

CITY OF SIGNAL HILL

2023 CONSUMER CONFIDENCE REPORT

Since 1991, California water utilities have been providing information on water served to its consumers. This report, prepared April 2024, is a snapshot of the tap water quality that we provided last year. Included are details about where your water comes from, how it is tested, what is in it, and how it compares with state and federal limits. We strive to keep you informed about the quality of your water, and to provide a reliable and economic supply that meets all regulatory requirements.

Where Does My Tap Water Come From?



Your tap water comes from 2 sources: groundwater and surface water. We pump groundwater from local, deep wells. We also use Metropolitan Water District of Southern California's (MWD)

surface water from both the Colorado River and the State Water Project in northern California. These water sources supply our service area shown on the adjacent map. The quality of our groundwater and MWD's surface water supplies is presented in this report.

How is My Drinking Water Tested?

Your drinking water is tested regularly for unsafe levels of chemicals, radioactivity and bacteria at the source and in the distribution system. We test weekly, monthly, quarterly, annually or less often depending on the substance. State and federal laws allow us to test some substances less than once per year because their levels do not change frequently. All water quality tests are conducted by specially trained technicians in state-certified laboratories.

What Are Drinking Water Standards?

The U.S Environmental Protection Agency (USEPA) limits the amount of certain substances allowed in tap water. In California, the State Water Resources Control Board (State Water Board) regulates tap water quality by enforcing limits that are at least as stringent as the Federal EPA's. Historically, California limits are more stringent than the Federal ones.

There are two types of these limits, known as standards. Primary standards protect you from substances that could potentially affect your health. Secondary standards regulate substances that affect the aesthetic qualities of water. Regulations set a Maximum Contaminant Level (MCL) for each of the primary and secondary standards. The MCL is the highest level of a substance that is allowed in your drinking water.

Public Health Goals (PHGs) are set by the California Environmental Protection Agency. PHGs provide more information on the quality of drinking water to customers, and are similar to their federal counterparts, Maximum Contaminant

Level Goals (MCLGs). PHGs and MCLGs are advisory levels that are nonenforceable. Both PHGs and MCLGs are concentrations of a substance below which there are no known or expected health risks.

How Do I Read the Water Quality Table?

Although we test for over 100 substances, regulations require us to report only those found in your water. The first column of the water quality table lists substances detected in your water. The next columns list the average concentration and range of concentrations found in your drinking water. Following are columns that list the MCL and PHG or MCLG, if appropriate. The last column describes the likely sources of these substances in drinking water.

To review the quality of your drinking water, compare the highest concentration and the MCL. Check for substances greater than the MCL. Exceedence of a primary MCL does not usually constitute an immediate health threat. Rather, it requires testing the source water more frequently for a short duration. If test results show that the water continues to exceed the MCL, the water must be treated to remove the substance, or the source must be removed from service.

Why Do I See So Much Coverage in the News About the Quality Of Tap Water?

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, including viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife;
- Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming;
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;
- Organic chemical contaminants, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems;
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the USEPA and the State Water Resources Control Board (State Water Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The State Water Board regulations also establish limits for contaminants in bottled water that must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791). You can also get more information on tap water by logging on to these helpful web sites:

- <https://www.epa.gov/ground-water-and-drinking-water/safe-drinking-water-information>
(USEPA's web site)
- http://www.waterboards.ca.gov/drinking_water/certification/drinkingwater/Chemicalcontaminants.html
(State Board web site)

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Signal Hill is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/lead>.

Should I Take Additional Precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The USEPA/Centers for Disease Control guidelines on appropriate means to lessen the risk of infection of *Cryptosporidium* and other microbial contaminants are available from the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

Source Water Assessment

MWD completed an assessment of its Colorado River and State Water Project supplies in 2002. Colorado River supplies are considered most vulnerable to recreation, urban/storm water runoff, increasing urbanization in the watershed, and wastewater. State Water Project supplies are considered most vulnerable to urban/storm water runoff, wildlife, agriculture, recreation and wastewater. A copy of the assessment can be obtained by contacting MWD at (213) 217-6450.

The City of Signal Hill conducted an assessment of its groundwater supplies in January 2003. Groundwater supplies

are considered most vulnerable to chemical/petroleum processing/storage, metal plating/finishing/fabricating, dry cleaners, automobile gas stations, automobile body shops, automobile repair shops, junk/scrap/salvage yards, and plastics/synthetics producers. A copy of the approved assessment may be obtained by contacting the City of Signal Hill Water Department at (562) 989-7251 or at www.cityofsignalhill.org.

