# **Consumer Confidence Report Certification Form**

(To be submitted with a copy of the CCR)

Water System Name:			Golden State Water Company – South San Gabriel			
Water System Number:		1910223				
July certifi monit	1, 2019 ies tha	to customers t the inform data previous	s (and app ation cont	reby certifies that its Consumer Confidence Report was distributed on propriate notices of availability have been given). Further, the system tained in the report is correct and consistent with the compliance red to the State Water Resources Control Board, Division of Drinking		
Certi	fied by	: Name:		Alex Chakmak		
		Signati	ıre:	( ) balkalinela		
		Title:		Water Quality Engineer		
		Phone	Number:	(909) 592-4271 x1404 Date: 8/26/19		
		ze report deli oply and fill-i	=	and good-faith efforts taken, please complete this page by checking all oppropriate:		
	CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).					
	CCR Delive	was distribut	ed using e	electronic delivery methods described in the Guidance for Electronic onfidence Report (water systems utilizing electronic delivery methods ge).		
$\boxtimes$	"Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the					
		wing methods				
		_		e following URL: <a href="https://www.gswater.com/annual-water-quality-reports/">www.gswater.com/annual-water-quality-reports/</a>		
		_	_	ostal patrons within the service area (attach zip codes used) bility of the CCR in news media (attach copy of press release)		
		Publication	of the CC	CR in a local newspaper of general circulation (attach a copy of the ading name of newspaper and date published)		
	$\boxtimes$	•		plic places: Golden State Water Customer Service Office		
		Delivery of	multiple c	copies of CCR to single-billed addresses serving several persons, such		
		as apartmen	ts, busines	ses, and schools		
		Delivery to	community	y organizations (attach a list of organizations)		
				R in the electronic city newsletter or electronic community newsletter		
		`	•	py of the article or notice)		
		media outlet	s utilized)			
		Other (attacl	h a list of o	other methods used)		
	For sy	ystems serving	g at least l	100,000 persons: Posted CCR on a publicly-accessible internet site at		
_	•		· · · · · · · · · · · · · · · · · · ·			
$\boxtimes$	For p	rivately-owne	d utilities:	Delivered the CCR to the California Public Utilities Commission		

# **Consumer Confidence Report Electronic Delivery Certification**

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by

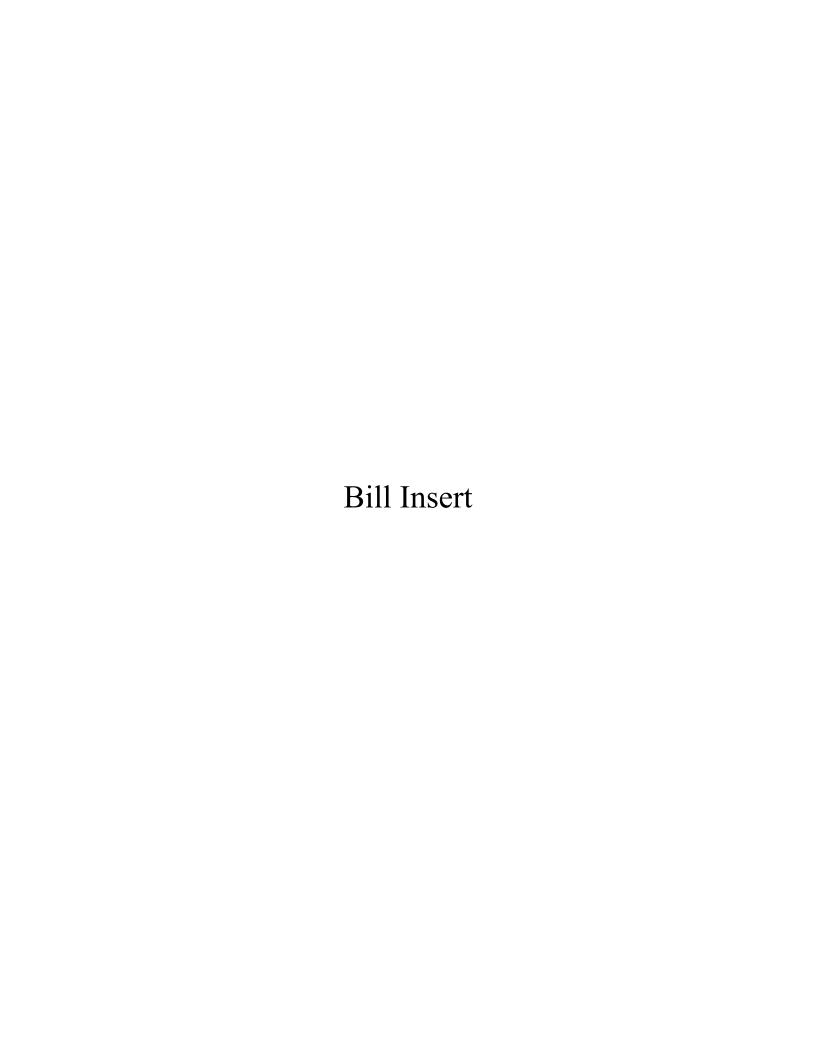
Checking all items that apply and fill-in where appropriate.
 Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <a href="www.gswater.com/SouthSanGabrielCCR">www.gswater.com/SouthSanGabrielCCR</a>
 Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: <a href="www.gswater.com/SouthSanGabrielCCR">www.gswater.com/SouthSanGabrielCCR</a>
 Water system emailed the CCR as an electronic file email attachment.
 Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
 Requires prior DDW review and approval. Water system utilized other electronic delivery method

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

In our continuing efforts to better serve our customers, conserve resources, and reduce costs, Golden State Water Company chose to utilize electronic delivery of the annual Consumer Confidence Reports (CCRs) as allowed by the United States Environmental Protection Agency and the State Water Resources Control Board – Division of Drinking Water. Notices regarding the availability of the CCR were mailed to customers as a bill insert, and also emailed to all customers receiving electronic bills. These notices, printed and emailed in both English and Spanish, directed people to the URL for viewing the CCR online, and also gave them information on how to request a hard copy of the CCR.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

that meets the direct delivery requirement.





