

24631 Avenue Rockefeller, Valencia, CA 91355

June 28, 2022

SENT VIA EMAIL: bill.liang@waterboards.ca.gov

Bill Liang, Water Resource Control Engineer California Department of Public Health Southern California Branch, Drinking Water Field Operations 500 North Central Avenue, Suite 500 Glendale, CA 91203

Subject: 2022 Consumer Confidence Report reporting 2021 Water Quality Data

Dear Bill Liang,

Pursuant to Section 64483(c), Title 22, California Code of Regulations which requires a water system to "mail a copy of the ... [CCR] to the Department, followed within 3 months by a certification that the report has been distributed to customers, and that the information is correct and consistent with the compliance monitoring data previously submitted to the Department", enclosed are Santa Clarita Valley Water Agency-Valencia Water Division's 2022 CCR and CCR Certification Form.

If you require any additional information, you can contact me at 661-259-1635 or janderson@scvwa.org.

Sincerely,

Jenny Anderson

Water Quality Specialist

Georg anders

### **APPENDIX B: eCCR Certification Form (Suggested Format)**

#### **Consumer Confidence Report Certification Form**

(To be submitted with a copy of the CCR)

Water System Name:	SCV Water – Valencia Water Division
Water System Number:	1910240

The water system named above hereby certifies that its Consumer Confidence Report was distributed on <u>5/18</u>, <u>5/25</u>, <u>6/8</u>, <u>6/15</u> (*date*) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

#### Certified by:

Name: Jenny Anderson	Title: Water Quality Specialist	
Signature: Jemy andero	Date: 6/29/2022	
Phone number: (661) 259-1635	blank	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate: CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used). CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page). "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods: Posting the CCR at the following URL: www. <a href="https://yourscvwater.com/water-">https://yourscvwater.com/water-</a> quality/#waterqualityreports Mailing the CCR to postal patrons within the service area (attach zip codes Advertising the availability of the CCR in news media (attach copy of press release) Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)

Posted the CCR in public places (attach a list of locations)

	Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
	Delivery to community organizations (attach a list of organizations)
	Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
	☐ Electronic announcement of CCR availability via social media outlets (attach
	list of social media outlets utilized)  Other (attach a list of other methods used)
$\boxtimes$	For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible
	internet site at the following URL: www. <a href="https://yourscvwater.com/water-">https://yourscvwater.com/water-</a>
	quality/#waterqualityreports
	For privately-owned utilities: Delivered the CCR to the California Public Utilities
	Commission
	Consumer Confidence Report Electronic Delivery Certification
	er systems utilizing electronic distribution methods for CCR delivery must complete page by checking all items that apply and fill-in where appropriate.
	Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www https://yourscvwater.com/water-quality/#waterqualityreports
$\boxtimes$	Water system emailed a notification that the CCR is available and provides a direct
	URL to the CCR on a publicly available site on the Internet where it can be viewed
	(attach a copy of the emailed CCR notification). URL: www
	https://yourscvwater.com/water-quality/#waterqualityreports
	Water system emailed the CCR as an electronic file email attachment.  Water system emailed the CCR text and tables inserted or embedded into the body
ш	of an email, not as an attachment (attach a copy of the emailed CCR).
	Requires prior DDW review and approval. Water system utilized other electronic
	delivery method that meets the direct delivery requirement.
Pro	vide a brief description of the water system's electronic delivery procedures and
	ide how the water system ensures delivery to customers unable to receive electronic very.
v	·
VVE	mailed a notification that the CCR is available and provided a direct URL to the

SCV Water website. We used electronic delivery methods through our billing system

as described in the Guidance for Electronic Delivery of the Consumer Confidence Report. Hard copies made available upon request.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

From:

Constant Contact

To:

Lindsey Gibson

Subject:

Your campaign Notice for 2022 Consumer Confidence Report has been sent

Wednesday, June 15, 2022 5:30:43 PM Date:

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.



Dear Lindsey Gibson,

Your campaign 'Notice for 2022 Consumer Confidence Report' was sent on 6/15/2022 around 8:30 PM EDT.

Below is a copy of the message your subscribers received. See how your campaign is doing by visiting Reports in your account to get real-time results and stats.