How Can I Participate in Decisions On Water Issues That Affect Me?

The public is welcome to attend our City Council meetings held the second and fourth Tuesdays of each month at 7:00 p.m. at 2175 Cherry Avenue, Signal Hill, CA 90755

How Do I Contact My Water Agency If I Have Any Questions About Water Quality?

If you have specific questions about your tap water quality, please contact Van Mesa at (562) 989-7264.

Some Helpful Water Conservation Tips

- Fix leaky faucets in your home – save up to 20 gallons every day for every leak stopped
- Save between 15 and 50 gallons each time by only washing full loads of laundry
- Adjust your sprinklers so that water lands on your lawn/garden, not the sidewalk/driveway – save 500 gallons per month
- Use organic mulch around plants to reduce evaporation – save hundreds of gallons a year
- Visit <http://www.epa.gov/watersense> for more information.

Visit us at www.cityofsignalhill.org

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Results are from the most recent testing performed in accordance with state and federal drinking water regulations
The State allows monitoring for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative, are more than one year old.

PRIMARY STANDARDS MONITORED AT THE SOURCE-MANDATED FOR PUBLIC HEALTH									
ORGANIC CHEMICALS (µg/l)		Sampled in 2023 (a)	TREATED GROUNDWATER AVERAGE RANGE		MWD'S SURFACE WATER AVERAGE RANGE		PRIMARY MCL	MCLG or PHG	MAJOR SOURCES IN DRINKING WATER
Benzene (ug/l) (l)			2.1	ND - 4.3	ND	ND	1	0.15	Discharge from plastics, dyes, and nylon factories; leaching from gas storage tanks and landfills. Some people who use water containing benzene in excess of MCL over many years may experience anemia or a decrease in blood platelets, and may have an increased risk of getting cancer.
INORGANICS Sampled from 2021 to 2023 (b)									
Aluminum (mg/l)			ND	ND	0.11	ND - 0.071	1	0.6 (c)	Erosion of natural deposits; residue from surface water treatment processes
Arsenic (µg/l) (d)			2.1	ND - 5.7	ND	ND	10	0.004	Erosion of natural deposits; glass/electronics production wastes; runoff from orchards. Some people who drink water containing arsenic in excess of the MCL over many years may experience skin damage or circulatory system problems, and may have an increased risk of getting cancer.
Barium (mg/l)			0.07	0.01 - 0.05	ND	ND	1	2 (c)	Oil drilling waste and metal refinery discharge; erosion of natural deposits
Fluoride (mg/l) (l)			0.4	0.35 - 0.40	0.70	0.6 - 0.8	2.0	1 (c)	Erosion of natural deposits, water additive that promotes strong teeth
Nitrate (mg/l as N)			ND	ND	ND	ND	10	10 (c)	Runoff and leaching from fertilizer use/septic tanks/sewage, natural erosion
RADIOLOGICAL - (pCi/l) (Results are from 2022-2023) (b)									
Gross Alpha			1.3	ND - 4.0	ND	ND - 5.0	15 (f)	0	Erosion of natural deposits
Gross Beta			NA	NA	ND	ND	50	0	Decay of natural and man-made deposits
Radium 226			ND	ND	ND	ND	5 (e)	0.05	Erosion of natural deposits
Radium 228			ND	ND	ND	ND		0.019	Erosion of natural deposits
Uranium			0.22	0.16 - 0.26	0.5	ND - 3.0	20 (f)	0.43 (c)	Erosion of natural deposits
PRIMARY STANDARDS MONITORED IN THE DISTRIBUTION SYSTEM - MANDATED FOR PUBLIC HEALTH									
		DISTRIBUTION SYSTEM				PRIMARY	MCLG		
MICROBIALS (m)		AVERAGE # POSITIVE		RANGE OF # POSITIVE		MCL	or PHG		
Total Coliform Bacteria		0.0		0		< 1 positive	0	Naturally present in the environment	
Fecal Coliform and E.Coli Bacteria		0		0		0	0	Human and animal fecal waste	
No. of Acute Violations		0		0		-	-		
		DISTRIBUTION SYSTEM				PRIMARY	MCLG		
		AVERAGE		RANGE		MCL	or PHG		
Turbidity (NTU)		0.25		0.08 - 1.24		TT	-	Soil runoff	
DISINFECTION BY-PRODUCTS (f)		DISTRIBUTION SYSTEM				PRIMARY	MCLG		
AND DISINFECTION RESIDUALS		HIGHEST RUNNING AVERAGE		RANGE		MCL	or PHG		
Total Trihalomethanes-TTHMS (µg/l)		39.4		6.3 - 51.1		80	-	By-product of drinking water chlorination	
Haloacetic Acids (µg/l)		12.4		1.1 - 18.4		60	-	By-product of drinking water disinfection	
Total Chlorine Residual (mg/l)) (m)		0.6		1.4 - 3.2		4.0 (h)	4.0 (i)	Drinking water disinfectant added for treatment	
AT THE TAP PHYSICAL CONSTITUENTS 19 sites sampled in 2023		DISTRIBUTION SYSTEM				ACTION LEVEL	MCLG		
		90%ile (j)		# OF SITES ABOVE THE AL		AL	or PHG		
Copper (mg/l)		0.22		0		1.3 AL	0.3 (c)	Internal corrosion of household plumbing, erosion of natural deposits	
Lead (µg/l)		0.0		0		15 AL	2 (c)	Internal corrosion of household plumbing, industrial manufacturer discharges	

