

Consumer Confidence Report Certification Form

Water System Name: Lakewood-City, Water Dept.

Water System Number: CA1910239

The water system named above hereby certifies that its Consumer Confidence Report was distributed on May 13, 2020 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Jason Wen

Signature: 

Title: Director of Water Resources

Phone Number: (562) 866-9771 ext 2701 Date: 07/06/2020

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.lakewoodcity.org/2019 Water Quality Report
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☒ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).
URL: www.lakewoodcity.org/2019 Water Quality Report
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

The City of Lakewood has made our 2019 CCR readily available to all residents (and non-residents) via a direct electronic link that is on the City's public-viewable website (www.lakewoodcity.org). The City Of Lakewood includes the link to our electronic CCR for 2019 on our resident's utility bills in the message portion of their bills (see attached). The City of Lakewood also includes the link to our CCR in the City's E-Magazine (dated 05/13/20) which reaches all residents who have signed up to receive this E-Magazine as well as all residents who have elected to sign up for online billing via our billing portal. City of Lakewood also provides hard-copy reports at both City Hall and Water Yard office facilities for Those interested parties who do not have access to the electronic CCR. Lastly, the City of Lakewood "advertises" the electronic link to our 2019 CCR in the June 2020 issue of our local "Lakewood Today" Newspaper (see attached).

*This form is provided as a convenience and may be used to meet the certification requirement of
section 64483(c) of the California Code of Regulations.*



Questions? Call Toll Free Customer Service
M-F 7:30am to 5:30pm 1-855-785-4021

Office Hours: M-Th 7:30am - 5:30pm
Alt. Fridays 7:30am - 5:00pm

UTILITY BILL

Account Number: [REDACTED]
Customer Number: [REDACTED]
Location ID Number: [REDACTED]
Bill Date: 05/21/2020
Due Date: 06/23/2020

COVID-19 and Water Quality

According to the US EPA, there are no indications that COVID-19 is in the drinking water supply, and Americans can safely use and drink water from their tap as usual. Boiling your water is not required as a precaution against COVID-19.

Lakewood's Annual Water Quality Report is at
www.lakewoodcity.org/2019WaterQualityReport

Account Summary

Previous Balance:	\$103.55
Payments Received - THANK YOU:	\$-103.55
Balance Forward:	\$0.00
Adjustments:	\$0.00
Current Charges - Past Due After 06/23/2020	\$100.05
TOTAL AMOUNT DUE:	\$100.05

Service Address: [REDACTED]
Service Period: 03/16/2020 - 05/17/2020

Meter Read Type	Meter Number	Previous Meter Read		Current Meter Read		Days	Water Consumed in HCF
AMR Read	36796937	03/16/2020	281	05/17/2020	295	62	14

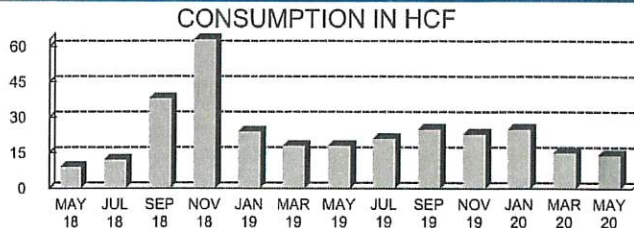
Water Consumption Charges

Description Tier	Cost Per HCF	Use in Tier HCF	Current Charges
Water Consumption - Tier 1	\$0.00	3	\$0.00
Water Consumption - Tier 2	\$2.89	1	\$2.89
Water Consumption - Tier 3	\$3.50	10	\$35.00
Totals		14	\$37.89

Current Charges

Water Consumption	\$37.89
Service Charge 5/8" Meter	\$18.40
Total Water Charges	\$56.29
Refuse Service	\$43.12
Utility User Tax	\$0.64
Total Current Charges	\$100.05

Compare Your Water Usage



Average daily consumption in gallons = (1.00 HCF = 748 gal.)
For WATER SAVING TIPS visit Lakewoodcity.org/water



City of Lakewood
PO Box 220
Lakewood, CA 90714-0220

Please return this portion with your payment.
Please make checks payable to City of Lakewood.
Please include customer account number on check.



