



The City of Whittier is committed to keeping you informed on the quality of your drinking water. This report is provided to you annually. It includes information describing where your drinking water comes from, the constituents found in your drinking water and how the water quality compares with the regulatory standards. During 2024, the drinking water provided by the City of Whittier to its service area complied with all Federal and State drinking water quality standards. We remain dedicated to providing you with a safe and reliable supply of high quality drinking water.

The information that follows represents only a fraction of the activity in which the City of Whittier engages to provide you, the consumer, a high level of confidence in the water that you drink. We, along with our State-certified laboratories, routinely scrutinize our water supplies for the entire range of elements that have the potential to degrade the quality of your water.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the United States Environmental Protection Agency (USEPA) Safe Drinking Water Hotline (1-800-426-4791).

Some people, however, may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as people with cancer undergoing chemotherapy, people who have undergone organ transplants and people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers.

USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the USEPA Safe Drinking Water Hotline (1-800-426-4791). Cryptosporidium is a microbial pathogen found in surface water throughout the U.S. As noted below, the City of Whittier's source water does not include surface water; therefore, monitoring for Cryptosporidium is not applicable to the City of Whittier.

## Dear Customer,

June 2025



# City of Whittier 2024 Annual Water Quality Report

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surfaces of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

- **MICROBIAL CONTAMINANTS**, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- **INORGANIC CONTAMINANTS**, such as salts and metals, that can be naturally-occurring or result from urban storm runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- **PESTICIDES AND HERBICIDES** that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- **ORGANIC CHEMICAL CONTAMINANTS**, including synthetic and volatile organic chemicals that are by-products of industrial processes and petroleum production, and can also come from gasoline stations, urban stormwater runoff, agricultural application and septic systems.
- **RADIOACTIVE CONTAMINANTS**, that can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, USEPA and the State Water Resources Control Board, Division of Drinking Water (DDW) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that must provide the same protection for public health. Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. The City of Whittier is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap water is not used for drinking. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing

## What kind of contaminants might be found in drinking water?

### Disinfectants & Disinfection Byproducts

According to USEPA, disinfection of drinking water is one of the major public health advances in the 20th century. However, the disinfectants themselves can react with naturally-occurring materials in the water to form byproducts, which may pose health risks. Amendments to the Federal Safe Drinking Water Act in 1996 require USEPA to develop rules to balance the risks between disinfection byproducts (DBPs), and the risks from microbial pathogens and disinfection byproducts (DBPs). The City of Whittier is required to monitor for DBPs (total trihalomethanes and haloacetic acids) in your drinking water. During 2024, the drinking water provided by the City of Whittier to its service area complied with the Disinfectants and Disinfection Byproducts Rule.

During 2024, the City of Whittier pumped 100 percent of our source water from six (6) active deep wells located in the Whittier Narrows area. These wells draw water from the Main San Gabriel groundwater basin and the Central groundwater basin. This water is then treated and delivered to the City of Whittier's eleven reservoirs for your use.

Water conservation should remain a priority in Southern California. Conservation as a way of life will help ensure the continued availability of our water supply. For a list of current water restrictions in the City of Whittier service area, please visit our website at [www.cityofwhittier.org](http://www.cityofwhittier.org) or call our Customer Service Desk at (562) 567-9530.

### Where Does Your Water Come From?

Follow the instructions provided with lead exposures. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact the City of Whittier at (562) 567-9566. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

The City of Whittier has prepared the required lead service line inventory. The lead service line inventory is available by contacting the City of Whittier at (562) 567-9566.

## Water Conservation Tips

Water conservation should remain a priority in Southern California. Conservation as a way of life will help ensure the continued availability of our water supply. The City of Whittier suggests the continuation of the following water conservation habits:



Water between **6:00pm** and **10:00am**.



Adjust watering frequency according to the weather and season. Try to set sprinkler systems for multiple short cycles for each station and allow **30 to 60** minutes for the water to soak into the soil between cycles.



Check and repair leaking pipes, hoses, sprinklers, and toilets



Install water-saving shower heads and toilets



Use a broom to clean driveways and sidewalks

For additional information on conservation, visit the City's website at [www.cityofwhittier.org](http://www.cityofwhittier.org)

## What is in your drinking water?

The chart in this report shows the average and range of concentrations of the constituents tested in your drinking water during year 2024 or from the most recent tests. The State allows the City of Whittier to monitor for some contaminants less than once per year because the concentrations of these contaminants in groundwater do not change frequently. Some of our data, although representative, are more than one year old. The chart lists all the contaminants detected in your drinking water that have Federal and State drinking water standards. Detected unregulated contaminants of interest are also included.

