


Consumer Confidence Report Certification Form

Water System Name:	Lakewood-City, Water Dept.
Water System Number:	CA1910239

The water system named above hereby certifies that its Consumer Confidence Report was distributed on May 10, 2021 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Dr. Jason Wen	Title: Director of Water Resources
Signature: 	Date: 06/15/2021
Phone number: (562) 866-9771 ext 2701	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: [www.lakewoodcity.org/2020 Water Quality Report](http://www.lakewoodcity.org/2020%20Water%20Quality%20Report)
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☒ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: [www._____](#)
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report **Electronic Delivery Certification**

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: [www.lakewoodcity.org/2020 Water Quality Report](http://www.lakewoodcity.org/2020%20Water%20Quality%20Report)
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

The City of Lakewood has made our 2020 CCR readily available to all residents (and non-residents) via
a direct electronic link that is on the City's public-viewable website (www.lakewoodcity.org). The City
of Lakewood includes the link to our electronic CCR for 2020 on our resident's utility bills in the message
portion of their bills (see attached). The City of Lakewood also includes the link to our CCR in the City's
E-magazine (dated May 2021) which reaches all residents who have signed up to receive this
E-magazine as well as all residents who have elected to sign up for online billing via our billing portal.
City of Lakewood also provides hard-copy reports at both City Hall and Water Yard office facilities for
those interested parties who may not have access to the electronic CCR. Lastly, the City of Lakewood
"advertises" the electronic link to our 2020 CCR in the June issue of our local "Lakewood Community
News" newspaper (see attached).

*This form is provided as a convenience and may be used to meet the certification requirement of
section 64483(c) of the California Code of Regulations.*

LAKEWOOD Connect



lakewoodcity.org

Click to www.lakewoodcity.org/COVID19 for more resources and updates

Annual Water Quality Report now available

Lakewood's 2020 Water Quality Report has just been completed and shows that the city's drinking water continues to meet all federal and state quality standards.

If you want a copy or have any questions, contact the Lakewood Department of Water Resources at 562-866-9771, extension 2700.

You can view the report on the [City of Lakewood website](http://www.lakewoodcity.org).



[Contact Us](#) | [Service Request](#) | [City Website](#) | [City News](#) | [Upcoming Events](#)

CITYTV LKWD 31

See new videos about Lakewood
from the city's award-winning video team



City of Lakewood, California | 562-866-9771 | www.lakewoodcity.org



LAKEWOOD

*News from the
City of Lakewood*

www.lakewoodcity.org
562-866-9771, ext. 2140

Vets, Pets & Regrets
Mosquito safety tips
Water Quality Report & Draft
Urban Water Management Plan

Briefs

Vets, Pets & Regrets

Please think twice before using illegal fireworks

Lakewood, like many communities, allows the use of “safe-and-sane” fireworks approved by the State Fire Marshal on the day of July 4th only. These are fireworks that do not explode or go into the air. Their sound does not travel far. And families can enjoy them responsibly as part of a fun... and safe... July 4th celebration. Their use also benefits Lakewood community groups that sell them at stands throughout the city between July 1-4.

However, some people make the fateful decision each year to purchase and use fireworks that are illegal in California for personal use. These include skyrockets and explosives... all of which are illegal in California and dangerous to use... especially in highly populated, residential neighborhoods like Lakewood.

If you're thinking of using illegal fireworks, did you know:

1. Some combat veterans with Post Traumatic Stress Disorder (PTSD) can be traumatized by illegal fireworks.

The Marine Corps urges Americans to be considerate of the veterans living among us when it comes to illegal fireworks use. For example, a Marine veteran of two tours in Iraq said he can prepare for events like the annual fireworks display that his hometown puts on at a certain time. But the sudden rat-a-tat of firecrackers set off by his neighbors throughout the night transports him back to Baghdad and sets him on edge.

2. Pets can also be traumatized by loud fireworks...and more pets run away from home and are lost on July 4th than on any other day. Most pet owners can prepare their animals for a short, one-time event like a planned fireworks show or

the use of safe-and-sane fireworks whose sound does not travel far. But there's no preparing for the loud and unexpected sounds of illegal skyrockets, firecrackers and other explosives, including those happening late at night.



What can you do to help?

■ If you think someone is planning to use illegal fireworks, call the Illegal Fireworks Tipline at City Hall at 562-866-9771, ext. 7233, email **Service1@lakewoodcity.org**, or report it on the Lakewood Connect app (prior to July 4th). You can keep your tip confidential.