SECONDARY STANDARDS MONITORED AT THE SOURCE-FOR AESTHETIC PURPOSES

Sampled from 2021 to 2023	TREATED GROUNDWATER		MWD'S SURFACE WATER		SECONDARY	MCLG	
	AVERAGE	RANGE	AVERAGE	RANGE	MCL	or PHG	
Aggressiveness Index (corrosivity)	12.3	12.2 - 12.3	12.3	12.1 - 12.6	Non-corrosive	-	Natural/industrially-influenced balance of hydrogen/carbon/oxygen in water
Aluminum (µg/l) (k)	ND	ND	110	ND - 71	200	600 (c)	Erosion of natural deposits, surface water treatment process residue
Chloride (mg/l)	80	20 - 140	55	34 - 91	500	-	Runoff/leaching from natural deposits, seawater influence
Color (color units) (l)	40.5	1.0 - 80.0	1.5	1.0 - 2.0	15	-	Naturally-occurring organic materials
Specific Conductance (uS/cm)	590	370 - 830	537	357 - 859	1,600	-	Substances that form ions when in water, seawater influence
Iron (µg/l) (d)	17.7	ND - 84	ND	ND	300	-	Leaching from natural deposits, industrial wastes
Manganese (µg/l) (d)	0.9	ND - 22	ND	ND	50	-	Leaching from natural deposits
Odor (threshold odor number) (l)	1.75	ND - 20	2.0	2.0	3	-	Naturally-occurring organic materials
Sulfate (mg/l)	16.5	5.0 - 28.0	92	51 - 175	500	-	Runoff/leaching from natural deposits, industrial wastes
Total Dissolved Solids (mg/l)	370	280 - 430	395	210 - 642	1,000	-	Runoff/leaching from natural deposits
Turbidity (NTU)	0.95	0.1 - 1.4	ND	ND	5	-	Soil runoff

SECONDARY STANDARDS MONITORED IN THE DISTRIBUTION SYSTEM-FOR AESTHETIC PURPOSES

GENERAL PHYSICAL CONSTITUENTS	DISTRIBUTION SYSTEM		SECONDARY	MCLG	
	AVERAGE	RANGE	MCL	or PHG	
Color (color units)	1.0	1.0	15	-	Naturally-occurring organic materials
Odor (threshold odor number)	1.0	1.0	3	-	Naturally-occurring organic materials

ADDITIONAL CHEMICALS OF INTEREST

Sampled from 2021 to 2023	TREATED GROUNDWATER		MWD'S SURFACE WATER	
	AVERAGE	RANGE	AVERAGE	RANGE
Alkalinity (mg/l)	145	140 - 150	78	65 - 102
Boron (µg/l)	NA	NA	135	130 - 140
Calcium (mg/l)	26.7	21.2 - 32.0	31.0	20 - 52
Chlorate (ug/l)	NA	NA	19	19
Lithium (ug/l)	NA	NA	7.5	ND - 30
Magnesium (mg/l)	3.2	2.6 - 3.9	12.5	7.8 - 21.0
N-Nitrosodimethylamine (NDMA) (ng/l)	NA	NA	2.2	ND - 5.3
pH (standard unit)	8.3	8.1 - 8.4	8.6	8.5 - 8.6
Potassium (mg/l)	2.1	1.9 - 2.2	3.1	2.6 - 4.3
Sodium (mg/l)	79	48 - 110	58	39 - 91
Total Hardness (mg/l)	79.1	69.2 - 89.0	131	81 - 220
Total Organic Carbon (mg/l)	NA	NA	2.4	1.8 - 3.0
Vandium (ug/l)	NA	NA	3.3	3.1 - 3.4