# Consumer Confidence Reports Available Now!

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide to you. The purpose of the CCR is to raise customer awareness of the quality of your drinking water, where your drinking water comes from, what it takes to deliver water to your homes, and the importance of protecting drinking water sources. This report contains important information about the source and quality of your drinking water.

In recent years, Golden State Water Company has mailed its customers a printed copy of the CCR to comply with the SDWA.

On February 21, 2013, the California Department of Public Health expanded its interpretation of the SDWA to allow for electronic delivery of the CCR. The electronic delivery method will allow Golden State Water Company to reduce the consumption of paper and minimize potential printing and mailing costs.

If you would like a paper copy of the 2019 CCR mailed to your address or would like to speak with someone about the report, please call 1-800-999-4033 or email waterquality@gswater.com.

You can view your 2019 Consumer Confidence Report and learn more about your drinking water by visiting our website. You can find a direct URL link in the message center on the back of your water bill. You can also find the URL link for your system in the table on the reverse.

El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company (GSWC, por sus siglas en ingles) le provee. El objetivo del CCR es aumentar la conciencia de los consumidores acerca de la calidad de su agua potable, de donde viene el agua potable, lo que se necesita para distribuir agua a su hogar, y la importancia de proteger fuentes de agua potable. Este informe contiene información importante acerca del origen y la calidad de su agua potable.

En los últimos años, GSWC ha enviado por correo una copia del CCR para cumplir con la regulación.

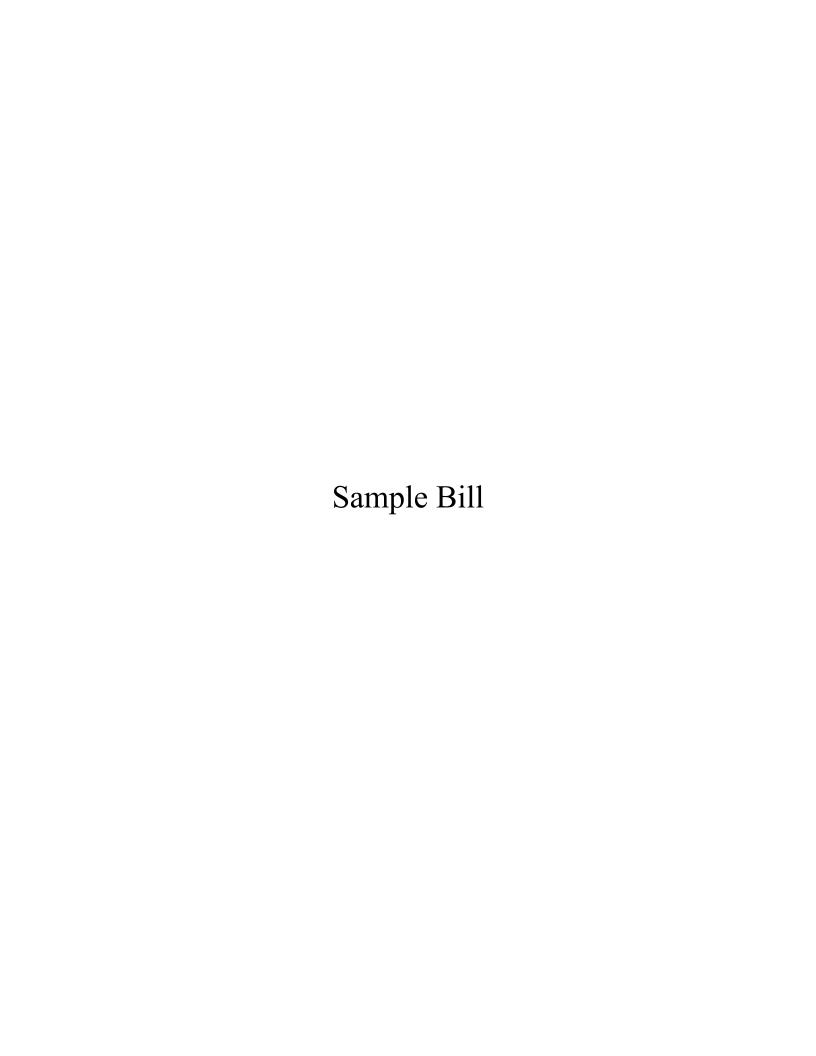
El 21 de febrero de 2013, el Departamento de Salud Pública de California ha ampliado su interpretación de la regulación para permitir la distribución electrónica del CCR. El método de entrega electrónica permitirá que GSWC reduzca el consumo de papel y gastos de envío y de imprenta.

Si desea una copia en papel del CCR del 2019 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al 1-800-999-4033 o por correo electrónico a waterquality@qswater.com.



