

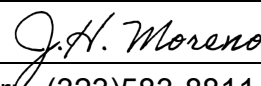
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

| | |
|----------------------|-----------------|
| Water System Name: | Vernon, City of |
| Water System Number: | CA1910167 |

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 26, 2024 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

| | |
|--|-----------------------|
| Name: Joanna Moreno | Title: Civil Engineer |
| Signature:  | Date: 10/1/24 |
| Phone number: (323)583-8811 | blank |

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL:
<http://www.cityofvernon.org/annualwaterqualityreport>
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places; copies of the CCR are available in the City Hall main lobby, Finance lobby, and Public Works counter.
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)

- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other; electronic announcement of CCR availability via customer newsletter.
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <http://www.cityofvernon.org/annualwaterqualityreport>
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: _____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

| |
|---|
| The City of Vernon mailed a Notice of Electronic Delivery of the 2023 Annual Water |
| Quality Report to all customers. The subject Notice provided a prominently displayed |
| Uniform Resource Locator (URL) with a direct link to the CCR and a notice explaining |
| the nature of the link. The subject Notice also provided information on whom to contact |
| in the event a hard copy is desired. The Notice was provided in both English and |

| |
|---|
| Spanish. Additionally, hard copies of the CCR are available over the counter in City Hall |
| at the main lobby, Finance lobby, and Public Works counter. Availability of the CCR, |
| including the corresponding URL, was announced in the June Customer E-Newsletter. |
| |
| |
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| |

*This form is provided as a convenience and may be used to meet the certification
requirement of
section 64483(c) of the California Code of Regulations.*



June 26, 2024

**NOTICE OF ELECTRONIC DELIVERY OF THE 2023 ANNUAL WATER QUALITY REPORT
FOR CITY OF VERNON CUSTOMERS**

This notice contains instructions on how to obtain important information about your drinking water.

Valued customer:

The Safe Drinking Water Act (SDWA) requires that the City of Vernon provide you with an annual Consumer Confidence Report (CCR). The CCR is an annual water quality report, the purpose of which is to raise customers' awareness of the quality of Vernon's drinking water, where their drinking water comes from, what it takes to deliver water to their homes or businesses, and the importance of protecting drinking water resources.

In the past, the City has mailed its customers a printed copy of the CCR to comply with the SDWA. In 2013, the State of California expanded its interpretation of the SDWA to allow for electronic delivery of the CCR. The electronic delivery method allows the City to reduce the use of paper and minimize printing and mailing costs.

To view Vernon's 2023 Consumer Confidence Report and to learn more about your drinking water, please visit the following URL:

www.cityofvernon.org/annualwaterqualityreport

If you would like a paper copy of the 2023 CCR mailed to your address, or prefer an electronic version emailed to you, please contact Joanna Moreno by phone at (323)583-8811 ext. 888 or by email at jmoreno@cityofvernon.org.

Sincerely,

Todd Dusenberry
General Manager of Public Utilities



26 de junio de 2024

**AVISO DE ENTREGA ELECTRÓNICA DEL INFORME ANUAL DE CALIDAD DEL AGUA 2023
PARA CLIENTES DE LA CIUDAD DE VERNON**

Este aviso contiene instrucciones sobre cómo obtener información importante sobre su agua potable.

Estimado/a cliente:

La Ley de Agua Potable Segura (SDWA, por sus siglas en inglés) requiere que anualmente la Ciudad de Vernon le proporcione un Consumer Confidence Report (CCR). El CCR es un informe anual de la calidad del agua, cuyo propósito es sensibilizar a los clientes sobre la calidad del agua potable de Vernon, de dónde proviene su agua potable, qué se necesita para suministrar agua a sus hogares o negocios, y la importancia de proteger los recursos de agua potable.

En el pasado, la Ciudad ha enviado por correo a sus clientes una copia impresa del CCR para cumplir con la SDWA. En 2013, el estado de California amplió su interpretación de la SDWA para permitir la entrega electrónica del CCR. El método de entrega electrónica le permite a la Ciudad reducir el uso de papel y minimizar los costos de impresión y envío.

Para ver el informe anual de la calidad del agua de 2023 y obtener más información sobre su agua potable, visite el siguiente URL:

www.cityofvernon.org/annualwaterqualityreport

Si desea que le enviemos una copia impresa del CCR de 2023 a su dirección, o prefiere que le enviemos una versión electrónica por correo electrónico, comuníquese con Joanna Moreno por teléfono al (323)583-8811 ext. 888 o por correo electrónico a jmoreno@cityofvernon.org.

