

APPENDIX B: eCCR Certification Form (Suggested Format)

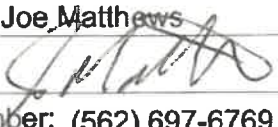
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	La Habra Heights County Water District
Water System Number:	CA 1910218

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 30th 2025 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Joe Matthews	Title: General Manager
Signature: 	Date: 6/30/2025
Phone number: (562) 697-6769	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☐ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.https://lhwcwd.com/_pdf/9-Final+LHHWCWD+2024+CCR+Approved.pdf
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www. https://lhhcwd.com/_pdf/9-Final+LHHCWD+2024+CCR+Approved.pdf
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www. https://lhhcwd.com/_pdf/9-Final+LHHCWD+2024+CCR+Approved.pdf
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

We sent out printed notifications to customers who receive billing statements in the mail, and posted a public notice and the CCR at our office and at La Habra Heights city hall.

*This form is provided as a convenience and may be used to meet the certification
requirement of
section 64483(c) of the California Code of Regulations.*

From: [Leslie Contreras](#)
Subject: IMPORTANT MESSAGE: La Habra Heights County Water District 2024 CCR is now available online
Date: Monday, June 30, 2025 2:34:13 PM

Dear Customer,

La Habra Heights County Water District's 2024 Consumer Confidence Report is now available. Please go to https://lhhcwd.com/_pdf/9-Final+LHHCWD+2024+CCR+Approved.pdf to view the report and learn more about your drinking water.

Our 2024 Consumer Confidence Report (CCR) is an annual drinking water quality report that the Safe Drinking Water Act (SDWA) requires La Habra Heights County Water District (District) to provide to its customers that includes important information on where our water comes from, the quality of your water, and the importance of protecting drinking water sources. In the past, the District has mailed its customers a printed copy of the CCR to comply with the SDWA. The State of California has since expanded its interpretation of the SDWA to allow for electronic delivery of the CCR. The electronic delivery method will allow the District to reduce the consumption of paper and minimize potential printing and mailing costs.

If you would like a paper copy of the 2024 CCR mailed to your address or would like to speak with someone about the report, please contact the District at (562) 697-6769 or email us at customercare@lhhcwd.com. We are available Monday through Friday, from 7:30 a.m. to 5 p.m.

Sincerely,
La Habra Heights County Water District

El Informe de Confianza del Consumidor 2024 del Distrito de Agua del Condado de La Habra Heights ya está disponible. Vaya a https://lhhcwd.com/_pdf/9-Final+LHHCWD+2024+CCR+Approved.pdf para ver el informe y obtener más información sobre su agua potable.

Nuestro Informe de Confianza del Consumidor (CCR) de 2024 es un informe anual sobre la calidad del agua potable que la Ley de Agua Potable Segura (SDWA) requiere que el Distrito de Agua del Condado de La Habra Heights (Distrito) proporcione a sus clientes que incluye información importante sobre el origen de nuestra agua, la calidad de su agua y la importancia de proteger las fuentes de agua potable. En el pasado, el Distrito ha enviado

por correo a sus clientes una copia impresa del CCR para cumplir con la SDWA. Desde entonces, el Estado de California ha ampliado su interpretación de la SDWA para permitir la entrega electrónica del CCR. El método de entrega electrónica permitirá al Distrito reducir el consumo de papel y minimizar los posibles costos de impresión y envío.

Si desea que se le envíe por correo una copia impresa del CCR de 2024 a su dirección o desea hablar con alguien sobre el informe, comuníquese con el Distrito al (562) 697-6769 o envíenos un correo electrónico al customercare@lhhcwd.com. Estamos disponibles de lunes a viernes, de 7:30 a.m. a 5 p.m.

Sinceramente,

Distrito de Agua del Condado de La Habra Heights

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이 보고서에는 식수에 대한 중요한 정보가 포함되어 있습니다. 그것을 번역하거나 그것을 이해하는 사람과 이야기하십시오.

此报告包含有关您的饮用水的重要信息。翻译它或与理解它的人交谈

La Habra Heights County Water District
1271 N. Hacienda Rd.
La Habra Heights, Ca 90631
OFFICE - 562-697-6769



LA HABRA HEIGHTS COUNTY WATER DISTRICT

(562) 697-6769 • www.lhhcwd.com

1271 North Hacienda Road
La Habra Heights, California 90631

Post Office Box 628
La Habra, California 90633-0628

LA HABRA HEIGHTS COUNTY WATER DISTRICT'S 2024 CONSUMER CONFIDENCE REPORT IS NOW AVAILABLE ONLINE.

THIS REPORT CONTAINS IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER.

TRANSLATE IT OR SPEAK WITH SOMEONE WHO UNDERSTANDS IT.

*ESTE INFORME CONTIENE INFORMACIÓN IMPORTANTE SOBRE EL AGUA POTABLE. TRADÚCELO O
HABLA CON ALGUIEN QUE LO ENTIENDA*

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