

## Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Valencia Heights Water Company

Water System Number: 1910163

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 4, 2019 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Dave Michalko  
Signature:   
Title: General Manager  
Phone Number: ( 626 ) 332-8935 Date: June 15, 2019

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL:  
[http://vhwc.org/uploads/files/VHWC\\_2019\\_CCR.pdf](http://vhwc.org/uploads/files/VHWC_2019_CCR.pdf)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)
  - ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - ☐ Other (attach a list of other methods used)

- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.\_\_\_\_\_
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: [http://vhwc.org/uploads/files/VHWC\\_2019\\_CCR.pdf](http://vhwc.org/uploads/files/VHWC_2019_CCR.pdf)
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: [http://vhwc.org/uploads/files/VHWC\\_2019\\_CCR.pdf](http://vhwc.org/uploads/files/VHWC_2019_CCR.pdf)
- ☒ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

Customers were notified via both USPS and email of the availability of the CCR on the Company website. Those customers that have available email access, have also received an electronic copy via an attachment. Hard copies are available upon request. Multiple hard copies are delivered to those customers that are not directly billed.

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*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.*



Gloria Galindo &lt;ggalindo586@gmail.com&gt;

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## Annual Water Quality Report

1 message

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**info@vhwc.org** <info@vhwc.org>

Wed, Jun 10, 2020 at 11:43 AM

To: ζ

Dear CURTIS FEESE

We are pleased to provide you with the 2019 Consumer Confidence Report. The report is provided to you on an annual basis. We are proud to report that during 2019, the drinking water provided by Valencia Heights Water Company met or surpassed all Federal and State Drinking Water Standards.

If you have any questions regarding the report, please feel free to contact our office.

Valencia Heights Water Company

**VHWC\_2019\_CCR.pdf**

170K

**Valencia Heights Water Company**

3009 East Virginia Avenue  
West Covina, CA 91791  
(626) 332-8935  
www.VHWC.org

Please make checks payable to:  
VHWC

Please remember to write your account  
number on your check

THIS STUB MUST BE RETURNED FOR PROPER  
CREDIT TO YOUR ACCOUNT. PLEASE USE THE  
ENCLOSED ENVELOPE.

**ACCOUNT NO.****3-01054-00****DUE UPON RECEIPT****PAY AFTER DUE DATE****AMOUNT DUE****\$252.94****Do Not Pay - ACH****AMOUNT PAID**

COVINA, CA 91724

Valencia Heights Water Company  
3009 East Virginia Avenue  
West Covina, CA 91791

REMOVE TOP PORTION AT THIS PERF. PLEASE DO NOT FOLD OR STAPLE.

The Consumer Confidence Report is now available at [https://vhwc.org/uploads/files/VHWC\\_2019\\_CCR.pdf](https://vhwc.org/uploads/files/VHWC_2019_CCR.pdf).  
With the warmer weather approaching, please be sure to check your irrigation system for any leaks, breaks or malfunctions.

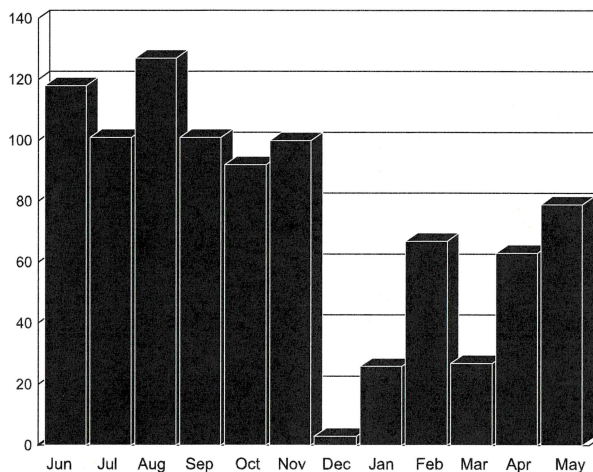
IF YOU ARE SELLING YOUR HOME, PLEASE REMEMBER TO NOTIFY OUR OFFICE AT (626) 332-8935, SO THAT THE  
WATER STOCK CAN BE TRANSFERRED PRIOR TO THE CLOSE OF ESCROW.

KEEP THIS PORTION OF YOUR VALENCIA HEIGHTS WATER COMPANY BILL FOR YOU RECORDS

BILLING PERIOD COVERED	
FROM	04/29/2020
TO	05/28/2020

**ACCOUNT NO.****3-01054-00**

Due Date for current bill does not apply to overdue previous balance.

**ACCOUNT ACTIVITY SUMMARY**

PREVIOUS BALANCE	192.58
PAYMENTS	-192.58

BALANCE FORWARD	0.00
CURRENT CHARGES	227.94

<b>TOTAL AMOUNT DUE</b>	<b>227.94</b>
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**Detailed Breakdown of Current Charges**

Service Address	Prior Read	Current Read	Usage	Description	Charges
GOLDEN BOUGH DR.	9077	9156	79	WATER USAGE	155.63
				WATER SERVIC	53.35
				SW SURCHARGE	18.96
				<hr/>	
Subtotal Meter: 164001					\$227.94