

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

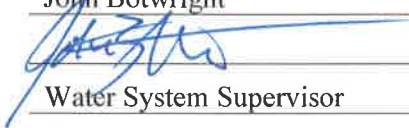
(To be submitted with a copy of the CCR)

Water System Name: City of Madera

Water System Number: 2010002

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/20/20 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: John Botwright

Signature: 

Title: Water System Supervisor

Phone Number: (559)661-5466

Date: 10/14/20

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☐ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☐ Posting the CCR at the following URL: www.
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).
URL: www.madera.gov/ccr
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Notification of CCR availability was provided in June 2020 monthly billing newsletter. (attached)

Printed hard copies of CCR for customers who cannot access electronic version or otherwise request one.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



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YOUR NO. 1 SOURCE FOR NEWS FROM CITY HALL

June 2020 • Vol. No. 6 • Madera.Gov

SPOTLIGHT

Maderans mask up to help protect others



Maderans are stepping up, doing their part, and wearing face coverings when going out in public to help protect the health and safety of others in our community.

We took to our Facebook page to ask our followers who they wear a face covering for. In a show of #MaderaStrong pride, the response demonstrated just how committed our community members are to looking out for one another during these uncertain times. Shout out to those doing everything they can to help protect others and keep the curve as flat as possible in our community!

NOW HIRING

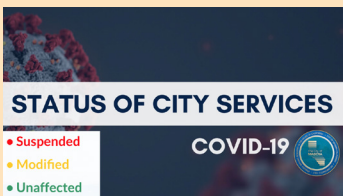
Learn more @madera.gov/apply

- Deputy City Engineer
- Senior Planner
- Parking Enforcement Officer (PT)

UPCOMING EVENTS

More details @madera.gov/events

- 6/20 Tire Amnesty Event



For the latest information about the current status of City services, please visit: madera.gov/covid19

KEY CUSTOMER SERVICE NUMBERS

General Information..... (559) 661-5400
Utility Bill Payment Questions..... (559) 661-5459
Report Street, Light Issues..... (559) 661-5466
Code Enforcement Issues..... (559) 661-5114

Waste Services (Mid Valley Disposal)..... (800) 706-5779
Water Conservation..... (559) 661-5466
Parks & Community Services..... (559) 661-5495
Non-Emergency Police..... (559) 675-4200

Undercrossing project will bring new connectivity to Vernon McCullough Trail



Construction continues on a new portion of the Vernon McCullough Fresno River Trail system. This segment will connect to the existing trail along Riverside Drive on the north side of the Fresno River just east of Sharon Avenue and continue underneath the Union Pacific Railroad (UPRR) bridge and Gateway Drive. A switchback feature similar to the undercrossing at the south side of the Schnoor Bridge will tie the trail to the sidewalk along the west side of Gateway Drive to Rotary Park.

The contractor, Truxell & Valentino Landscape Development, Inc., moved in to begin construction on the project in the first quarter of 2020, and has been steadily developing the improvements from each end.

"With this project, patience and persistence have been our keys to

success," noted the City's Project Development Coordinator, Ellen Bitter, as she described some of the challenges that have slowed development on the trail system. "The City has been working on this project for over 15 years. For its many starts and stops, grants, permits, licenses, and approvals, we believe the benefits of this project are well worth the effort. We can't wait to share it with residents."

The project is funded with local Measure T funds, two (2) federal transportation grants - Congestion Mitigation and Air Quality (CMAQ) and Active Transportation Program (ATP), Local Transportation Funds, and a small grant from the Air District. The City anticipates the Gateway Drive undercrossing project will reach completion and be opened for use prior to the year's end.

New sidewalks installed in neighborhoods around Washington School



The City is proud to share that construction on a sidewalk project in the area of Washington Elementary School, intended to create a safer path of travel for students, has reached completion.

The project fills in missing sections of sidewalk along direct routes to the school, adds new drive approaches, and sees the installation of Americans with Disabilities Act (ADA) compliant curb ramps on Austin Avenue, South Street, and Lincoln Avenue.

The project was made possible with funds awarded by the Community Development Block Grant (CDBG) and Measure T, a ½ cent sales tax that is applied towards projects intended to improve traffic safety and relieve traffic congestion.

