

**Consumer Confidence Report
Certification Form**
(To be submitted with a copy of the CCR)

Water System Name: Liberty Utilities – Bellflower/Norwalk

Water System Number: PWS 1910211

The water system named above hereby certifies that its Consumer Confidence Report was distributed from May 1, 2021 to June 30, 2021 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Vanessa Lumley
Signature: Vanessa Lumley
Title: Water Quality Programs Specialist
Phone Number: (562) 805-2066 Date: 06/22/2021

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ “Good faith” efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
- ☒ Posting the CCR at the following URL: www.libertyutilities.com
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.
- ☒ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There are approximately 20 lines visible. The paper appears to be a standard notebook page.

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2020 Consumer Confidence Report (CCR)

Liberty is pleased to provide our customers with the 2020 CCR for the systems we serve. This report provides customers and regulators comprehensive water quality information for the year 2020. Please visit our website at <https://libertyutilities.com/reports/> to download, or call customer service to request a hard copy of this report.



800-727-5987



[www.libertyutilities.com](https://libertyutilities.com)



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Informe de Confianza del Consumidor de 2020 (CCR)

Liberty se complace en proporcionar a nuestros clientes el Informe de Confianza del Consumidor (CCR) 2020 para los sistemas que servimos. Este informe proporciona a los clientes y reguladores información completa sobre la calidad del agua para el año 2020. Visite nuestro sitio web en <https://libertyutilities.com/reportsc/> para descargarlo o llame a nuestro departamento de atención al cliente para solicitar una copia impresa de este informe.



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