### Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Las Virgenes Municipal Water District

Water System Number: CA 1910225

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 15, 2018 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:	Name:	David R. Lippman	
	Signature: 🤇	David Thy	
	Title:	Director of Facilities & Operations	
	Phone Number:	( 818 ) 215-2100	Date: June 25, 2018

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
  - CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - Posting the CCR at the following URL: www.LVMWD.com
  - Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places 4232 Las Virgenes Road, Calabasas various information kiosks
  - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - Delivery to community organizations (attach a list of organizations)
  - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - Other (attach a list of other methods used)
  - *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following URL: www.\_\_\_\_\_
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

   CCR Forms & Instructions
   Revised January 2018

   CCR Certification Form
   Page 1 of 2

### **Consumer Confidence Report Electronic Delivery Certification**

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.\_\_\_\_\_\_
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.\_\_\_\_\_\_
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

No electronic distribution methods were used for delivery of the 2017 CCR.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.



# Las Virgenes Municipal Water District Customers Continue to Receive High Quality Water

The 2017 annual Water Quality report highlights the exceptional quality of the water supply delivered to homes and businesses throughout the region.

Contact: Mike McNutt, Public Affairs & Communications Manager 818-251-2150 (w) 614-390-7930 (c) <u>mmcnutt@lvmwd.com</u>

# **For Immediate Release**

June 21, 2018

**Calabasas, CA** - Las Virgenes Municipal Water District (LVMWD) has released and mailed its 2017 Water Quality Report to homes and businesses throughout the District's 122 square-mile service area. The report is also available online at LVMWD.com/WQR. The annual publication of test results reflects the water quality analyses conducted throughout 2017 and shows that LVMWD customers continue to receive excellent quality drinking water. State and federal law require that all water districts throughout California consistently provide updated test results of their drinking water supply to customers.

"I'm pleased to report the water delivered to LVMWD customers meets or surpasses all state and federal drinking water standards", said David Pedersen, LVMWD General Manager. "Tap water is among the most thoroughly tested products you purchase; it is monitored on an ongoing basis. We're aware that some vendors are trying to sell supplemental home treatment systems by disparaging the quality of tap water, but LVMWD customers can enjoy water straight from the tap with every assurance that it's not just safe but refreshing."

The publication of an annual Water Quality Report, also called a "Consumer Confidence Report," is a state and federal requirement. Because there are no local sources of drinking water, LVMWD's water supply travels hundreds of miles and is thoroughly treated prior to delivery. The Metropolitan Water District of Southern California and LVMWD personnel perform water quality tests at numerous locations in the service area throughout the year.

"LVMWD is proud of the water we provide to our region and the staff is constantly working to ensure this resource is safe, clean, and healthy 24 hours a day, 365 days a year," said Len Polan, LVMWD Board Director. "We monitor our infrastructure and treatment facility with a highly skilled workforce so when you turn on your faucet, it's going to be the best water you can get."

The Las Virgenes Municipal Water District provides potable water, wastewater treatment, recycled water and biosolids composting to more than 70,000 residents in the cities of Agoura Hills, Calabasas, Hidden Hills, Westlake Village, and unincorporated areas of western Los Angeles County.

For more information on the LVMWD, please visit <u>lvmwd.com</u> and follow us on Facebook, Twitter @lvmwd and Instagram @LasVirgenes\_MWD.

Dedicated to Providing High-Quality Water Service in a Cost-Effective and Environmentally Sensitive Manner

Officers: Glen D. Peterson, President, Division 2, MWD Representative; Charles P. Caspary, Vice President; Division 1, Jay Lewitt, Secretary, Division 5; Lee Renger, Treasurer, Division 3; Leonard E. Polan, Director, Division 4; David W. Pedersen, P.E., General Manager; OMLO, Counsel



Ad published June 28<sup>th</sup>, edition of the following local newspapers:

