



July 11, 2019

SENT VIA EMAIL: bill.liang@waterboards.ca.gov

Bill Liang, Water Resource Control Engineer
California Department of Public Health
Southern California Branch, Drinking Water Field Operations
500 North Central Avenue, Suite 500
Glendale, CA 91203

Subject: 2019 Consumer Confidence Report reporting 2018 Water Quality Data

Dear Bill Liang,

Pursuant to Section 64483(c), Title 22, California Code of Regulations which requires a water system to “mail a copy of the ... [CCR] to the Department, followed within 3 months by a certification that the report has been distributed to customers, and that the information is correct and consistent with the compliance monitoring data previously submitted to the Department”, enclosed are Santa Clarita Valley Water Agency-Valencia Water Division’s 2019 CCR and CCR Certification Form.

If you require any additional information, you can contact me at 661-259-1635 or janderson@scvwa.org.

Sincerely,

A handwritten signature in blue ink that reads "Jenny Anderson".

Jenny Anderson
Water Quality Specialist


APPENDIX G: CCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form (to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State Board's website at http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml)

Water System Name: SCV Water Valencia Water Division
Water System Number: 1910240

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 5/29, 6/5, 6/12, 6/19 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Name: Jenny Anderson
Signature: 
Title: Water Quality Specialist
Phone Number: (661) 259-1635 Date: 7/11/19

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: _____
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods: _____
- Posting the CCR on the Internet at <https://yourscvwater.com/wp-content/uploads/2019/06/2019-SCV-Water-Quality-Report.pdf>
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations)
 - Other (attach a list of other methods used)

For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: <https://yourscvwater.com/wp-content/uploads/2019/06/2019-SCV-Water-Quality-Report.pdf>

For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).

Jenny Anderson

From: Constant Contact <support@constantcontact.com>
Sent: Wednesday, June 19, 2019 4:52 PM
To: Lindsey Gibson
Subject: Your campaign Notice for 2019 Water Quality Report has been sent



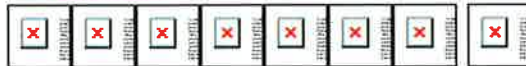
Dear Lindsey Gibson,

Your campaign '**Notice for 2019 Water Quality Report**' was sent on 6/19/2019 around 7:52 PM EDT.

Below is a copy of the message your subscribers received. See how your campaign is doing by visiting Reports [in your account](#) to get real-time results and stats.

Subject: Notice for 2019 Water Quality Report

Having trouble viewing this email? [Click here](#)



Notice for Important Information About Your Drinking Water Quality

2019 WATER QUALITY REPORT

<https://yourscvwater.com/wp-content/uploads/2019/06/2019-SCV-Water-Quality-Report.pdf>

**THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO OBTAIN
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER.
TRANSLATE IT, OR SPEAK WITH SOMEONE WHO UNDERSTANDS IT.**

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires SCV Water-Valencia Water Division to provide all of its customers. The purpose of the CCR is to raise customers' awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water sources.

This report contains important information about your drinking water. Translate it, or speak with someone who understands it.

Cantonese - 本報告包含閣下飲用水嘅重要訊息。如需廣東話垂詢，請聯絡 SCV Water, (661) 294-0828。

Farsi, Persian -

ن اطلاعات بهی کسب ای شماسست. لطفا برا یزدی در مورد آب آشام ی گزارش شامل اطلاعات مهم دیس مورد نظر مراجعه فرمای 0828 و گو قسمت (661) 294 ، SCV Water صفحه

Hindi - इस रिपोर्ट में आपके पीने के जल से सम्बंधित महत्वपूर्ण जानकारी है। हिंदी में सहायता के लिए, SCV Water को अथवा (661) 294-0828 पर संपर्क करें।

Japanese - この報告書には上水道に関する重要な情報が記されております。ご質問等ございましたら、SCV Water, (661) 294-0828まで日本語でご連絡下さい。

Korean - 이보고서는당신의식수에관한중요한정보를포함하고있습니다.
한국어로된도움을원하시면SCV Water,(661) 294-0828로문의하시기바랍니다.

