

VALLEY VIEW MUTUAL WATER COMPANY YEAR 2019 CONSUMER CONFIDENCE REPORT

INTRODUCTION

Valley View Mutual Water Company is committed to keeping you informed about the quality of your drinking water. This report is provided to you annually. It includes information describing where your drinking water comes from, the constituents found in your drinking water and how the water quality compares with the regulatory standards. We are proud to report that during year 2019, the drinking water provided by Valley View Mutual Water Company met or surpassed all Federal and State drinking water standards. We remain dedicated to providing you with a reliable supply of high quality drinking water.

For information regarding opportunities to participate in decisions that may affect the quality of your water, please contact Ms. Sukie Madrid at (626) 960-2759.

WHERE DOES MY DRINKING WATER COME FROM?

Valley View Mutual Water Company's water supply comes from one production well in the Main San Gabriel Groundwater Basin, and purchased water from Valley County Water District. Valley County Water District's water supply comes from production wells in the Main San Gabriel Groundwater Basin. The water is disinfected with chlorine before it is delivered to your home.



WHAT ARE WATER QUALITY STANDARDS?

In order to ensure that tap water is safe to drink, the United States Environmental Protection Agency (USEPA) and the State Water Resources Control Board, Division of Drinking Water (DDW) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

Drinking water standards established by USEPA and DDW set limits for substances that may affect consumer health or aesthetic qualities of drinking water. The chart in this report shows the following types of water quality standards:

- **Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible.
- **Maximum Residual Disinfectant Level (MRDL):** The highest level of a disinfectant allowed in drinking water.

There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

- **Secondary MCLs** are set to protect the odor, taste, and appearance of drinking water.
- **Primary Drinking Water Standard:** MCLs for contaminants that affect health along with their monitoring and reporting requirements and water treatment requirements.
- **Regulatory Action Level (AL):** The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements that a water system must follow.

WHAT IS A WATER QUALITY GOAL?

In addition to mandatory water quality standards, USEPA and DDW have set voluntary water quality goals for some contaminants. Water quality goals are often set at such low levels that they are not achievable in practice and are not directly measurable. Nevertheless, these goals provide useful guideposts and direction for water management practices. The chart in this report includes three types of water quality goals:

- **Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by USEPA.
- **Maximum Residual Disinfectant Level Goal (MRDLG):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **Public Health Goal (PHG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

WHAT CONTAMINANTS MAY BE PRESENT IN SOURCES OF DRINKING WATER?

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.



Contaminants that may be present in source water include:

- **Microbial contaminants**, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- **Inorganic contaminants**, such as salts and metals, that can be naturally-occurring or result from urban stormwater

runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

- **Pesticides and herbicides** that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- **Radioactive contaminants**, that can be naturally occurring or be the result of oil and gas production and mining activities.
- **Organic chemical contaminants**, including synthetic and volatile organic chemicals that are byproducts of industrial processes and petroleum production, and can also come from gasoline stations, urban stormwater runoff, agricultural application and septic systems.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

ARE THERE ANY PRECAUTIONS THE PUBLIC SHOULD CONSIDER?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

WHAT IS IN MY DRINKING WATER?

Your drinking water is regularly tested using DDW-approved methods to ensure its safety. The table in this report lists all the constituents **detected** in your drinking water that have Federal and State drinking water standards. The State allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old. Detected unregulated constituents and other constituents of interest are also included.

LEAD IN TAP WATER

If present, elevated levels of lead can cause serious problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Valley View Mutual Water Company is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using

water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <https://www.epa.gov/lead>.

DRINKING WATER SOURCE ASSESSMENT

In accordance with the federal Safe Drinking Water Act, an assessment of the drinking water sources for Valley View Mutual Water Company was completed in December 2002. The purpose of the drinking water source assessment is to promote source water protection by identifying types of activities in the proximity of the drinking water sources which could pose a threat to the water quality. The assessment concluded that Valley View Mutual Water Company's wells are not vulnerable to any activity associated with contaminants detected in the water supply. However, the sources are considered vulnerable to the high density of housing. A copy of the complete assessment is available at Valley View Mutual Water Company at 13730 East Los Angeles Street, Baldwin Park, California 91706. You may request a summary of the assessment to be sent to you by contacting Ms. Sukie Madrid at 626-960-2759.

