

## Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Vernon, City of
Water System Number:	CA1910167

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 24, 2025 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Rhonda Aho	Title: Assistant Civil Engineer
Signature:	Date: 8/12/25
Phone number: 323-583-8811	blank

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL:  
[www.cityofvernon.org/annualwaterqualityreport](http://www.cityofvernon.org/annualwaterqualityreport)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☒ Posted the CCR in public places; copies of the CCR are available in the City Hall main lobby, Finance lobby, and Public Works counter.
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)

- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other; electronic announcement of CCR availability via customer newsletter.
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.\_\_\_\_\_
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### Consumer Confidence Report Electronic Delivery Certification

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: [www.cityofvernon.org/annualwaterqualityreport](http://www.cityofvernon.org/annualwaterqualityreport)
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.\_\_\_\_\_
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

The City of Vernon mailed a Notice of Electronic Delivery of the 2024 Annual Water
Quality Report to all customers. The subject Notice provided a prominently displayed
Uniform Resource Location (URL) with a direct link to the CCR and a notice explaining
the nature of the link. The subject Notice also provided information on whom to contact

in the event a hard copy is desired. The Notice was provided in both English and
Spanish. Additionally, hard copies of the CCR are available over the counter in City Hall
at the main lobby, Finance lobby, and Public Works counter. Availability of the CCR,
including the corresponding URL, was announced in the June 2025 Customer
E-newsletter (attached).

*This form is provided as a convenience and may be used to meet the certification  
requirement of  
section 64483(c) of the California Code of Regulations.*



June 24, 2025

**NOTICE OF ELECTRONIC DELIVERY OF THE 2024 ANNUAL WATER QUALITY REPORT  
FOR CITY OF VERNON CUSTOMERS**

**This notice contains instructions on how to obtain important information about your drinking water.**

Valued customer:

The Safe Drinking Water Act (SDWA) requires that the City of Vernon provide you with an annual Consumer Confidence Report (CCR). The CCR is an annual water quality report, the purpose of which is to raise customers' awareness of the quality of Vernon's drinking water, where their drinking water comes from, what it takes to deliver water to their homes or businesses, and the importance of protecting drinking water resources.

In the past, the City has mailed its customers a printed copy of the CCR to comply with the SDWA. In 2013, the State of California expanded its interpretation of the SDWA to allow for electronic delivery of the CCR. The electronic delivery method allows the City to reduce the use of paper and minimize printing and mailing costs.

**To view Vernon's 2024 Consumer Confidence Report and to learn more about your drinking water, please visit the following URL:**

[www.cityofvernon.org/annualwaterqualityreport](http://www.cityofvernon.org/annualwaterqualityreport)

If you would like a paper copy of the 2024 CCR mailed to your address, or prefer an electronic version emailed to you, please contact Rhonda Aho by phone at (323)583-8811 ext. 890 or by email at [raho@cityofvernonca.gov](mailto:raho@cityofvernonca.gov).

Sincerely,

A blue ink signature of Todd Dusenberry, consisting of stylized initials and a surname.

Todd Dusenberry  
General Manager of Public Utilities



24 de junio de 2025

**AVISO DE ENTREGA ELECTRÓNICA DEL INFORME ANUAL DE CALIDAD DEL AGUA 2024  
PARA CLIENTES DE LA CIUDAD DE VERNON**

**Este aviso contiene instrucciones sobre cómo obtener información importante sobre su agua potable.**

Estimado/a cliente:

La Ley de Agua Potable Segura (SDWA, por sus siglas en inglés) requiere que anualmente la Ciudad de Vernon le proporcione un Consumer Confidence Report (CCR). El CCR es un informe anual de la calidad del agua, cuyo propósito es sensibilizar a los clientes sobre la calidad del agua potable de Vernon, de dónde proviene su agua potable, qué se necesita para suministrar agua a sus hogares o negocios, y la importancia de proteger los recursos de agua potable.