Subject: Notice for 2022 Consumer Confidence Report

June 15, 2022









# Notice for Important Information About Your Drinking Water Quality

## **2022 CONSUMER CONFIDENCE REPORT**

bit.ly/2022SCVWaterConsumerConfidenceReport

THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO OBTAIN IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER.
TRANSLATE IT, OR SPEAK WITH SOMEONE WHO UNDERSTANDS IT.

The Consumer Confidence Report, or CCR, is an annual water quality report

that the Safe Drinking Water Act (SDWA) requires SCV Water to provide all of its customers. The purpose of the CCR is to raise customers' awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water sources.

#### **Arabic**

مقرىلع SCV Water ةكرشبًايفتاهلاصتالالجري برشلاهايمنعةمهمتامولعملعريرقتلااذهيوتحي . قيبر علاةغلابةدعاسمال 982-0828 (661)

#### Cantonese

本報告包含閣下飲用水的重要資料 如需廣東話服務,請聯絡 SCV Water, (661) 294-0828.

#### Farsi, Persian

#### Hindi

इस रिपोर्ट में आपके पीने के जल से सम्बंधित महत्वपूर्ण जानकारी है। हिन्दी में सहायता के लिए, SCV Water को अथवा (661) 294-0828 पर संपर्क करें।

#### **Japanese**

この報告書には上水道に関する重要な情報が記されております ご質問等ございましたら SCV Water, (661) 294-0828まで日本語でご連絡下さい

#### Korean

이보고서는당신의식수에관한중요한정보를포함하고있습니다. 한국어로된도움을원하시 면SCV Water, (661) 294-0828 로문의하시기바랍니다

#### **Tagalog**

Ang pag-uulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa inyong inuming tubig. Mangyaring makipag-ugnayan lamang sa SCV Water o tumawag kayo sa (661) 294-0828 para matulungan nila kayo sa wikang Tagalog.

#### Vietnamese

Báo cáo này chứa thông tin quan trọng về nước uống của bạn. Xin vui lòng liên hệ SCV Water tại (661) 294-0828 để được trợ giúp bằng tiếng Việt.

To view your 2022 Consumer Confidence Report and to learn more about your drinking water, please visit the following URL:

#### bit.ly/2022SCVWaterConsumerConfidenceReport

If you would like to receive a paper copy, please fill out your information below and return to 24631 Ave. Rockefeller, Valencia, CA 91355. Or, email <a href="mailto:ccare@scvwa.org">ccare@scvwa.org</a> or call (661) 294-0828 to get a copy sent to you.

A account #:	Date:	
Account #:	Dale,	

Name:	
Property Address:	
Mailing Address:	

### Click here to download Notice as a PDF

#### INFORME de CALIDAD del AGUA

bit.ly/2022SCVWaterConsumerConfidenceReportEspanol

ESTE AVISO CONTIENE INSTRUCCIONES PARA QUE USTED PUEDA OBTENER INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA DE TOMAR. TRADÚZCALO O HABLE CON ALGUIEN QUE SE LO PUEDA EXPLICAR.

El Reporte de Confianza del Consumidor, o CCR, es un reporte anual de la calidad del agua que el Safe Drinking Water Act (SDWA) le requiere al SCV Water para proveérselo a usted. El propósito del CCR es de darle más conocimiento a los clientes de la calidad del agua de tomar, de donde proviene el agua de tomar, lo que se necesita para llevar agua a sus hogares, y la importancia de la protección de las fuentes de agua de tomar.

Para ver su reporte de Confianza del Consumidor del 2022 y para aprender más acerca de su agua de tomar, por favor visite el siguiente enlace URL:

#### bit.ly/2022SCVWaterConsumerConfidenceReportEspanol

Si usted desea una copia en papel de la CCR del 2022 enviada por correos, por favor llene la siguiente información y devuélvala a la siguiente dirección: 24631 Ave. Rockefeller, Valencia, CA 91355. O, ccare@scvwa.org o (661) 294-0828 por una copia en papel.

