

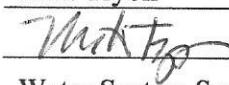
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: City of Signal Hill

Water System Number: 1910149

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/16/2020 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Matt Tryon
Signature: 
Title: Water System Superintendent
Phone Number: (562) 989-7253 Date: 9/21/2020

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.cityofsignalhill.org/waterquality2019
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.cityofsignalhill.org/waterquality2019
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

A notification that the CCR is available was mailed as a billing insert to all customers. It contains a direct URL to the CCR on the City's website. The insert also includes instructions on how to obtain a mailed paper copy. Instructions are also listed in Spanish. Instructions are provided to share the CCR information and how to obtain one to all water users at each location who do not receive a bill. Notification was also provided on the City's electronic newsletter. Paper copies are also posted and available at the following City public places:

City Hall
City Library
Community Services Center
Municipal Services Yard

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

Your Water Quality Report is Now Available Online

The updated 2019 City of Signal Hill Water Department Consumer Confidence Report is now available. This report provides details on the source and quality of Signal Hill water to our consumers. In an effort to be more environmentally responsible, we are no longer mailing printed reports to City residents. The report may be viewed online at www.cityofsignalhill.org/waterquality2019. If you would like a paper copy, you can print one directly from our website or request a mailed copy by calling 562-989-7250.

El 2019 reporte de confianza del consumidor en la calidad del sistema de agua de la Ciudad de Signal Hill esta disponible. Este informe contiene información importante sobre la calidad de su agua en Signal Hill. El reporte se puede acceder en la pagina de internet: www.cityofsignalhill.org/waterquality2019. Si quiere una copia enviado a su domicilio, porfavor llame a 562-989-7250.

Attention landlords, businesses and schools:

Please share this information with students, tenants and other water users at your location who are not billed customers of the City of Signal Hill Water Department.

City of Signal Hill Water Department 2175 Cherry Avenue, Signal Hill, CA 90755

SHARE:

[Join Our Email List](#)

City of Signal Hill E-Newsletter | June 2020



Hello Neighbor! Keep reading to learn about the re-opening of City Hall, an important update on street sweeping, free summer meals for kids, and more.

Gmail users: Please add social@cityofsignalhill.org to your Contacts list to ensure you're receiving our newsletter in your Primary inbox. You can also click and drag the message to the Primary inbox.

Upcoming Events

Friday, July 3: Independence Day, Observed: Non-Essential City Services Closed

Monday, July 6: Street Sweeping Enforcement Resumes

Monday, July 6: City Hall Re-Opens to Public, By Appointment Only

Tuesday, July 14: Virtual City Council Meeting, 7:00 p.m.

[View City Calendar](#)

City Hall & Community Services Re-Opening By Appointment Only: Monday, July 6



On Monday, July 6, 2020, Signal Hill City Hall and the Community Services Department will re-open to the public **by appointment only**. No walk-ins will be allowed. [Please visit our website](#) for details on how to make an



appointment with each City Department. We continue to encourage you to do business with us by phone or online.

All members of the public entering City Hall are required to wear face coverings that cover the mouth and nose, and adhere to all physical distancing guidelines. Visitors must be able to attest that they are symptom-free and have not been recently exposed to COVID-19. Please visit [our website](#) or call 562-989-7300 for more information.

Hilltop Area Closures & Restrictions Begin Friday, July 3



On Friday, July 3 and Saturday, July 4, the Signal Hill Police Department is restricting access to the Signal Hill Hilltop area and surrounding areas from 5:00 p.m. to 11:00 p.m. on each day. These closures are to support the [L.A. County Health Officer Order](#) that currently prohibits gatherings and congregating in public places.

During these hours and dates, only residents of the Hilltop areas may access the restricted area at one of two screening locations. Current proof of residency will be required. Access checkpoints will be located at Temple Avenue and E. 20th Street (northbound traffic) and Junipero Avenue at E. 21st Street (eastbound traffic). Please see this [interactive map](#) of the road closures, checkpoints, and park closures.