■ To report illegal fireworks use IN PROGRESS, call the Lakewood Sheriff's Station at 562-623-3500.

■ Lakewood's fines for illegal fireworks use can now total over \$2,000...and Lakewood funds extra Deputy Sheriff and

civilian support personnel on and around July 4th who are prepared to issue citations and seize illegal fireworks. Lakewood's Special Assignment Officers also carry out undercover operations before July 4th to target the buying and selling of illegal fireworks.

Lakewood residents can have a lot of fun with safe-and-sane fireworks...and you won't risk harming veterans, pets and other neighbors in the process.

Protect yourself and your neighborhood from mosquitoes

Mosquitoes can quickly breed in water left standing for just a few days. Serious illness and even death can result from mosquito-borne diseases like West Nile virus and the threat of the Zika virus.

Zika is transmitted by the small Aedes mosquito and has serious repercussions for pregnant women. Aedes mosquitoes can live indoors or outdoors. Eggs are laid along the waterline of any water-holding container such as flower vases, plant saucers, buckets, used tires, and even plants that hold water, like bamboo or bromeliads. Eggs can remain alive for years, and hatch into larvae when conditions are right.

Look for:

- small, black mosquitoes with white stripes
- mosquitoes active and biting during the day — even indoors!
- immature mosquitoes (larvae and pupae) swimming in stagnant water.
- Mosquitoes do not fly far. If you are getting bites, the water is likely in your yard. If you are unable to find and remove it yourself, contact the Greater L.A. County Vector Control District at

562-944-9656 or www.ReportMosquitoes.org for free help.

Remember the “3 Ds” of mosquito protection:

■ **DEET:** Use insect repellent containing DEET, Picaridin or oil of lemon eucalyptus to keep mosquitoes away. Prevent mosquitoes from invading

your home by ensuring window screens are intact.

■ **Dawn & Dusk:**

Dawn and dusk are the most active time for most mosquitoes. If you must be outdoors at those times, wear long-sleeve shirts and pants and insect repellent. NOTE: The Aedes



mosquito is active during the day.

■ **Drain:** Clear your yard of any standing water, including water pooling at the bottom of plant saucers. Check toys or other small items left standing in water and wash them thoroughly if kept. Mosquito eggs laid in cracks are hard to detect and can live for up to a year. Remove or drill holes in the bottom of all plant pots, saucers, barrels, bins and old tires.

Untreated swimming pools can be reported to Lakewood City Hall by calling 562-866-9771, extension 2140, or emailing service1@lakewoodcity.org.

Water Quality Report and Urban Water Management Plan

Lakewood's 2020 Water Quality Report shows that the city's drinking water continues to meet all federal and state quality standards. View it at www.lakewoodcity.org/2020waterqualityreport. For a copy of the report or if you have any questions, contact the Lakewood Dept. of Water Resources at 562-866-9771, extension 2700.

The public is also invited to provide feedback on

Lakewood's Draft 2020 Urban Water Management Plan. The plan describes Lakewood's vision for water supply reliability and the city's commitment to the sustainability of water services over the next 20 years. See the draft plan at www.lakewoodcity.org/2020UWMP or at the City Clerk's office at City Hall, Dept. of Water Resources office at 5812 Arbor Rd, or at the two L.A. County libraries in Lakewood.

Lakewood Community News

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Volume 41 Number 6

www.lakewoodchamber.com

June 2021

Meet the members of the Citizens Oversight Committee for Measure L



Members of the Citizens Oversight Committee.

A key part of Measure L, Duncan, who serves as Vice Chair of the Citizens Oversight Committee. Crystal has lived in March 2020, was the creation of a citizens committee to provide an extra level of transparency by reviewing the revenues and expenditures related to the measure. The Measure L Citizens Oversight Committee is composed of seven people representing different

Representing Lakewood non-profit groups is Cassandra Chase of the Lakewood Jaycees. Cassandra was born and raised in Lakewood. She's a business strategist and social entrepreneur who serves as the Coordinator of the Empowerment Congress. In addition, she is the co-founder of Read Lead, an organization that provides literacy and leadership training for youth and young adults.

Jeanie Clark was selected as an "at large" community member. She's a long time resident of Lakewood and member of the Lakewood Rotary Club. She's also a Certified Public Accountant (CPA), has worked in public accounting for over 30 years, and is a partner in a small business in Long Beach.

Representing the Lakewood business community is Ron Piazza. Ron is an owner of several McDonald's restaurants in Lake-

City fireworks show scheduled for July 2

A safe and professional aerial fireworks show will take place at three locations across Lakewood on Friday, July 2 for 15 minutes starting at 8:45 p.m.

