



July 1, 2024

SENT VIA EMAIL: [[dwpdist22@waterboards.ca.gov](mailto:dwpdist22@waterboards.ca.gov)]

Chau Tran, Water Resource Control Engineer  
State Water Resource Control Board  
Division of Drinking Water – Angeles District  
500 North Central Avenue, Suite 500  
Glendale, CA 91203

**Subject: 2024 Consumer Confidence Report reporting 2023 Water Quality Data**

Dear Chau Tran,

Pursuant to Section 64483(c), Title 22, California Code of Regulations which requires a water system to “mail a copy of the ... [CCR] to the Department, followed within 3 months by a certification that the report has been distributed to customers, and that the information is correct and consistent with the compliance monitoring data previously submitted to the Department”, enclosed are Santa Clarita Valley Water Agency- Valencia Water Division- 2024 CCR and CCR Certification Form.

If you require any additional information, you can contact me at 661-259-1635 or [janderson@scvwa.org](mailto:janderson@scvwa.org).

Sincerely,

A handwritten signature in blue ink that reads "Jenny Anderson".

Jenny Anderson  
Water Quality Specialist

## APPENDIX B: eCCR Certification Form (Suggested Format)


### Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	SCV Water – Valencia Water Division
Water System Number:	1910240

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 5/22, 6/5, 6/12, 6/19 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Jenny Anderson	Title: Water Quality Specialist
Signature: 	Date: 07/01/24
Phone number: (661) 295-1635	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - Posting the CCR at the following URL: www. <https://yourscvwater.com/water-quality/#waterqualityreports>
  - Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places (attach a list of locations)

- Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- Delivery to community organizations (attach a list of organizations)
- Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www. <https://yourscvwater.com/water-quality/#waterqualityreports>
- For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www. <https://yourscvwater.com/water-quality/#waterqualityreports>
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www. <https://yourscvwater.com/water-quality/#waterqualityreports>
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

We mailed a notification that the CCR is available and provided a direct URL to the SCV Water website. We used electronic delivery methods through our billing system

as described in the Guidance for Electronic Delivery of the Consumer Confidence Report. Hard copies made available upon request. Hard copies were dropped off at libraries in the service area.


*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*

**Jenny Anderson**

**From:** Jenny Anderson <jennyanderson1@gmail.com>  
**Sent:** Monday, June 24, 2024 3:07 PM  
**To:** Jenny Anderson  
**Subject:** Fwd: Notice for Important Information About Your Drinking Water Quality

**\*\*\*[EXTERNAL]:** This message comes from an external organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.\*\*\*

----- Forwarded message -----

**From:** **SCV Water** <[ccare@scvwa.org](mailto:ccare@scvwa.org)>  
**Date:** Wed, Jun 5, 2024, 10:52 AM  
**Subject:** Notice for Important Information About Your Drinking Water Quality  
**To:** <[jennyanderson1@gmail.com](mailto:jennyanderson1@gmail.com)>

This is a TEST. Please send any edits to Lindsey. Thanks!

## SCV 2024 CONSUMER CONFIDENCE REPORT



### NOTICE FOR IMPORTANT INFORMATION ABOUT DRINKING WATER QUALITY



### 2024 CONSUMER CONFIDENCE REPORT [www.yourSCVwater.com/CCR2024](http://www.yourSCVwater.com/CCR2024)

**THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO OBTAIN  
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER.  
TRANSLATE IT, OR SPEAK WITH SOMEONE WHO UNDERSTANDS IT.**

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires SCV Water to provide all of its customers. The purpose of the CCR is to raise customers' awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water sources.

**READ YOUR CCR HERE**

## ARABIC

يحتوي هذا التقرير على معلومات هامة حول مياه الشرب الخاصة بك. وللمساعدة باللغة العربية، برجاء الاتصال بوكالة مياه سانتا كلاريتا فالي SCV Water على رقم الهاتف (661) 294-0828.

## CANTONESE

本報告包含閣下飲用水的重要資料。如需廣東話服務，請聯絡 SCV Water, (661) 294-0828.

## FARSI, PERSIAN

این گزارش حاوی اطلاعات مهم در خصوص آب آشامیدنی شماست. لطفا برای دریافت کمک به زبان به شماره ۲۹۴-۰۸۲۸ (۶۶۱) تماس بگیرید SCV Water (فارسی) را با اداره آب.

## HINDI

इस रीपोर्ट में आपके पीने के जल संबंधित महत्वपूर्ण जानकारी है। हदि में सहायता के लए, SCV Water को अथवा (661)294-0828 पर संपर्क करें।

## JAPANESE

この報告書には上水道に関する重要な情報が記されております。ご質問等ございましたら、SCV Water, (661) 294-0828まで日本語でご連絡下さい。

## KOREAN

이 보고서는 당신의 식수에 관한 중요한 정보를 포함하고 있습니다. 한국어로 된 도움을 원하시면 SCV Water, (661) 294-0828 로 문의하시기 바랍니다.

## TAGALOG

Ang ulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa inyong inuming tubig. Mangyaring makipag-ugnayan sa SCV Water sa (661) 294-0828 para sa tulong sa Tagalog.