Account Number: [REDACTED]
Due Date: 06/23/2020
Amount Due: \$100.05
Enter Amount Paid: \$

A Late Fee will be applied if payment is received after the due date.

Pay online at <https://lakewoodca.watersmart.com>

00269486900009438750000100058



0133881-LKWS153305-ST.NOPRIN-000465

LAKEWOOD CA 90713-1903



SEND REMITTANCE TO:



CITY OF LAKEWOOD
PO BOX 1038
LAKEWOOD CA 90714-1038

Michael Aguirre

From: Nanette Davis
Sent: Thursday, June 25, 2020 4:52 PM
To: Michael Aguirre
Subject: Fw: Lakewood Cares is big success, with over 1,000 recipients, and lots of donors

From: City of Lakewood, California <lakewoodconnect@lakewoodcity.ccsend.com> on behalf of Lakewood Connect eMagazine


Sent: Wednesday, May 13, 2020 1:37 PM

To: Nanette Davis

Subject: Lakewood Cares is big success, with over 1,000 recipients, and lots of donors

A banner for Lakewood Connect. The left side has a dark blue background with the text "LAKEWOOD Connect" in white and light blue. Below the text is a small logo of three people holding hands and the website "lakewoodcity.org". The right side of the banner shows a photograph of a paved path lined with trees, with two people walking in the distance.

LAKEWOOD Connect

 lakewoodcity.org

[Click to www.lakewoodcity.org/COVID19](http://www.lakewoodcity.org/COVID19) for more resources and updates

Here are the key steps to help reduce the threat of mosquito-transmitted diseases and mosquito breeding this coming season:

- Eliminate standing water in clogged rain gutters, rain barrels, discarded tires, buckets, watering troughs or anything that holds water for more than a week.
- Ensure that swimming pools, spas, and ponds are properly maintained.
- Change the water in pet dishes, birdbaths and other small containers weekly.
- Wear EPA-recommended insect repellent when outdoors where mosquitoes may be present.

Although the Greater Los Angeles County Vector Control District is now closed to the public due to the COVID-19 health crisis, they will continue to respond to messages from the public by email at info@glacvcd.org.

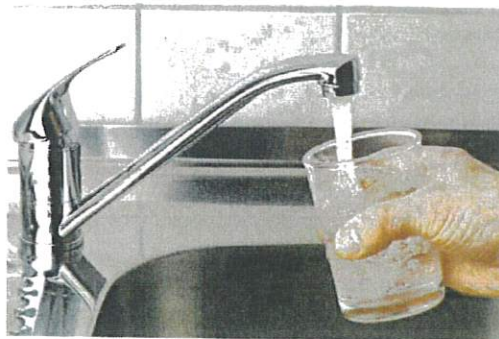
For further information and to subscribe to the District's e-Alert notifications, visit www.glacvcd.org.

Annual Water Quality Report now available

Lakewood's 2019 Water Quality Report has just been completed and shows that the city's drinking water continues to meet all federal and state quality standards.

If you want a copy or have any questions, contact the Lakewood Department of Water Resources at 562-866-9771, extension 2700.

You can view the report at www.lakewoodcity.org/2019waterqualityreport.



[Contact Us](#) | [Service Request](#) | [City Website](#) | [City News](#) | [Upcoming Events](#)

CITYTV^{LAK}31 See new videos about Lakewood
from the city's award-winning video team



City of Lakewood, California | 562-866-9771 | www.lakewoodcity.org



City of Lakewood, California | 5050 Clark Avenue, Lakewood, CA 90712

[Unsubscribe ndavis@lakewoodcity.org](mailto:Unsubscribe_ndavis@lakewoodcity.org)

[Update Profile](#) | [About Constant Contact](#)

Working to open up Lakewood

By Mayor Todd Rogers



I want to thank Lakewood residents and businesses for their incredible support and compliance with the health protections and restrictions that have been put in place the past two months by the Los Angeles County Department of Public Health.