# 2019 Consumer Confidence Report Direct URL Links

System Name	Direct URL Link
Apple Valley North Water System	www.gswater.com/AppleValleyNorthCCR
Apple Valley South Water System	www.gswater.com/AppleValleySouthCCR
Arden Water System	www.gswater.com/ArdenCCR
Artesia Water System	www.gswater.com/ArtesiaCCR
Barstow Water System	www.gswater.com/BarstowCCR
Baypoint Water System	www.gswater.com/BaypointCCR
Bell-Bell Gardens Water System	www.gswater.com/BellBellGardensCCR
Calipatria Water System	www.gswater.com/CalipatriaCCR
Claremont Water System	www.gswater.com/ClaremontCCR
Clearlake Water System	www.gswater.com/ClearlakeCCR
Cordova Water System	www.gswater.com/CordovaCCR
Cowan Heights Water System	www.gswater.com/CowanHeightsCCR
Culver City Water System	www.gswater.com/CulverCityCCR
Cypress Ridge Water System	www.gswater.com/CypressRidgeCCR
Desert View Water System	www.gswater.com/DesertViewCCR
Edna Road Water System	www.gswater.com/EdnaRoadCCR
Florence-Graham Water System	www.gswater.com/FlorenceGrahamCCR
Hollydale Water System	www.gswater.com/HollydaleCCR
Lake Marie Water System	www.gswater.com/LakeMarieCCR
Los Osos Water System	www.gswater.com/LosOsosCCR
Lucerne Water System	www.gswater.com/LucerneCCR
Morongo Del Norte Water System	www.gswater.com/MorongoDelNorteCCR
Morongo Del Sur Water System	www.gswater.com/MorongoDelSurCCR
Nipomo Water System	www.gswater.com/NipomoCCR
Norwalk Water System	www.gswater.com/NorwalkCCR
Orcutt Water System	www.gswater.com/OrcuttCCR
Placentia-Yorba Linda Water System	www.gswater.com/Placentia-YorbaLindaCCR
San Dimas Water System	www.gswater.com/SanDimasCCR
Simi Valley Water System	www.gswater.com/SimiValleyCCR
Sisquoc Water System	www.gswater.com/SisquocCCR
South Arcadia Water System	www.gswater.com/SouthArcadiaCCR
South San Gabriel Water System	www.gswater.com/SouthSanGabrielCCR
Southwest Water System	www.gswater.com/SouthwestCCR
Tanglewood Water System	www.gswater.com/TanglewoodCCR
West Orange County Water System	www.gswater.com/WestOrangeCountyCCR
Willowbrook Water System	www.gswater.com/WillowbrookCCR
Wrightwood Water System	www.gswater.com/WrightwoodCCR









**BILL DATE** 

May 03, 2019

**DUE DATE** May 24, 2019

> AMOUNT DUE \$22.50

Page 1 of 2

Customer Service - 24 Hours: (800) 999-4033 www.gswater.com Hearing Impaired TTY: (877) 933-9533

Preguntas? Llame al Centro de Servicio al Consumidor al (800) 999-4033

Visit **gswater.com** to enroll for service updates via **e-newsletter**. Your local Office: 9714 Lower Azusa Rd El Monte, CA 91731

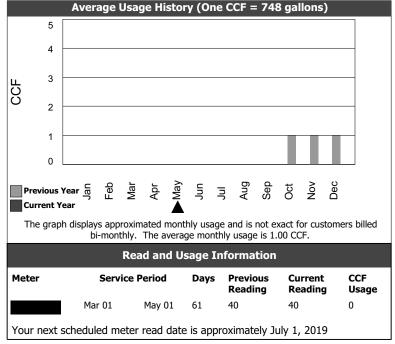
Please see back of bill or visit  ${\bf gswater.com}$  for more information on the 2018 WRAM/MCBA surcharge.

	Account Summary	
Previous Balance		\$82.37
Payments	3-25-19 Thank You	-\$82.37
Current Charges	Due On May 24, 2019	\$22.50
<b>Total Amount Due</b>		\$22.50

# Current Activity Rate Schedule R3-1-R (R31RB)

Service Charge	1" meter	
Service Charge		\$75.30
Surcharges, Fees, & Credits		
WRAM/MCBA Surcharge/credit		-\$54.72
City Tax - San Gabriel 8% of \$20.5	8	\$1.65
CPUC Fee - 1.4% of \$20.58		\$0.14
CPUC Fee - 1.23% of \$20.58		\$0.13
<b>Total New Charges</b>		\$22.50

Your opinion is very important to us. Please rate our job performance by calling 1-888 933 8648. Enter code 151 when prompted.



PLEASE RETURN THIS PORTION WITH YOUR PAYMENT.



PO BOX 9016 SAN DIMAS CA 91773-9016

## **POSTAL**

If you have changed your address or are moving, please call (800) 999-4033 or fill out form on back.

ACCOUNT NUMBER:



Current Charges Due On May 24, 2019 Total Amount Due

\$22.50

Amount Enclosed



GOLDEN STATE WATER COMPANY PO BOX 9016 SAN DIMAS CA 91773-9016

### **Message Center**

To view your 2019 Consumer Confidence Report and learn more about your drinking water, please visit: www.gswater.com/SouthSanGabrielCCR Phone (626) 308-2800 regarding city tax on your bill.

The 2018 WRAM/MCBA surcharge or surcredit is effective March 29, 2019, and includes any residual balances from previous WRAM/MCBA filings. For additional information, please visit gswater.com.

**PAYMENT OPTIONS:** Go to www.gswater.com/payment-options for payment options, authorized locations, and application forms.