## VIETNAMESE

Báo cáo này chứa thông tin quan trọng về nước uống của bạn. Xin vui lòng liên hệ với SCV Water theo số (661) 294-0828 để được trợ giúp bằng tiếng Việt.

To view your 2024 Consumer Confidence Report and to learn more about your drinking water, please visit the following URL:

[www.yourSCVwater.com/CCR2024](http://www.yourSCVwater.com/CCR2024)

If you would like to receive a paper copy, **please fill out your information here**. Or, email [ccare@scvwa.org](mailto:ccare@scvwa.org) or call (661) 294-0828 to get a copy sent to you.

[CLICK HERE TO REQUEST A PRINTED COPY](#)



**INFORME DE CALIDAD DEL AGUA**  
[www.yourSCVwater.com/CCR2024espanol](http://www.yourSCVwater.com/CCR2024espanol)

**ESTE AVISO CONTIENE INSTRUCCIONES PARA QUE USTED PUEDA OBTENER INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA DE TOMAR. TRADÚZCALO O HABLE CON ALGUIEN QUE SE LO PUEDA EXPLICAR.**

El Reporte de Confianza del Consumidor, o CCR, es un reporte anual de la calidad del agua que el Safe Drinking Water Act (SDWA) le requiere al SCV Water para proveérselo a usted. El propósito del CCR es de darle más conocimiento a los clientes de la calidad del agua de tomar, de donde proviene el agua de tomar, lo que se necesita para llevar agua a sus hogares, y la importancia de la protección de las fuentes de agua de tomar.

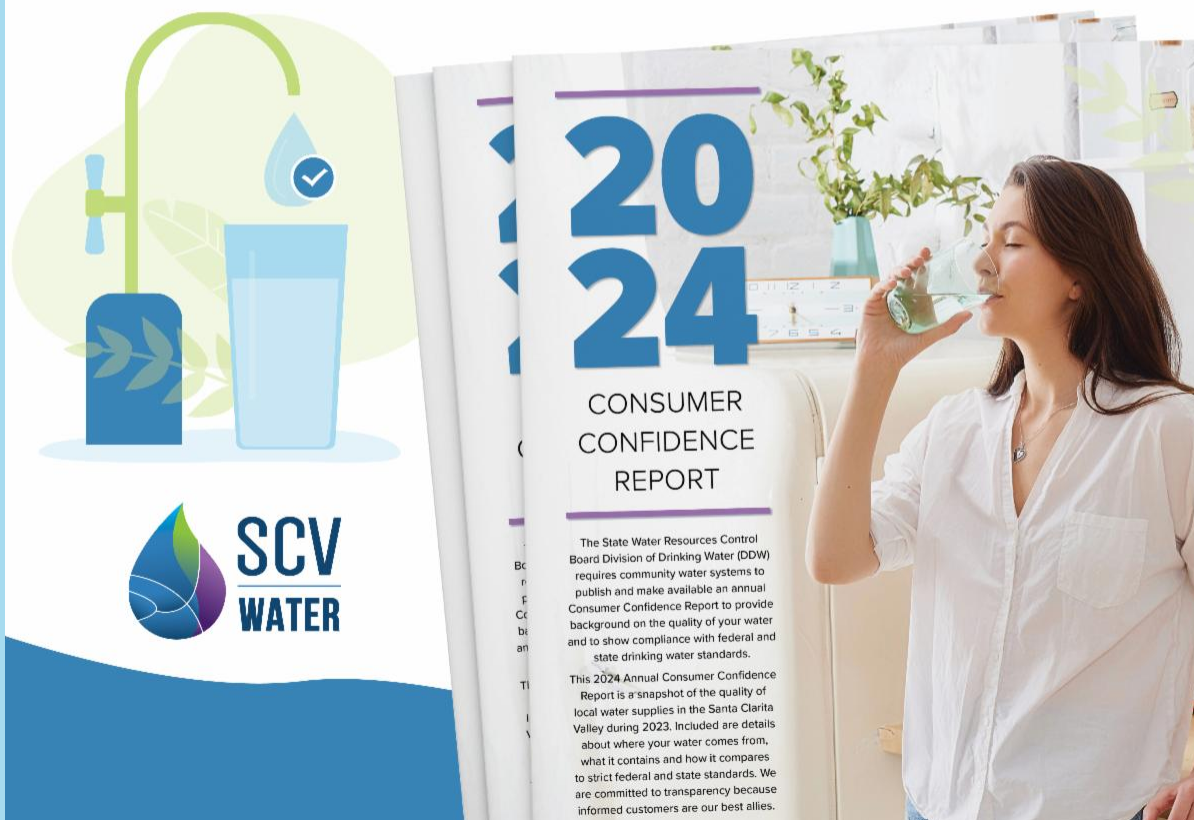
Para ver su reporte de Confianza del Consumidor del 2024 y para aprender más acerca de su agua de tomar, por favor visite el siguiente enlace URL:

**[www.yourSCVwater.com/CCR2024espanol](http://www.yourSCVwater.com/CCR2024espanol)**

Si usted desea una copia en papel de la CCR enviada por correos, por favor **llene la siguiente información aquí**. O, **[ccare@scvwa.org](mailto:ccare@scvwa.org)** o (661) 294-0828 por una copia en papel.