# de Cuenta :	Fecha:	_
Nombre:		_
Dirección de la propiedad:		
Dirección de envío:		

Haga Clic Aquí Para Descargar Este Aviso en PDF

#### Thank you,

#### **SCV** Water



SCV Water | 27234 Bouquet Canyon Road, Santa Clarita, CA 91350

<u>Unsubscribe lgibson@scvwa.org</u>

<u>Update Profile | Constant Contact Data Notice</u>

Sent by ccare@scvwa.org

# 2022 Consumer Confidence Report



THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO OBTAIN IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER. TRANSLATE IT, OR SPEAK WITH SOMEONE WHO UNDERSTANDS IT.



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#### Arabic

يحتويهذاالت قريرع لى مع لوماتمهم قعن مي اهال شرب. يرجى الات صاله التفى أبشركة . SCV Water في الله والمربية 661)294-0828 (على رقم 661).

#### Cantonese

本報告包含閣下飮用水的重要資料。如需廣東話服務,請聯絡 SCV Water, (661) 294-0828.

ب المشرين ديم اش أب أدر و مر ديم موت اع الطالم اش شر از گ -294 (661) تمس ق ، SCV Water ه حف ص دبت اعال طان ي اب دى ي امرف عجار مر ظن در ومشى وگ و 0828

#### Hindi

इस रिपोरट में आपके पीने के जल से समबंधित महतवपुरण जानकारी है। हिनदी में सहायता के लिए, SCV Water को अथवा (661) 294-0828 पर संपर्क करें।

#### Japanese

この報告書には上水道に関する重要な情報が記されております。

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#### **VIEW YOUR 2022 CONSUMER CONFIDENCE REPORT:**

#### bit.ly/2022SCVWaterConsumerConfidenceReport

If you would like to receive a paper copy of the 2022 CCR mailed to you, please fill out your information below and return to 24631 Rockefeller Ave., Valencia, CA 91355. Or, email ccare@scvwa.org or call (661) 294-0828 to get a copy sent to you.

Account #:	Date:	
Name:		
Mailing Address:		

# 2022 Reporte de Consumidor





# ESTE AVISO CONTIENE INSTRUCCIONES PARA QUE USTED PUEDA OBTENER INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA DE TOMAR. TRADÚZCALO O HABLE CON ALGUIEN QUE SE LO PUEDA EXPLICAR.

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Para ver su reporte de Confianza del Consumidor del 2022 y para aprender más acerca de su agua de tomar, por favor visite el siguiente enlace URL:

## bit.ly/2022SCVWaterConsumerConfidenceReport

Si usted desea una copia en papel de la CCR del 2022 enviada por correos, por favor llene la siguiente información y devuélvala a la siguiente dirección: 24631 Rockefeller Ave., Valencia, CA 91355. O, ccare@scvwa.org o (661) 294-0828 por una copia en papel.

No. de cuenta:	Fecha:	
Nombre:		
Dirección de aucón		

#### SHARE:

#### Join Our Email List



#### In This Issue:

- Our 2022 Consumer Confidence Report is Now Available
- June Gardening Class
- Save Water and Money This Summer
- · Social Media Spotlight
- Resources & Useful Links

# SCV Water's 2022 Consumer Confidence Report is Now Available Online!

Our Annual Consumer Confidence Report for 2022 is available now! This year's report, in partnership with Los Angeles County Water Works District #36, shows that water provided by the Agency to customers met or surpassed rigorous state and federal drinking water compliance standards during 2021.



Learn more about how our water supplies continue to meet or surpass state and federal water quality standards.

#### **View Full Report**

**English** 

**Spanish** 

### Managing Soils and Fertilizers in the SCV

Saturday, June 11, 9 - 11 a.m.

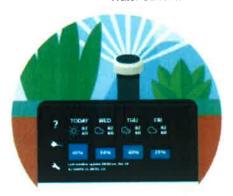
The health of your plants depends on the soil they're planted in and the fertilizer you use to help them grow! To improve your "green thumb" potential, come learn about soils found in the SCV, which one you have in your yard and the best fertilizers for your landscape.

REGISTER HERE



# Save Water & Money This Summer

Get up to \$150 in rebates for a SMART Irrigation Controller



Smart controllers take the guesswork out of watering schedules by only watering when it is necessary for your lawn. Be water-wise and upgrade to a Smart Irrigation Controller and receive up to \$150 in rebates. Save money on your water bill and save water for our future.

**Rebate Info** 

Let's work together to reach our 20% water savings target.

