



July 19, 2018

SENT VIA EMAIL: Karen.wong@waterboards.ca.gov

Karen Wong, P.E., Sanitary Engineer  
California Department of Public Health  
Southern California Branch, Drinking Water Field Operations  
500 North Central Avenue, Suite 500  
Glendale, CA 91203

**Subject: 2018 Consumer Confidence Report reporting 2017 Water  
Quality Data**

Dear Karen Wong,

Pursuant to Section 64483(c), Title 22, California Code of Regulations which requires a water system to "mail a copy of the ... [CCR] to the Department, followed within 3 months by a certification that the report has been distributed to customers, and that the information is correct and consistent with the compliance monitoring data previously submitted to the Department", enclosed are Santa Clarita Valley Water Agency-Newhall's Water Division- Tesoro System 2018 CCR and CCR Certification Form.

If you require any additional information, you can contact me at 661-295-6579 or [janderson@scvwa.org](mailto:janderson@scvwa.org).

Sincerely,

Jenny Anderson  
Water Quality Specialist

**Consumer Confidence Report  
Certification Form**  
(To be submitted with a copy of the CCR)

Water System Name: Santa Clarita Valley Water Agency-Newhall Water Division- Tesoro

Water System Number: PWS 1910255

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 14 - June 28, 2018 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Jenny Anderson  
Signature: Jenny Anderson  
Title: Water Quality Specialist  
Phone Number: ( 661 ) 295-6579 Date: 7/19/18

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: <http://yourscvwater.com/wp-content/uploads/2018/05/2018-SCV-Water-Quality-Report.pdf>
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☒ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☒ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - ☐ Other (attach a list of other methods used)

- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: <http://yourscvwater.com/wp-content/uploads/2018/05/2018-SCV-Water-Quality-Report.pdf>
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

## Consumer Confidence Report Electronic Delivery Certification

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*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <http://yourscvwater.com/wp-content/uploads/2018/05/2018-SCV-Water-Quality-Report.pdf>
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: <http://yourscvwater.com/wp-content/uploads/2018/05/2018-SCV-Water-Quality-Report.pdf>
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

We mailed a notification that the CCR is available and provided a direct URL to the SCV Water website. We used electronic delivery methods through our billing system as described in the Guidance for Electronic Delivery of the Consumer Confidence Report. Hard copies made available upon request.

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*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.*

**Jenny Anderson**

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**Subject:** FW: SCV Water - Newhall Division Water Bill - Account - 04872

**From:** [billing\\_nwd@scvwa.org](mailto:billing_nwd@scvwa.org) [[mailto:billing\\_nwd@scvwa.org](mailto:billing_nwd@scvwa.org)]

**Sent:** Friday, June 29, 2018 1:19 PM

**To:** [MIKE@MICHAELMINTZ.COM](mailto:MIKE@MICHAELMINTZ.COM)

**Subject:** SCV Water - Newhall Division Water Bill - Account - 04872



eBill Notification -

June 29, 2018

Follow Us on  

**OUR WATER IS A PRECIOUS RESOURCE...  
USE WATER EFFICIENTLY,  
EVERY DROP COUNTS!"**



Dear: MICHAEL MINTZ

Account Number: 04872

Service Address: 24002 JOSHUA DR

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### Reading Information

Previous Reading: 201      Previous Read Date: 5/22/2018  
Current Reading: 213      Current Read Date: 6/21/2018

Total Usage: 12      Meter Number: 13401995

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### Water Efficiency Target "WET" Information

Your water usage this period

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Target Usage: 15	Percent of Target: 80	Efficient
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### Billing Information

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Previous balance: \$ 0.00 due 6/20/2018  
Last payment: \$ 51.59 made on 6/20/2018  
Current charges: \$ 51.59 due 7/20/2018  
Total Balance Due: \$ 51.59

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### Important Information

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#### Resource Tips

Don't miss a thing! Please make sure we have your latest email and phone number. Make changes on the back of your payment coupon, through the online payment portal, or call us at 661-259-3610. Also be sure to sign up for our monthly e-newsletter. Just click on "Subscribe to Water Currents" at [YourSCVWater.com](http://YourSCVWater.com).

#### Every Drop Counts!

**Billing Insert - Water Quality Report**



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### Late Fee

All bills are due upon receipt. If your payment is not received by the due date on this notice, a late fee of \$10.00 or 10% of balances over \$100.00 will be applied to your account.

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### Previous Balance Due Date

To avoid possible termination of water service and additional fees, the Previous balance must be paid by the due date listed on the Previous balance line above.

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### Links



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### About this message

You are receiving this e-mail because you signed up and elected to receive an eBill notification.

If you feel you have received this in error or wish to no longer receive an eBill notification, please contact customer service at 661-259-3610 or mail [nwd@scvwa.org](mailto:nwd@scvwa.org).

SCV Water [privacy](#) and [policy statements](#).

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Thank you for choosing eBill Notification and Electronic Payment.

**SCV Water Newhall Division - Billing Department**

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**This is an unmonitored email box. Please do not reply to this email.**



## 2018 WATER QUALITY REPORT

<http://yourscvwater.com/wp-content/uploads/2018/05/2018-SCV-Water-Quality-Report.pdf>

**THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO OBTAIN IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER. TRANSLATE IT, OR SPEAK WITH SOMEONE WHO UNDERSTANDS IT.**

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires SCV Water-Santa Clarita Water Division (SCWD) to provide all of its customers. The purpose of the CCR is to raise customers' awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water sources.

*This report contains important information about your drinking water. Translate it, or speak with someone who understands it.*

**Tagalog** - Ang ulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa iyong inuming tubig. Isalin ito, o makipag-usap sa isang taong nauunawaan ito.