**HAGA CLIC AQUÍ PARA DESCARGAR ESTE AVISO EN PDF**

## ENSURING SAFE AND RELIABLE WATER: SCV Water's 2024 Consumer Confidence Report is here!



**[yourSCVwater.com](http://yourSCVwater.com)**



**[27234 Bouquet Canyon Rd](http://27234BouquetCanyonRd.com)  
[Santa Clarita, CA 91350](http://SantaClaritaCA91350.com)  
[yourSCVwater.com](http://yourSCVwater.com) | 661-297-1600**

SCV Water | [24631 Avenue Rockefeller](http://24631AvenueRockefeller.com), Santa Clarita, CA 91355

[Unsubscribe {recipient's email}](#)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by [ccare@scvwa.org](mailto:ccare@scvwa.org)

# 2024

## CONSUMER CONFIDENCE REPORT



**THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO OBTAIN IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER. TRANSLATE IT, OR SPEAK WITH SOMEONE WHO UNDERSTANDS IT.**

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**VIEW YOUR 2024 CONSUMER CONFIDENCE REPORT:**

**[www.yourSCVwater.com/CCR2024](http://www.yourSCVwater.com/CCR2024)**

If you would like to receive a paper copy of the 2024 CCR mailed to you, please fill out your information below and return to 24631 Avenue Rockefeller, Valencia, CA 91355. Or, email [ccare@scvwa.org](mailto:ccare@scvwa.org) or call **(661) 294-0828** to get a copy sent to you.

Account #: \_\_\_\_\_ Date: \_\_\_\_\_

Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_





# 2024

## REPORTE DE LA CONFIABILIDAD DEL CONSUMIDOR

**ESTE AVISO CONTIENE INSTRUCCIONES PARA QUE USTED PUEDA OBTENER INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA PARA BEBER. TRADÚZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA.**

El Reporte de la Confiabilidad del Consumidor, o CCR, es un reporte anual sobre la calidad del agua que la Ley de Agua Segura para Beber (Safe Drinking Water Act (SDWA)) requiere que SCV Water le provea a todos sus clientes. El propósito del CCR es de darle más conocimiento a los clientes sobre la calidad del agua para beber, de dónde proviene el agua para beber, lo que se necesita para llevar agua a sus hogares, y la importancia de la protección de las fuentes de agua para beber.



PARA VER SU REPORTE DE LA CONFIABILIDAD DEL CONSUMIDOR DEL 2024:

[www.yourSCVwater.com/CCR2024espanol](http://www.yourSCVwater.com/CCR2024espanol)

Si usted desea que se le envíe por correo una copia en papel del CCR del 2024, por favor llene la siguiente información y devuélvala a: 24631 Avenue Rockefeller, Valencia, CA 91355. O, envíe un correo electrónico a [ccare@scvwa.org](mailto:ccare@scvwa.org) o llame al **(661) 294-0828** para que le envíen una copia en papel.



No. de cuenta: \_\_\_\_\_ Fecha: \_\_\_\_\_

Nombre: \_\_\_\_\_

Dirección de envío: \_\_\_\_\_

Jenny Anderson

**From:** SCV Water <newsletter@scvwa.org>  
**Sent:** Monday, June 10, 2024 7:02 AM  
**To:** Jenny Anderson  
**Subject:** June Water Currents: Your Monthly SCV Water Update

\*\*\*[EXTERNAL]: This message comes from an external organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.\*\*\*

JUNE 2024



## IN THIS ISSUE

- **New Schedule for SCV Water's Customer Care Lobby**
- **Meet Water Conservation Specialists Chavon and James!**
- **Summer Scout Program**
- **July Landscape Workshop**
- **ICYMI: 2024 Consumer Confidence Report Now Available**
- **Social Media Spotlight**
- **Resources & Useful Links**

## NEW CUSTOMER CARE DEPARTMENT SCHEDULE EFFECTIVE JULY 1, 2024

*Customer Care will operate from Monday through Thursday, 7:30 a.m. to 6 p.m.,  
and will be closed on Fridays.*



SCV Water is pleased to announce a new schedule for the Customer Care and Operations departments, aimed at enhancing service and support to valued customers. Starting July 1, 2024, the Customer Care and Operations departments will operate from Monday through Thursday, 7:30 a.m. to 6 p.m. Please note that the public Customer Care lobby at 24631 Avenue Rockefeller Valencia, CA 91355 will now be closed on Fridays.

[READ FULL PRESS RELEASE](#)



## STORIES SERIES: Meet Water Conservation Specialists Chavon and James!



Our Conservation In Action campaign is proud to highlight the efforts of Water Conservation Specialists Chavon and James. These dedicated experts are here to assist residential customers in maximizing the benefits of SCV Water's Water Conservation Department's rebates and programs.