Atentamente,

Todd Dusenberry
General Manager of Public Utilities

Moreno, Joanna Hurtado

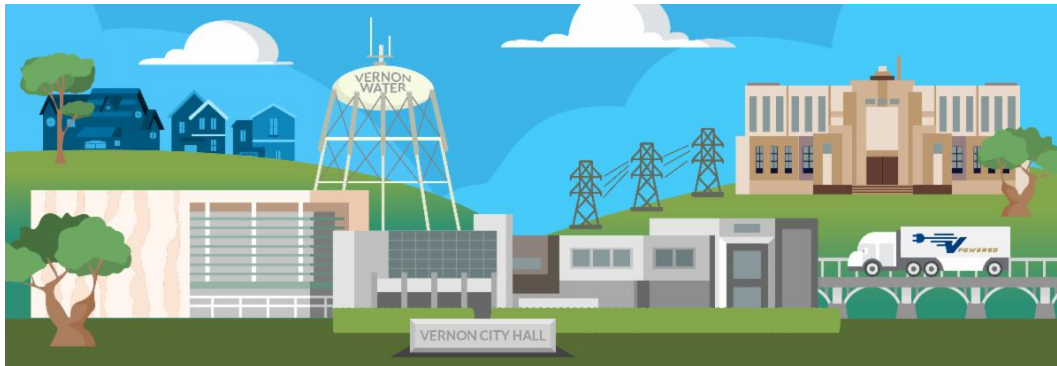
From: Vernon Public Utilities <motto-cityofvernon.org@shared1.ccsend.com>
Sent: Wednesday, June 26, 2024 12:02 PM
To: Moreno, Joanna Hurtado
Subject: New - Bi-Monthly Utility Customer E-Newsletter

Final draft of the VPU June 2024 e-newsletter

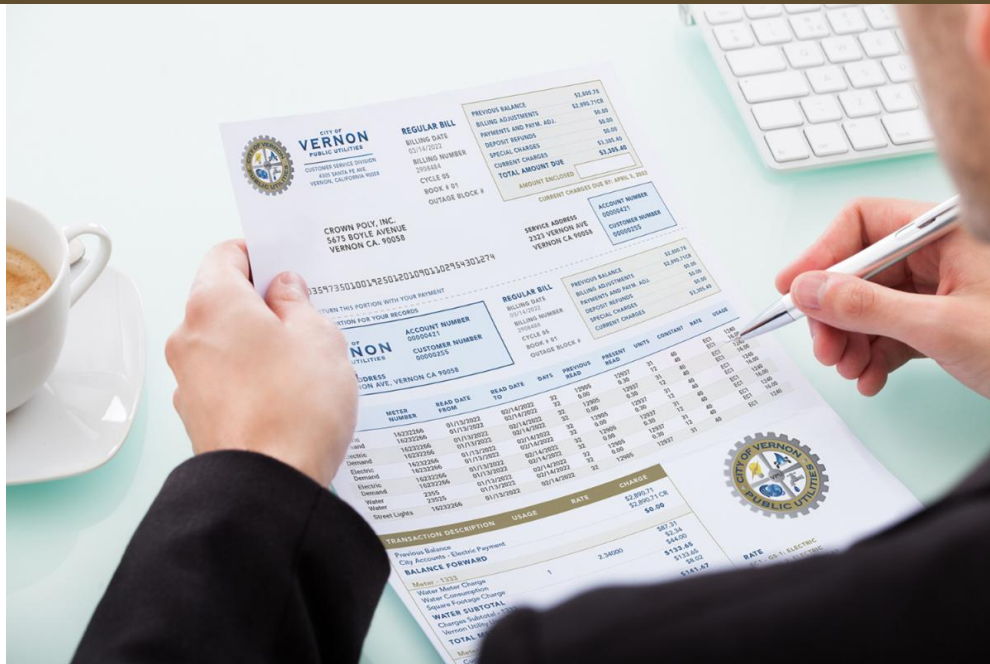


Vernon Utility Customer News

June 2024



The City of Vernon's electronic newsletter is issued bi-monthly to provide Vernon customers with important updates on time-sensitive matters and highlight key utility efforts. As a Vernon utility customer, you have been automatically enrolled; to opt out or register a different point of contact from your agency, click on "*Update Profile*" at the bottom of this email.



On May 3, 2022, Vernon City Council adopted **Resolution 2022-11**, which contains a three-phased natural gas rate schedule adjustment plan for fiscal years 2023, 2024 and 2025.

CityofVernon.org/Rates



VPU Receives A- S&P Rating Upgrade



Well 22 Project Completed

VPU is pleased to announce
that construction of the City's

VPU recently received an upgraded rating to *A-* (from *BBB+*) with a “*stable outlook*” from Standard and Poor’s (S&P), a nationally recognized financial rating agency.