These health restrictions and practices...and your compliance with them...have clearly helped to flatten the curve of coronavirus infections and deaths in Lakewood and our county...and have kept our health care system from being overwhelmed like we've seen in other parts of the country, even though L.A. County and its 10 million resi-

dents make up the largest county in the nation.

As a reminder, county Public Health oversees health regulations in Lakewood and most cities within L.A. County. The City of Lakewood has very little discretion over what businesses and public spaces can open up during a health emergency. But, as a city council and city government, we still have the power to communicate and advocate with L.A. County government on behalf of our residents, and you can rest assured that your city officials have been advocating strongly on behalf of Lakewood residents and businesses.

My partners on the Lakewood City Council and I know that these health restrictions over a long, two-month period have come at a tremendous cost to many of our residents and businesses, both in terms of the ability to make a living and simply enjoy our normal quality of life.

So, we are relieved to see that the State of California is recognizing that we have flattened the curve and that a balance now needs to be achieved that acknowledges the economic and personal impacts of

the health restrictions. The state is starting to significantly relax its restrictions and allow more businesses and public spaces to open back up, with appropriate physical distancing safeguards.

That said, we can't help but be a bit frustrated that the L.A. County Department of Public Health is remaining quite rigid and not allowing our local economy to open back up in a significant way.

As just one example, the county is now allowing stores in shopping malls that have an outward facing entry door to open for curbside pickup. But they say that stores inside a mall can't open up for curbside pickup, even if their employees can bring items out of the mall through an employee-only door.

On behalf of our businesses, the City of Lakewood has advocated strongly with the county over this matter, showing them that the new state guidelines allow interior mall businesses to have curbside pickup, but county Public Health officials still refuse to change their position.

As another example, as of May 22, the very short list of businesses allowed by county Public Health to reopen includes businesses that hardly exist anymore, such as bookstores.

In sum, many of us are concerned that L.A. County is not taking into account the tremendous cost that the closure of businesses and other public spaces is having on our economy and residents.

To that end, I have written to our member of the L.A. County Board of Supervisors, Janice Hahn, to request that the Board intervene to

Reopening our economy means we are going to be in closer contact with more people...including people who may be infected...so we have to step up our vigilance about maintaining good physical distancing and hygiene, even more than before. That's the only way a reopened economy can safely happen.

That means staying at least six feet from people not in your immediate household. And, very importantly, wearing a cloth face covering when you go someplace where you might temporarily be closer than six feet from someone.

Public health experts continue to emphasize that a cloth mask remains an important element to keep us from accidentally transmitting the coronavirus to someone else. None of us wants to do that to a family member, friend or Lakewood neighbor.

Also, on a personal note, please know that I hear you. My partners on the City Council and our city staff hear you. We haven't forgotten that it's our job to represent the many voices in our community.

We share your concerns about keeping our community healthy, especially those who are most vulnerable. We also hear you that we can keep people safe in a manner that is consistent with saving our local businesses and allowing each of us to regain some semblance of normalcy and personal dignity.

We'll keep you posted as things develop. In the meantime, please continue to do your best to hang in there and, as always, thanks for reading this column and the Lakewood Community News.

Editor's Note: Subsequent to the writing of this column, it appears that Los Angeles County is reconsidering some of the more restrictive elements of the Safer at Home orders relating to business, including the issue pertaining to stores on the interior of malls. The Lakewood City Council has expressed appreciation for those reconsiderations, but is still asking the county to consider broader but responsible relaxations as outlined in this column. ♦

\$5.00 off with this AD
Pete's Plumbing



Over 35 Years of Quality Services
 Family Owned & Operated
 Free Estimates • Insured & Bonded
 Fast and Reliable Service • Same Day Service

Serving the Lakewood Community since 1972

ALL TYPES OF REPAIRS

- All Leaks
- Water Heaters
- Clogged Drains
- New Installations

Lakewood Water Quality Report now available

The City of Lakewood's 2019 Water Quality Report shows that the city's drinking water continues to meet all federal and state quality standards.

If you want a copy or have

any questions, contact the Lakewood Department of Water Resources at 562-866-9721, extension 2700.

You can view the report at www.lakewoodcity.org/2019waterqualityreport ♦