The city is sponsoring this show in place of the Civic Center Block Party, which had to be canceled again this year due to COVID health precautions for large gatherings. The Block Party traditionally included a fireworks show.

The city has chosen three locations for the July 2 show so that as many Lakewood residents as possible will be able to view it from their front yards or near their homes.

The locations will be:

- Holmes Elementary School in western Lakewood
- Lakewood High School in cen-

try to see the fireworks from your yard or neighborhood or a location a safe distance from a fireworks site.

People and owners of pets who can become agitated by explosions report that there is a big difference between a short, scheduled professional fireworks show that they can plan and prepare for (like this July 2nd show) vs. the unexpected sounds of illegal skyrockets and firecrackers in their neighborhood exploding all through the day and night.

The City of Lakewood encourages residents to enjoy this safe and professional fireworks show on July 2nd and to enjoy "safe and sane" fireworks on July 4, during the legal hours of 11 a.m. to 10 p.m. "Safe and sane" fireworks

your neighborhood with regular use of illegal fireworks.

Lakewood Sheriff's Station: 562-623-3500 non-emergency line

- Call this number if you just witnessed someone lighting off illegal fireworks.

- Or you heard the location that actively uses illegal fireworks just set off a firework.

REMINDER: The use of 'Safe and Sane' fireworks are ONLY legal on July 4 from 10am-11pm. ALL fireworks, including 'Safe and Sane,' are considered illegal

Lakewood Water Quality Report and Urban Water Management Plan

The City of Lakewood's 2020 Water Quality Report shows that the city's drinking water continues to meet all federal and state quality standards.

You can view the report at www.lakewoodcity.org/2020WaterQualityReport.

If you want a printed copy or have any questions, contact the Lakewood Department of Water Resources at 562-866-9771, extension 2700.

The public is also invited to provide feedback on Lakewood's Draft 2020 Urban Water Management Plan. The plan describes Lakewood's vision for water supply reliability and the city's commitment to the sustainability of water services over the next 20 years. See the draft plan at www.lakewoodcity.org/2020UWMP or at the City Clerk's office at City Hall, the Dept. of Water Resources office at 5812 Arbor Rd., or at the two L.A. County libraries in Lakewood. ♦

Attend a free virtual joint pain seminar



Andrew Wassef, MD | Thursday, May 13, 2021, 6:00 pm

Christopher Woodson, MD | Tuesday, May 18, 2021, 5:30 pm

Perry Secor, MD | Thursday, May 27, 2021, 12:00 pm

Justin Millard, MD | Thursday, June 3, 2021, 12:00 pm

Raymond Klug, MD | Thursday, June 24, 2021, 12:00 pm

Register by calling 1-844-510-7718

Is joint pain keeping you from activities you love? Then take the first step towards recovery. Attend one of the following educational events with **Andrew Wassef, MD, Christopher Woodson, MD, Perry Secor, MD, Justin Millard, MD or Raymond Klug, MD.**

They will answer your questions and discuss:

- new technologies in hip and knee replacement
- SmartRobotics™
- the latest joint replacement treatment options

To learn more or register, call 1-844-510-7718.

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MKOSYM-PM-12_21443



Customer Service

(Mon-Thur & Alt. Fridays: 7:30am - 5:00pm)
 Phone: 1-855-785-4021
 In Person: 5050 Clark Ave. Lakewood, CA 90712
 Online: www.Lakewoodcity.org/UtilityBill
 Trash, greenwaste, & recycling: See reverse

UTILITY BILL

Account Number: [REDACTED]-002669829
 Customer Number: [REDACTED]
 Location ID Number: 002669829
 Bill Date: 05/12/2021
 Due Date: 06/14/2021

Water Quality Report: Lakewood's annual water quality report is available for viewing at www.lakewoodcity.org/2020WaterQualityReport

Pay your bill, check usage, and read the latest City news all from the comfort and convenience of your home. Visit www.Lakewoodcity.Org/UtilityBill for more information.