- The Acorn
- LV Enterprise

	ted States Postal Service DStage Statement-	—USPS Mar	ketir	ng Mail			Proc	cessed By: JT on (	)6/2	0/18 05:52:20 PM	
	saction Number: 317119522044 M1	CAPS Transaction Number:		Postage State 308718420	emen	t Number:					
Group	Mailing Group ID 216511598					Mailing Job Numbe 33279LA	ər			Open Date 06-20-2018	
ng Gi	Preparer STAR MAILING SERVICE					<sup>Origin</sup> Mail.dat				Close Date	
Mailing	Job Description LAS VIRGENES MUNICIPAL	SCELA				Mandat					
Mailer	Permit Holder's Name and Address and E STAR MAILING SERVICE 3050 ROSSLYN ST LOS ANGELES, CA 90065-14 Contact Name: VICTOR MUR (818)502-9966 VICTOR@STARMAILING.NE CRID: 3398831	Name and Address of Mailing Agent (If other than permit holder) STAR MAILING SERVICE 3050 ROSSLYN ST LOS ANGELES, CA 90065-1409 CRID: 3398831					Name and Address of Individual or Organization for Which Mailing is Prepared (If other than permit holder) Las Virgenes Municipal Water Dis 4232 LAS VIRGENES RD CALABASAS, CA 91302-3589 CRID: 17108522				
	Post Office of Mailing LOS ANGELES CA 90052-9998	Processing Category Flats	<u> </u>	Mailer's Mailing Date 06/15/18	Fede	eral Agency Cost C	ode	Statement Seq. No.		No. & Type of Containers	
	Type of Postage Permit Imprint			SSF Transaction ID #				Total # of Pieces in Mailing 3,284		1 ft. Letter Trays: 0 2 ft. Letter Trays: 0	
Mailing				Weight of a Single Piece 0.0802 lbs.	Corr	bined Mailing		Total Weight 263.3768 lbs.		EMM Letter Trays: 0 Flat Trays: 0 Pallets: 1	
2	Permit # 100	For Mail Enclosed Within Ar [ ]Bound Printed Matter [ [ ]Media Mail					roduct sample. % Samples			Other: 0	
	For Automation Rate Pieces, Enter Date of Address Matching and Coding 06/13/18	For Carrier Route Pieces, E of Address Matching and C 06/13/18	oding				Date			mplified Address Enter e or Alternative Method	
	Move Update Method: NCOALink										
	This is a Political Campaign Mailing No			This is Official Election No	Mail			[]Letter-size or fl DVD/CD or other		nailpiece contains	
a)	Parts Completed <b>F</b>										
ostage	Complete if the mailing includes pieces bearing n		e (Add parts totals)			\$541.86					
Pos	precanceled stamps. Rate at Which Postage Affixed <i>(Check one</i> []Correct []Lowest []Neither			pcs. x \$	•	= Post	tage	e Affixed		\$0.000	
	Incentive/Discount									\$0.00 \$0.00	
	Net Postage Due \$541.8										
	For USPS Use Only: Additonal Postage	Payment (State reason)		Total			l	Destant		\$541.86	
Certification	Incentive/Discount Claimed: N/A The mailer certifies acceptance of lia he or she is authorized on behalf of t any deficiencies resulting from matte accurate, truthful, and complete; that fees claimed; and that the mailing do information on this form or who omits Privacy Notice: For information regar	he mailer then that mailer ers within their responsibili the mail and the supportion bes not contain any matter is information requested or	o pay any r is bound ity, knowl ing docur r prohibite n this forr	y revenue deficiencie d by the certification a ledge, or control. The mentation comply wit ed by law or postal re m may be subject to	es as and a e mai h all egula	agrees to pay any iler hereby certifio postal standards ation. I understan	nailing y defi es the s and id tha	g, subject to appea iciencies. In additi at all information f that the mailing q t anyone who furn	on, a Turnia Jualii Nishe	an agent certifies that agents may be liable for shed on this form is fies for the prices and es false or misleading	

# Part F

#### **Carrier Route Flats**

#### Flats 4 oz (0.25 lbs) or less

	Entry	Price	Price	No. of Pieces	Subtotal Postage	Discount Total**	Fee Total	Total Postage
		Category						
F11	DSCF	Saturation*	\$0.165	3,284	\$541.8600	\$0.0000	\$0.0000	\$541.8600
F53							Part F Total (Add lin	nes F1-F52) \$541.8600