**Korean** - 이 보고서는 식수에 관한 중요한 정보를 담고 있습니다. 그것을 번역하거나, 그것을 이해하는 사람과 이야기하십시오.

**Chinese** -本報告包含有關您的飲用水的重要信息。翻譯它，或與理解它的人交談。

**Hindi** - इस रिपोर्ट में आपके पीने के पानी के बारे में महत्वपूर्ण जानकारी है। इसका अनुवाद करें, या किसी ऐसे व्यक्ति से बात करें जो इसे समझता है।

**Vietnamese** - Báo cáo này chứa thông tin quan trọng về nước uống của bạn. Dịch nó, hoặc nói chuyện với một người hiểu nó.

To view your 2018 Consumer Confidence Report and to learn more about your drinking water, please visit the following URL: <http://yourscvwater.com/wp-content/uploads/2018/05/2018-SCV-Water-Quality-Report.pdf> after June 30, 2018.

If you would like a paper copy of the 2018 CCR mailed to your mailing address or would like to speak with someone about the report, please contact our office at (661) 259-2737.

If you would like to receive a paper copy, please fill out your information below and return to our office.

Account #: \_\_\_\_\_ Date: \_\_\_\_\_

Name: \_\_\_\_\_

Property Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_



Newhall Water Division

(661) 259-3610 | YOURSCVWATER.COM

P.O. Box 220970, Santa Clarita, CA 91322-0970

## INFORME de CALIDAD del AGUA

<http://yourscvwater.com/wp-content/uploads/2018/05/2018-SCV-Water-Quality-Report.pdf>

**ESTE AVISO CONTIENE INSTRUCCIONES PARA QUE USTED PUEDA OBTENER INFORMACION IMPORTANTE ACERCA DE SU AGUA DE TOMAR. TRADUZCALO O HABLE CON ALGUIEN QUE SE LO PUEDA EXPLICAR.**

El Reporte de Confianza del Consumidor, o CCR, es un reporte anual de la calidad del agua que el Safe Drinking Water Act (SDWA) le requiere al SCV Water-Santa Clarita Water Division (SCWD) para proveérselo a usted. El propósito del CCR es de darle más conocimiento a los clientes de la calidad del agua de tomar, de donde proviene el agua de tomar, lo que se necesita para llevar agua a sus hogares, y la importancia de la protección de las fuentes de agua de tomar.

Para ver su reporte de Confianza del Consumidor del 2018 y para aprender más acerca de su agua de tomar, por favor visite el siguiente enlace URL: <http://yourscvwater.com/wp-content/uploads/2018/05/2018-SCV-Water-Quality-Report.pdf> después de Junio 30, 2018.

Si usted desea una copia en papel de la CCR del 2018 enviada por correo a su dirección postal o le gustaría hablar con alguien sobre el informe, por favor póngase en contacto con nuestra oficina al (661) 259-2737.

Si usted desea recibir una copia en papel, por favor llene la siguiente información y volver a nuestra oficina.

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# de Cuenta : \_\_\_\_\_ Fecha: \_\_\_\_\_

Nombre: \_\_\_\_\_

Dirección de la propiedad: \_\_\_\_\_

Dirección de envío: \_\_\_\_\_



Santa Clarita Valley Water Agency posted the 2018 Consumer Confidence Report (CCR) at these public locations:

1. Valencia Public Library
2. Old Town Newhall Library
3. Canyon Country Library
4. Castaic Library
5. Stevenson Ranch Library



**NEWS RELEASE**  
**DATE: MAY 21, 2018**  
**FOR IMMEDIATE RELEASE**

## **Notice for Important Information About Your Drinking Water Quality from SCV Water**

The Santa Clarita Valley Water Agency (SCV Water) and Los Angeles County Waterworks District #36 continuously work to ensure you and your neighbors have a reliable supply of high quality water at a reasonable price. The State Water Resources Control Board Division of Drinking Water requires water agencies to provide all customers an annual report on the quality of drinking water and to show how it meets federal and state drinking water standards.

This 2018 Annual Water Quality Report (also known as the Consumer Confidence Report) describes in detail the quality of local water supplies in the Santa Clarita Valley during 2017. There is an additional explanation of the requirements and test results in the report. Due to a change in the law and a desire to save our ratepayers money, SCV Water is posting the report on its website and mailing notices of its availability to customers.

To view the 2018 Annual Water Quality Report, visit our website:

<http://yourscvwater.com/wp-content/uploads/2018/05/2018-SCV-Water-Quality-Report.pdf>

Paper copies of the 2018 Water Quality Report can be obtained by contacting SCV Water, or your water retail division identified in the report.

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### **About SCV Water:**

The Santa Clarita Valley Water Agency (SCV Water) is a full-service regional water agency located in the Santa Clarita Valley. SCV Water provides water service to business and residential customers – half are local groundwater supplies and the other half is imported from the State Water Project and other sources.

SCV Water was formed on January 1, 2018 and combines the former service areas of Castaic Lake Water Agency, Newhall County Water District, Santa Clarita Water Division and Valencia Water Company. Following a multi-year public engagement process, the agency was formed through Senate Bill 634 authored by Senator Scott Wilk and signed by Governor Jerry Brown on October 15, 2017. SCV Water was formed to improve regional water management, enhance water governance and reduce costs for local ratepayers.

More information can be found at [www.YourSCVWater.com](http://www.YourSCVWater.com)

For more information, please contact:

Kathie Martin  
Public Information Officer  
SCV Water  
[kmartin@scvwa.org](mailto:kmartin@scvwa.org)  
[661-513-1265](tel:661-513-1265)

**NOTICE FOR IMPORTANT INFORMATION ABOUT YOUR  
DRINKING WATER QUALITY  
FROM THE SANTA CLARITA VALLEY WATER AGENCY**

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