## Drinking Water Source Assessment

In accordance with the Federal Safe Drinking Water Act, an assessment of the drinking water sources for the City of Whittier was completed in December 2002. The assessment concluded that the City of Whittier's sources are considered vulnerable to the following activities or facilities associated with contaminants detected in the water supply: research laboratory, known volatile organic chemical (VOC) contamination plumes, and parking lots/mall. In addition, the sources are considered most vulnerable to the following activities or facilities not associated with contaminants detected in the water supply: research laboratories and parks. A copy of the complete assessment is available at the City of Whittier Public Works counter at 13230 Penn Street, Whittier, California 90602. You may request a summary of the assessment to be sent to you by contacting Customer Service at (562) 567-9530.

This report is intended to provide information for all water users. If received by an absentee landlord, a business or school, please share the information with tenants, employees or students. We will be happy to make additional copies of this report available for review by the public upon request.

If you would like additional information regarding water quality, please call Mr. Raymond Cordero, at (562) 567-9566.

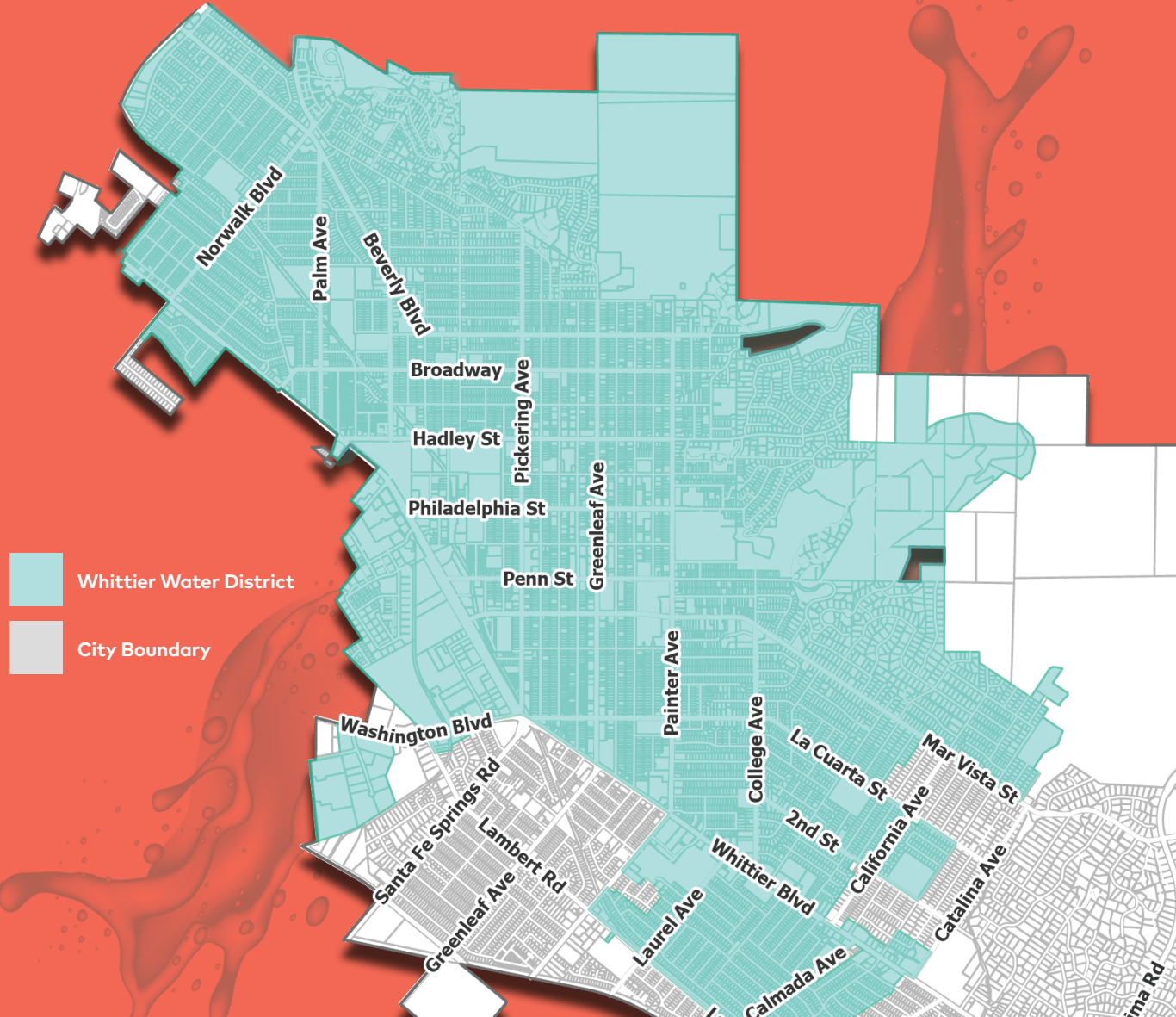
Our City Council meets on the second and fourth Tuesday of each month at 6:30 p.m. in the City Council Chambers located in City Hall at 13230 Penn Street. Please feel free to participate in these meetings.