\* Full Service Intelligent Mail Option not available

\*\* May contain both Full Service Intelligent Mail and other discounts

-	ted States Postal Service Stage Statement-	–USPS Mar	ketir	ng Mail			Prod	cessed By: SKS on	06	/20/18 05:31:33 PM	
	saction Number: 317119313343 M1	CAPS Transaction Number:		Postage State 308718588	emen	t Number:					
Group	Mailing Group ID 216511766				Mailing Job Numbe	er			Open Date 06-20-2018		
ng Gi	Preparer STAR MAILING SERVICE					<sup>Origin</sup> Mail.dat				Close Date	
Mailing	Job Description LAS VIRGENES MUNICIPAL					mandat					
Mailer	Permit Holder's Name and Address and E STAR MAILING SERVICE 3050 ROSSLYN ST LOS ANGELES, CA 90065-14 Contact Name: VICTOR MUF (818)502-9966 VICTOR@STARMAILING.NE CRID: 3398831	imail Address, if Any 409 NLLO	(If other ta STA 3050 LOS	d Address of Mailing Ag han permit holder) R MAILING SERV ROSSLYN ST ANGELES, CA 90 3398831	ICE		Orga (If o L	ne and Address of Ind anization for Which M <i>ther than permit holde</i> Las Virgenes Mu 4232 LAS VIRGE CALABASAS, CA RID: 17108522	ailin er) nici	g is Prepared pal Water District S RD	
	Post Office of Mailing SANTA CLARITA CA 91383-9998	Processing Category Flats	Mailer's Mailing Date 06/15/18	Fed	eral Agency Cost Co	ode	Statement Seq. No.		No. & Type of Containers		
	Type of Postage Permit Imprint			SSF Transaction ID #			Total # of Pieces Mailing 36,398			Sacks: 0 1 ft. Letter Trays: 0 2 ft. Letter Trays: 0	
Mailing					Corr	nbined Mailing		Total Weight 2911.8400 lbs.		EMM Letter Trays: 0 Flat Trays: 0 Pallets: 5	
2	Permit # 100	For Mail Enclosed Within Ar [ ]Bound Printed Matter   [ ]Media Mail	n Another Class ter []Library Mail []Periodicals				oduct sample. % Samples			Other: 0	
	For Automation Rate Pieces, Enter Date of Address Matching and Coding 06/13/18	For Carrier Route Pieces, E of Address Matching and C 06/13/18					For Pieces Bearing a Si Date of Delivery Statistics Fil				
	Move Update Method: NCOALink										
	This is a Political Campaign Mailing No			This is Official Election No	Mail			[]Letter-size or fla DVD/CD or other o		•	
e	Parts Completed <b>F</b>										
ostage	Complete if the mailing includes pieces bearing n	Subtotal Postage								\$6,005.67	
Б Р	precanceled stamps. Rate at Which Postage Affixed <i>(Check on</i> []Correct []Lowest []Neither	= Post	ag	e Affixed		\$0.000					
					\$0.00 \$0.00						
		Fee Net Po	ost	age Due		\$6,005.67					
	For USPS Use Only: Additonal Postage	Payment (State reason)								<b>A</b> 0 005 07	
Certification	Incentive/Discount Claimed: N/A The mailer certifies acceptance of lia he or she is authorized on behalf of t any deficiencies resulting from matte accurate, truthful, and complete; that fees claimed; and that the mailing do information on this form or who omits Privacy Notice: For information regar	he mailer then that mailer rs within their responsibili the mail and the support es not contain any matter information requested of	o pay any r is bound ity, knowle ing docur r prohibite n this form	revenue deficiencie l by the certification a edge, or control. The nentation comply wit ed by law or postal re n may be subject to	es as and a e ma h all egula	agrees to pay any iler hereby certifie postal standards ation. I understand	ailin y def es th s and d tha	g, subject to appea iciencies. In additic at all information fu that the mailing qu tt anyone who furni	on, a irnis ialif ishe	agents may be liable for shed on this form is ies for the prices and es false or misleading	

# Part F

#### **Carrier Route Flats**

#### Flats 4 oz (0.25 lbs) or less

	Entry	Price	Price	No. of Pieces	Subtotal Postage	Discount Total**	Fee Total	Total F	Postage
		Category							
F11	DSCF	Saturation*	\$0.165	36,398	\$6,005.6700	\$0.0000	\$0.0000	\$	6,005.6700
F53							Part F Total (Add lin	nes F1-F52)	\$6,005.670
									0

\* Full Service Intelligent Mail Option not available

\*\* May contain both Full Service Intelligent Mail and other discounts



# Water Quality Report

In compliance with federal and state requirements, here is your 2017 Consumer Confidence Report

PUBLISHED JUNE 2018

To the Las Virgenes Municipal Water District Community:

Each year Las Virgenes Municipal Water District (LVMWD) is required to share with you a report on the quality of water that we serve to the community. Through 2017, I am pleased to inform you, once again, the water we provide you meets or surpasses all state and federal water quality standards.

LVMWD is proud of the consistency of the water that is delivered to your homes and businesses. We go to great lengths to ensure that our infrastructure is well-maintained, and we employ a highly-skilled and proficient workforce so your water is of the highest quality and affordable.