From personalized tips to expert advice, Chavon and James are here to make water conservation a breeze. Their commitment to education and sustainability ensures that our community can reduce water usage and contribute to a healthier, more resilient environment for generations to come. 🌍💚

[LEARN MORE ABOUT SCV WATER'S RESIDENTIAL PROGRAMS AND REBATES](#)

## 2024 SUMMER SCOUT DAY PROGRAM SCHEDULE ANNOUNCED



Join us this summer for our second annual Scout Day Program! Located on the hill above Central Park, participants will have the opportunity to learn about a variety of topics and complete some fun activities working toward different merit badges.

### Topics

- State Water Project
- Soil Types
- Watershed
- Conservation

### Fun Activities

- Water Treatment Facility Tour
- Activities Fulfill Some Badge Requirements
- Earn a Fun Patch!

Sign up as a patrol, pack, troop, or individual with an adult chaperone (must be 18+ years old)!

**Younger Scout Days**  
**Grades 1-5**  
**July 9, 11, 16, 18**

**Older Scout Days**  
**Grades 6-12**  
**July 23, 25, 30, and Aug 1**

[LEARN MORE ABOUT SCV WATER'S SCOUT DAY PROGRAM](#)

## SELECTING THE PERFECT PLANTS FOR SCV LANDSCAPES WORKSHOP

**Selecting the Perfect Plants for SCV Landscapes**  
**Saturday, July 13, 2024**  
**9 - 11 a.m.**  
**(In-Person Class)**



Elevate your landscaping game with our workshop, "Selecting the Perfect Plants for SCV Landscapes." Say goodbye to the uncertainty of choosing the right plants for your outdoor haven as we guide you through the top plant selections that look stunning and thrive effortlessly in the SCV climate.

In this informative session, we've taken the guesswork out of landscaping decisions. Discover a curated list of plants that promise not only beauty but also longevity in your landscape. From vibrant flowers to resilient greenery, these top plants are guaranteed to enhance the aesthetic appeal of your outdoor space for years to come.

Join us and make informed choices for a flourishing and visually enchanting landscape in the SCV. Let's turn your garden into a masterpiece with the perfect selection of plants!

[EXPLORE & REGISTER FOR LANDSCAPE & GARDENING WORKSHOPS](#)

## ICYMI: THE 2024 CONSUMER CONFIDENCE REPORT IS NOW AVAILABLE!

The 2024 Consumer Confidence Report (CCR) is now available! This annual water quality report, mandated by the Safe Drinking Water Act (SDWA), is a must-read for all SCV Water customers.

The CCR is designed to boost your awareness about:

- The quality of your drinking water
- The source of your water
- The journey of water to your home
- The importance of protecting our precious water sources



Stay informed and take a moment to learn more about the water you rely on every day. Check out the CCR now!

[2024 CONSUMER CONFIDENCE REPORT - English](#)

[2024 CONSUMER CONFIDENCE REPORT - Spanish](#)

## SOCIAL MEDIA SPOTLIGHT



CONGRATULA



The California Association of Public Information Officials recognized SCV Water's Communications Manager, Kevin Strauss with one of CAPIO's highest honors - the 2024 Communicator of the Year! We're proud to have Kevin on the #SCVWaterTeam! Congratulations, Kevin! 🎉

## RESOURCES & USEFUL LINKS

[Top 100 SCV-Friendly Plant Guide](#)

[Garden Smarter Publication](#)

[Steps to Lawn Replacement](#)

[Landscape Inspiration and Information](#)

[Drought Ready SCV](#)

[Agency Calendar](#)

[Garden Class Schedule and Sign-Ups](#)

[School Education Programs](#)

[Kid's Corner](#)

## JOIN US ON SOCIAL MEDIA

Join the conversation with SCV Water. Be sure to "like" or "follow" so you don't miss anything!



27234 Bouquet Canyon Rd.  
Santa Clarita, CA 91350  
yourSCVwater.com  
(661) 297-1600

SCV Water | 27234 Bouquet Canyon Road, Santa Clarita, CA 91350

[Unsubscribe janderson@scvwa.org](mailto:janderson@scvwa.org)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by newsletter@scvwa.org



**NEWS RELEASE**  
**DATE: June 10, 2024**  
**FOR IMMEDIATE RELEASE**

## **SCV Water Releases 2024 Annual Consumer Confidence Report**

*Water supplied to customers continues to meet or surpass State and Federal quality standards*

**SANTA CLARITA** – SCV Water’s 2024 Annual Consumer Confidence Report is now available. This year’s report, in partnership with Los Angeles County Water Works District #36, shows that water provided by the Agency to customers continues to meet or surpass rigorous State and Federal drinking water compliance standards during 2024.

“SCV Water is actively working to ensure the quality of the drinking water we serve. In recent years, we have designed and constructed several state-of-the-art groundwater treatment facilities to restore source wells impacted by per- and polyfluoroalkyl substances (PFAS) to service, with more in the planning or design stages,” said SCV Water General Manager Matt Stone. “We invite our valued customers to read the report to learn more about the quality of our water in the SCV. Our commitment to transparency is important because informed customers are our best allies.”