For details, visit **conserve.yourSCVwater.com**.





# **Social Media Spotlight**



Curbing water waste outdoors is one of the easiest ways to save water during this historic drought. Stick to your watering days & time! Watering is not

allowed between 9 a.m. and 8 p.m. or anytime on Saturdays. Learn more at DroughtReadySCV.com! #CAWater #CADrought #SCVWater #SantaClarita #DroughtReadySCV

Join the conversation on social media. Be sure to "like" or "follow us" so you don't miss anything!









# **Resources & Useful Links**

- SCV's Hottest Plant Guide
- Steps to Lawn Replacement
- Landscape Inspiration and Information
- Drought Ready SCV
- COVID-19 Update
- Agency Calendar
- Garden Class Schedule and Sign Ups
- School Education Programs
- Kid's Corner

Visit us at yourSCVwater.com

SCV WATER

27234 Bouquet Canyon Rd Santa Clarita, CA 91350 yourSCVwater.com (661) 297-1600



(661) 297-1600 | yourSCV water.com

NEWS RELEASE DATE: May 18, 2022 FOR IMMEDIATE RELEASE

#### **SCV Water Releases Annual Consumer Confidence Report**

Water supplied to customers continues to meet or surpass state and federal quality standards

**SANTA CLARITA** – SCV Water's 2022 Annual Consumer Confidence Report is now available. This year's report, in partnership with Los Angeles County Water Works District #36, shows that water provided by the Agency to customers continues to meet or surpass rigorous state and federal drinking water compliance standards during 2021.

"This past year challenged our water supplies. As statewide drought conditions persisted, our water resource portfolio was put to the test," said SCV Water General Manager Matt Stone. "While we relied on a variety of sources to meet demand, we remained committed to providing our community with clean, safe water that they can trust. We invite our valued customers to read the report to learn more about the quality of our water."

The annual report, also referred to as a Water Quality Report, is required by the Division of Drinking Water (DDW) and provides a snapshot of local water quality supplies in the Santa Clarita Valley, details on where the Agency's water comes from, what it contains and how it compares to strict federal and state standards.

Before reaching the tap, the Agency's water supply must withstand rigorous rounds of treatment and monitoring. More than 20,000 tests per year are performed to ensure a safe water supply is delivered to customers.

The full report is available:

- English: bit.ly/2022SCVWaterConsumerConfidenceReport
- Spanish: bit.ly/2022SCVWaterConsumerConfidenceReportEspanol

All SCV Water customers will receive a bill insert no later than June 30 notifying them that the report is available in English and Spanish. Customers can also obtain printed copies in both languages at (661) 294-0828 or ccare@scvwa.org.

###

#### **About SCV Water:**

The Santa Clarita Valley Water Agency (SCV Water) is a full-service regional water agency located in the Santa Clarita Valley. SCV Water provides water service to approximately 75,000 business and residential customers. It was formed on January 1, 2018, when local water suppliers combined into one integrated, regional water provider. More information can be found at <a href="https://www.yourscv/water.com">www.yourscv/water.com</a>

For more information, please contact:

# NOTICE FOR IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER QUALITY FROM THE SANTA CLARITA VALLEY WATER AGENCY

The Santa Clarita Valley Water Agency (SCV Water) and Los Angeles County Waterworks District #36 continuously work to ensure you and your neighbors have a reliable supply of high-quality water at a reasonable price. The State Water Resources Control Board Division of Drinking Water requires water agencies to provide all customers an annual report on the quality of your water and to show how it meets federal and state drinking water standards.

This 2022 Annual Consumer Confidence Report (also known as the Water Quality Report) describes in detail the quality of local water supplies in the Santa Clarita Valley during 2021. There is an additional explanation of the requirements and test results in the report. Due to a change in the law and a desire to save our ratepayers money, SCV Water is posting the report on its website and mailing notices of its availability to customers.

To view the 2022 Annual Consumer Confidence Report, please visit:

• English: Bit.ly/2022SCVWaterConsumerConfidenceReport

• Spanish: Bit.ly/2022SCVWaterConsumerConfidenceReportEspanol

If you would like a paper copy of the 2022 Annual Consumer Confidence Report mailed to you or would like to speak with someone about the report, please contact SCV Water, or your water retail division identified in the report.