The last few years challenged all of us to change both our perceptions and behavior regarding water and how we use it. With our weather patterns becoming more intense and variable due to climate change, long-term water reliability is a major focus. But we can't do this alone; we need your continued help. Your tireless efforts over the last few years have proven that conservation and efficient water use can be a *California Way of Life*.

Moving forward, LVMWD will be diversifying its water portfolio through innovative technologies such as our Pure Water Project Las Virgenes-Triunfo. The project will take reclaimed water from the Tapia Water Reclamation Facility and treat it to drinking water standards to beneficially reuse it for potable consumption. This will help ensure that our communities and residents will consistently have water reliability well into the future, supplying up to 30% of our potable water demand.

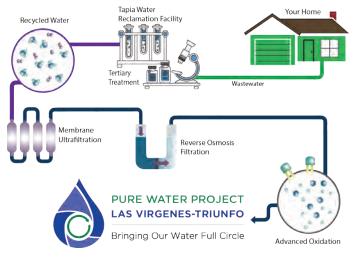
This annual report is required by state and federal law, but please take a few minutes to use it as a resource.

In this report, you will find water quality data charts, water-saving tips and other District information that you may find helpful. I encourage you to read through it, and I also hope you will visit our website, LVMWD.com and follow us on Facebook, Twitter @lvmwd and Instagram @LasVirgenes\_MWD.

Sincerely,

il W. Duleun

David W. Pedersen, P.E. General Manager



# **Get Social**

LVMWD is pictures, v that might that are ge including I Pinterest.

LVMWD is on social media and we want you to follow us. We post pictures, videos and subject matter on upcoming events or information that might be of interest to you. We use several social media platforms that are geared toward distributing messages to a variety of customers including Facebook, Twitter, Nextdoor, Instagram, YouTube and Pinterest.

# **Stay Informed**

LVMWD recently updated its website to make it more user-friendly and easier to navigate. We are posting information regularly about upcoming events, rebates, compost, tours and other items that might be of interest to you and your family. Our bimonthly newsletter "The Current Flow" is also readily available on the new site.

# Substances Found in Drinking Water

The sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals. In some cases, it can pick up polluted materials or substances resulting from the presence of animals or human activity.

Contaminants that may be present in source water include:

- Microbes, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- Inorganics, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- Pesticides and herbicides that may come from a variety of sources, such as agriculture, urban stormwater runoff and residential uses.
- Radioactive materials that can be naturally occurring or the result of oil and gas production and mining activities.

Organic chemicals, including synthetic and volatile organic chemicals that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater



runoff, agricultural application and septic systems.

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (USEPA) and the State Water Resources Control Board (State Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. State Board regulations also establish limits for contaminants in bottled water that provide the same public health protection.

Drinking water, including bottled water, may reasonably be expected to contain small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline at (800) 426-4791.

# Learning More About Lead Exposure

Recent news stories have raised questions about the presence of lead in drinking water systems. LVMWD's water distribution system has no lead pipes. In compliance with monitoring requirements, the District tests for lead at 30 different locations throughout the service area. Results show that the levels of lead in LVMWD's water are well within state and federal guidelines. (See the table on page 4 for details.)

In our region, lead in drinking water primarily comes from materials and components associated with home plumbing. These sources can include pipes, soldering materials used at pipe joints and older fixtures such as faucets. If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. State regulations now require water utilities to sample and test for lead in schools' water systems, if requested by a school. For 2017, no schools in LVMWD's service area have requested the testing for lead in the water. However, a total of 17 schools have requested testing in 2018 as of the date of this report.

When your water has been sitting for extended periods of time, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791 or at epa.gov/safewater/lead.

# Health Advisory for Persons with Weakened Immune Systems

Some people may be more vulnerable to contaminants in drinking water than the general population. People who are immunocompromised, such as those undergoing chemotherapy, those who have undergone organ transplants, those with HIV/AIDS or other immune system disorders and some elderly and infants can be particularly at risk from infections. These people should seek advice from their health care providers about drinking water.

USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen



the risk of infection by microbial contaminants are available by calling the Safe Drinking Water Hotline at (800) 426-4791.

# How did we do in 2017? Water Quality Report

# (BASED ON DATA COLLECTED IN 2017)

Primary Standards apply to contaminants that may be unhealthy at certain levels. They are measured in terms of Maximum Contaminant Levels (MCLs) as published by the State of California. If water contains a contaminant level above a primary MCL, the safety of the water cannot be assured. None of the tests for water served to LVMWD customers exceeded the MCLs.