Public power utilities throughout the nation are reviewed annually based on credit factors such as business strategy, finance, operations and resource management.

The rating increase reflects S&P’s view of VPU’s risk management practices, which also impacts utility rates and its ability to seek municipal bond financing.

newest well (first in 35 years) is now complete.

Well 22 is one of eight groundwater sources in Vernon and the utility’s largest groundwater source with a pumping capacity of 2,100 gallons/minute and a depth of 1,100 feet below ground.

Well 22 enables VPU to utilize the City’s groundwater, instead of importing water from external sources, which keeps water rates low for utility customers.

VPU Installs Tesla (NACS) Connectors

The City of Vernon currently has two public EV charging plazas, each equipped with 10 Direct Current Fast Chargers (DCFCs), located at 3805 South Soto St. and 1850 East 25th St. Vernon, CA 90058.

In response to several automakers announcing their recent decision to equip new electric vehicles (EVs) sold in North America with the Tesla (NACS) connectors, VPU has successfully replaced all 20 of the existing CHAdeMO connectors with North American Charging Standard (NACS) connectors as May of 2024.

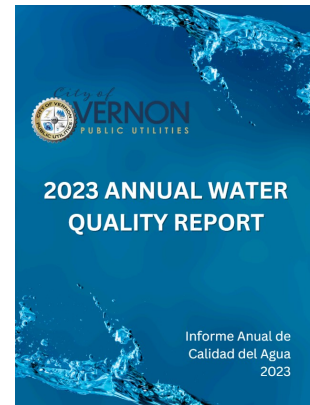
The completion of the NACS connector project enables the City’s public chargers to support an overwhelming majority of future EVs.



2023 Annual Water Quality Report

Since 1991, VPU has provided information on the water served to its customers. The utility currently issues the annual water quality report electronically on the VPU website. We are proud to report that during 2023, the drinking water provided by VPU to residents and businesses, met or surpassed, all state and federal primary drinking water standards.

For more information, please visit
CityofVernon.org/AnnualWaterQualityReport.



Protecting Your Water Supply: Backflow Prevention

VPU is responsible for protecting the public water supply. One of the ways that this is accomplished is through implementation and enforcement of cross-connection control.



An integral part of cross-connection control measures are Backflow Prevention Assemblies (BPA). BPAs are critical components in plumbing systems to prevent the reverse flow of water from a customer's property into the clean water supply. The type of BPA required to be in place at a customer's property is based on various factors used to assess the degree of hazard to the public water supply.

In collaboration with the Department of Health and Environmental Control, VPU will be conducting new hazard assessments in the coming year. Under state law, any customer whose water system has the potential to create a hazardous condition, must install a BPA. Customers are responsible for installing, testing and maintaining BPAs. BPAs must be tested following installation, repair, permanent relocation, and on an annual basis. Each year, the Department of Health and Environmental Control issues testing reminder notices to customers required to install and maintain BPAs.

Summer Water Conservation Tips

In these hot summer months, there are many ways that your business can incorporate water conservation efforts as part of standard operations.



- **Implement Effective Water System Maintenance:** It's important to regularly inspect water-consuming systems to address maintenance issues that may cause more water consumption than necessary. Check for leaks on faucets or pipes. If any issues arise, get them fixed right away.
- **Install Low-Flow Fixtures:** Companies can reduce the amount of water employees, customers or clients use by installing low-flow fixtures in kitchens and bathrooms. Low-flow toilet aerators, waterless urinals and touchless faucets can significantly cut back on water usage.
- **Educate Employees:** Educating employees about water usage is a simple, cost-effective way to conserve water. For water-intensive machinery, this may involve educating operators on best practices to conserve water.

VPU recognizes the importance of water conservation and is committed to promoting sustainable practices within the community. Please visit our [Water Conservation](#) webpage to learn more about incentives and discover additional water saving tips!

Thinking of Going Electric?

VPU currently offers its commercial electric customers with a \$3,000 rebate for the lease or purchase of a *new*, Class 1 or 2, electric forklift.



Electric forklifts are quiet and come with zero tailpipe emissions, which eliminates the need to rely on fossil fuels like diesel or propane, thereby improving the indoor air quality of your facility.

Restrictions apply, please visit www.CityofVernon.org/EV for full details.



Vernon Public Utilities is the only full-service utility in California to offer electric, water, transmission natural gas, and dark fiber.

Vernon Public Utilities | 4305 S. Santa Fe Avenue | Vernon, CA 91006 US

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