Hilltop Park, Sunset View Park, and Discovery Well Park will be closed to all members of the public, including all residents, starting at dawn on Friday, July 3, through dawn on Monday, July 6. Again, this is to prevent crowding and congregating, to slow the spread of COVID-19. For more details on these closures, please [visit our website](#).

Independence Day Impacts on City Services: Friday, July 3

The City of Signal Hill is observing Independence Day on Friday, July 3. All non-essential City services will be unavailable. Due to Independence Day falling on a Saturday, street sweeping will occur as usually scheduled. While we will not be issuing street sweeping tickets until Monday, July 6, please do your best to move your vehicle for the street sweeper. Street sweeping is essential for public health and safety. EDCO's trash collection services will not be impacted. All trash and recycling collection will be provided on your regularly scheduled service day all week.

Street Sweeping Parking Enforcement Resumes July 6



Street sweeping parking enforcement will resume on Monday, July 6, 2020. Starting on July 6, vehicles that are not moved off the street during the times/days posted for street sweeping will be ticketed. Street sweeping is essential to our community's health, safety and stormwater management. For more information, please visit our [website](#).

Wearing Face Coverings in Public is Required State-Wide

The California Department of Public Health now requires the use of face coverings in most public settings state-wide. Face coverings must cover the nose and mouth. They should be worn when you are in public places, when at work, when interacting with others who are not in your household, and in common areas, especially when those locations are indoors. Face coverings protect others from the spread of COVID-19, and are a key component of our collective fight against the novel coronavirus. Please review the official guidance from the State [here](#).



Additional Businesses and Amenities Re-Opening in Los Angeles County

The June 18 updated [L.A. County Health Officer order](#) further expands the re-opening of businesses and outdoor amenities in L.A. County. The following is now allowed to re-open with restrictions:

- Bars, Winery Tasting Rooms, Brewery Tasting Rooms
- Casinos, Cardrooms, Wagering Facilities, Racetrack Wagering Facilities
- Personal Care: Nail salons, massage therapy, cosmetology/esthetician services, body art, tattoo parlors, skin care, tanning salons
- Gyms & Fitness Centers
- Museums, Galleries, Zoos, Aquariums
- Campgrounds, RV Parks, & Associated Outdoor Recreation
- Pro Sporting Arenas (without spectators)
- Music, TV & Film Production
- Hotels, Lodging & Short-Term Rentals

Before re-opening, all organizations/businesses must implement plans to allow for physical distancing and infection control practices. It will not be "business as usual" for most of these facilities. We encourage you to fully review Public Health protocol before patronizing these businesses so you know what to expect. Visit publichealth.lacounty.gov/coronavirus, under "What You Should Know", click "Re-Opening Protocols". Learn more about L.A. County's phased approach to re-opening at <https://covid19.lacounty.gov/recovery/>.

What's Still Closed Due to COVID-19?

Many businesses and sectors are now open with capacity limits, physical distancing and face covering requirements. But there are others that must remain temporarily closed per L.A. County Public Health to continue to slow the spread of COVID-19. Gatherings of people from

multiple homes, both public and private, are still prohibited. Faith-based services and public protests are the only exceptions.

Here's what's still closed in L.A. County as of June 22, 2020:

- Performance & Concert Venues, Movie Theaters, Theme Parks
- Bowling Alleys, Arcades, Mini Golf, Batting Cages
- Indoor & Outdoor Playgrounds (except those inside schools or childcare facilities)
- Lounges & Nightclubs

Visit publichealth.lacounty.gov/coronavirus for more information.

The Signal Hill Public Library continues to be temporarily closed. Please be assured we are working on plans to re-open safely and in accordance with State and County Public Health guidelines. We do not have an anticipated re-opening date at this time.