这份报告含有于您的用水的重要信息。用以下地址和电联系 City of Whittier 以获得中文的帮助: (562) 567-9500

Este informe contiene información muy importante sobre su agua para beber. Para más información, favor de comunicarse con Mr. Raymond Cordero al (562) 567-9566 para asistirlo en español.

Sincerely,  
**Kyle Cason, PE**  
Director of Public Works

# Whittier Water Service



Whittier Water District  
City Boundary

## Definitions

**MAXIMUM CONTAMINANT LEVEL GOAL (MCLG):**  
The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the USEPA.

**PUBLIC HEALTH GOAL (PHG):**  
The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by California Environmental Protection Agency.

**MAXIMUM CONTAMINANT LEVEL (MCL):**  
The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible.

**REGULATORY ACTION LEVEL (AL):**  
The concentration of a contaminant which, if exceeded, triggers a treatment or other requirements which a water system must follow.

**MAXIMUM RESIDUAL DISINFECTANT LEVEL (MRDL):**  
The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**MAXIMUM RESIDUAL DISINFECTANT LEVEL GOAL (MRDLG):**  
The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**PRIMARY DRINKING WATER STANDARD:**  
MCLs for contaminants that affect health along with their monitoring and reporting requirements and water treatment requirements.

**NOTIFICATION LEVEL (NL):**  
An advisory level which, if exceeded, requires the drinking water system to notify the governing body of the local agency in which users of the drinking water reside (i.e. city council, county board of supervisors).