Parameter	Units	State o Federa MCL [MRDL]	I (M0	hg Clg) Dlg]	State DLR	Range Averag		Jensen Plant	LVMW	D	Major Sources in Drinking Water		
Percent State Water Project (a)	%	NA	N	١A	NA	Range		60 - 100	60 - 10		NA		
	90	NA	r	NA	NA	Average	e	97	97		NA		
CLARITY													
Combined Filter Effluent Turbidity (b)	NTU	п	1	١A	NA	Highest		0.06	0.25		Soil runoff		
· · · · · · · · · · · · · · · · · · ·	%					% ≤ 0.3	3	100	100				
MICROBIOLOGICAL													
Total Coliform Bacteria (c)	%	5.0	MCL	G = 0	NA	Range		0	ND - 3.		Naturally present	in the environment	
						Average		ND 1	0.8	00			
Heterotrophic Plate Count (HPC) Bacteria (d)	CFU/mL	TT	1	NA	NA	Range Median		ND - 1 ND	ND - 350 ND		Naturally present	in the environment	
INORGANIC CHEMICALS						Meulan	1	ND	ND				
						Range		ND - 120	ND - 80	0			
Aluminum	ppb	1,000	6	00	50	Highest R	_	89	57		Residue from wate	er treatment process; natural deposits erosion	
						Range		ND - 2.4	ND - 2.	3	Natural donosits o	rosion, glass and electronics production	
Arsenic	ppb	10	0.0	004	2	Average		ND	2	'	wastes	rosion, glass and electronics production	
						Range		0.6 - 0.8	0.6		Frosion of natural	deposits; water additive that promotes	
Fluoride (e)	ppm	2.0		1	0.1	Average		0.7	0.6			harge from fertilizer and aluminum factories	
						Range					D	- for a for all the second s	
Nitrate (as Nitrogen)	ppm	10	1	10	0.4	Average		0.6	0.6			ng from fertilizer use; leaching from septic natural deposits erosion	
RADIOLOGICALS									<u> </u>				
						Range		ND - 3	ND				
Gross Alpha Particle Activity	pCi/L	15	MCL	G = 0	3	Average		ND	ND		Erosion of natural deposits		
						Range		ND - 1	NA				
Uranium	pCi/L	20	0.	.43	1	Average		ND	NA	-	Erosion of natural	deposits	
DISINFECTION BYPRODUCT	S, DISINFE	TANT RES	IDUALS	AND D	DISINFECT	TON BYP	ROE	DUCT PRE	CURSOF	RS			
Total Trihalomethanes (TTHM) -						Range		14 - 77	16 - 34	4			
Plant Effluent	ppb	80	1	NA .	1.0	Average	e	22	26		Byproduct of drinl	king water chlorination	
Haloacetic Acids (five) (HAA5) - Plant		(0)		1.6	1.0	Range		4.7 - 6.4	ND - 9.	9	D	lin a constant al la cita di ca	
Effluent	ppb	60	r	NA .	1.0	Average	e	5.7	8.4		Byproduct of drini	king water chlorination	
Total Chlorine Residual		MRDL = 4	MRC	DLG =	NA	Range		1.1 - 3.1	ND - 3.	0	Drinking water die		
	ppm		4	l.0	NA	Highest R	AA	2.4	0.2		Drinking water us	sinfectant added for treatment	
Bromate (f)	ppb	10		).1	1.0	Range		3.3 - 8.9	NA		Ryproduct of drin	king water ozonation	
				/.1	1.0	Highest R	AA	7.4	NA				
Total Organic Carbon (TOC)	ppm	П		١A	0.30	Range		2.3 - 3.1	3.0 - 4.			d man-made sources; TOC is a precursor for	
						Highest R	AA	2.5	3.4	1	the formation of d	lisinfection byproducts	
Parameter	Year Sampled	Units	AL	PH (MCL [MRD	.G) S		90th ercen			# Site Over A		Major Sources in Drinking Water	
INORGANIC CHEMICALS													
Lead (j)(k)	2017	ppb	15	0.2	2	5	5.0	3.	1	0	N House pipes internal corrosion; erosion of natural deposits		
Copper (J)	2017	ppb	1300	30	)	50	230	3	1	0	N House pipes internal corrosion; erosion of natural deposits		