Help conserve water by reporting water waste



Customers may report incidents of water waste or leaks that are observed within the City of Madera by contacting Water Conservation Program staff. Reports can be submitted online to the City's Water Conservation Supervisor at lmcperson@madera.gov (please be as detailed as possible), or by phone at (559) 661-5466. After-hour water emergencies can be reported at (559) 675-4200.

2019 water quality report now available

The Consumer Confidence Report (CCR) is an annual water quality report that the Safe Drinking Water Act (SDWA) requires the City of Madera to provide to customers. The purpose of the CCR is to raise customer awareness about the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water resources. The 2019 CCR is now available for your review on our website at madera.gov/ccr. To request a physical copy of the 2019 CCR, or to speak with someone about the report, please call (559) 661-5466.

#HeatAlert: Cooling centers available during heat waves



In partnership with Pacific Gas & Electric Company (PG&E), the City operates cooling centers during times of extreme heat. Cooling centers aide in providing residents in need with a means of staying cool and hydrated during dangerous heat waves. For more information, including the specifics of when cooling centers are activated and their locations, visit madera.gov/cooling-centers.

PLAYGROUNDS & PICNIC AREAS

CLOSED UNTIL FURTHER NOTICE

Know your

Watering Days



	Mon.	Tues.	Wed.	Thurs.	Fri.	Sat.	Sun.
Odd Addresses	⊘	✓	⊘	✓	⊘	✓	⊘
Even Addresses	⊘	⊘	✓	⊘	✓	⊘	✓
All watering is prohibited between the hours of 10:00am through 7:00pm							
⊘ No Watering				✓ Watering Permitted			

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#momentos

TU FUENTE NUMERO 1 DE NOTICIAS DEL AYUNTAMIENTO

junio 2020 • Vol. No. 6 • Madera.Gov

DESTACAR

Residentes de Madera usan cubiertas faciales para ayudar a proteger a los demás



Los residentes de Madera están dando un paso adelante, haciendo su parte, y usando cubiertas faciales cuando salen en público para ayudar a proteger la salud y la seguridad de los demás en nuestra comunidad.

Nos llevamos a nuestra página de Facebook para preguntar a nuestros seguidores para quién llevan una cubierta facial. En una demostración de orgullo #MaderaStrong, la respuesta demostró cuán comprometidos están los miembros de nuestra comunidad de ayudarse unos a otros en estos tiempos difíciles. Un grito a aquellos que hacen todo lo posible para ayudar a proteger a los demás y mantener la curva lo más plana posible en nuestra comunidad.

ESTAMOS CONTRATANDO

Más información en @madera.gov/apply

- Deputy City Engineer
- Senior Planner
- Parking Enforcement Officer (PT)

PRÓXIMOS EVENTOS

Más información en @madera.gov/events

- 6/20 Tire Amnesty Event



Para obtener la información más reciente sobre el estado actual de los servicios de la ciudad, visite: madera.gov/covid19

El proyecto transversal traerá nueva conectividad a Vernon McCullough Trail



La construcción continúa en una nueva porción del sistema Vernon McCullough Fresno River Trail. Este segmento se conectará con el sendero existente a lo largo de Riverside Drive en el lado norte del río Fresno justo al este de Sharon Avenue y continuará debajo del puente Union Pacific Railroad (UPRR) y Gateway Drive. Una característica de cambio similar al cruce inferior en el lado sur del puente Schnoor el sendero se amarrará a la acera a lo largo del lado oeste de Gateway Drive al Parque Rotary.

El contratista, Truxell & Valentino Landscape Development, Inc., se movió para comenzar la construcción del proyecto en el primer trimestre del 2020, y ha estado desarrollando constantemente las perfección de cada extremo.

"Con este proyecto, la paciencia y la persistencia han sido nuestras claves para el éxito", señaló la Coordinadora de

Desarrollo de Proyectos de la Ciudad, Ellen Bitter, al describir algunos de los desafíos que han ralentizado el desarrollo en el sistema de senderos. "La ciudad ha estado trabajando apasionadamente en este proyecto durante más de 15 años. Por sus muchas aperturas y paradas, subvenciones, permisos, licencias y aprobaciones, creemos que los frutos de este proyecto valen la pena el esfuerzo. No podemos esperar para compartirlo con los residentes".