- Auto Pay (Electronic Funds Transfer): Submit an application to pay your bill automatically from a checking or savings account.
- Online: Receive bills online and pay electronically by using "MyGSWater". Go to: www.gswater.com/payment-options or call (800) 999-4033.
- Phone: Call KUBRA EZ-PAY at (844) 706-7690. KUBRA EZ-PAY accepts ATM, Visa, MasterCard, Discover or electronic check. A service fee applies.
- Mail: Send bill stub and payment in enclosed envelope.
- In Person: Visit www.gswater.com/payment-options to find a KUBRA EZ-PAY agent (service fee applies) or go to your local GSWC Office.

**UNPAID BILL:** Your service may be discontinued. A cash deposit and reconnection charge may be required to re-establish credit and service.

### **BILL TERMS AND OTHER USEFUL INFORMATION:**

This bill is due and payable upon date of presentation. It will become past due if not paid within 19 days from the date of mailing.

WRAM/MCBA SURCHARGE/SURCREDIT. The Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA) were adopted by the CPUC in 2008 to help ensure revenue recovered from rates balances with expenses to operate, maintain and improve the water system. A large portion of these costs are fixed, meaning that they don't change as usage changes. These tools ensure under-collected revenue is recovered with a temporary surcharge, and revenue that exceeds the authorized amount is returned to customers in the form of a temporary surcredit. For additional information on the WRAM/MCBA, please visit gswater.com.

**DROUGHT INFORMATION/RESTRICTIONS:**Golden State Water has implemented local conservation standards for its water systems, reflecting the State Water Board's revised emergency regulations that were issued on May 18, 2016 then extended on Feb. 8, 2017. Many of Golden State Water's systems now have voluntary conservation goals, while others (Edna Road, Cypress Ridge, Nipomo) remain in mandatory conservation under Staged Mandatory Water Conservation and Rationing (Schedule 14.1) due to local water supply conditions. Please visit gswater.com/drought for additional information and to review the water-use restrictions, conservation goals and reduction mandates for your community. Please check the "Message Center" at the top of this bill for irrigation restrictions in your area.

**DISPUTING YOUR BILL:** If you believe there is an error on your bill or have a question about your service, please call Golden State Water Company customer support at (800) 999-4033. We welcome the opportunity to assist you. If after contacting us, you are still not satisfied with Golden State Water Company's response, you may submit a complaint to the California Public Utilities Commission (CPUC) by visiting http://www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

**Telephone:** 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday) **Mail:** California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below to be routed to the California Relay Service provider.

Type of Call	Language	Toll-free 800 Number
TTY/VCO/HCO to Voice	English Spanish	1-800-735-2929 1-800-855-3000
Voice to TTY/VCO/HCO	English Spanish	1-800-735-2922 1-800-855-3000
From or to Speech-to- Speech	English Spanish	1-800-854-7784

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill,** please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on. The Commission will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level or rates, pending rate applications and sources of fuel or power.

### PLEASE INDICATE ANY CHANGES

Name:		
Address:		
City:		
State:	Zip:	
Home Phone:		
Work Phone:		
Email:		



From: Sent: To: Subject:



View this email in your browser



HOME

YOUR SERVICE AREA 📗









Dear Valued Customer,

Golden State Water is pleased to announce that Consumer Confidence Reports are now available. The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide to you. The purpose of the CCR is to raise customer awareness of the quality of your drinking water, where your drinking water comes from, what it takes to deliver water to your homes, and the importance of protecting drinking water sources. This report contains important information about the source and quality of your drinking water.

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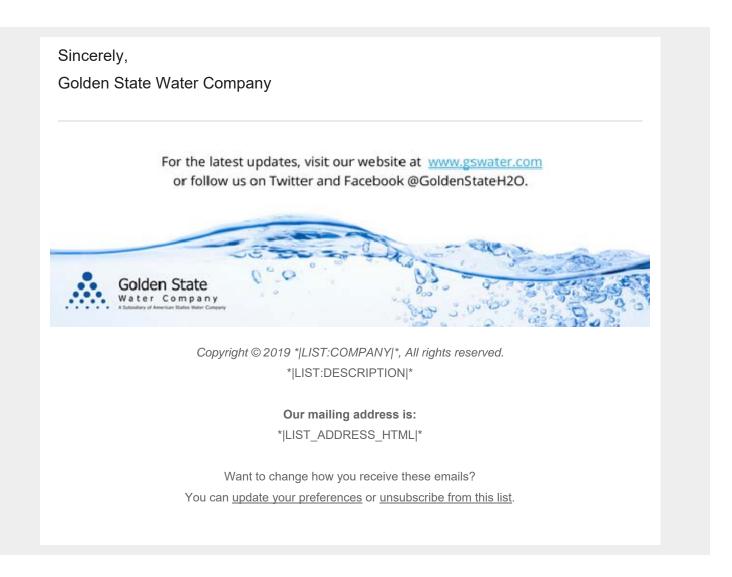
gswater.com/southsangabrielCCR/