## CITY OF WHITTIER 2024 ANNUAL WATER QUALITY TABLE

CONSTITUENT AND (UNITS)	MCL or [MRDL]	PHG (MCLG) or [MRDLG]	DLR	GROUNDWATER SOURCES		MCL Violations?	Most Recent Sampling Date	TYPICAL ORIGINS
				Results (a)	Range (Min-Max)			
<b>PRIMARY DRINKING WATER STANDARDS -- Health-Related Standards</b>								
<b>DISINFECTANT AND DISINFECTION BYPRODUCTS (b)</b>								
Total Trihalomethanes (TTHM) (µg/l)	80	NA	1	23	2.8 - 26	No	Quarterly	Byproduct of drinking water chlorination
Haloacetic acids (five) (HAA5) (µg/l)	60	NA	1 - 2	5.1	1.5 - 6.2	No	Quarterly	Byproduct of drinking water chlorination
Chlorine Residual (mg/l)	[4.0]	[4]	NA	0.78	0.2 - 1.2	No	Weekly	Drinking water disinfectant
<b>INORGANIC CHEMICALS</b>								
Copper (mg/l) (c)	AL = 1.3	0.3	0.05	0.51	0/30 Samples Exceeded the AL	No	2022	Corrosion of household plumbing system
Fluoride (mg/l)	2	1	0.1	0.23	0.2 - 0.28	No	2022, 2023, and 2024	Erosion of natural deposits
Hexavalent Chromium (µg/l)	10	0.02	0.1	0.62	0.14 - 1.9	No	2024	Erosion of natural deposits
Lead (µg/l) (c)	AL = 15	0.2	5	<5	0/30 Samples Exceeded the AL	No	2022	Corrosion of household plumbing system
Nitrate as N (mg/l)	10	10	0.4	3.2	2.3 - 4.3	No	2024	Runoff and leaching from fertilizer use
<b>BACTERIOLOGICAL</b>								
E. coli	(d)	(0)	NA	0 (highest number of detections)	0 (Number of months in violation)	No	Weekly	Naturally present in the environment
<b>RADIOACTIVE CHEMICALS</b>								
Uranium (pCi/l)	20	0.43	1	1	ND - 1.7	No	2018, 2020, 2023, and 2024	Erosion of natural deposits
<b>SECONDARY DRINKING WATER STANDARDS -- Aesthetic Standards, Not Health-Related</b>								
Chloride (mg/l)	500	NA	NA	94	69 - 120	No	2023 and 2024	Erosion of natural deposits
Iron (µg/l)	300	NA	NA	21	ND - 89	No	2023 and 2024	Erosion of natural deposits
Manganese (µg/l)	50	NA	NA	<5	ND - 11	No	2021 and 2024	Erosion of natural deposits
Specific Conductance (µmho/cm)	1,600	NA	NA	820	720 - 910	No	2023 and 2024	Substances that form ions in water
Sulfate (mg/l)	500	NA	NA	120	100 - 140	No	2023 and 2024	Erosion of natural deposits
Total Dissolved Solids (mg/l)	1,000	NA	NA	470	400 - 550	No	2024	Erosion of natural deposits
Turbidity (NTU)	5	NA	NA	0.29	0.15 - 0.5	No	2023 and 2024	Erosion of natural deposits
<b>ADDITIONAL CHEMICALS OF INTEREST/UNREGULATED</b>								
Alkalinity, total as CaCO3 (mg/l)	NA	NA	NA	170	150 - 200	NA	2023 and 2024	Erosion of natural deposits
Calcium (mg/l)	NA	NA	NA	78	71 - 83	NA	2023 and 2024	Erosion of natural deposits
Hardness, total as CaCO3 (mg/l)	NA	NA	NA	250	230 - 270	NA	2023 and 2024	Erosion of natural deposits
Magnesium (mg/l)	NA	NA	NA	14	12 - 16	NA	2023 and 2024	Erosion of natural deposits
Perfluorobutanesulfonic Acid (ng/l)	NL = 500	NA	NA	3.8	ND - 6.4	NA	2024	Discharge from industrial activities
Perfluorobutanoic Acid (ng/l)	NA	NA	NA	9.7	ND - 22	NA	2024	Discharge from industrial activities
Perfluorohexanoic Acid (ng/l)	NA	NA	NA	<3	ND - 3.3	NA	2024	Discharge from industrial activities
Perfluorooctanesulfonic Acid (ng/l)	NL = 6.5	1	NA	10	ND - 14	NA	2024	Discharge from industrial activities
Perfluorooctanoic Acid (ng/l)	NL = 5.1	0.07	NA	5.3	ND - 6.6	NA	2024	Discharge from industrial activities
Perfluoropentanoic Acid (ng/l)	NA	NA	NA	<3	ND - 4.9	NA	2024	Discharge from industrial activities
pH (pH units)	NA	NA	NA	7.7	7.5 - 8.3	NA	2022, 2023, and 2024	Hydrogen ion concentration
Sodium (mg/l)	NA	NA	NA	67	55 - 82	NA	2023 and 2024	Erosion of natural deposits

## NOTES

**AL** Action Level  
**DLR** Detection Limit for Purposes of Reporting  
**MCL** Maximum Contaminant Level  
**MCLG** Maximum Contaminant Level Goal  
**mg/l** Parts per million or milligrams per liter  
**ng/l** Parts per trillion or nanograms per liter

**MRDL** Maximum Residual Disinfectant Level  
**<** Average is less than the DLR  
**MRDLG** Maximum Residual Disinfectant Level Goal  
**NA** No Applicable Limit  
**ND** Not Detected at DLR  
**NL** Notification Level

**NTU** Nephelometric Turbidity Units  
**pCi/l** picoCuries per liter  
**PHG** Public Health Goal  
**TON** Threshold Odor Number  
**µg/l** parts per billion or micrograms per liter  
**µmho/cm** micromhos per centimeter

(a) The results reported in the table are average concentrations of the constituents detected in your drinking water during year 2024 or from the most recent tests, except for Coliform Bacteria, Chlorine Residual, TTHM, HAA5, Lead, and Copper which are described below.

(b) Samples were collected in the distribution system. For Chlorine Residual, TTHM, and HAA5, the running annual average is reported as "Results" while the maximum and minimum of the individual results are reported as "Range."

(c) Concentrations were measured at the tap every 3 years. The 90th percentile concentration is reported in the table. None of the thirty sampling locations for Lead exceeded the Action Level; none of the thirty sampling locations for Copper exceeded the Action Level. The samples were collected in 2022.

(d) Routine and repeat samples are total coliform-positive and either is E. coli-positive or system fails to take repeat samples following E. coli-positive routine sample or system fails to analyze total coliform-positive repeat sample for E. coli.