Service Address: [REDACTED]
 Service Period: 04/20/2021 - 05/05/2021

Meter Read Type	Meter Number	Previous Meter Read	Current Meter Read	Days	Water Consumed in HCF
AMR Read	36848786	04/20/2021 161	05/05/2021 169	15	8

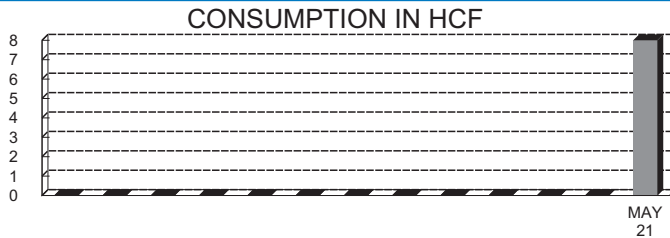
Water Consumption Charges

Description Tier	Cost Per HCF	Use in Tier HCF	Current Charges
Water Consumption - Tier 1	\$0.00	2.00	\$0.00
Water Consumption - Tier 2	\$3.01	1.00	\$3.01
Water Consumption - Tier 3	\$3.01	1.00	\$3.01
Water Consumption - Tier 4	\$3.50	4.00	\$14.00
Totals		8.00	\$20.02

Current Charges

Water Consumption	\$20.02
Service Charge 5/8" Meter	\$4.71
Total Water Charges	\$24.73
Service initiation fee	\$25.00
Trash Service	\$11.16
Utility User Tax	\$0.74
Total Current Charges	\$61.63

Compare Your Water Usage



City of Lakewood
 PO Box 220
 Lakewood, CA 90714-0220

Please return this portion with your payment.
 Please make checks payable to City of Lakewood.
 Please include customer account number on check.

Account Number: [REDACTED]-002669829
 Due Date: 06/14/2021
 Amount Due: \$61.63
 Enter Amount Paid: \$

A Late Fee will be applied if payment is received after the due date.

Pay online at <https://lakewoodca.watersmart.com>

SEND REMITTANCE TO:



CITY OF LAKEWOOD
 PO BOX 1038
 LAKEWOOD CA 90714-1038



955 1 AV 0.398 0150969-LKWS177859-ST.1GRP-000955

LAKEWOOD CA 90713-3008

T: 4



11100000



Questions on trash, Greenwaste and recycling?

The fastest and best way to ask a question or request a service related to your trash, recycling, and greenwaste is directly with EDCO at **562-531-3054**.

EDCO customer service staff are available Monday-Friday, 7:30am to 5:30pm, and Saturdays from 8:00am to noon.

You can also get useful information on EDCO's website just for Lakewood customers at <https://lakewood.edcodisposal.com>

Frequent questions of requests for service include:

- Obtain addition carts/bins
- Schedule bulky item pickup
- My cart/bin got skipped today. What can I do?
- How to rent containers for garage clean-ups, construction, or renovations.

ADDITIONAL PAYMENT METHODS

METHOD OF PAYMENT	HOW	WHERE	HOURS OF OPERATION
Online	Check, Visa, MasterCard, American Express, Discover, ACH Bank	www.Lakewoodcity.org/UtilityBill	24 hours, 7 days a week
By Mail (by Correspondence)	Check, Money Order, ACH Bank	PO Box 1038, Lakewood, CA 90714	24 hours, 7 days a week
In Person	Cash, Check, Money Order, Visa, MasterCard, American Express, Discover	5050 N. Clark Ave. Lakewood, CA 90714	Monday - Thursday 7:30am - 5:30pm Alternating Fridays 7:30am - 5:00pm
By Phone	Check, Visa, MasterCard, American Express, Discover, ACH Bank	Toll Free: 1-855-785-4021	24 hours, 7 days a week (Automated System)

Please note that your utility bill is due and payable as of the date shown on the bill. Once the disconnection notice is delivered and/or service is disconnected for nonpayment, the water service account is subject to processing fees below. These fees are based on a study of what it actually costs to carry out the service or processing involved.

- Delinquent Fee \$113.00

Additional fees may be assessed for returned checks, after hours call-outs, and for tampering with the meter.

- Returned Check Fee \$ 37.00
- After Hours Fee (non-delinquent(emergency) \$ 48.00
- Tamper Fee (1st Occurrence) \$ 159.00
- Tamper Fee (2nd Occurrence) \$ 189.00

PAYMENT INFORMATION

IMPORTANT INFORMATION FOR CUSTOMERS PAYING BY CHECK

When you pay your bill by check, you authorize us to electronically process your check. If your check is processed electronically, your checking account may be debited the same day we receive the check and it will not be returned with your checking account statement. If someone other than you or a bill paying service pays your bill, you must notify them of this policy. Electronic check conversion is simply a process where your paper check is converted to an electronic payment from your account. Your check is copied and stored and the original check is destroyed. In most cases, your payment will show as an ACH or electronic debit. For more information regarding this process, visit the Federal Reserve internet site at <http://www.federalreserve.gov> or <http://electronicpayments.org>.