An assessment of the drinking water sources for Valley County Water District was completed in December 2002. The assessment concluded that Valley County Water District's sources are considered most vulnerable to the following activities or facilities associated with contaminants detected in the water supply: gasoline stations, chemical/petroleum processing and storage, automobile repair shops, fleet/truck/bus terminals, food processing, landfills/dumps, leaking underground storage tanks, dry cleaners and metal plating/finishing/fabricating. In addition, the sources are considered most vulnerable to the following activities or facilities not associated with contaminants detected in the water supply: pesticide/fertilizer/petroleum storage and transfer areas, railroad yards/maintenance/fueling area. A copy of the complete assessment is available at Valley View Mutual Water Company at 13730 East Los Angeles Street, Baldwin Park, California 91706. You may request a summary of the assessment to be sent to you by contacting Ms. Sukie Madrid at 626-960-2759.

QUESTIONS?

For more information or questions regarding this report, please contact Ms. Sukie Madrid at (626) 960-2759.

Este informe contiene información muy importante sobre su agua potable. Para mas información ó traducción , favor de contactar a Ms. Sukie Madrid. Telefono: (626) 960-2759.

此份有關你的食水報告,內有重要資料和訊息,請找他人為你翻譯及解釋清楚。

VALLEY VIEW MUTUAL WATER COMPANY

2019 WATER QUALITY TABLE

CONSTITUENT AND (UNITS)	MCL or [MRDL]	PHG or (MCLG) or [MRDLG]	DLR	GROUNDWATER SOURCES		YEAR LAST TESTED	TYPICAL ORIGINS
				Average Results (a)	Range (a) Minimum-Maximum		
Primary Drinking Water Standards -- Health Related Standards							
DISINFECTION							
Total Trihalomethanes (TTHM) (µg/l) (b)	80	NA	1	1.6	0.51 - 1.6	Tested Annually	By-product of drinking water chlorination
Haloacetic Acids (five) (HAA5) (µg/l) (b)	60	NA	1-2	ND	ND	Tested Annually	By-product of drinking water chlorination
Chlorine Residual (mg/l) (b)	[4]	[4]	NA	0.34	0.2 - 0.5	Tested Weekly	Drinking water disinfectant
MICROBIOLOGICAL							
Total Coliforms	1	(0)	--	ND	--	Tested Weekly	Naturally present in the environment
INORGANIC CHEMICALS							
Barium (mg/l)	1	2	0.1	0.16	0.16	2019	Erosion of natural deposits
Copper (mg/l) (c)	AL = 1.3	0.3	0.05	0.15	--	2019	Corrosion of household plumbing system
Fluoride (mg/l)	2	1	0.1	0.23	0.22 - 0.24	2019	Erosion of natural deposits
Lead (µg/l) (c)	AL = 15	0.2	5	ND	--	2019	Corrosion of household plumbing system
Nitrate as N (mg/l)	10	10	0.4	1.4	1.2 - 1.6	2019	Leaching from fertilizer use; septic tanks
RADIOACTIVITY							
Uranium (pCi/l)	20	0.43	1	2.3	2.3	2018	Erosion of natural deposits
Secondary Drinking Water Standards -- Aesthetic Standards, Not Health-Related							
Chloride (mg/l)	500	NA	NA	10	10	2019	Erosion of natural deposits
Odor (Units)	3	NA	1	1	1	2019	Naturally occurring organic materials
Specific Conductance (µmho/cm)	1600	NA	NA	480	480	2019	Substances that form ions in water
Sulfate (mg/l)	500	NA	0.5	19	19	2019	Erosion of natural deposits
Total Dissolved Solids (mg/l)	1000	NA	NA	290	290	2019	Erosion of natural deposits
Other Constituents of Interest							
Hardness as CaCO3 (mg/l)	NA	NA	NA	230	230	2019	Erosion of natural deposits
Hardness as grains per gallon	NA	NA	NA	13	13	2019	Erosion of natural deposits
Sodium (mg/l)	NA	NA	NA	15	15	2019	Erosion of natural deposits