FOOTNOTES

- (a) Over 50 regulated and unregulated organic chemicals were analyzed.
- (b) Indicates dates sampled for groundwater sources only.
- (c) California Public Health Goal (PHG). Other advisory levels listed in this column are federal Maximum Contaminant Level Goals (MCLGs).
- (d) While your drinking water meets the federal and state standard for arsenic, it does contain low levels of arsenic. The arsenic standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. The US Environmental Protection Agency continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems. **For this well system, the filtration treatment technique is used to remove arsenic, iron, and manganese from the water prior to distribution. The data located on the water quality table is representative from the City's treated groundwater and MWD's treated surface water. Water after treatment is in compliance and below the MCL.**
- (e) State MCL is 5 pCi/L for combined Radium-226 and -228.
- (f) MCL compliance based on 4 consecutive quarters of sampling.
- (g) Running annual average used to calculate average, range, and MCL compliance.
- (h) Maximum Residual Disinfectant Level (MRDL)
- (i) Maximum Residual Disinfectant Level Goal (MRDLG)
- (j) 90th percentile from the most recent sampling at selected customer taps.
- (k) Aluminum has primary and secondary standards.
- (l) This well system uses treatment for benzene, color and odor for one of the wells prior to distribution. The data located on the water quality table is representative from the distribution system in 2023. Water after treatment is in compliance.

ABBREVIATIONS

(<) = less than
 NA = constituent not analyzed
 NTU = nephelometric turbidity units
 SI = saturation index
 ND = constituent not detected at the reporting limit
 pCi/l = picoCuries per liter
 uS/cm = microSiemens per centimeter

mg/l = milligrams per liter or parts per million (equivalent to 1 drop in 42 gallons)
 ng/l = nanograms per liter or parts per trillion (equivalent to 1 drop in 42,000,000 gallons)
 µg/l = micrograms per liter or parts per billion (equivalent to 1 drop in 42,000 gallons)

Summary Information for Contaminants Exceeding an MCL, MRDL, AL or Violation of Any TT or Monitoring and Reporting Requirements

(m) **CITATION FOR NON-COMPLIANCE WITH THE 2022 CONSUMER CONFIDENCE REPORT** - Although the City had posted the CCR on their website and in public spaces on June 30, 2023, the direct delivery via email and/or mail to customers of the 2022 Consumer Confidence Report occurred past the July 1, 2022 regulatory deadline.

CITATION FOR LEAD

AND COPPER RULE MONITORING VIOLATION FOR JUNE 2023 THROUGH SEPTEMBER 2023. The City was required to collect a minimum of 30 lead and copper samples during the months of June through September in 2023 and report to the State Water Board no later than October 10, 2023. Although the City submitted the results on time, the City only collected 19 samples for the June through September 2023 monitoring period.

DEFINITIONS

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Notification Level: The level at which notification of the public water system governing body is required. A health-based advisory level for an unregulated contaminant.

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Primary Drinking Water Standards (PDWS): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Secondary Water Standards (SDWS): MCLs and MRDLs for contaminants that affect the aesthetic qualities, such as taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.

Variances and Exemptions: State Water Board permission to exceed an MCL or not comply with a treatment technique under certain conditions.

UNREGULATED CONTAMINANT MONITORING REGULATION (UCMR-5)

The Safe Drinking Water Act requires the Environmental Protection Agency (EPA) to identify unregulated contaminants for potential regulations. Every five years, EPA identifies a list of unregulated contaminants to be monitored for by the nation's water utilities over a three year period. This is occurring in 2023-2025 with the fifth UCMR (UCMR-5). In 2023, the City of Signal Hill began monitoring for a total of 30 chemical contaminants from its wells along with a corresponding sampling from the distribution system reflecting water from each well. Once EPA has obtained this occurrence data nationally, they are required to determine if there is a meaningful opportunity for increased health protection of drinking water by regulating these contaminants. The findings from this monitoring are reported in this year's Consumer Confidence Report.

FIFTH UNREGULATED CONTAMINANT MONITORING REGULATION (UCMR 5)

Monitored in 2023				
CHEMICALS PARAMETERS	AVERAGE	RANGE	Minimum Reporting Level	USE OR ENVIRONMENTAL SOURCE
Lithium (ug/l)	11.7	ND - 35	9.0 ug/l	Naturally-occurring metal that may concentrate in brine waters; lithium salts are used as pharmaceuticals, used in electrochemical cells, batteries, and in organic syntheses.