Tagalog - Ang pag-uulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa inyong inuming tubig. Mangyaring makipag-ugnayan sa SCV Water o tumawag sa (661) 294-0828 para matulungan sa wikang Tagalog.

Vietnamese - Báo cáo này chứa thông tin quan trọng về nước uống của bạn. Xin vui lòng liên hệ SCV Water tại (661) 294-0828 để được trợ giúp bằng tiếng Việt.

To view your 2019 Consumer Confidence Report and to learn more about your drinking water, please visit the following URL: <https://yourscvwater.com/wp-content/uploads/2019/06/2019-SCV-Water-Quality-Report.pdf> after June 30, 2019.

If you would like to receive a paper copy, please fill out your information below and return to 24631 Ave. Rockefeller, Valencia, CA 91355

Account #: _____ Date: _____

Name:

Property Address:

Mailing Address:

INFORME de CALIDAD del AGUA

<https://yourscvwater.com/wp-content/uploads/2019/06/2019-SCV-Water-Quality-Report.pdf>

ESTE AVISO CONTIENE INSTRUCCIONES PARA QUE USTED PUEDA OBTENER INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA DE TOMAR. TRADÚZCALO O HABLE CON ALGUIEN QUE SE LO PUEDA EXPLICAR.

El Reporte de Confianza del Consumidor, o CCR, es un reporte anual de la calidad del agua que el Safe Drinking Water Act (SDWA) le requiere al SCV Water-Valencia Water División para proveérselo a usted. El propósito del CCR es de darle más conocimiento a los clientes de la calidad del agua de tomar, de donde proviene el agua de tomar, lo que se necesita para llevar agua a sus hogares, y la importancia de la protección de las fuentes de agua de tomar.

Para ver su reporte de Confianza del Consumidor del 2019y para aprender más acerca de su agua de tomar, por favor visite el siguiente enlace URL:
<https://yourscvwater.com/wp-content/uploads/2019/06/2019-SCV-Water-Quality-Report.pdf> después de Junio 30, 2019.

Si usted desea una copia en papel de la CCR del 2019 enviada por correos, por favor llene la siguiente información y devuélvala a la siguiente dirección: 24631 Ave. Rockefeller, Valencia, CA 91355.

de Cuenta : _____

Fecha: _____

Nombre: _____

Dirección de la propiedad: _____

Dirección de envío: _____

Thank you,

Valencia Water Division
SCV Water

SCV Water
27234 Bouquet Canyon Road | Santa Clarita, CA 91350
(661) 297-1600 | www.yourscvwater.com

SCV Water's MISSION

Providing responsible stewardship to ensure the Santa Clarita Valley has reliable supplies of high quality water at a reasonable cost.

STAY CONNECTED WITH SCV WATER



SCV Water, 27234 Bouquet Canyon Road, Santa Clarita, CA 91350

[SafeUnsubscribe™ lgibson@scvwa.org](#)

[Forward this email](#) | [Update Profile](#) | [About our service provider](#)

Sent by [ccare_vwd@scvwa.org](#)



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Farsi, Persian

SCV Water صفحه به اطلاعات نیا کسب یبرا لطفًا. شماست یدن آشام آب مورد در مهم اطلاعات شامل گزارش دیی فرما مراجعه نظر مورد شیگو و (661) 294-0828 قسمت ،

Hindi - इस रिपोर्ट में आपके पीने के जल से सम्बंधित महत्वपूर्ण जानकारी है। हिंदी में सहायता के लिए, SCV Water को अथवा (661) 294-0828 पर संपर्क करें।

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If you would like to receive a paper copy of the 2019 CCR mailed to you, please fill out your information below and return to 24631 Ave. Rockefeller, Valencia, CA 91355