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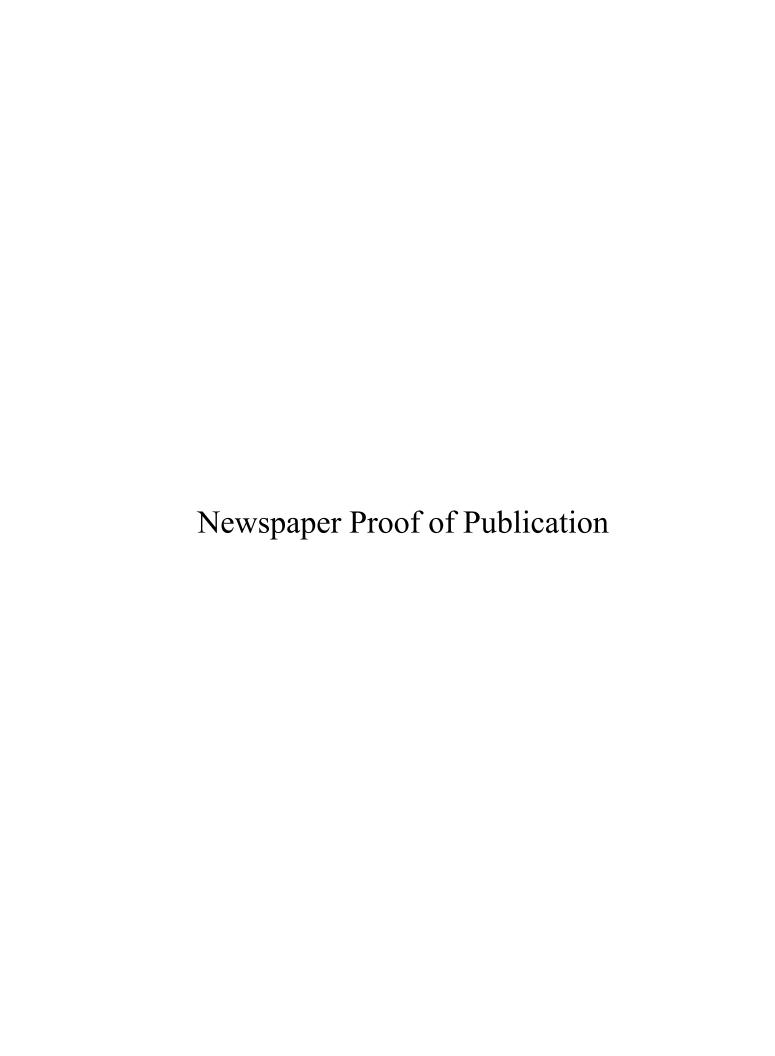
En los últimos años, Golden State Water Company ha enviado por correo una copia del CCR para cumplir con la regulación.

El 21 de febrero de 2013, La Junta Estatal de Control de Recursos de Agua ha ampliado su interpretación de la regulación para permitir la distribución electrónica del CCR. El método de envio electronio permite que Golden State Water Company redusca el consumo de papel y minimizar los posibles costos de impresion y envio.

Si desea una copia en papel del CCR del 2019 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al 1-800-999-4033 o por correo electrónico a waterquality@gswater.com.



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## **San Gabriel Valley Tribune**

Affiliated with SGV Newspaper Group 605 E. Huntington Dr., Suite 100 Monrovia, CA 91016 626-962-8811 ext. 40891

5227361

GOLDEN STATE WATER COMPANY 401 S SAN DIMAS CANYON RD SAN DIMAS, CA 91773

PROOF OF PUBLICATION (2015.5 C.C.P.)

STATE OF CALIFORNIA County of Los Angeles

I am a citizen of the United States, and a resident of the county aforesaid. I am over the age of eighteen years and not a party to or interested in the above-entitled matter. I am the principal clerk of the printer of SAN GABRIEL VALLEY TRIBUNE, a newspaper of general circulation for the City of West Covina, by the Superior Court of the County of Los Angles, State of California, on the date of September 10, 1957, Case Number 684891. The notice, of which the annexed is a true printed copy, has been published in each regular and entire issue of said newspaper and not in any supplement thereof on the following dates, to wit:

07/15/2019. 07/16/2019

I declare under the penalty of perjury that the foregoing is true and correct.

Executed at Monrovia, LA Co. California On this 16th day of July, 2019.

Claudi Fai

Legal No.

0011291591

LEGAL NOTICE
Interested parties who would like to view or print a copy of Golden State Water Company's 2019 Water Quality Report (Consumer Confidence Report) for the Year 2018 can access the report on the web at: www.gswater.com/annual-water-quality-reports.

Publish: July15,16,2019 #11291591 San Gabriel Valley Trivune

# Ad Numbe Insertion N os Angeles Time

**Golden State Water Company** 

2019 Water Quality Report

California/B002/LA

Section/Page/Zone:

Description:

B&W

Client Name:

7601536-1

Advertiser

exploit or repurpose any content.

any way

indicated. You may not create derivative works, or in

the date and pag

# Strip-searched inmates to get payout The county did not admit

[Women, from B1]

wrongdoing and said in the settlement that the agreement was to avoid the cost of further litigation. But the jail has since started using body scanners and privacy curtains to conduct body cavity searches. And part of the payout — up to \$3 million — will be used to hire two outside consultants to evaluate and offer recommendations on jail policies and operations that specifically address difficulties faced by female inmates, many of whom have histories of physical or sexual

Barry Litt, an attorney representing the inmates, said the stories of the women who endured the searches are reflective of a rampant culture of abuse that has persisted in the jail for years.

"Ultimately, the reason that they could do this is because the attitude of deputies is that inmates really aren't human," Litt said. "If you don't transform the culture, the problem pops up

The county said in a statement that the settlement marks a "significant resolution of a deeply troubling period" in which tens of thousands of women were strip-searched with intrusive methods and inadequate privacy.