NOTES

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|---|--|--|
| µg/l = parts per billion or micrograms per liter
mg/l = parts per million or milligrams per liter
µmho/cm = micromhos per centimeter
pCi/l = picoCurie per liter | AL = Action Level
DLR = Detection Limit for Purposes of Reporting
MCL = Maximum Contaminant Level
MCLG = Maximum Contaminant Level Goal
MRDL = Maximum Residual Disinfectant Level | MRDLG = Maximum Residual Disinfectant Level Goal
NA = Not Applicable
ND = Not Detected at DLR
NTU = Nephelometric Turbidity Units
PHG = Public Health Goal |
|---|--|--|
- (a) The results reported in the table are average and range of concentrations of the constituents detected in Valley View Mutual Water Company wells during 2019 or from the most recent tests, except for total trihalomethanes, haloacetic acids, chlorine residual and copper which are described below.
- (b) Samples were collected in the distribution system. The highest running annual average and the range of the individual results are presented.
- (c) Concentrations were measured at the tap. The 90th percentile concentration is reported in the table. Out of 21 distribution system locations sampled, none of the results for copper or lead exceeded the Action Level. The samples were collected in June 2019. The regulatory Action Level is the concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow. In 2019, no school submitted a request to be sampled for lead.

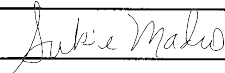
**Consumer Confidence Report
Certification Form**
(to be submitted with a copy of the CCR)

(to certify electronic delivery of the CCR, use the certification form on the State Board's website at
http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml)

Water System Name: VALLEY VIEW MUTUAL WATER COMPANY

Water System Number: 1910165

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 06/22/2020 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Name: Sukie Madrid
Signature: 
Title: Manager
Phone Number: (626) 960-2759 Date: 06 / 23 / 2020

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

☒ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: _____

☐ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- ☐ Posting the CCR on the Internet at www._____
- ☒ Mailing the CCR to postal patrons within the service area (attach zip codes used)
- ☐ Advertising the availability of the CCR in news media (attach copy of press release)
- ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☐ Posted the CCR in public places (attach a list of locations)
- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Other (attach a list of other methods used)

☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www._____

☐ For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

[illegible]

Company Detail

Company Name	VALLEY VIEW MUTUAL WATER CO
Address	13730 LOS ANGELES ST BALDWIN PARK, CA 91706-2352
Contact Name	SUKIE MADRID
Phone Number	(626)960-2759
Profit Indicator	P

PS Form 3607R - Mailing Transaction Receipt

Account Holder Account Number	617153
Account Holder Permit Number	322
Account Holder Permit Type	PI
Account Holder CRID	26889037
Post Office of Permit	COVINA CA 91722-9998
Post Office of Mailing	COVINA CA 91722-9998
Post Office of Permit Cost Center	051854-0755
Post Office of Mailing Cost Center	051854-0755
Mailing Agent Name	
Mailing Agent CRID	
JOB ID	
Customer Reference ID	
CAPS Transaction Number	N/A
Class of Mail	First-Class Mail and First-Class Package Service
Processing Category	Letters (may include Postcards)
Postage Statement ID	384423624
Mailing Group ID	273073233
Mailer's Mailing Date	06/22/2020
Mailer Declared Total Pieces	1,294 pcs.
Mailer Declared Total Weight	56.4184 lbs.
Mailer Declared Weight of a single-piece	0.0436 lbs
USPS Determined Total Pieces	1,294 pcs.
USPS Determined Total Weight	56.4184 lbs.
USPS Determined Weight of a single-piece	0.0436 lbs.
Total Number of Containers	7
Total Adjusted Postage	\$ 597.04
Payment Date and Time	06/22/2020 14:44
Payment Transaction Number	202017416444811M0
Adjustment Transaction Number	
Mailer Figures Adjusted?	No
Person authorizing adjustment	
Name	
Phone Number	
Acceptance Site Mailer ID	
Clerk Initials	BBH
Mail Arrival Date and Time	06/22/2020 14:43