

## APPENDIX B: eCCR Certification Form (Suggested Format)


### Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Walnut Valley Water District
Water System Number:	CA1910234

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 6, 2022 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Jillian Keller	Title: Management Analyst
Signature: 	Date: 6/14/2022
Phone number: (909) 595-7554	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - Posting the CCR at the following URL: [www.wvwd.com/annual-water-quality-report](http://www.wvwd.com/annual-water-quality-report)
  - Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places (attach a list of locations)

- Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- Delivery to community organizations (attach a list of organizations)
- Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: [www.wwd.com/annual-water-quality-report](http://www.wwd.com/annual-water-quality-report)
- For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: [www.wwd.com/annual-water-quality-report](http://www.wwd.com/annual-water-quality-report)
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.\_\_\_\_\_
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

A notice was sent via bill insert to each consumer containing instructions on how to view the 2021 Water Quality Consumer Confidence Report. Consumers who would like to receive the 2021 CCR mailed to them were also notified via the bill insert. Social

Media platforms including Facebook, Instagram and Twitter were also utilized to reach consumers regarding their Consumer Confidence Report. Please see below for samples of the images of the bill insert and social media posts.

**2021 WATER QUALITY  
CONSUMER  
CONFIDENCE  
REPORT**



This notice contains instructions for you to obtain important information about your drinking water.



The Annual Water Quality Report also known as the Consumer Confidence Report (CCR) covers all testing performed between January 1 and December 31, 2021. WWD is proud to report that your drinking water is safe and meets all state and federal standards. The safety and quality of your drinking water is our highest priority.

To view your 2021 Consumer Confidence Report and to learn more about your drinking water, please visit [www.wwd.com/annual-water-quality-report](http://www.wwd.com/annual-water-quality-report) (available by July 1, 2022).

If you would like a paper copy of the 2021 CCR mailed to your address or would like to speak to a water quality specialist about the report, please call (909) 595-7554 or email [customer@wwd.com](mailto:customer@wwd.com).

The 2021 Water Quality  
**CONSUMER  
CONFIDENCE  
REPORT**  
AVAILABLE NOW!

To view the 2021 Consumer Confidence Report, please visit [www.wwd.com/annual-water-quality-report/](http://www.wwd.com/annual-water-quality-report/)



The 2021 Water Quality  
**CONSUMER  
CONFIDENCE REPORT**  
is now available

[CLICK HERE TO VIEW](#)



*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*