APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Lakewood-City, Water Dept.
Water System Number:	CA1910239

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 26, 2024 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Tawny Ruiz	Title: Water Administration Manager	
Signature: Sauny Ruiz	Date: 7/15/2024	
Phone number: 562-866-9771 ext 2702		

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: <u>www.lakewoodcity.org/waterquality</u>
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools

- Delivery to community organizations (attach a list of organizations)
- Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.lakewoodcity.org/2023WaterQualityReport
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

The City of Lakewood has made our 2023 CCR readily available to all residents (and non residents) via a direct electronic link located on our City's publicly-viewable website (www.lakewoodcity.org/waterquality and www.lakewoodcity.org/2023WaterQualityReport).

City of Lakewood includes the link to our electronic CCR

on our utility bills in the message portion of our bills (see attached).

The City of Lakewood also includes the link to our CCR in the City's E-Magazine (dated July 2024)

which reaches all residents who which reaches all residents who

have signed up to receive it, as well as those residents who have registered for online billing

via our online portal. The City of Lakewood also provides hard-copy reports to both City Hall

and Water Yard office facilities for those interested parties who may not have access to the

electronic CCR. Lastly, the City of Lakewood "advertises" the electronic link to our 2023 CCR

in the July issue of our local "Lakewood Community News" newspaper (see attached)

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

UTILITY BILL

 ANDREW & KARRIE CAMACHO

 Account Number:
 0000946407-002720189

 Customer Number:
 0000946407

 Location ID Number:
 002720189

 Cycle:
 02

 Bill Date:
 05/08/2024

 Due Date:
 06/10/2024

\$109.91

\$-109.91

\$120.00

\$120.00

\$0.00

CALIFORNIA

Customer Service

(Mon-Thur & Alt. Fridays: 7:30am - 5:00pm) Phone: 1-855-785-4021 In Person: 5050 Clark Ave. Lakewood, CA 90712 Online: www.Lakewoodcity.org/UtilityBill Trash, greenwaste, & recycling: See reverse

2023 - Water Quality Report: Lakewood's annual water quality report is available for viewing at www.lakewoodcity.org/2023WaterQualityReport. Pay your bill,

check usage, and read the latest City news all from the comfort and convenience of your home. Visit www.Lakewoodcity.Org/UtilityBill for more information.

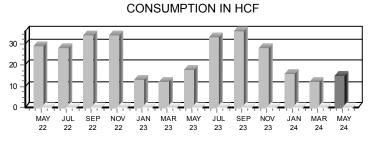
ANDREW & KARRIE CAMACHO Service Address: 4235 KNOXVILLE AVE Service Period: 02/29/2024 - 05/02/2024

Meter Read Type	Meter Number	Previous Mete	r Read	Current Mete	r Read	Days	Water Consumed in HCF
AMR Read	36797452	02/29/2024	817	05/02/2024	832	63	15

Water Consumption Charges

Description Tier	Cost Per HCF	Use in Tier HCF	Current Charges
Water Consumption - Tier 1	\$2.87	13.00	\$37.31
Water Consumption - Tier 2	\$3.46	2.00	\$6.92
	Totals	15.00	\$44.23

Compare Your Water Usage



1 HCF = 748 Gallons

C	Charman
Current	Charges

Account Summary

Payments Received - THANK YOU:

TOTAL AMOUNT DUE:

Current Charges - Past Due After 06/10/2024

Previous Balance:

Balance Forward:

Total Current Charges	\$120.00
Utility User Tax	\$1.95
Trash Service	\$53.20
Total Water Charges	\$64.85
Service Charge 5/8" Meter	\$20.62
Water Consumption	\$44.23
=	



City of Lakewood PO Box 220 Lakewood, CA 90714-0220



Account Number	0000946407-002720189
Due Date	06/10/2024
Amount Due	\$120.00
Enter Amount Paid	\$ AUTOPAY

LKD0509A 2522 1 AV 0.507 7000005058 00.0013.0130 2522/1



ANDREW & KARRIE CAMACHO 4235 KNOXVILLE AVE LAKEWOOD CA 90713-3223 You do not need to mail in a payment. Your account is enrolled in Autopay via a credit card, debit card, checking, or savings account.



Questions on trash, Greenwaste and recycling?

The fastest and best way to ask a question or request a service related to your trash, recycling, and greenwaste is directly with EDCO at **562-531-3054**.

EDCO customer service staff are available Monday-Friday, 7:30am to 5:30pm, and Saturdays from 8:00am to noon.

You can also get useful information on EDCO's website just for Lakewood customers at https://lakewood.edcodisposal.com

Frequent questions of requests for service include:

Obtain addition carts/bins

•

•

•

- Schedule bulky item pickup
- My cart/bin got skipped today. What can I do?
- How to rent containers for garage clean-ups, construction, or renovations.

For the latest Water Quality Reports, please visit https://www.lakewoodcity.org/WaterQuality

ADDITIONAL PAYMENT METHODS

METHOD OF PAYMENT	ном	WHERE	HOURS OF OPERATION
Online	Check, Visa, MasterCard, American Express, Discover, ACH Bank	www.Lakewoodcity.org/UtilityBill	24 hours, 7 days a week
By Mail (by Correspondence)	Check, Money Order, ACH Bank	PO Box 1038, Lakewood, CA 90714	24 hours, 7 days a week
In Person	Cash, Check, Money Order, Visa, MasterCard, American Express, Discover	5050 N. Clark Ave. Lakewood, CA 90714	Monday - Thursday 7:30am - 5:30pm Alternating Fridays 7:30am - 5:00pm
By Phone	Check, Visa, MasterCard, American Express, Discover, ACH Bank	Toll Free: 1-855-785-4021	24 hours, 7 days a week (Automated System)

Please note that your utility bill is due and payable as of the date shown on the bill. Once the disconnection notice is delivered and/or service is disconnected for nonpayment, the water service account is subject to processing fees below. These fees are based on a study of what it actually costs to carry out the service or processing involved.