"The County is profoundly concerned about the practices that gave rise to this lawsuit, and is committed to making sure that reforms instituted by the Sheriff's Department since 2016 will continue to build a culture that prioritizes safety, dignity and respect for inmates and staff," the statement said.

The Sheriff's Department stopped routinely strip-searching female inmates in April 2016, when it began using body scanners as its primary screening method. Now, 98% of female inmates are screened using body scanners, the county said. Plaintiffs' attorneys said only inmates who are pregnant or otherwise refuse a body scan are stripsearched.

"We hope that this settlement will help bring healing and closure to the women affected by past practices, even as it underscores our determination to continue on the path of justice system reform," the county said.

The settlement applies to more than 93,000 women incarcerated between March 2008 and January 2015. The most intrusive search conditions were in place before July 2011, and the least intrusive conditions occurred after February 2014, when officials enclosed the bus bay and kept it heated. They began using a scanner later

# Lottery results

Tonight's SuperLotto Plus Jackpot: \$62 million Sales close at 7:45 p.m.

**Tonight's Powerball Jackpot:** 

Sales close at 7 p.m For Tuesday, July 16, 2019

**Mega Millions** 

8-16-31-48-52—**Mega 23** Jackpot: \$137 million

Fantasy Five: 10-13-24-25-36 **Daily Four: 1-9-5-9** 

Daily Three (midday): 0-8-3

Daily Three (evening): 5-4-8 **Daily Derby:** (6) Whirl Wir

(8) Gorgeous George (1) Gold Rush Race time: 1:43.98

Results on the internet: www.latimes.com/lottery **General information:** (800) 568-8379

Paid Advertisement

Interested parties who would like to view or print a copy of Golden State Water Company's 2019 Water Quality Report (Consumer Confidence Report) for the Year 2018 can access the report on the web at: www.gswater.com/

annual-water-quality-

reports.

JESSICA ALMARAZ, shown at her attorneys' law office, says sheriff's deputies humiliated her and "wanted to make us feel powerless."

ALLEN J. SCHABEN Los Angeles Times

that year. Privacy partitions

were made available starting early in 2015.

When the lawsuit was first filed in 2010, jail officials told the attorneys that installing curtains was "not feasible," said Lindsay Battles, another attorney representing the inmates. But they later tasked the jail's inmate sewing group to make the partitions — at a cost of \$4,000, Battles said.

The strip searches were conducted in groups of 20 to 60 people, sometimes more, according to court documents. In the larger groups, inmates had to stand so close to one another that they couldn't help but touch.

"Inmates could not avoid seeing each others' bare bodies," a plaintiffs' filing said. "They could see pubic area, stretch marks, breasts missing from mastectomies, surgery scars and tattoos."

In 2013, the jail implemented a new policy limiting strip searches to groups of 24, court documents show.

During one part of the search, inmates were ordered to bend over and spread their genitalia with their hands — in full view of  $other \, in mates \, -\! \, so \, deputies \,$ could inspect their bodies. Litt said the search, which typically lasted three to five minutes, was a departure from the more common "squat and cough" practice used in jails.

In one search, a woman expelled her IUD. Those who were menstruating were told to remove their tampons, which left them bleeding on themselves and the ground.

Battles, who has interviewed hundreds of women in the case, said the way they were treated by deputies is what has left the most permanent damage.

'What stands out in most of their minds is the really dehumanizing language that the deputies used to them during the strip searches," Battles said.

The plaintiffs alleged that deputies made disparaging and degrading comments laced with profanity, the filing said. Deputies called skinny women "crackheads" and heavier women "two tons of fun," the filing said. They criticized women for their pubic hair or body When odor. deputies thought a woman smelled bad, they sometimes sprayed Lysol or air fresh-

During her first search, Almaraz said, she removed the wrong garment by mistake. A deputy yelled a profanity at her, asking her whether she was stupid.

ener on her body.

"It's a very confusing and really demeaning type of way to search somebody," Almaraz said.

Almaraz said she was searched each time she returned from a court appearance and never saw deputies recover any contraband.

One inmate, Sally Martinez, said she lost control of her bowels during a search, according to the plaintiffs' filing. She tried to tell deputies that she carried hepatitis, but they did not make an effort to clean up the feces.

Litt said hundreds of inmates described the lot as dirty, with trash strewn across the ground, overflowing garbage bins and piles of leaking trash bags. Some saw urine, vomit and feces on the concrete.

Trails of ants sometimes crawled into clothing set on the pavement, the filing said. saw spiders, roaches, dead birds and droppings. During one strip search,

an inmate saw deputies trying to kill a bird with pepper spray. Deputies left rat traps in the search area — one inmate had to stand naked for nearly 30 minutes while deputies tried to catch a mouse running around during a search.

Searches were often done at night. Attorneys for the inmates said the Sheriff's Department ignored its own policy that prohibited searches when temperatures fell below 68 degrees. A plaintiffs' expert concluded from sheriff's records that nearly 40% of the searches were done in temperatures of 65 degrees or below, the filing said.

Stephanie Covington, codirector of the Center for Gender and Justice, which is one of the consultants referenced in the settlement, called the group strip search practice "outrageous" and said there have been other complaints about cleanliness, lack of programming and overcrowding at the Lynwood jail.

"The policies and practices have to be rethought," she said. "If you do this through a gender lens, you're going to have a safer prison.'

Almaraz, of South L.A., said she still has trouble changing in public restrooms and even in front of her sisters, and has felt ashamed of her body.

"It felt like I was being treated like an animal," she said. "Worse than an animal.'