En el pasado, la Ciudad ha enviado por correo a sus clientes una copia impresa del CCR para cumplir con la SDWA. En 2013, el estado de California amplió su interpretación de la SDWA para permitir la entrega electrónica del CCR. El método de entrega electrónica le permite a la Ciudad reducir el uso de papel y minimizar los costos de impresión y envío.

**Para ver el informe anual de la calidad del agua de 2024 y obtener más información sobre su agua potable, visite el siguiente URL:**

[www.cityofvernon.org/annualwaterqualityreport](http://www.cityofvernon.org/annualwaterqualityreport)

Si desea que le enviemos una copia impresa del CCR de 2024 a su dirección, o prefiere que le enviemos una versión electrónica por correo electrónico, comuníquese con Rhonda Aho por teléfono al (323)583-8811 ext. 890 o por correo electrónico a [raho@cityofvernonca.gov](mailto:raho@cityofvernonca.gov).

Atentamente,

A blue ink signature of Todd Dusenberry.

Todd Dusenberry  
General Manager of Public Utilities

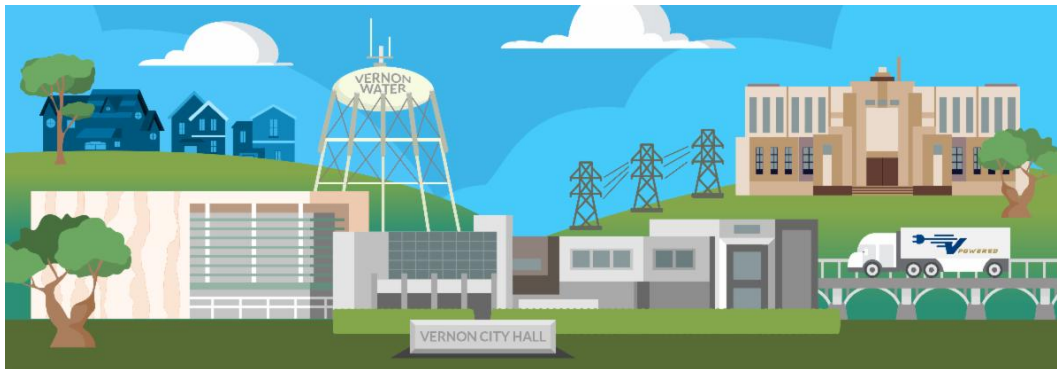
**Rhonda Aho**

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**From:** Vernon Public Utilities <vpucommunications@cityofvernonca.gov>  
**Sent:** Thursday, July 24, 2025 5:26 PM  
**To:** Rhonda Aho  
**Subject:** VPU Quarterly Customer E-Newsletter

# Vernon Public Utilities Customer News

July 2025



The City of Vernon's electronic newsletter is issued quarterly to provide Vernon customers with important updates on time-sensitive matters and highlight key utility efforts. As a Vernon utility customer, you have been automatically enrolled; to opt out or register a different point of contact from your agency, click on "*Update Profile*" at the bottom of this email.

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## VPU Unveils New Logo

Recently the City of Vernon unveiled the rebrand of the city's logo. As part of that effort, an extension of the new look, the departments of Public Utilities, Public Health, and Police also received a refresh to their logos to complement the city's new look.



The goal of the rebranding was to develop a look that captures the evolution of the city. Founded in 1905, the City of Vernon was predominantly industrial, and with new developments planned, the modern new look reflects the transformation, while paying homage to its industrial roots and landmarks. Over the next several months, VPU will work to update its fleet and work attire with the new logo.

As valued members of the community, we want to make sure you are aware, especially as many of our frontline staff like meter readers, water crews, and electric troubleshooters visit your business and or residence. We look forward to celebrating another 100 years!

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## VPU Implements RPS Rate Stabilization Plan

Similar to the Energy Cost Adjustment (ECA) monthly billing factor, the Renewable Portfolio Standard (RPS) monthly billing factor is a pass-through billing component on your utility bill. Specifically, the RPS sets state-mandated targets for the percentage of renewable energy that retail electric providers, like VPU, must procure for each multi-year compliance period. The RPS billing component fluctuates based on renewable requirements, which are influenced by renewable energy market conditions.



