

**Consumer Confidence Report
Certification Form**
(To be submitted with a copy of the CCR)

Water System Name: City of Torrance

Water System Number: 1910213

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6-17-20 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Andy Darlak

Signature: Andy Darlak

Title: Water Operations Manager

Phone Number: (310) 618-6219 Date: 6/30/20

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.TorranceCA.Gov/ConsumerWaterInfo
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.TorranceCA.Gov/ConsumerWaterInfo

- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL:
www.TorranceCA.Gov/ConsumerWaterInfo_____
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Copies of the CCR are placed at public libraries, Public Works, and the City Clerk's office.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.



CITY OF TORRANCE MUNICIPAL WATER

Consumer Confidence Report Available Online June 17, 2020

The Consumer Confidence Report (CCR) is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Torrance Municipal Water (TMW) to provide its water customers in the TMW service area. The purpose of the CCR is to raise customer awareness of the quality of your drinking water, inform you where your drinking water comes from, what it takes to deliver water to your home, and the importance of protecting drinking water sources.

In the past, Torrance Municipal Water has mailed its customers a printed copy of the CCR to comply with the Safe Drinking Water Act. The current CCR covers calendar year 2019.

On February 21, 2013, the California Department of Public Health expanded its interpretation of the Safe Drinking Water Act to allow for electronic delivery of the CCR. The electronic delivery method will allow Torrance Municipal Water to reduce the consumption of paper and minimize potential printing and mailing costs.

If you would like a paper copy of the 2019 Consumer Confidence Report mailed to your address or would like to speak with someone about the report, please call 310-781-6900 or email PublicWorksInfo@TorranceCA.Gov.

Este correo contiene las instrucciones más recientes para obtener información importante sobre su agua potable. Traduce, o habla con alguien que lo entienda.

Beginning June 17, 2020, you can view the 2019 Consumer Confidence Report and learn more about your drinking water by visiting the following URL web link:

www.TorranceCA.Gov/ConsumerWaterInfo