The annual report, also referred to as a Water Quality Report, which is required by the State Water Resources Control Board’s Division of Drinking Water (DDW), provides a snapshot of local water quality supplies in the Santa Clarita Valley. It also details where the Agency’s water comes from, what it contains, and how it compares to strict water quality standards.

Before reaching a customer’s tap, the Agency’s water supply must withstand rigorous rounds of treatment and monitoring. More than 20,000 tests per year are performed to ensure a safe water supply is delivered to customers.

The full report is available online in both English and Spanish:

- English: [www.yourSCVwater.com/CCR2024](http://www.yourSCVwater.com/CCR2024)
- Spanish: [www.yourSCVwater.com/CCR2024espanol](http://www.yourSCVwater.com/CCR2024espanol)

All SCV Water customers will receive a bill insert no later than June 30 notifying them that the report is available. Customers can also obtain printed copies in both languages by calling (661) 294-0828 or emailing [ccare@scvwa.org](mailto:ccare@scvwa.org).

SCV Water is planning for the future by enhancing groundwater sustainability, planning for and expanding our recycled water systems, and managing a robust water shortage strategy. We also remain dedicated to exceptional water stewardship by providing reliable quality water to our customers.

###

**About SCV Water:**

The Santa Clarita Valley Water Agency (SCV Water) is a full-service regional water agency located in the Santa Clarita Valley. SCV Water provides water service to approximately 75,000 business and residential customers. It was formed on January 1, 2018, when local water suppliers combined into one integrated, regional water provider. More information can be found at [www.yourSCVwater.com](http://www.yourSCVwater.com)

For more information, please contact:

Kevin Strauss  
Communications Manager  
SCV Water  
[kstrauss@scvwa.org](mailto:kstrauss@scvwa.org)

**From:** [Lindsey Gibson](#)  
**To:** [Jenny Anderson](#); [Kathleen Willson](#)  
**Subject:** FW: PRESS RELEASE: SCV Water Releases 2024 Annual Consumer Confidence Report  
**Date:** Monday, June 10, 2024 8:41:21 AM  
**Attachments:** [2024.06.10 PR - SCV Water 2024 Consumer Confidence Report.pdf](#)  
[2024.06.10 PR - SCV Water 2024 Consumer Confidence Report.docx](#)  
[Outlook-A logo of .png](#)

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FYI, this was distributed this morning.

Thanks!

**Lindsey Gibson, M.P.A.**  
Sr. Public Affairs Specialist  
Water Resources & Communications | SCV Water

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**From:** Kevin Strauss <kstrauss@scvwa.org>  
**Sent:** Monday, June 10, 2024 8:29 AM  
**To:** Kevin Strauss <kstrauss@scvwa.org>  
**Cc:** Lindsey Gibson <lgibson@scvwa.org>; Laura Gallegos <lgallegos@scvwa.org>  
**Subject:** PRESS RELEASE: SCV Water Releases 2024 Annual Consumer Confidence Report

SCV Water's 2024 Annual Consumer Confidence Report is now available. This year's report, in partnership with Los Angeles County Water Works District #36, shows that water provided by the Agency to customers continues to meet or surpass rigorous State and Federal drinking water compliance standards during 2024.

Please see the attached press release for more information. The complete Consumer Confidence Report can be found at the following links:

English - [www.yourSCVwater.com/CCR2024](http://www.yourSCVwater.com/CCR2024)  
Spanish - [www.yourSCVwater.com/CCR2024espanol](http://www.yourSCVwater.com/CCR2024espanol)

Thank You,  
Kevin




**KEVIN STRAUSS**  
Communications Manager ·  
Water Resources & Communications Department

26501 Summit Circle, Santa Clarita, CA 91350  
Office: (661) 513-1265 · Cell: (661) 625-2639  
Email: [kstrauss@scvwa.org](mailto:kstrauss@scvwa.org)





- Like 0
- 
- 
- 
- Share
-  [Print This!](#)

## SCV Water Releases 2024 Annual Consumer Confidence Report

Posted by: [Carl Goldman](#) in [Santa Clarita Latest News](#), [Water](#) June 10, 2024 - 10:51 am 0 234 Views

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This year’s report, in partnership with Los Angeles County Water Works District #36, shows that [water](#) provided by the Agency to customers continues to meet or surpass rigorous State and Federal drinking water compliance standards during 2024.

“SCV Water is actively working to ensure the quality of the drinking water we serve. In recent years, we have designed and constructed several state-of-the-art groundwater treatment facilities to restore source wells impacted by per- and polyfluoroalkyl substances (PFAS) to service, with more in the planning or design stages,” said SCV Water General Manager Matt Stone. “We invite our valued customers to read the report to learn more about the quality of our water in the SCV. Our commitment to transparency is important because informed customers are our best allies.”

The annual report, also referred to as a Water Quality Report, which is required by the State Water Resources Control Board’s Division of Drinking Water (DDW), provides a snapshot of local water quality supplies in the Santa Clarita Valley. It also details where the Agency’s water comes from, what it contains, and how it compares to strict water quality standards.

