

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Sunny Slope Water Company
Water System Number:	CA1910157

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/26/2024 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Carrie Chan	Title: Water Quality
Signature: 	Date: 12/31/2025
Phone number: 626-287-5238 x 120	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL:
<https://www.sunnyslopewatercompany.com/your-water>
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☐ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www._____
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: <https://www.sunnyslopewatercompany.com/files/ff6b0d722/SunnySlope+2024-CCR.pdf>
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Notice of CCR availability on customer's billing statement with direct website link.
CCR posted to company website.
CCR uploaded to the electronic Annual Reporting System.
Hard-copy of CCR available upon request.

*This form is provided as a convenience and may be used to meet the certification
requirement of
section 64483(c) of the California Code of Regulations.*



SUNNY SLOPE WATER COMPANY

1040 EL CAMPO DRIVE
PASADENA, CA 91107

OFFICE HOURS: Monday - Thursday 7am - 4pm
Open every other Friday 7am - 3:30pm
Closed Holidays

ACCOUNT NUMBER	CUSTOMER NAME	BILLING DATE	DUE DATE		
[REDACTED]	RICHWELL DEV, LLC	6/30/2025	DUE UPON RECEIPT		
ROUTE #	SERVICE ADDRESS	SERVICE PERIOD	AMOUNT DUE		
07	[REDACTED]	5/13/2025-6/9/2025	[REDACTED]		
YOUR WATER CONSUMPTION IS BILLED IN HUNDRED CUBIC FEET (CCF) ONE CCF EQUALS 748 GALLONS PLEASE PAY WATER BILL UPON RECEIPT BILLS DELINQUENT 45 DAYS FROM DATE OF BILLING SUBJECT TO \$30.00 PENALTY. BILLS DELINQUENT 60 DAYS FROM DATE OF BILLING SUBJECT TO TERMINATION OF SERVICE PLUS \$50.00 TURN-ON CHARGE. EMERGENCY AFTER HOURS TURN-ON CHARGE \$75.00 WATER TERMINATION NOTICE DELIVERY FEE \$20.00 IF YOU HAVE A QUESTION REGARDING THIS BILL, PLEASE CONTACT OUR OFFICE AT (626) 287-5238 sswc@sunnyslopewatercompany.com Website: sunnyslopewatercompany.com		ADD'L SERVICE	Previous Reading	Current Reading	CCF
		0	14400	14400	0
		DESCRIPTION		AMOUNT	
		Previous Balance	\$0.00		
		Water Charge	\$0.00		
		4" Meter Svc Chg	[REDACTED]		
		Reservoir Surcharge	[REDACTED]		
		TOTAL AMOUNT DUE		[REDACTED]	

We're excited to announce that our **new and improved customer portal** will be coming soon.
Consumer confidence report will be available after 7/01/25 on our website:
<https://www.sunnyslopewatercompany.com/files/ff6b0d722/SunnySlope+2024-CCR.pdf>

PLEASE RETURN THE LOWER PORTION WITH YOUR PAYMENT

MAKE CHECKS PAYABLE TO:	ACCOUNT NUMBER:
 SUNNY SLOPE WATER CO 1040 EL CAMPO DRIVE PASADENA, CA 91107	07603000
	TOTAL AMOUNT DUE: [REDACTED]
	DUE DATE: DUE UPON RECEIPT
AUTO DEBIT - Your Account Will be Debited On or After the 15th	

ADDRESSEE:	PLEASE REMIT TO:
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SSS0701A
9000002597 00.0000.2597 2597/1



RICHWELL DEV, LLC
2500 E. FOOTHILL BL #107
PASADENA CA 91107-3453



SUNNY SLOPE WATER COMPANY
PO BOX 60310
LOS ANGELES, CA 90060-0310

0760300000005442063020257

IMPORTANT INFORMATION CONCERNING YOUR WATER BILL

Terms and Conditions: Please pay your water bill upon receipt. A delinquent (late) charge will be assessed to any unpaid balance after 45 days from date of billing. By accepting water service, you are subject to all rules and regulations of SSWC and are responsible for all charges until you notify SSWC to discontinue your water service.

Water Charges: The cost of water used for one month billing cycle. One hundred cubic feet (CCF) of water equals 748 gallons = 1unit.

Service Charge: This charge reflects a fixed cost (this fee does not change from billing cycle to billing cycle) shared among all customers. It covers repairs, maintenance, and delivery of water to properties.

Delinquent Turn On Fee: This is the charge for reconnecting your service after water has been turned off due to nonpayment of past due bill. Turn-on charge \$ 50.00, after hour turn-on charge \$75.00.

Return Check Fee: A fee of \$35.00 will be charged for checks and ACH payments returned unpaid by the bank.

Delivery Fee: A fee of \$20.00 will be charge for hand delivered Water Termination Notices.

Bill Disputes: Please report bill disputes within five (5) days of receipt of the original bill. If you have questions concerning your bill, feel free to contact our customer service at (626) 287-5238.

Office Hours: Monday -Thursday 7:00 A.M. - 4:00 P.M. Our office will be open every other Friday from 7:00 A.M. - 3:30 P.M. Closed Holidays.

Payment Option(s):

- **Auto-Debit Payment Plan:** Customer may authorize payments using the Auto-Debit Payment Plan. Enrollment form available on our website at www.sunnyslopewatercompany.com or by coming into our office at 1040 El Campo Drive, Pasadena, CA 91107.
- **Bank Bill Pay:** Pay from your bank using its online bill pay feature, if available.
- **Pay on Sunny Slope Website or by Phone:** Water bills may be paid through Sunny Slope website at www.sunnyslopewatercompany.com or by calling 1-855-288-0682. (A \$3.75 fee will be charged for each over the phone/website payment transaction). Please note that each transaction is limited to \$250.00.
- **Mail-In Payment:** Pay with a check by mailing it with envelope provided to PO Box 60310 Los Angeles, CA 90060-0310. Please make sure your account number is on your check. Please do not mail cash.
- **Pay in Person:** If you wish to pay in person (check or money-order only) please bring your entire bill to our office at 1040 El Campo Dr., Pasadena, CA 91107. For your convenience there is an after hour drop box located north side of parking lot by bulletin board (no cash). Please make sure your account number is written on your check or money order.

Billing address change form available on our website at www.sunnyslopewatercompany.com. Please email address change form to sswc@sunnyslopewatercompany.com or mail to office at 1040 El Campo Drive, Pasadena, CA 91107.

Your Water

PAYMENT OPTIONS

NEWS

AREAS WE SERVE

FORMS

ESCROW

WATER

LEAD AND
COPPER

BACKFLOW

- ④ Sunny Slope 2012-CCR.pdf
- ④ Sunny Slope 2013-CCR.pdf
- ④ Sunny Slope 2014-CCR.pdf
- ④ Sunny Slope 2015-CCR.pdf
- ④ Sunny Slope 2016-CCR.pdf
- ④ Sunny Slope 2017-CCR.pdf
- ④ Sunny Slope 2018-CCR.pdf
- ④ Sunny Slope 2019-CCR.pdf
- ④ Sunny Slope 2020-CCR.pdf
- ④ Sunny Slope 2021-CCR.pdf
- ④ SunnySlope2022CCR-2.pdf
- ④ SunnySlope2023CCR.pdf
- ④ SunnySlope 2024-CCR.pdf

