

APPENDIX B: eCCR Certification Form (Suggested Format)


Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Signal Hill
Water System Number:	1910149

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/16/2021 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Matt Tryon	Title: Water Superintendent
Signature: 	Date: 9/7/2021
Phone number: 562-989-7253	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL:
<https://www.cityofsignalhill.org/DocumentCenter/View/11323/SH-CCR-Water-Report-Brochure-2020->
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <https://www.cityofsignalhill.org/DocumentCenter/View/11323/SH-CCR-Water-Report-Brochure-2020->
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

A notification that the CCR is available was mailed as a billing insert to all customers. It contains a direct URL to the CCR on the City's website. The insert also includes instructions on how to obtain a

mailed paper copy. Instructions are also listed in Spanish. Instructions are provided to share the CCR information and how to obtain one to all water users at each location who do not receive a bill.

Printed hard copies are also posted and available at the following City public places:

City Hall
City Library
Community Services Center
Municipal Services Yard

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

Your Water Quality Report is Now Available Online

The updated 2020 City of Signal Hill Water Department Consumer Confidence Report is now available. This report provides details on the source and quality of Signal Hill water to our consumers. In an effort to be more environmentally responsible, we are no longer mailing printed reports to City residents. The report may be viewed online at www.cityofsignalhill.org/waterquality2020. If you would like a paper copy, you can print one directly from our website or request a mailed copy by calling 562-989-7250.

El 2020 reporte de confianza del consumidor en la calidad del sistema de agua de la Ciudad de Signal Hill esta disponible. Este informe contiene información importante sobre la calidad de su agua en Signal Hill. El reporte se puede acesar en la pagina de internet: www.cityofsignalhill.org/waterquality2020. Si quiere una copia enviado a su domicilio, porfavor llame a 562-989-7250.

Attention landlords, businesses and schools:

Please share this information with students, tenants and other water users at your location who are not billed customers of the City of Signal Hill Water Department.

City of Signal Hill Water Department 2175 Cherry Avenue, Signal Hill, CA 90755