Parameter	Units	State or Federal MCL [MRDL]	PHG (MCLG) [MRDLG]	State DLR	Range Average	Jensen Plant	LVMWD	Major Sources in Drinking Water
SECONDARY STANDARDS	- Aesthetic :	Standards						
Aluminum (g)	ppb	200	600	50	Range	ND - 120	ND - 80	Residue from water treatment process; natural deposits
					Highest RAA Range	89 74 - 94	57 58 - 95	erosion
Chloride	ppm	500	NA	NA	Average	84	74	Runoff/leaching from natural deposits; seawater influence
		45			Range	1-2	ND - 10	N. II
Color	Color Units	15	NA	NA	Average	2	ND	Naturally-occurring organic materials
Odor Threshold	TON	3	NA	1	Range	2	ND - 2	Naturally-occurring organic materials
					Average		ND	
Specific Conductance	μS/cm	1,600	NA	NA	Range	557 - 626	470 - 650	Substances that form ions in water; seawater influence
					Average	592	560	
Sulfate	ppm	500	NA	0.5	Range Average	61 - 78 70	50 - 68 59	Runoff/leaching from natural deposits; industrial wastes
					Range	316 - 373	260 - 340	
Total Dissolved Solids (TDS)	ppm	1,000	NA	NA	Average	344	302	Runoff/leaching from natural deposits
OTHER PARAMETERS	1	I	<u>,                                     </u>					
General Minerals								
Alkalinity (as CaCO3)		NA	NA	NA	Range	85 - 86	76 - 95	Runoff/leaching of natural deposits; carbonate, bicarbonate,
	ppm	INA		NA	Average	86	85	hydroxide, and occasionally borate, silicate and phosphate
Calcium	ppm	NA	NA	NA	Range	27	23 - 26	Runoff/leaching from natural deposits
					Average	110 120	25	
Hardness (as CaCO3)	ppm	NA	NA	NA	Range Average	118 - 120 119	100 -120 110	Runoff/leaching from natural deposits; sum of polyvalent cat- ions, generally magnesium and calcium present in the water
					Range	12 - 14	10 - 14	
Magnesium	ppm	NA	NA	NA	Average	13	12	Runoff/leaching from natural deposits
Determine		NA	NA	NA	Range	3.1 - 3.2	NA	
Potassium	ppm	NA	NA	NA	Average	3.2	NA	Salt present in the water; naturally-occurring
Sodium	ppm	NA	NA	NA	Range	58 - 80	48 -74	Salt present in the water; naturally-occurring
					Average	69	62	Sate present in the water, naturally occurring
Unregulated Contaminan	ts		, <u>, , , , , , , , , , , , , , , , , , </u>					
Boron	ppb	NL = 1,000	NA	100	Range Average	190	NA	Runoff/leaching from natural deposits; industrial wastes
N-Nitrosodimethylamine (NDMA)	ppt	NL = 10	3	2	Range	ND - 3.2	NA	Byproduct of drinking water chloramination; industrial processes
Vanadium	ppb	NL = 50	NA	3	Range Average	4.0	NA	Naturally-occurring; industrial waste discharge
Miscellaneous								
Chlorate	ppb	NL = 800	NA	20	Range Average	28	NA	Byproduct of drinking water chlorination; industrial processes
Corrosivity (as Aggressiveness	AL	NA	NA	NA	Range	12.0 - 12.1	NA	Elemental balance in water; affected by temperature, other
Index) (h)	AI	INA	N/A	NA	Average	12.0	NA	factors
Corrosivity (as Saturation Index)	SI	NA	NA	NA	Range	0.15 - 0.26	- 0.16 - 0.34	Elemental balance in water; affected by temperature, other
(i)					Average	0.20	0.14	factors
рН	pH Units	NA	NA	NA	Range	8.2 - 8.3	6.8 - 9.4	NA
					Average	8.3	8.0	

# How to read these tables

These tables may contain complex measurements and terminology, but they also contain valuable information about the water delivered to your faucet. While the information in these tables is important, what you don't see is also significant. Water agencies are only required to report contaminants that are detected; none were found at levels considered to be unsafe or unhealthy.

Testing results are presented for the Jensen Water Treatment Plant operated by the Metropolitan Water District of Southern California (MWD) and for LVMWD's water delivery system. If you have any questions or need clarification, please call us at (818) 251- 2200, or contact any of the agencies listed in this report under "Additional Information."