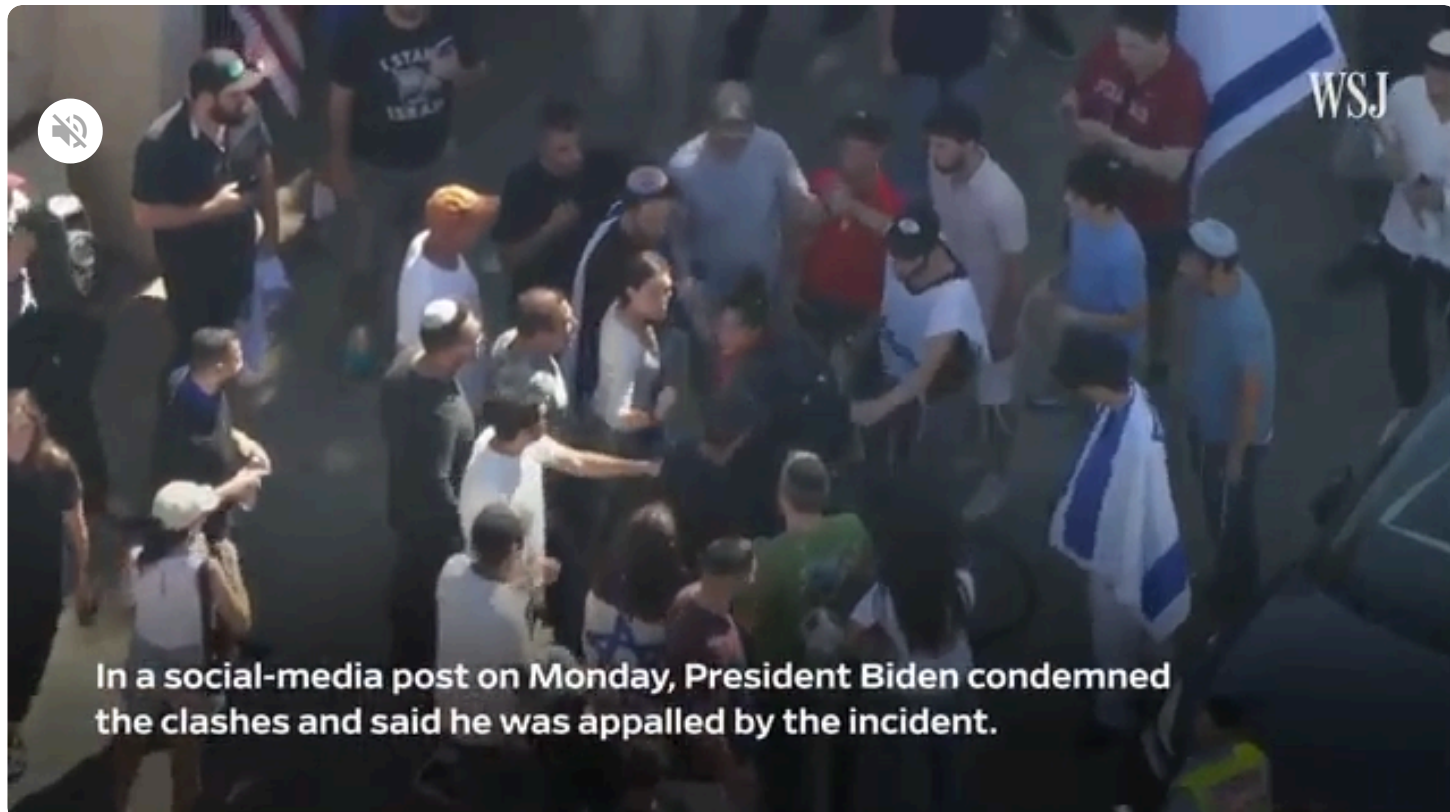
Before reaching a customer’s tap, the Agency’s water supply must withstand rigorous rounds of treatment and monitoring. More than 20,000 tests per year are performed to ensure a safe water supply is delivered to customers.

The full report is available online in both English and Spanish:

- English: [www.yourSCVwater.com/CCR2024](http://www.yourSCVwater.com/CCR2024)
- Spanish: [www.yourSCVwater.com/CCR2024espanol](http://www.yourSCVwater.com/CCR2024espanol)

SCV Water is planning for the future by enhancing groundwater sustainability, planning for and expanding our recycled water systems, and managing a robust water shortage strategy. We also remain dedicated to exceptional water stewardship by providing reliable quality water to our customers.