El proyecto es financiado con fondos locales de la Medida T, dos (2) subvenciones federales de transporte - Mitigación de la Congestión y Calidad del aire (CMAQ) y Programa de Transporte Activo (ATP), Fondos de Transporte Local, y una pequeña subvención del Distrito. La ciudad anticipa que el proyecto de cruce de gateway Drive llegará a su finalización y se abrirá para su uso antes de fin de año.

Proyecto de acera hace que los estudiantes de la escuela Washington sean más seguros al caminar a la escuela



La ciudad se enorgullece de compartir esa construcción en un proyecto de acera en el área de la Escuela Primaria Washington, destinado a crear un camino de viaje más seguro para los estudiantes, ha llegado a su fin.

El proyecto llena las secciones faltantes de la acera a lo largo de las rutas directas a la escuela, agrega nuevos enfoques de impulsión y ve la instalación de rampas compatibles con la Ley de Estadounidenses con Discapacidades (ADA, por sus siglas en la parte de los estadounidenses) en Avenida Austin, Calle South y Avenida Lincoln.

El proyecto fue posible gracias a los fondos otorgados por el Community Development Block Grant (CDBG) y el Measure T, un impuesto sobre las ventas de 1/2 centavo que se aplica a proyectos destinados a mejorar la seguridad del tráfico y aliviar la congestión del tráfico.

¡Ayuda a conservar el agua! Reportar mal uso y/o fugas de agua



El personal del Programa de Conservación del Agua es responsable de hacer cumplir las regulaciones de conservación del agua como se describe en el Código Municipal de Madera. El personal responde de alguna manera a cada uno de los informes recibidos relacionados con los clientes que no siguen las regulaciones de uso del agua. Los clientes pueden reportar incidentes de desperdicio de agua o fugas que se observan dentro de la ciudad de Madera. Los informes pueden ser presentados en línea al Supervisor de Conservación del Agua de la Ciudad en lmcperson@madera.gov (por favor sea lo más detallado posible), o por teléfono al (559) 661-5466. Las emergencias de agua después de la hora de oficina se pueden reportar al (559) 675-4200.

Informe de calidad del agua 2019 ya disponible

El Informe de Confianza del Consumidor (CCR, por sus siglas) es un informe anual de calidad del agua que la Ley de Agua Potable Segura (SDWA) requiere que la Ciudad de Madera proporcione a los clientes. El propósito de la CCR es sensibilizar a los clientes sobre la calidad de su agua potable, de dónde proviene su agua potable, lo que se necesita para llevar agua a sus hogares y la importancia de proteger los recursos de agua potable. El CCR 2019 ya está disponible para su revisión en nuestro sitio web en madera.gov/ccr. Para solicitar una copia del CCR 2019, o para hablar con alguien sobre el informe, llame al (559) 661-5466.

#HeatAlert: Centros de enfriamiento disponibles



En sociedad con Pacific Gas & Electric Company (PG&E), la Ciudad opera centros de enfriamiento en tiempos de calor extremo. Los centros de enfriamiento ayudan a los residentes necesitados a mantenerse frescos e hidratados durante las olas de calor peligrosas. Para obtener más información, incluidos los detalles específicos sobre cuándo se activan los centros de enfriamiento y sus ubicaciones, visite madera.gov/cooling-centers.

ÁREAS DE JUEGOS Y DE PICNIC ESTÁN CERRADOS HASTA NUEVO AVISO

Conozca sus

días de riego



	lunes	martes	miércoles	jueves	viernes	sábado	domingo
impares direcciones	Prohibido	Permitido	Prohibido	Permitido	Prohibido	Permitido	Prohibido
pares direcciones	Prohibido	Prohibido	Permitido	Prohibido	Permitido	Prohibido	Permitido
Prohibido todo riego entre las 10:00 am y las 7:00 pm							
Prohibido Regar				Permitido Regar			

NÚMEROS TELEFÓNICOS DEL SERVICIO AL CLIENTE:

Información general..... (559) 661-5400
Preguntas sobre el pago de facturas de servicios públicos..... (559) 661-5459
Reporte de Calles, Problemas de luz..... (559) 661-5466
Quejas de cumplimiento de códigos..... (559) 661-5114

Servicios de residuos (basura)..... (800) 706-5779
Conservación del agua..... (559) 661-5466
Parques y servicios comunitarios..... (559) 661-5495
Policía (no emergencias)..... (559) 675-4200