###

DONT MISS Motorcyclist Hospitalized In Saugus Crash



You can use WP menu builder to build menus

் Home » Santa Clarita News » Water » SCV Water Releases 2022 Annual Consumer Confidence Report



Jamie Araki/KHTS News

tweet



Print This!

#### SCV Water Releases 2022 Annual Consumer Confidence Report

II Posted by: KHTS News Release III in Santa Clarita Latest News, Water May 19, 2022 - 9:09 am Mi 134 Views

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Do you have a news tip? Call us at (661) 298-1220, or send an email to news@hometownstation.com. Don't miss a thing, Get breaking KHTS Santa Clarita News Alerts delivered right to your inbox. Report a typo or error, email Corrections@hometownstation.com

KHTS FM 98.1 and AM 1220 is Santa Clarita's only local radio station. KHTS mixes in a combination of news, traffic, sports, and features along with your favorite adult contemporary hits. Santa Clarita news and features are delivered throughout the day over our airwaves, on our website and through a variety of social media platforms. Our KHTS national award-winning daily news briefs are now

read daily by 34,000+ residents. A vibrant member of the Santa Clarita community, the KHTS broadcast signal reaches all of the Santa Clarita Valley and parts of the high desert communities located in the Antelope Valley. The station streams its talk shows over the web, reaching a potentially worldwide audience. Follow @KHTSRadio on Facebook, Twitter, and Instagram.



#### SCV Water Releases 2022 Annual Consumer Confidence Report



#### **ABOUT KHTS NEWS RELEASE**



As Santa Clarita's only local radio station, KHTS FM 98.1 & AM 1220 mixes in a combination of news, traffic, sports, along with your favorite adult contemporary hits by artists such as Rob Thomas, Taylor Swift, Katy Perry and Maroon 5. We are vibrant member of the Santa Clarita community. Our broadcast signal reaches all of the Santa Clarita Valley and parts of the high desert communities located in the Antelope Valley. We stream our talk shows over the web, reaching a potentially worldwide audience.

ANNUAL REPORT SANTA CLARITA LATEST NEWS SANTA CLARITA NEWS Tagged with: 2022 ANNUAL SCV WATER REPORT

Previous:
Should Autoflowers Be Topped?

SCV WATER

9 Ways to Stop a Panic Attack

**RELATED ARTICLES** 



One Hiker Airlifted From Newhall Trail

fil May 22, 2022 - 11:31 am



Senator Scott Wilk Passes Hurdle For Bill Package

III May 21, 2022 - 3:51 pm



The Dudes Brewing Company Shuts Down Due To **Pandemic** 

May 21, 2022 - 3:18 pm

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#### THE SIGNAL

25060 Avenue Stanford #141 Valencia, CA 91355

Proof of Publication (2015.5 C.C.P.)

STATE OF CALIFORNIA County of Los Angeles

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years and not a party to or interested in the action for which the attached notice was published. I am a principal clerk of THE SIGNAL, which was adjudged a newspaper of general circulation on March 25, 1988 (Case number NVC 15880) for the City of Santa Clarita and State of California. Attached to this Affidavit is a true and complete copy as was printed and published on the following date(s):

5/20 8 5/21

All in the year 20\_2 2

I certify (or declare) under penalty of perjury that the foregoing is true and correct.

Dated at Santa Clarita, California, this

Bld day of Macy 20

#### NOTICE FOR IMPORTANT INFORMATION ABOUT YOUR **DRINKING WATER QUALITY** FROM THE SANTA CLARITA VALLEY WATER AGENCY

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The Signal 05/20 & 05/21 2022

#### For the 2022 social media, here are the links to the posts:

https://www.instagram.com/p/CeAC1JmMmcl/

https://www.facebook.com/photo.php?fbid=341355121448051&set=pb.100067206961034.-2207520000..&type=3

#### Below are the locations the annual report were placed in a public area:

CCR's were delivered to the Librarians at each library listed below. Additional copies were placed in the SCVWA Kiosks at each location indicated by an \*.

**Castaic Library** 

**Stevenson Ranch Library** 

- \*Valencia Library
- \*Newhall Library
- \*Canyon Country Library

College of the Canyons has a SCVWA Kiosk. Copies put here as well.