CIUDAD DE SIGNAL HILL

INFORME DE CONFIANZA DE CONSUMIDOR de 2023

Desde 1991, las agencias proveedoras de recursos hidráulicos de California han emitido información sobre el agua que se provee al consumidor. Este informe, preparado en abril de 2024, es una instantánea de la calidad del agua del grifo que proporcionamos el año pasado. Nos esforzamos por mantenerle informado sobre la calidad de su agua, y proveerle un abastecimiento confiable y económico que cumpla con todos los requisitos.

¿De Dónde Proviene el Agua que Tomo?

Su agua de la llave proviene de 2 fuentes: de las aguas naturales (subterránea) y de aguas superficiales (de los ríos). Bombeamos aguas naturales de profundos pozos locales. También usamos agua superficial de la agencia Metropolitan Water District del Sur de California (MWD) importada del Río Colorado y del proyecto State Water Project del Norte de California. Estas dos fuentes de agua nos abastecen en las áreas de servicio que se muestran en el mapa adjunto. Este reporte informa sobre la calidad de nuestra agua subterránea y el abastecimiento del agua superficial del MWD.

¿Cómo Se Analiza Mi Agua Potable?

El agua que toma se analiza regularmente para asegurarnos de que no halla niveles altos de sustancias químicas, de radioactividad o de bacteria en el sistema de distribución y en las tomas de servicios. Estos análisis se llevan a cabo semanal, mensual, trimestral, y anualmente o con más frecuencia, dependiendo de la sustancia analizada. Bajo las leyes estatales y federales, se nos permite analizar algunas sustancias menos frecuentemente que los periodos anuales porque los resultados no cambian.

¿Cuales Son Los Estándares del Agua Potable?

La Agencia federal de Protección al Medio Ambiente (USEPA) impone los límites de las cantidades de ciertos contaminantes en el agua potable. En California, la Junta de Control de Recursos Hídricos del Estado (State Water Board) regula la calidad del agua de beber siguiendo normas que sean al menos tan estrictas como las normas federales. Historicamente, los estándares de California han sido más estrictos que los federales.

Hay dos tipos de límites conocidos como estándares. Los estándares primarios lo protegen de sustancias que potencialmente podrían afectar su salud. Las normas establecen los Niveles Contaminantes Máximos (MCL, en inglés) que se permite del contaminante primario o secundario en el agua de beber. Los abastecedores de agua deben asegurarse de que la calidad de esta cumpla con los Niveles Contaminantes Máximos (o MCLs, en inglés). No todas las sustancias tienen un Nivel Contaminante Máximo. El plomo y el cobre, por ejemplo, son regulados, por cierto nivel de acción. Si cualquier sustancia química sobrepasa el nivel de acción, se dará la necesidad de un proceso de tratamiento para rebajar los niveles en el agua de beber. Los abastecedores de agua deben cumplir con los Niveles Contaminantes Máximos para asegurar la calidad del agua.

Las Metas para la Salud Pública (MSP [o PHGs, en inglés]) son establecidas por la agencia estatal de California-EPA. Las PHGs proveen más información con respecto a la calidad del agua, y son similares a los reglamentos federales nombrados

Metas para Los Niveles de Contaminante *Maximos* (MNCM [o MCLGs, en inglés]). Las PHGs y MCLGs son metas a nivel

recomendable. Las PHG y MCLG son ambas definidas como los niveles de contaminantes en el agua potable por debajo de los niveles donde no se esperan riesgos a la salud y no enforzables. Ambos niveles PHG y MCLG son concentraciones de una sustancia en las que no hay riesgos a la salud aún conocidos.

¿Cómo Interpreto Mi Informe de Calidad del Agua?

Aunque analizamos más de 100 sustancias, las normas nos requireren que reportemos solo aquellas que se encuentran en el agua. La primer columna en la tabla de la calidad de agua muestra la lista de las sustancias detectadas en el agua. La siguiente columna muestra la lista de la concentracion promedio y el rango de concentraciones que se hallan encontrado en el agua que usted toma. En seguida están las listas de el MCL, el PHG y el MCLG, si estos son apropiados. La última columna describe las probables fuentes u origen de las sustancias detectadas en el agua potable.