## Sponsored Articles



***Do you have a news tip? Call us at (661) 298-1220, or send an email to [news@hometownstation.com](mailto:news@hometownstation.com). Don't miss a thing. Get breaking [KHTS Santa Clarita News Alerts](#) delivered right to your inbox. Report a typo or error, email [Corrections@hometownstation.com](mailto:Corrections@hometownstation.com)***

*KHTS FM 98.1 and AM 1220 is Santa Clarita's only local radio station. KHTS mixes in a combination of news, traffic, sports, and features along with your favorite adult contemporary hits. **Santa Clarita news and features** are delivered throughout the day over our airwaves, on our website and through a variety of social media platforms. Our KHTS national award-winning daily news briefs are now read daily by 34,000+ residents. A vibrant member of the Santa Clarita community, the KHTS broadcast signal reaches all of the Santa Clarita Valley and parts of the high desert communities located in the Antelope Valley. The station streams its talk shows over the web, reaching a potentially worldwide audience. Follow [@KHTSRadio](#) on [Facebook](#), [Twitter](#), and [Instagram](#).*

# SCV Water release annual consumer confidence report

NEWS RELEASE([HTTPS://SIGNALSCV.COM/AUTHOR/PRESSRELEASE/](https://signalscv.com/author/pressrelease/)) JUNE 18, 2024 5:15 PM



SCV Water Agency logo. Courtesy



News release

The Santa Clarita Valley Water Agency's 2024 Annual Consumer Confidence Report is now available.

This year's report, in partnership with Los Angeles County Water Works District No. 36, shows that water provided by the agency to customers continues to meet or surpass rigorous state and federal drinking water compliance standards during 2024, according to a news release from SCV Water.

"SCV Water is actively working to ensure the quality of the drinking water we serve. In recent years, we have designed and constructed several state-of-the-art groundwater treatment facilities to restore source wells impacted by per- and polyfluoroalkyl substances (PFAS) to service, with more in the planning or design stages," SCV Water General Manager Matt Stone said in the release. "We invite our valued customers to read the report to learn more about the quality of our water in the SCV. Our commitment to transparency is important because informed customers are our best allies."



The annual report, also referred to as a water quality report, which is required by the State Water Resources Control Board's Division of Drinking Water, provides a snapshot of local water quality supplies in the Santa Clarita Valley. It also details where the agency's water comes from, what it contains, and how it compares to strict water quality standards.

Before reaching a customer's tap, the agency's water supply must withstand rigorous rounds of treatment and monitoring, the release said. More than 20,000 tests per year are performed to ensure a safe water supply is delivered to customers.

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- Spanish: [www.yourSCVwater.com/CCR2024espanol](http://www.yourscvwater.com/CCR2024espanol). (<http://www.yourscvwater.com/CCR2024espanol>)

All SCV Water customers will receive a bill insert no later than June 30 notifying them that the report is available. Customers can also obtain printed copies in both languages by calling 661-294-0828 or emailing [ccare@scvwa.org](mailto:ccare@scvwa.org) (<mailto:ccare@scvwa.org>).

#### RELATED TO THIS STORY



(<https://signalscv.com/2024/06/riders-recount-collision-that-killed-2-horses/>)

**Riders recount collision that killed 2 horses** (<https://signalscv.com/2024/06/riders-recount-collision-that-killed-2-horses/>)

JUNE 19, 2024



**SANTA CLARITA VALLEY WATER AGENCY  
POSTING REQUEST FORM: THE SIGNAL NEWSPAPER  
ADVERTISING, BIDS, QUOTES, PROPOSALS & LEGAL NOTICES**

Submit this form to the Board Secretary **via email 3 business days prior to running the advertisement.**  
Submit any attachments as WORD documents.

<b>Name:</b>	Lindsey Gibson
<b>Date:</b>	May 16, 2024
<b>Title of Project:</b>	2024 Consumer Confidence Report
<b>Description of Project:</b>	<b>(see attached legal notice to post)</b>  This 2024 Annual Consumer Confidence Report (also known as the Water Quality Report) describes in detail the quality of local water supplies in the Santa Clarita Valley during 2023. There is an additional explanation of the requirements and test results in the report.

**BUDGET INFORMATION**

DEPT Number:	4411 – Public Outreach
FUNDS Number:	101
ACCOUNT Number:	53218 – Printing and Publications

**RUN DATES**

- The Signal Runs Tuesday through Saturday, please plan your run dates accordingly. They paper does not run on Sunday or Monday.
- Please coordinate with the Project Manager on: (1) what days the ad should run and (2) the # of times the ad should run.

<b>Date(s) the document should appear:</b> (Day/Month/Date/Year)	Thursday, May 23, 2024 Friday, May 24, 2024 Saturday, May 25, 2024
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**NOTES**

- Once the ad runs, you will receive a PROOF from the Board Secretary for your files.

SCV Water  
27234 Bouquet Canyon Rd  
Santa Clarita CA 91350-2173

**Proof of Publication  
(2015.5 C.C.P.)  
STATE OF CALIFORNIA  
County of Los Angeles**

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years and not a party to or interested in the action for which the attached notice was published.

I am a principal clerk of THE SIGNAL, which was adjudged a newspaper of general circulation on March 25, 1988 (Case number NYC 15880) for the City of Santa Clarita, County of Los Angeles, State of California.

Attached to this Affidavit is a true and complete copy as was printed and published on the following date(s):

5/23, 5/24, 5/25

All in the year 2024

I certify ( or declare) under penalty of perjury that the foregoing is true and correct.