Account #: _____ Date: _____

Name: _____

Mailing Address: _____



Valencia Water Division

(661) 294-0828 | YOURSCVWATER.COM

24631 Avenue Rockefeller, Valencia, CA 91355

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No. de cuenta: _____ Fecha: _____

Nombre: _____

Dirección de envío: _____

Santa Clarita Valley Water Agency posted the 2019 Consumer Confidence Report (CCR) at these public locations:

1. Valencia Public Library
2. Old Town Newhall Library
3. Canyon Country Library
4. Castaic Library
5. Stevenson Ranch Library

Share:

Twitter



July 2019



IN THIS ISSUE

- Meetings and Events
- SCV Water News
- News: 2-Year Budget Approved
- News: Customer Survey Results
- News: PFAS Detected
- News: 2019 Water Quality Report
- July Gardening Tip
- Water (and Money) Saving Rebate Programs
- Community Opportunities

MEETINGS AND EVENTS





For a complete list of SCV Water Board and Committee meetings, click on the button below.

[VIEW CALENDAR](#)



Come visit us at the following community event:

- 7/26 [Valencia Jazz & Blues Concerts](#)

SCV WATER NEWS

SCV Water Board Approves the First Two-Year Budget

For FY 2019/20 and FY 2020/21 focus is on Key Strategic Objectives



SCV Water's first biennial budget supports a commitment to sustainable watershed management, construction of new infrastructure and maintenance of existing infrastructure, and responsible management of resources. These key initiatives and activities highlight the increased efficiencies of the new Agency and provide the opportunity to better serve our customers.

[Read More](#)

Survey Indicates Water Service and Communications Top the List of Customer Satisfaction

Opportunities for Growth Include Increasing Awareness of Local and State Water Issues



SCV residents have spoken. A majority are satisfied with the water service they receive and feel that SCV Water provides them with accurate and reliable information.

“In our first year of service, 80% of our customers who participated in the survey were satisfied with the overall service they received, compared to 60% in 2017,” said Bill Cooper, board president for SCV Water.

[Read More](#)

PFAS Detected in 8 SCV Wells

Additional sampling to be scheduled

PFAS Detected in 8 SCV Wells Additional sampling to be scheduled In May 2019, as part of its quarterly sampling required by the State Water Resources Control Board – Division of Drinking Water (DDW), SCV Water sampled 15 wells for PFAS chemicals. Of the wells tested, 8 were above the interim notification levels set by DDW. One exceeded the response level and was immediately removed from service.

[Read More](#)

Notice for Important Information About Your Drinking Water Quality from SCV Water



The Santa Clarita Valley Water Agency (SCV Water) and Los Angeles County Waterworks District #36 continuously work to ensure you and your neighbors have a reliable supply of high quality water at a reasonable price. The State Water Resources Control Board Division of Drinking Water requires water agencies to provide all customers an annual report on the quality of drinking water and to show how it meets federal and state drinking water standards.

[Read More](#)

JULY GARDENING TIP

Mulch is a huge benefit to any garden. It aids the gardener in so many ways including retaining moisture in the soil, deterring weeds, aiding drip irrigation lines, and keeping roots cool.

There are many other things to do in the garden in July when you can find some shade or during cool mornings or evenings.

Our friends at [Better Homes and Garden](#) offers some great suggestions.

MORE GARDENING TIPS



WATER SAVING REBATES

**SAVE WATER & MONEY!
REBATES AVAILABLE**

Did you know that SCV Water has rebates for residents, businesses, large landscapes and HOAs? We're here to serve you and help you conserve! Click on the links below to get started today!



With more choices for your irrigation needs and water use efficiency goals, now you can control your irrigation from your smart phone!

Get a rebate up to \$150*

Photo courtesy of Ragna

* Certain rules apply.

Lawn Replacement Program

By enjoying less lawn, you can focus on what matters most ...



more time.



more color.



more fun!