Para revisar la calidad de su agua de beber, compare los valores por encima del promedio, mínimos y máximos y el Nivel Contaminante Máximo. Revise todos los químicos que se encuentran por encima del Nivel Contaminante Máximo. Si los químicos sobrepasan el Nivel Contaminante Máximo no significa que sea detrimental a la salud de inmediato. Más bien, se requiere que se realicen análisis más frecuentemente en el abastecimiento del agua por un corto periodo. Si los resultados muestran sobrepasar el MCL, el agua debe ser tratada para remover esa sustancia, o el abastecimiento de esta debe decomisionarse.

¿Por Qué Hay Tanta Publicidad Sobre La Calidad Del Agua Potable?

Las fuentes del agua potable (de ambas agua de la llave y agua embotellada) incluye ríos, lagos, arroyos, lagunas, embalses, manantiales, y pozos. Al pasar el agua por la superficie de los suelos o por la tierra, se disuelven minerales que ocurren al natural, y en algunas ocasiones, material radioactivo, al igual que pueden levantar sustancias generadas por la presencia de animales o por actividades humanas.

Entre los contaminantes que pueden existir en las fuentes de agua se incluyen:

- Contaminantes microbiales como los virus y la bacteria, los que pueden venir de las plantas de tratamiento de aguas negras, de los sistemas sépticos, de las operaciones de ganadería, y de la vida salvaje;
- Contaminantes inorgánicos, como las sales y los metales, los cuales pueden ocurrir naturalmente o como resultado del desagüe pluvial, industrial, o de alcantarillado, producción de gas natural y petróleo, minas y agricultura.
- Pesticidas y herbicidas, los cuales pueden venir de varias fuentes tales como la agricultura, del desagüe pluvial, y de usos residenciales;
- Contaminantes de otras sustancias químicas orgánicas, incluyendo químicos orgánicos volátiles y sintéticos que

son productos de procesos industriales y de la producción de petróleo, y que pueden provenir de las estaciones de gasolina, desagües pluviales urbanos, y agricultura aplicación y de sistemas sépticos;

- Contaminantes radioactivos, los cuales pueden ocurrir naturalmente o que pueden ser resultados de las actividades de la producción de gas natural y minería.

A fin de asegurar que el agua de la llave es segura para beber, la Agencia de Protección Ambiental de Los Estados Unidos (USEPA) y el Tablero de Control de Recursos de Echar agua Estatal (Bordo Estatal) prescriben regulaciones que limitan la cantidad de ciertos contaminantes en el agua proporcionada por sistemas de agua públicas. Los reglamentos de Bordo Estatal también establecen límites para contaminantes en el agua embotellado que debe proporcionar la misma protección para la salud pública.

Toda el agua potable, incluyendo el agua embotellada, puede contener cantidades pequeñas de ciertos contaminantes. La presencia de contaminantes no necesariamente indica que haya algún riesgo de salud. Para más información acerca de contaminantes y riesgos a la salud favor de llamar a la USEPA encargada de proteger el agua potable al teléfono (1-800-426-4791). Usted puede obtener más información sobre el agua potable al conectarse al Internet en los siguientes domicilios:

- <https://www.epa.gov/ground-water-and-drinking-water/safe-drinking-water-information> (el sitio Web del USEPA)
- http://www.waterboards.ca.gov/drinking_water/certification/drinkingwater/Chemicalcontaminants.html (sitio Web de Bordo Estatal)

Si presente, los niveles elevados del plomo pueden causar el problemas de salud serio, sobre todo para mujeres embarazadas y chiquitos. El plomo en el agua potable es principalmente de materiales y componentes asociados con líneas de servicios y a casa fontanería. La Ciudad de la Colina de Señal es responsable de proporcionar el agua potable de alta calidad, pero no puede controlar la variedad de materiales usados en la fontanería de componentes. Cuando su agua ha estado sentándose durante varias horas, usted puede minimizar el potencial para la exposición de plomo limpiando con agua su grifo durante 30 segundos a 2 minutos antes de usar el agua para beber o cocinarse. Si usted está preocupado por el plomo en su agua, usted puede desear hacer probar su agua. La información en el plomo en el agua potable, probando métodos, y pasos que usted puede tomar para minimizar la exposición está disponible de la Línea directa de Agua Potable Segura o en [http:// www.epa.gov/lead](http://www.epa.gov/lead).

¿Debería Tomar Otras Precauciones?