When the settlement is approved by a judge, a notice will be posted on the Sheriff's Department website and a special website will be set up with information on how to file a claim.

# Quake fear spurs prep, but fades quickly

[Prep, from B1] 125 miles northeast of Los

Angeles.

Despite all the warnings that the Big One is coming, officials have long struggled to get Californians ready to get through a major quake. There are relatively easy things that can be done, such as packing emergency kits with food and supplies, and more complicated and expensive - tasks, including buying earthquake insurance, retrofitting homes and strengthening structures against violent shaking.

"It seems to always catch us off guard, and it shouldn't," said Reshan Dennis, a 16-year employee at the Surplus Store. "It makes you wonder how many of us are really prepared. Probably not a lot."

The reality that a similarsized earthquake in Los Angeles, a far more densely populated area than Ridgecrest, would do significant damage resonated with some in the days after the twin quakes. But that fear which can send people running to the store for bottled water and canned food — is fleeting for most people, said Richard John, a professor of psychology at USC.

"A year or two from now, when the kit needs to be replenished, are they going to have the same feeling? Probably not," he said. "So the cycle continues. In general, people have built up a sort of sense of resilience that this is just not something they need to worry about.

California had been in a lengthy earthquake drought before the magnitude 6.4 quake. Light shaking was felt across Los Angeles, but the temblor didn't cause significant damage, so few rushed out to bolster their emergency supplies.

lier temblor as a foreshock. The phenomenon — and

Then the 7.1 quake struck, reclassifying the ear-



BROTHERS JACOB, left, Elijah, center, and Joseph McDonald help their mother remove drink bottles from toppled shelving at the Minit Shop in Ridgecrest, Calif.

the complacency — isn't exclusive to California.

On March 9, 2011, a magnitude 7.3 earthquake struck off the east coast of Japan. Two days later, a historic magnitude 9.1 earthquake devastated the area. Some ignored protocol and failed to evacuate before a catastrophic tsunami struck.

"It's paradoxical," John said. "You'd think in a nearmiss situation, someone would say, 'Wow, the next one is going to be really bad.' Dave O'Brien, who man-

ages the Orange Army Navy store, said the shop, nestled in the heart of Old Towne Orange, was nearly empty July 5 after the holiday quake

One day later, though, he found himself overwhelmed and the store understaffed. A crush of people turned out and O'Brien said they couldn't buy earthquake kits fast enough.

"Our sales totals were double what we normally do," he said. "It's finally good to see people getting prepared. Unfortunately, it's not enough. They're not really gathering the right amount that they're going to need if the Big One ever hits in our lifetime.

Customers gravitate to

prepackaged kits that contain a few days worth of food, water and some essential first-aid supplies because they're convenient. The kits are helpful in a smaller quake but won't last

long after a major shaker that could cause widespread damage and force people from their homes, O'Brien said. He scrambled to restock the store as more people

trickled in to get supplies last week. After a few days, the crowds had thinned considerably, and he expects most will be gone completely within a month.

"People have short memories — even about earthquakes," he said.

It's not just emergency supplies that Californians are lacking. According to the Department of Insurance, only about 21% of homeowners in L.A. and Orange counties have coverage for quake damage. The figures drop considerably in the Inland Empire, with only 9% of Riverside homes covered and 8% in San Bernardino.

Before July Fourth, it had been almost five years since the state experienced an earthquake of magnitude 6 or stronger. Experts had said the period of calm was sure to end, and when it did, would likely bring destruction.

Sometimes, a moderate quake — after a series of aftershocks — can lead to a period of seismic quiet, seismologists say. Other times, it can usher in a new era of temblors, sometimes with increasing intensity.

In the 75 years before the great 1906 earthquake that destroyed much of San Francisco, there were 14 quakes of magnitude 6 or greater in the Bay Area, scientist Ross Stein previously said in an interview.

Then came the earthquake storm of the 1980s and '90s. As tallied by seismolo-

tier Narrows temblor in 1987 – a magnitude 5.9 — which killed eight, followed by a magnitude 4.9 quake in Pasadena in 1988. The Montebello quake hit in 1989, registering at magnitude 4.4, followed by a magnitude 5.2 temblor in Upland in 1990 and a magnitude 5.8 quake in Sierra Madre a year later, which killed a woman.

gists, it began with the Whit-

The swarm culminated devastating with the Northridge earthquake in 1994, which killed at least 57 people. That earthquake a magnitude 6.7 — was weaker than the July 5 quake but was centered in a more populated area.

People who experienced the severe quakes of decades past in Southern California are more likely to be concerned after a more moderate temblor. On the other hand, someone who has lived through a bunch of small earthquakes that didn't wreak havoc is less likely to worry about future episodes, John said.

Mary Jeffers, 85, who has lived in Ridgecrest since the 1960s, admits she falls into the latter category. The wave of aftershocks that followed last week's quakes didn't scare her in the slightest.

Earthquakes come with the territory, she said. She had her house built with quakes in mind, so it's sturdy and it suffered only minimal damage in the latest shak-

emergency preparedness kit and because most of the quakes in the area have been small, she said, she probably won't change anything about the way she lives.

But she's never had an

"I guess I don't worry a lot," she said. "Maybe famous last words. Maybe I'm tempting fate."

Times staff Writers Rong-Gong Lin II and Alejandra Reyes-Velarde contributed to this report.

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# Newsom's tax veto confuses supporters

[Veto, from B1] dollars to subsidize childcare efforts.