# **ABBREVIATIONS AND FOOTNOTES**

ABBREVIATIONS	and Terms ~
DEFINITIONS AN	D EXPLANATIONS TO HELP YOU UNDERSTAND THE CHARTS
AI	Aggressiveness Index
AL	Action Level
CaCO3	Calcium Carbonate
CDPH	California Department of Public Health
CFU	Colony-Forming Units
DBP	Disinfection Byproducts
DLR	Detection Limits for Purposes of Reporting
LRAA	Locational Running Annual Average; highest LRAA is the highest of all Locational Running Annual Averages calculated as average of all samples collected within a 12-month period
MCL	Maximum Contaminant Level
MCLG	Maximum Contaminant Level Goal
MRDL	Maximum Residual Disinfectant Level
MRDLG	Maximum Residual Disinfectant Level Goal
Ν	Nitrogen
NA	Not Applicable
ND	Not Detected
NL	Notification Level to SWRCB
NTU	Nephelometric Turbidity Units
pCi/L	picoCuries per Liter
PHG	Public Health Goal
ppb	parts per billion or micrograms per liter (µg/L)
ppm	parts per million or milligrams per liter (mg/L)
ppt	parts per trillion or nanograms per liter (ng/L)
ppq	parts per quadrillion or picgrams per liter (pg/L)
RAA	Running Annual Average; highest RAA is the highest of all Running Annual Averages calculated as average of all the samples collected within a 12-month period
Range	Results based on minimum and maximum values; range and average values are the same for samples collected once or twice annually
SI	Saturation Index (Langelier)
SWRCB	State Water Resources Control Board
TON	Threshold Odor Number
тт	Treatment Technique is a required process intended to reduce the level of a contaminant in drinking water
µS/cm	microSiemen per centimeter; or micromho per centimeter (μmho/cm)

# Your Water & This Annual Report

LVMWD is entirely dependent upon water imported from elsewhere; there are no local drinking water sources. The supply to our region travels hundreds of miles from Lake Oroville in the Sierras via the State Water Project and is then treated and conveyed to the District by the MWD. LVMWD is one of MWD's 26 member agencies.

Your water is one of the most tested and monitored substances you consume. This report conveys the results of tests conducted in 2017. Readers of this report sometimes ask if the substances identified in the report are harmful. It is normal to find trace amounts of contaminants in tap water or bottled waters unless it is distilled or treated through a process such as reverse osmosis. Trace salts, chemicals and minerals are natural and keep water from tasting "flat."

When evaluating the presence of contaminants in your water, consider the following comparative measures:

*One part per million* (milligrams per liter) equals three drops added to a 42-gallon barrel.

*One part per billion* (micrograms per liter) equals one drop added to a large tanker truck.

One part per trillion (nanograms per liter) equals ten drops added to the Rose Bowl Stadium filled with water.

One part per quadrillion (picograms per liter) equals two teaspoons added to Utah's Great Salt Lake.

(Source: MWD)

#### FOOTNOTES (a) The Jensen Treatment Plant treated Los Angeles Aqueduct water during the months of March and June 2017. (b) For the Jensen plant, the turbidity level of the filtered water shall be less than or equal to 0.3 NTU in 95% of the measurements taken each month and shall not exceen 1 NTU at any time. For the Westlake Filtration Plant, the turbidity level of the filtered water shall be less than or equal to 0.5 NTU in 95% of the measurements taken each month and shall not exceed 5.0 NTU at any time. Turbidity is a measure of the cloudiness of the water and is an indicator of treatment performance. The averages and ranges of turbidity shown in the Secondary standards were based on the treatment of plant effluent. State Total Coliform Rule (TCR) - No more than 5.0% total coliform-positive (c) samples in a month: Compliance is based on the monthly combined distribution system sampling from all treatment plants. Nine total coliform-positive samples were found out of the 1188 samples analyzed in 2017. The MCL was not violated. All MWD distribution system samples had detectable total chlorine residuals and (d) no HPC was required. However, plant effluents' HPC were analyzed to ensure chlorine disinfection. HPC reporting level is 1 CFU/mL. Values are based on monthly median per state guidelines and recommendations. MWD was in compliance with all provisions of the State's Fluoridation System (e) Requirements. (f) No MCL exceedance occurred. Compliance with the State and Federal Bromate MCL is based on RAA. No MCL exceedance occurred. Compliance with the State Aluminum MCL is (g) based on RAA. (h) AI (greater than or equal to) 12.0 ≡ Non-aggressive water. AL (10.0 - 11.9 ) ≡ Moderately aggressive water. AI (less than or equal to) 10.0 = Highly aggressive water. Reference: ANSI/AWWA Standard C400-93 (R98) (i) Positive SI index = non-corrosive: tendency to precipitate and/or deposit scale on pipes. Negative SI index = corrosive; tendency to dissolve calcium carbonate Thirty (31) households were sampled in 2017 to determine the 90th percentile (j) and none exceeded the action level. (k) No schools requested testing for lead in 2017.