Algunas personas pueden ser más vulnerables a los contaminantes en el agua potable que el público en general. Las personas que tienen problemas inmunológicos, o sea esas personas que estén en tratamiento por medio de quimioterapia cancerosa; personas que tienen órganos transplantados, o personas con SIDA o desordenes inmunológicos, personas de edad avanzada, y los bebés que son particularmente susceptibles a ciertas infecciones. Estas personas deben de consultar a sus proveedores de salud médica. Las guías de la USEPA/Centros de Control de Enfermedades aconsejan cómo disminuir los riesgos para prevenir la infección de Cryptosporidium y otros contaminantes microbiales están

disponibles por teléfono de la USEPA encargada de proteger el agua potable al teléfono (1-800-426-4791).

Valoración de su Abastecimiento de Agua

El distrito Metropolitano de agua del Sur de California completo una valoración de su abastecimiento del Río Colorado y del Proyecto de Agua del Estado en el 2002. El abastecimiento del Río Colorado es considerado más vulnerable a la recreación, al agua que corre de la ciudad después de una tormenta, a la creciente urbanización en la cuenca, y aguas residuales. El Proyecto de abastecimiento de agua del Estado es considerado más vulnerable al agua que corre de la ciudad después de una tormenta, a la fauna, la agricultura, la recreación, y aguas residuales. Teléfono el distrito Metropolitano de agua del Sur de California para un copie de una valoración al (213) – 217-6450.

La Ciudad de la Colina de Señal condujo una evaluación de sus provisiones de agua subterránea en el enero de 2003. Las provisiones de agua subterránea son consideradas el más vulnerables a procesamiento/almacenaje químico/de petróleo, enchapado/acabamiento/fabricación metálico, secan a encargados de limpieza, gasolineras de coche, tiendas de cuerpo de coche, tiendas de reparación de autos, desechan/desechan/salvan yardas, y productores de plásticos/fibras sintéticas. Una copia del informe de evaluación pueden obtenerse poniéndose en contacto con la ciudad de Signal Hill Departamento de Agua al (562) 989-7251.

¿Cómo Puedo Participar en las Decisiones Sobre Asuntos Acerca del Agua Que Me Puedan Afectar ?

El público es bienvenido a asistir a las reuniones del Ayuntamiento llevan a cabo el segundo y cuarto martes de cada mes a las 19:00 en el 2175 Cherry Avenue, Signal Hill, CA 90755

¿Cómo Me Pongo En Contacto Con Mi Agencia del Agua Si Tengo Preguntas Sobre La Calidad Del Agua?

Si tiene preguntas específicas sobre la calidad del agua del grifo, comuníquese con Van Mesa al (562) 989-7264.

Algunas extremidades provechosas de la conservación del agua

- Arreglar los grifos que gotean en su hogar - excepto hasta 20 galones cada día por cada detenido de fugas
- Guardar entre 15 y 50 galones por cada vez que el lavado sólo cargas completas de ropa
- Ajuste sus regaderas de modo que el agua caiga en su césped / jardín, no la acera / calzada - excepto 500 galones por mes
- Utilice pajote orgánico alrededor de las plantas para reducir la evaporación - guardar cientos de galones por año

Visite <http://www.epa.gov/watersense> para obtener más información.

Visítenos en la página www.cityofsignalhill.org

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

这份报告包含有关您饮用水的重要信息。请将其翻译或与精通此内容的人交谈。

這份報告包含有關您飲用水的重要信息。請將其翻譯或與精通此內容的人交談。

ព័ត៌មានក្នុងរបាយការណ៍នេះមានសារៈសំខាន់ណាស់អំពីទឹកប្រើប្រាស់តាមផ្ទះរបស់អ្នក។
សូមបកប្រែឬសួរមនុស្សម្នាក់ទៀតអំពីទឹកប្រើប្រាស់តាមផ្ទះរបស់អ្នក។

Monitoring Requirements Not Met for City of Signal Hill

The Division of Drinking Water issued a citation to the City of Signal Hill as the City was not able to distribute its annual 2022 Consumer Confidence Report (CCR) which outlines the quality and safety of your drinking water by July 1, 2023, which is required by drinking water regulations and, therefore, was in violation of the regulations. The CCR's were posted in public spaces and website on June 28, 2023, and distributed via mail to customers starting from July 5th, 2023. Please be assured, this delay does not reflect a change in the quality or safety of your drinking water. Cal. Code Regs. Tit. 22, § 64480 requires customers to receive the CCR, communicated via electronic format such as website and mail delivery, by July 1 of each year. Due to delays caused by the review process and mailing issues related to the July 4th Holiday, the City was not able to send out the CCR prior to July 1, 2023.

What should you do?