Delinquent Fee

\$113.00

Additional fees may be assessed for returned checks, after hours call-outs, and for tampering with the meter.

Returned Check Fee	\$ 37.00
• After Hours Fee (non-delinquent(emergency)	\$ 48.00
 Tamper Fee (1st Occurrence) 	\$ 159.00
 Tamper Fee (2nd Occurrence) 	\$ 189.00

PAYMENT INFORMATION

IMPORTANT INFORMATION FOR CUSTOMERS PAYING BY CHECK

When you pay your bill by check, you authorize us to electronically process your check. If your check is processed electronically, your checking account may be debited the same day we receive the check and it will not be returned with your checking account statement. If someone other than you or a bill paying service pays your bill, you must notify them of this policy. Electronic check conversion is simply a process where your paper check is converted to an electronic payment from your account. Your check is copied and stored and the original check is destroyed. In most cases, your payment will show as an ACH or electronic debit. For more information regarding this process, visit the Federal Reserve internet site at http://electronicpayments.org.

Tawny Ruiz

From:	City of Lakewood, California <lakewoo< th=""><th>dconnect@lakewoodcity.ccsend.com></th></lakewoo<>	dconnect@lakewoodcity.ccsend.com>
Sent:	Thursday, June 27, 2024 12:54 PM	
To	Tawny Ruiz	
Subject:	Civic Center Block Party on Saturday, J	une 29

*** WARNING This email originated outside the organization. Do not click any links or attachments unless you know the sender ***



Music, food and family fun at the Civic Center Block Party

Get ready for a rockin' good time, plenty of food, kids activities and a big, professional fireworks show coming to Clark Avenue and the Lakewood Civic Center on Saturday, June 29.

More info on how to get service when City Hall is closed

Water Quality Report for 2023

The City of Lakewood's 2023 Water Quality Report shows that the city's drinking water continues to meet all federal and state quality standards.

View the report.

After the heavy rain and snow of the past two seasons, California's water conditions have significantly improved and the drought



Learn more about current conservation rules

Survive for 7 at Lakewood Youth Center

Emergencies and natural disasters can happen anytime, anywhere. Do you have your emergency supplies stocked and ready, just in case?

If not, please join the next free emergency preparedness seminar, Survive for 7, on Tuesday, July 16 at 6 p.m. at the Lakewood Youth Center.

No registration is needed and all ages are welcome.

You will learn about the types of regional emergencies and disasters that can impact Lakewood, and what you can do to prepare yourself and your family to survive in the seven days following a disaster when help may not be available.

The session runs about 90 minutes and concludes with a free raffle for all in attendance.

The Lakewood Youth Center is located at 4658 Woodruff Ave.

Call the Lakewood Public Safety Department at 562-866-9771, ext. 2114 for more information.





 Offer valid on in-store purchases made before 1/31/2024. Present coupon a checkout. This offer is not redeemable for cash or gift cards, nor is it valid toward previous purchases. Offer may not be combined with any other coupons discounts offers or promotions. Void if altered cooled transferred

YOUR NEXT ORDER

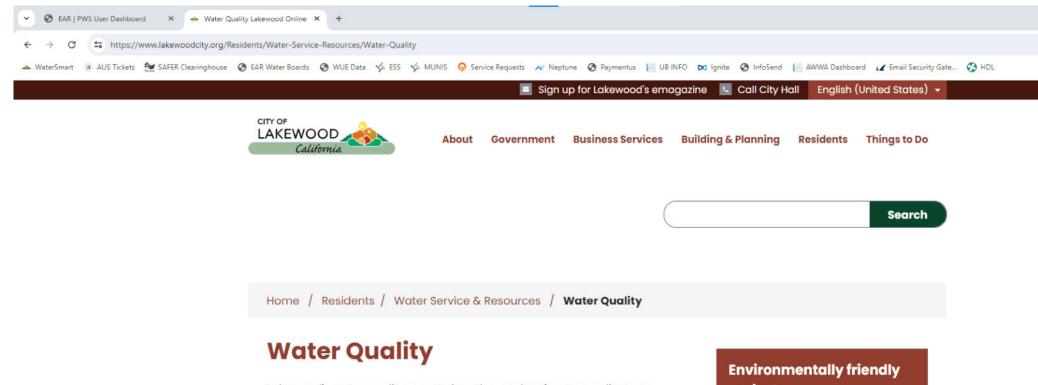
Lakewood Water Quality Report and conservation update

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AKEWOOD

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Lakewood's water quality report gives the results of water quality tests mandated by state and federal drinking water standards. The city's water comes exclusively from the city's deep wells, all located in the city, which lies within the Central Groundwater Basin. projects

Bioretention Wells Filter Lakewood Runoff

- 2023-Water-Quality-Report.pdf (PDF, IMB)
- 2022-Water-Quality-Report.pdf (PDF, 810KB)
- 2021-Water-Quality-Report.pdf (PDF, 534KB)
- 2020-Water-Quality-Report.pdf (PDF, 933KB)