As a not-for-profit utility, VPU can only charge customers the cost to provide electricity, including renewable energy, while investor-owned utilities like Southern California Edison can make a profit, which includes a return on investment. While this pass-through renewable cost is crucial for compliance with state RPS mandates, the feedback VPU has received from its customers (specifically as it relates to the ECA) is that the fluctuating amount on pass-through billing components has made it challenging to manage its costs and be profitable. VPU remains committed to providing its customers with rate stability and the ability to better plan for utility-related expenses throughout

the year. Based on the success of the ECA for the past three years, VPU staff continues to develop a similar stabilizing strategy for the RPS monthly billing factor.

As part of VPU's current RPS rate stabilization plan, the monthly billing factor starting July 2025 will be set **to \$0.0200/kWh** and will remain until December 2025. This strategy will not only ensure cost recovery for Renewable Energy for the utility, but more importantly, provide customers with a stable RPS monthly pass-through cost.

## 2024 Annual Water Quality Report

VPU has provided information on the quality of its water that it serves its customers since 1991. The annual water quality report (for fiscal year 2024) is now available to view electronically on the VPU website.

We are proud to report that during 2024, the drinking water provided by the City to your home or business met all federal and state drinking water regulation standards.

For more information, please visit

[www.cityofvernon.org/annualwaterqualityreport](http://www.cityofvernon.org/annualwaterqualityreport)



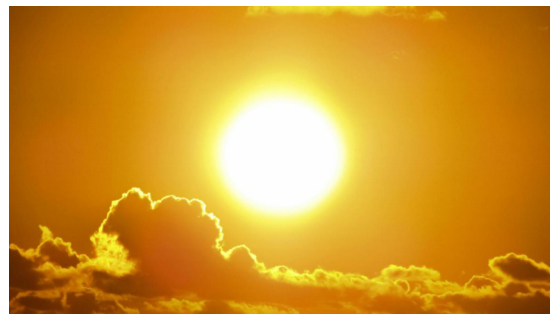
## 2024 Annual Water Quality Report

Informe Anual de Calidad  
del Agua 2024



## Be Prepared for Summer Heat

As we head into the warmest time of the year, VPU encourages customers and businesses to be prepared for high heat in the upcoming weeks and months.



Below are a few tips to be prepared:

1. Close window curtains, shades, or blinds during warmer hours to reduce the extra heat from direct sunlight coming indoors. Utilize fans in addition to air conditioning to better circulate cool air.
2. If a backup generator is part of your [emergency preparedness](#) plan, ensure proper installation, regular maintenance and safety measures are in place prior to operation.
3. Stay informed about local emergencies or other important community news by signing up for the [Vernon Notification System](#). The system



enables us to provide your business with critical information quickly in a variety of situations like severe weather events or unexpected road closures.

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## Summer Water Conservation Tips

Summer is here, bringing sunshine and longer days! But with the warmth comes the potential for increased water use.



Here are some tips to help you conserve water throughout the summer and beyond:

- Install Low-Flow Fixtures: Low-flow toilets, faucet aerators, and waterless urinals can significantly cut back on water usage.
- Practice Water Efficiency: Turn off air conditioning units when they're not needed. Ensure dishwashers and washing machines are run with full loads.
- Fix Leaks and Dripping Faucets: Check pipes and faucets for leaks regularly. Repair malfunctioning equipment that uses water.
- Educate Your Employees: Encourage employees to report leaks or water waste. Promote awareness about the importance of water conservation.

Visit [SoCalWaterSmart.com](https://www.socalwatersmart.com) to learn more about water conservation rebates and incentives that are available for your business.



**Vernon Public Utilities is the only full-service utility in California to offer electric, water, transmission natural gas, and dark fiber.**

Vernon Public Utilities | 4305 S. Santa Fe Avenue | Vernon, CA 91006 US

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