- **You do not need to boil your water or take other actions.**
- There is nothing you need to do at this time.
- This is not an emergency. If it had been, you would have been notified immediately. Tests taken during this same time period did not indicate the presence of bacteria in the water.
- The City's current population is 11,795 with 3,125 active meters providing water service.

What happened? What is being done?

According to California Code of Regulations, Title 22, Section 64480, we are required to deliver the CCR to our customers by July 1 each year, using methods like electronic distribution and mail. Unfortunately, due to unexpected delays in the notification review process and complications from mailing around the July 4th holiday, the distribution of the CCR was postponed. However, distribution commenced on July 5, ensuring that all customers received their reports promptly thereafter.

City staff has developed an internal alert system to initiate preparation and review of the CCRs in advance so that such notices can be distributed to the residents on time.

For more information, please contact Thomas Bekele at 562-989-7355 or tbekele@cityofsignalhill.org.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [per Health and Safety Code Section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** Must notify employees of businesses located on the property.

This notice is being sent to you by City of Signal Hill Water Department

State Water System Number: 1910149

Date distributed: June 11, 2024

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

这份报告包含有关您饮用水的重要信息。请将其翻译或与精通此内容的人交谈。

這份報告包含有關您飲用水的重要信息。請將其翻譯或與精通此內容的人交談。

ព័ត៌មានក្នុងរបាយការណ៍នេះមានសារៈសំខាន់ខ្លាំងណាស់អំពីទីក្រុងស្រីលាតាមផ្ទះរបស់អ្នក។ សូមបកប្រែក្នុងភាសាដែលអ្នកយល់ដឹងច្បាស់ ឬសូមទាក់ទងនឹងអ្នកដែលយល់ភាសានោះយ៉ាងល្អ។

Monitoring Requirements Not Met for City of Signal Hill

The Division of Drinking Water issued a citation to the City of Signal Hill for not meeting the required lead and copper sampling schedule during the June to September 2023 monitoring period. Although the City distributed more than the required number of sample kits to residents, the necessary number of samples were not returned in time to meet the reporting deadline. This notice is to inform you about the citation and to assure you that this does not indicate any change in the quality or safety of your drinking water. According to California Code of Regulations, Title 22, Section 64675, we are mandated to collect specific numbers of tap samples for testing lead and copper to ensure the safety of our community's drinking water. The samples that were returned were collected in accordance with state requirements, and the water quality was found to be compliant. The citation was issued solely due to the delay in reporting.

What should you do

- **You do not need to boil your water or take other actions.**
- There is nothing you need to do at this time.
- This is not an emergency. If it had been, you would have been notified immediately. Tests taken during this same time period did not indicate the presence of bacteria in the water.
- The City's current population is 11,795 with 3,125 active meters providing water service.

What happened? What is being done?

According to the California Code of Regulations, Title 22, Section 64675, the City is required to collect a thirty (30) tap samples for lead and copper testing to ensure the safety of our community's drinking water. Although sample bottles were distributed to residents before the deadline, delays in their return meant that the City was only able to test and receive the associated laboratory results for nineteen (19) lead and copper samples by the October 10th deadline.

City staff has developed an internal alert system to initiate the distribution of 45 sample bottles—15 more than required—two months prior to the state's deadline. Additionally, staff have been trained on new mandates surrounding the Lead and Copper Rule, in line with the latest guidelines from the Division of Drinking Water.

For more information, please contact Thomas Bekele at 562-989-7351 or tbekele@cityofsignalhill.org.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [per Health and Safety Code Section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** Must notify employees of businesses located on the property.

This notice is being sent to you by City of Signal Hill Water Department

State Water System Number: 1910149

Date distributed: June 11, 2024

CITY OF SIGNAL HILL
2175 EAST 28TH STREET
SIGNAL HILL, CA 90755

CITY OF SIGNAL HILL 2023 CONSUMER CONFIDENCE REPORT



Este informe contiene información muy importante sobre su agua potable. Tradúzcalo ó hable con alguien que lo entienda bien. Para obtener una copia en Español, llame a (562) 989-7253

Daimntawv tshaj tawm no muaj lus tseemceeb txog koj cov dej haus. Tshab txhais nws, los yog tham nrog tej tug neeg uas totaub txog nws.

此份有关你的食水报告,内有重要资料和信息,请找他人为你翻译及解释清楚。

この情報は重要です。
翻訳を依頼してください。

Chi tiết này thật quan trọng.
Xin nhờ người dịch cho quý vị.

이 안내는 매우 중요합니다.
본인을 위해 번역인을 사용하십시오.