Summer Lunch Program Now Serving Free Meals to Kids



We're proud to once again offer the Summer Food Service Program, which provides free meals to children from 1 to 18 years old. Meals are served first-come first-serve at Signal Hill Park, 2175 Cherry Avenue, Monday - Friday, 11:30 a.m. - 12:30 p.m. Meals are being served daily through August 21. Meals will not be served on Friday, July 3. This program is in partnership with the City of Long Beach Department of Parks, Recreation & Marine. For more information, contact the Community Services Department at 562-989-7330.

Summer Day Camp Registration is Friday, June 26

The Community Services Department is offering a limited Summer Day Camp program in July and August. Space is extremely limited due to COVID-19 restrictions, and camp is limited to Signal Hill residents only, ages 3-12.

Registration is in-person only: Friday, June 26, from 7 a.m. - 9 a.m., at the Signal Hill Youth Center, 1780 E. Hill Street. For more information, including registration requirements, and camp dates, times, and cost information, please [visit our website](#).



Reminder: All Fireworks Prohibited in Signal Hill



All fireworks are prohibited in the City of Signal Hill. Fireworks are dangerous, and can cause severe burns and eye injuries. The loud noises can be very disruptive to the community. Seniors, pets, veterans, those experiencing mental illness, and many others are especially disturbed by fireworks. Refraining from using or selling fireworks is not just the safe and legal thing to do, it's the right thing to do.

NO FIREWORKS

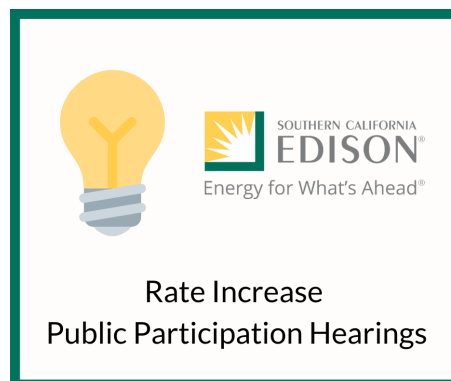
In the City of Signal Hill, the possession, sale or use of illegal fireworks is a misdemeanor, which could be punishable by a fine up to \$1,000 or by imprisonment up to six months.

To report illegal fireworks in Signal Hill, please call SHPD Dispatch 24/7 at 562-989-7201 while they are happening.

Public Participation Hearings on SCE Rate Increase Request

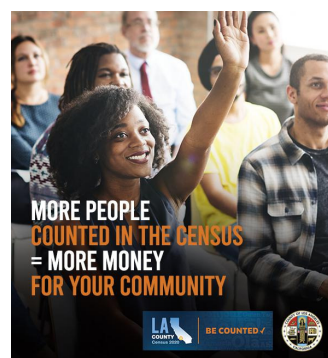
Southern California Edison is proposing a rate increase for 2021-2023. If this request is approved by the California Public Utilities Commission, the average residential monthly electric bill would increase by approximately \$14 in 2021, \$4 in 2022, and \$6 in 2023.

The California Public Utilities Commission is holding remote participation public forums on Tuesday, June 30, and Wednesday, July 1, to hear from you about SCE's rate increase request. Visit <https://www.cpuc.ca.gov/pph> for details.



Complete the Census and Make Sure You're Counted

It's not too late to complete the 2020 U.S. Census! You can respond online, by phone, or by mail. Completing the Census matters to all of us, as the results have a big impact in our community. Census data directs federal money to projects big and small, including highway repairs, local health care, school lunch programs, senior assistance programs, emergency preparedness and more. The more people who respond, the more resources that are allocated towards our community. The results also determine who represents you in Congress. Learn more at <http://my2020census.gov/> or call 844-330-2020.



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Signal Hill City Hall

2175 Cherry Avenue
Signal Hill, CA 90755

Hours

Mon.-Thurs.: 7:30 a.m. - 5:30 p.m.

Friday: 7:30 a.m. - 4:30 p.m.

562-989-7300

Signal Hill City Council

Mayor:

Robert D. Copeland

Vice Mayor:

Tina L. Hansen

Council Members:

Keir Jones

Edward H.J. Wilson

Lori Y. Woods

[Visit our Website](#)

