívico de Merced
Rte: Newsletter
678 W. 18th St.
Merced CA 95340

El Centro Cívico abre de lunes a viernes 8 a.m.-5 p.m., excepto en días feriados.

Llámenos

Ayuntamiento de la Ciudad...385-6834
Gerente de la Ciudad...385-6834
Abogado de la Ciudad...385-6868
Secretario/a de la Ciudad...388-8650
Aeropuerto...385-6873
Ejecución de Reglamentos...385-6237
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Servicios de Inspección...385-6237
Recursos Humanos...388-7100
Depto. de Planeación...385-6858
Obras Públicas(7:30-4:30)...385-6800
Fuera de horario de oficina...385-6905
Parques y Recreaciones...385-6235
Pago de Facturas...388-7289

Emergencias: marque 911

Departamento de Bomberos...385-6891
Departamento de Policía...385-6912



Dónde encontrar información



www.cityofmerced.org

Esperamos que todos esten bien y saludables durante estos tiempos difíciles.

Durante la actual crisis del coronavirus encontrar respuestas puede ser difícil. Personas tienen preguntas acerca de las operaciones de la ciudad, acerca de mantener sus negocios abiertos y que hacer si son despedidos temporalmente.

La ciudad tiene una pagina dedicada a material que puede ayudar a las personas encontrar la información actual que necesitan.

Hay enlaces con paginas de internet local, estatal, y federal con programas y medios actualizados.

La pagina tambien tiene información detallada del virus y como prevenir su propagación.

Atencion clientes de la Ciudad de Merced

El Reporte Anual de Calidad Del Agua podra ser visto en la pagina de internet de la Ciudad de Merced a partir del 1 de Julio de cada año.

Tu tendras acceso directamente en la siguiente direccion a cualquier hora:
<http://www.cityofmerced.org/waterreport>

Esta manera de ver el Reporte de Confianza Del Consumidor ahorra dinero y conserva el medio ambiente.

Si gustas pedir una copia en Ingles, Español o Hmong puedes hacerlo llamando a la oficina de administracion de obras publicas al (209) 385-6800.

@MercedCityHall



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City of Merced



Instagram

City of Merced



¡Danos un
"me gusta"
en Facebook!

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IN AN EMERGENCY DIAL 911

Fire Business.....385-6891
Police Business...385-6912

CityofMerced.org

Your City Connection

JUNE 2020

Report Illegal Fireworks

Please Do Not Call 911!

Report using phone, email, or the FREE Merced Connect App

CityofMerced.org/CelebrateSafe

Possession of just one illegal firework is a misdemeanor and punishable by fine or imprisonment.

Illegal fireworks include cherry bombs, bottle rockets, mortars, aerial shells, M-80's and firecrackers.

Illegal fireworks can also be easily identified by the lack of a seal of approval from the State of California Fire Marshal.

If the firework can leave the ground or explode in the air it is illegal.



Report using the phone

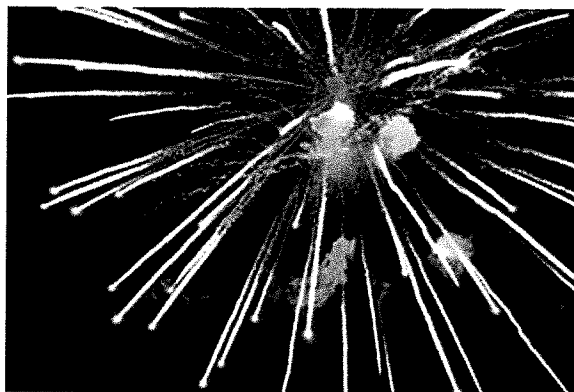
209-388-SAFE



Report using Email

CelebrateSafe@cityofmerced.org

Report using Merced Connect



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Parques y Recreaciones...385-6235
Pago de Facturas...388-7289

Emergencias: marque 911

Departamento de Bomberos...385-6891
Departamento de Policía...385-6912



Reporte Fuegos Artificiales Ilegales

Por favor No Llame al 911

Reporte por teléfono, correo electrónico, o por la aplicación gratuita Merced Connect

CityofMerced.org/CelebrateSafe

Aún la posesión de un solo fuego artificial ilegal constituye un delito penado con multa o cárcel.

Fuegos artificiales ilegales incluyen las bombas cereza, cohetes de botella, morteros, caparzones aéreos y tronadores.

Los fuegos artificiales ilegales se identifican por no tener el sello de aprobación del Mariscal de Bomberos del Estado de California.

Si un fuego artificial puede elevarse desde el suelo o explotar en el aire, este es definitivamente ilegal.



