

## Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Valencia Heights Water Company

Water System Number: 1910163

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 7/5/18 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Dave Michalko  
Signature:   
Title: General Manager  
Phone Number: ( 626 ) 332-8935 Date: August 13, 2018

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: [www.vhwc.org/wp-content/uploads/2018/06/2017CCR.pdf](http://www.vhwc.org/wp-content/uploads/2018/06/2017CCR.pdf)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)
  - ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - ☐ Other (attach a list of other methods used)

- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.\_\_\_\_\_
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

## Consumer Confidence Report Electronic Delivery Certification

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.vhwc.org/wp-content/uploads/2018/06/VHWC2017CCR.pdf
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.vhwc.org/wp-content/uploads/2018/06/VHWC2017CCR.pdf
- ☒ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

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*This form is provided as a convenience and may be used to meet the certification requirement of  
section 64483(c), California Code of Regulations.*

**Valencia Heights Water Company**

3009 East Virginia Avenue  
West Covina, CA 91791  
(626) 332-8935  
www.VHWC.org

Please make checks payable to:  
VHWC  
Please remember to write your account  
number on your check.

THIS STUB MUST BE RETURNED FOR PROPER  
CREDIT TO YOUR ACCOUNT. PLEASE USE THE  
ENCLOSED ENVELOPE.

ACCOUNT NO.	DUE DATE
3-01054-00	07/25/2018
PAY AFTER DUE DATE	AMOUNT DUE
326.05	Do Not Pay - ACH
AMOUNT PAID	

CURTIS FEESE

19817 GOLDEN BOUGH DR  
COVINA, CA 91724

Valencia Heights Water Company  
3009 East Virginia Avenue  
West Covina, CA 91791

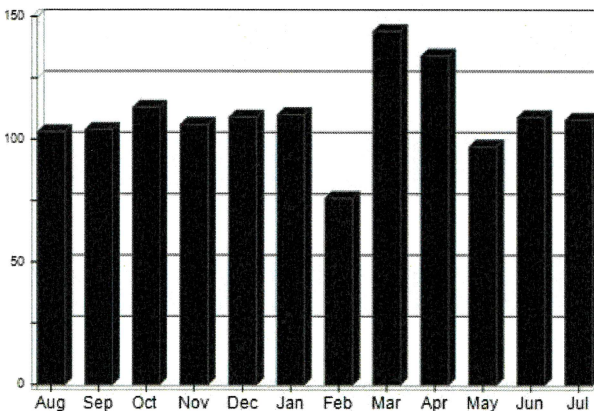
REMOVE TOP PORTION AT THIS PERF. PLEASE DO NOT FOLD OR STAPLE.

VHWC now offers E-Billing, please call our office for more information. Please remember that outdoor watering is limited to only 4 days per week. Our water quality report is now available online on our website at: [vhwc.org/wp-content/uploads/2018/06/VHWC2017CCR.pdf](http://vhwc.org/wp-content/uploads/2018/06/VHWC2017CCR.pdf)

IF YOU ARE SELLING YOUR HOME, PLEASE REMEMBER TO NOTIFY OUR OFFICE AT (626) 332-8935,  
SO THAT THE WATER STOCK CAN BE TRANSFERRED PRIOR TO THE CLOSE OF ESCROW.

KEEP THIS PORTION OF YOUR VALENCIA HEIGHTS WATER COMPANY BILL FOR YOUR RECORDS

BILLING PERIOD COVERED		ACCOUNT NO.
FROM	05/29/2018	3-01054-00
TO	06/28/2018	



Due Date for current bill does not apply to overdue previous balance.

**ACCOUNT ACTIVITY SUMMARY**

PREVIOUS BALANCE	299.90
PAYMENTS	299.90
BALANCE FORWARD	0.00
CURRENT CHARGES	296.05
<b>TOTAL AMOUNT...</b>	<b>296.05</b>

**Detailed Breakdown of Current Charges**

Service Address	Prior Read	Current Read	Usage	Description	Charges
19817 GOLDEN BOUGH DR	7194	7302	108	WATER SERV	52.30
			108	WATER USAG	227.55
			108	SW SURCHAR	16.20
				Subtotal Meter: 164001	296.05



Gloria Galindo &lt;ggalindo586@gmail.com&gt;

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**VHWC Utility Bill for CURTIS FEESE**

1 message

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**info@vhwc.org** <info@vhwc.org>  
To: ggalindo586@gmail.com

Thu, Jul 5, 2018 at 9:57 AM

Dear **CURTIS FEESE**

Attached is your July 2018 VHWC water bill and 2017 Water Quality Report. If you should have any questions regarding the report, please feel free to contact our office.

Now that the warm weather is upon us, please remember to continue your conservation efforts and only water 4 days per week.

Sincerely,

Valencia Heights Water Company  
[www.vhwc.org](http://www.vhwc.org)

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**2 attachments**

**O0LP56Y.PDF**  
29K



**2017 WATER QUALITY REPORT.PDF**  
234K