# Water Conservation ~ Working Together

With drought conditions seemingly always around the corner, how we use our water is becoming increasingly more important. Efficient and deliberate use of this precious resource is the new normal and there are no alternatives. At LVMWD we understand that sometimes it can appear to be a daunting task to shave water usage units from your bill, so that's why we are here to help you.

#### Some of the ways we can assist are:

**Rebates** – Indoor and outdoor water-saving opportunities are available at LVMWD.com/Rebates

Classes – LVMWD offers classes on drought tolerant gardening techniques and plant selection. Sign up for eNotifications at LVMWD.com/eNotifications

Water Use Surveys – We love helping you save water. Trained staff will meet with you to survey your property for irrigation inefficiencies, help discover leaks and give advice on how to have a more water efficient property, inside and out.

Contact Customer Service at (818) 251-2200.

#### Some of the ways you can help are:

- Installing newer, high-efficiency toilets that use 1.28 gallons per flush (or less).
- Replacing older washing machines with a highefficiency model.
- Using a water-efficient shower head and taking showers instead of baths.
- Only washing full loads of laundry and dishes.
- Fixing leaking faucets and toilets.
- Shutting off the water when brushing teeth or shaving.

# **Protecting Water Resources**

Protecting our water resources is everyone's responsibility. We can do this by:

- Eliminating excess use of lawn and garden fertilizers and pesticides—they contain hazardous chemicals that can reach drinking water sources.
- Picking up pet waste and properly disposing of it in a trash can.
- ✓ If you have a septic system, properly maintaining it to reduce leaching to water sources.
- Do not allow irrigation to drain off your property.

- Disposing of chemicals properly. For example, take used paint or motor oil to a hazardous waste collection center.
- Volunteering to protect your local watershed. Visit epa.gov/hwp for more information.
- ✓ Not flushing unused or expired pharmaceuticals down the drain. Find a collection event or take them to the Lost Hills Sheriff's Station, 27050 Agoura Rd., in Calabasas. (Individual parties only–not intended for commercial use.)





LVMWD Customer

# 2017 LVMWD ~ WATER QUALITY REPORT

PUBLISHED JUNE 2018

### WATER QUALITY - THE SAME IN ANY LANGUAGE

This report contains important information about your drinking water. Translate it or speak with someone who understands it.

Spanish Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Hebrew

הדו"ח הזה מכיל מידע חשוב לגבי מי השתייה שלך תרגם את הדו"ח או דבר עם מישהו שמבין אותו Farsi

نمېتوانيداينانلاعا، تارا بزې، نانگليس اطلاعا، ناممېر اچتر په <sup>تار</sup> شمېدني امت، اگر ابر اي شماباقار مى ترچمه کند، اين اطلاعيا شامل اېغوانيدلنغا، از کسي که مينو اندو، ري بگيريد شاطا. بار

#### Chinese

这份报告中有些重要的信息, 讲到关于您所在社区的水的品 质。请您找人翻译一下,或者 请能看得懂这份报告的朋友给 您解释一下。

#### Japanese

この資料には、あなたの飲料水 についての大切な情報が書かれ ています。内容をよく理解する ために、日本語に翻訳して読む か説明を受けてください。

## For More Information

LVMWD encourages you to stay informed about your water. Sign up for eNotification at LVMWD.com/ eNotification to receive information on a variety of topics that interest you. Be sure to check the website frequently for timely information on water conservation and other topics.

The District publishes *The e-Current Flow* on our website at LVMWD.com/e-Current-Flow. The customer newsletter is also delivered with your bill.

The LVMWD Board of Directors meets at 5 p.m. on the second and fourth Tuesday of each month. These meetings are conducted at District Headquarters, 4232 Las Virgenes Rd., in Calabasas, and are open to the public.

If you wish to speak with someone about your water service, contact Darrell Johnson, Customer Service Manager at (818) 251-2200 or e-mail Customer\_Service@LVMWD.com.

## Additional Information About Drinking Water Safety and Standards

CALIFORNIA ENVIRONMENTAL PROTECTION AGENCY - STATE WATER RESOURCES CONTROL BOARD

1001 I St. Sacramento, CA 95814 (916) 449-5577 waterboards.ca.gov/tiny/pws.shtml

#### U.S. ENVIRONMENTAL PROTECTION AGENCY (USEPA)

Office of Ground and Drinking Water 401 M St., SW Washington, DC 20460 (800) 426-4791 epa.gov/safewater

#### U.S. CENTER FOR DISEASE CONTROL AND PREVENTION

1600 Clifton Rd. Atlanta, GA 30333 (800) 311-3435 cdc.gov