Reportelo por teléfono

209-388-SAFE



Reportelo por correo electrónico

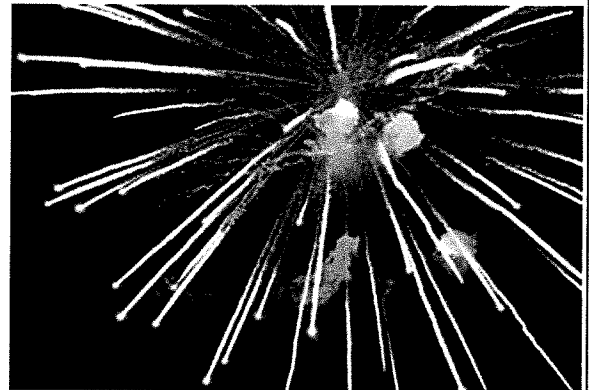
CelebrateSafe@cityofmerced.org

Reportelo por Merced Connect



GET IT ON
Google Play

Download on the
App Store



Atencion clientes de la Ciudad de Merced

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@MercedCityHall



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O visite
www.cityofmerced.org

City of Merced



Instagram

City of Merced



¡Danos un
"me gusta"
en Facebook!

Social Media used to promote / advertise the City of Merced Annual Consumer Confidence Report; Reporting Year 2019

1. City of Merced social media site on FaceBook @ facebook@cityofmerced
*As of 8/28/20 we've reached 884 people, 37 engagements and 2 shares on this site.
2. City of Merced social media site on FaceBook (Public Works)
@facebook@cityofmercedpublicworks
*As of 8/28/20 we've reached 1219 people, 65 engagements and 5 shares on this site.
3. Twitter @twitter.com/MercedCityHall
4. Instagram @CityofMerced

AFFIDAVIT OF PUBLICATION

Account #	Ad Number	Identification	PO	Amount	Cols	Depth
781724	0004686521	CITY OF MERCED NOTIFICATION REGARDING		\$146.28	2	1.53 In

Attention: Mary Grissom

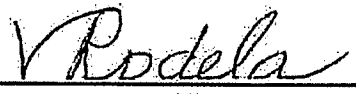
CITY OF MERCED WATER DEPT.
1776 GROGAN AVE
MERCED, CA 95340

Declaration of Publication 2015.5 C.C.P.

STATE OF CALIFORNIA)
) ss.
County of Merced)

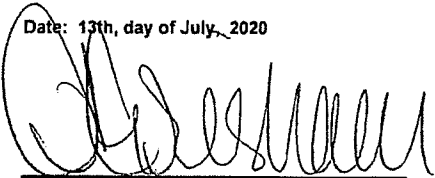
I am a citizen of the United States; I am over the age of eighteen years, and not a party to or interested in the above entitled matter. I am the principal clerk of the printer of the Merced Sun-Star, a newspaper of general circulation, printed and published in the city of Merced, County of Merced, and which newspaper has been adjudged a newspaper of general circulation by the Superior Court of the County of Merced, State of California, under the date of July 14, 1964 Case Number 33224 that the notice, of which the annexed is a printed copy, has been published in each regular and entire issue of said newspaper and not in any supplement thereof on the following dates, to wit:

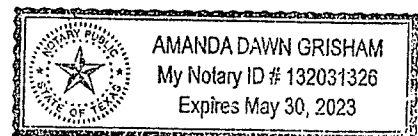
July 08, 2020, July 12, 2020


Legal Clerk

I certify (or declare) under penalty of perjury that the foregoing is true and correct and that this declaration was executed at Dallas, Texas on:

Date: 13th, day of July, 2020


Notary Signature



Extra charge for lost or duplicate affidavits.
Legal document please do not destroy!

CITY OF MERCED NOTIFICATION REGARDING 2019 ANNUAL CONSUMER CONFIDENCE REPORT (CCR)

The City of Merced Public Works Department has completed and published its Annual Consumer Confidence Report for 2019. The report is available for all interested parties at www.cityofmerced.org/PublicWorks/Water/ConsumerConfidenceReport or you can receive a paper report at one of the two locations below:

City of Merced
Public Works Corporation Yard
1776 Grogan Avenue
Merced, CA 95340

City of Merced
Civic Center
678 W. 18th Street
Merced, CA 95340

This report is available in English, Spanish and Hmong.

Attention City of Merced Utility Customers!!!

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<http://www.cityofmerced.org/waterreport>

This electronic delivery of the Consumer Confidence Report saves money and the environment. You can request a copy in English, Spanish or Hmong language by calling the Public Works Administration Office at (209) 385-6800.

Insert in Customers bill. April 2020 & May

ATENCION CLIENTES DE LA CIUDAD DE MERCED!!!

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llamando a la oficina de administracion de obras publicas al (209) 385-6800.

Spanish.