Get a rebate up to \$5,000*

\$2.00 per square foot of living grass removed

* Application, water meter, and post-installation required. Restrictions apply

RESIDENTIAL REBATE PROGRAMS



- **Lawn Replacement Rebate**
- **Smart Controller Rebate**
- **Pool Cover Rebate**
- **Soil Moisture Sensor Rebate**

BUSINESS, HOA & LARGE LANDSCAPE REBATE PROGRAMS



- **Turf Replacement Program**
- **Smart Controller Rebate**
- **School Retrofit Program**

[MORE REBATES AND FREE WATER EFFICIENCY TOOLS HERE](#)

COMMUNITY OPPORTUNITIES

School Education (K-12)

SCV Water offers an education program for students K-12 that's interactive and meets state framework criteria for each grade level.

[CLICK HERE TO REGISTER TODAY!](#)

Doing Business with SCV Water

Learn how to work with SCV Water including insurance requirements, specifications, and more!

[VIEW OPEN BIDS AND PROPOSALS](#)

Speakers' Bureau

Need a speaker for your next event? Our speakers cover a variety of water-related topics!

[REQUEST A SPEAKER](#)

Follow us on Social Media



SCV WATER

27234 Bouquet Canyon Rd
Santa Clarita, CA 91350
yourSCVwater.com
(661) 297-1600

Confirm that you like this.

Click the "Like" button.



NEWS RELEASE

DATE: June 26, 2019

FOR IMMEDIATE RELEASE

Notice for Important Information About Your Drinking Water Quality from SCV Water

The Santa Clarita Valley Water Agency (SCV Water) and Los Angeles County Waterworks District #36 continuously work to ensure you and your neighbors have a reliable supply of high quality water at a reasonable price. The State Water Resources Control Board Division of Drinking Water requires water agencies to provide all customers an annual report on the quality of drinking water and to show how it meets federal and state drinking water standards.

This 2019 Annual Water Quality Report (also known as the Consumer Confidence Report) describes in detail the quality of local water supplies in the Santa Clarita Valley during 2018. There is an additional explanation of the requirements and test results in the report. Due to a change in the law and a desire to save our ratepayers money, SCV Water is posting the report on its website and mailing notices of its availability to customers.

To view the 2019 Annual Water Quality Report, visit our website:

<https://yourscvwater.com/wp-content/uploads/2019/06/2019-SCV-Water-Quality-Report.pdf>

Paper copies of the 2019 Water Quality Report can be obtained by contacting SCV Water, or your water retail division identified in the report.

####

About SCV Water:

The Santa Clarita Valley Water Agency (SCV Water) is a full-service regional water agency located in the Santa Clarita Valley. SCV Water provides water service to approximately 72,000 business and residential customers. It was formed on January 1, 2018 when local water suppliers combined into one integrated, regional water provider. More information can be found at www.YourSCVwater.com

For more information, please contact:

Kathie Martin
Public Information Officer
SCV Water
kmartin@scvwa.org
661-513-1265

**NOTICE FOR IMPORTANT INFORMATION ABOUT YOUR
DRINKING WATER QUALITY
FROM THE SANTA CLARITA VALLEY WATER AGENCY**

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###

THE SIGNAL
26330 Diamond Pl #100
Santa Clarita, CA 91350

Proof of Publication
(2015.5 C.C.P.)

STATE OF CALIFORNIA
County of Los Angeles

I am a citizen of the United States and a resident of the County aforesaid. I am over the age of eighteen years and not a party to or interested in the action for which the attached notice was published. I am a principal clerk of THE SIGNAL, which was adjudged a newspaper of general circulation on March 25, 1988 (Case number NVC 15880) for the City of Santa Clarita and State of California. Attached to this Affidavit is a true and complete copy as was printed and published on the following date(s):

6/20/19

All in the year 20 19

I certify (or declare) under penalty of perjury that the foregoing is true and correct.

Dated at Santa Clarita, California, this

1st day of July 2019


Signature

**NOTICE FOR IMPORTANT
INFORMATION ABOUT YOUR
DRINKING WATER QUALITY
FROM THE SANTA CLARITA
VALLEY WATER AGENCY**

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The Signal 6/29/2019