Dated at Santa Clarita, California, this 4th day of June 2024

*Dora Cardona*

Signature

**NOTICE FOR IMPORTANT  
INFORMATION ABOUT  
YOUR DRINKING WATER  
QUALITY  
FROM THE SANTA CLARITA  
VALLEY WATER AGENCY**

Report mailed to you or would like to speak with someone about the report, please contact SCV Water at 661-294-0828.  
**5/23, 5/24, 5/25 The Signal**

The Santa Clarita Valley Water Agency (SCV Water) and Los Angeles County Waterworks District #36 continuously work to ensure you and your neighbors have a reliable supply of high-quality water at a reasonable price. The State Water Resources Control Board Division of Drinking Water requires water agencies to provide all customers an annual report on the quality of your water and to show how it meets federal and state drinking water standards.

This 2024 Annual Consumer Confidence Report (also known as the Water Quality Report) describes in detail the quality of local water supplies in the Santa Clarita Valley during 2023. There is an additional explanation of the requirements and test results in the report. Due to a change in the law and a desire to save our ratepayers money, SCV Water is posting the report on its website and mailing notices of its availability to customers.

To view the 2024 Annual Consumer Confidence Report, please visit:

- E n g l i s h : [www.yourSCVwater.com/CCR2024](http://www.yourSCVwater.com/CCR2024)
- S p a n i s h : [www.yourSCVwater.com/CCR2024espanol](http://www.yourSCVwater.com/CCR2024espanol)

If you would like a paper copy of the 2023 Annual Consumer Confidence

**From:** [Lindsey Gibson](#)  
**To:** [Kathleen Willson](#); [Kevin Strauss](#)  
**Cc:** [Jenny Anderson](#); [Dean Takashima](#); [Ryan Bye](#); [Kati Sithi](#); [liselle](#); [Rachel McGuire](#)  
**Subject:** CCR Links are Live!  
**Date:** Wednesday, May 22, 2024 3:29:37 PM

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The links are both live and working! Give them a test – if they don't work for you, you may want to clear your cache and try again.

<https://www.yourscvwater.com/CCR2024>

<https://www.yourSCVwater.com/CCR2024espanol>

**Lindsey Gibson, M.P.A.**

Sr. Public Affairs Specialist

Water Resources & Communications | SCV Water

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**From:** Kathleen Willson <KWillson@scvwa.org>  
**Sent:** Wednesday, May 22, 2024 2:28 PM  
**To:** Lindsey Gibson <lgibson@scvwa.org>; Kevin Strauss <kstrauss@scvwa.org>  
**Cc:** Jenny Anderson <janderson@scvwa.org>; Dean Takashima <dtakashima@scvwa.org>; Ryan Bye <rbye@scvwa.org>; Kati Sithi <ksithi@scvwa.org>; liselle <liselle@degravepr.com>; Rachel McGuire <rachel@rmgcomm.com>  
**Subject:** RE: For review - Updated CCRs w/ Imported Divisions Removed

Super!!

Kathleen Willson  
Customer Service Manager  
Santa Clarita Valley Water Agency  
Main (661) 294-0828  
Direct (661) 295-6516



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**From:** Lindsey Gibson <[lgibson@scvwa.org](mailto:lgibson@scvwa.org)>  
**Sent:** Wednesday, May 22, 2024 1:39 PM  
**To:** Kevin Strauss <[kstrauss@scvwa.org](mailto:kstrauss@scvwa.org)>; Kathleen Willson <[KWillson@scvwa.org](mailto:KWillson@scvwa.org)>  
**Cc:** Jenny Anderson <[janderson@scvwa.org](mailto:janderson@scvwa.org)>; Dean Takashima <[dtakashima@scvwa.org](mailto:dtakashima@scvwa.org)>; Ryan Bye <[rbye@scvwa.org](mailto:rbye@scvwa.org)>; Kati Sithi <[ksithi@scvwa.org](mailto:ksithi@scvwa.org)>; liselle <[liselle@degravepr.com](mailto:liselle@degravepr.com)>; Rachel McGuire <[rachel@rmgcomm.com](mailto:rachel@rmgcomm.com)>  
**Subject:** RE: For review - Updated CCRs w/ Imported Divisions Removed

For the 2024 social media, here are the links to the posts:

**Post 1:**

Facebook: <https://www.facebook.com/scvwater/posts/774634501453442>

**Post 2:**

Instagram: <https://www.instagram.com/p/C8pwwgFs3IO/>

Facebook: <https://www.facebook.com/scvwater/posts/790171946566364>

LinkedIn: [https://www.linkedin.com/posts/scvwater\\_our-2024-annual-consumer-confidence-report-activity-7211469297947172864-YaaB?utm\\_source=share&utm\\_medium=member\\_desktop](https://www.linkedin.com/posts/scvwater_our-2024-annual-consumer-confidence-report-activity-7211469297947172864-YaaB?utm_source=share&utm_medium=member_desktop)

Below are the locations the annual report was placed in a public area:

CCR's were delivered to the Librarians at each library listed below. Additional copies were placed in the SCVWA Kiosks at each location indicated by an \*.

Castaic Library

Stevenson Ranch Library

\*Valencia Library

\*Newhall Library

\*Canyon Country Library

College of the Canyons has a SCVWA Kiosk. Copies are put here as well.