Ten days before issuing the veto, Newsom visited Emeryville to praise its efforts on low-income housing homes that would probably be occupied by families using the city's child-care center, Bauters said.

"This is an equity issue for our community," he said. "The goal of this measure is to give Emeryville voters the chance to affirm that child care is important. Newsom's office provided

to The Times citations of an existing state statute to support the veto message's assertion that Emeryville can add a new sales tax without a change in state law, and noted state tax officials agree with that assessment. But the statute cites only the rules governing a neighboring county. Meanwhile, the city of Fremont, like Em-

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ervville, in Alameda County. has also asked for permission to pursue a tax increase above the existing cap for local levies, a bill that's pending at the state Capitol.

For Emervville officials. the stakes would be especially high should they embrace the Newsom administration's interpretation of the law. A subsequent legal challenge would not only jeopardize any new tax but could sour voters and local officials amid the confusion.

"The veto the governor issued will have a chilling effect on the ability of local governments to serve their people," Bauters said.

Neither of the bills vetoed by Newsom last week — the sales tax proposal or an unrelated bill that would have expanded the weapons rights of retired University of California police officers – was considered controversial. The tax legislation, Assembly Bill 618, was opposed only by those who routinely argue against new taxes as a matter of principle.

The cities have few options for a do-over this year. The Legislature, currently on summer recess, returns next month for one final month of work in 2019. Resubmitting the proposal in a different bill would be challenging. Even then, Newsom's veto message leaves little room for doubt as to

how he views the issue. Scotts Valley Mayor Jack Dilles said Thursday that his city has very few options to balance its books other than cuts to public safety services. He and others noted that former Gov. Jerry Brown approved similar efforts by California communities to put the issue of new taxes to their voters.

"Gov. Newsom is a mystery here," Dilles said. "We see this as a local issue.'

Los Angeles Times

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Carmelita

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**Legal Notices** 

**SUMMONS** (CITACION JUDICIAL) Case Number (Numero del Caso): 19NWCV00186

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YOU ARE BEING SUED BY PLAINTIFF: (LO ESTA DEMANDANDO EL DEMANDANTE):

NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below. You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www. courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default and your wargs money and property.

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plaintiff's attorney, or plaintiff without an at-torney, is: (El nombre, la direccion y el numero de telefono del abogado del demandante, o del demandante que no tiene abogado, es): Jeffrey A. Pollak (SBN 239575) - JSM Legal Group 2002 Jimmy Durante Blvd Ste 129

Date: (Fecha) 02/28/2019

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### **Name Change** Name Change Petitioner

should not be granted. If no written objection is timely filed, the court Carmelita Aguirre Daugherty filed a petition with this court may grant the petition for a decree changing names as follows

NOTICE OF HEARING TIME: 1:30 P.M. DEPT: C ROOM: 312 Aguirre The address of the court is: SUPERIOR COURT OF CALIFORNIA County of THE COURT ORDERS

> CA 90650 A copy of this Order to Show Cause shall be published at least once each week for four successive weeks prior to the date set for hearing on the petition in the following newspaper of general circulation, printed in this county. Dated: April 29, 2019

Norwalk County 12720 Norwalk Blvd, Norwalk

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**Legal Notices** 

PLEASE TAKE NOTICE that a public auction oursuant to Section 9-610 of the Uniform Commercial Code will be conducted by The Credit Junction (the Secured Party") of the film library assets of Bellum Entertainment available at Bellum's offices and at Bonded Services, a media storage facility. The film library assets relate to television programs and episodes across various genres such as educational and informational and crime and thriller, and include materials such as master tapes, licensing agreements, distribution contracts, other associated materials and related intellectual property rights (the "Collateral"). Further information regarding the Collateral will be accessible starting on July 22, 2019 in a data room (the "Data Room") to which prospective bidders will be granted access upon execution of a non-disclosure agreement and satisfactory completion of a diligence questionnaire. Interested parties should review and consider the materials in the Data Room before making a decision as to whether to bid on the Collateral. As the Data Room will be updated with additional information, prospective bidders should continue to monitor it until August 14, 2019. The

representations or warranties (express or implied). The auction will take place as follows:

August 15, 2019 8:00 a.m. (Pacific time)

Interested parties should contact Thomas Thompson at Armory Securities, LLC at (310) 220-6406 or tthompson@armorysecurities.com for additional information regarding the film library assets and the auction process and to obtain copies of the nondisclosure agreement and diligence questionnaire. To be eligible to participate in the auction interested

deliver contact information, an executed copy of the non-disclosure agreement and completed diligence questionnaire to Armory at the email address set forth above, with a copy to nicholas@thecreditjunction.com

(2) by 5:00 p.m. (Pacific time) on August 5, 2019, present to Armory an initial bid and documentary proof of its financial ability to make such bid free and clear of third party claims

Armory reserves the right to require additional documentation on a case-by-case basis. Armory will notify prospective bidders whether they are qualified to bid at the auction and are eligible to conduct a physical inspection of the Collateral, which will be available commencing 9:00 a.m. (Pacific time) on August 6th, 2019 and ending 5:00 p.m. (Pacific time) on August 13th, 2019.

bidders either in lots or in a single transaction. Bidders may submit at the auction bids that differ from the ones provided initially. If bidding in excess of their initial bid, bidders may be asked to provide additional proof of financial ability to make such bid as a condition to winning the auction. All amounts received on account of the auction sale will be applied to the indebtedness of Bellum.

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Los Angeles Times By David L. Hoyt and Jeff Knurek

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