

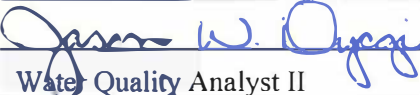
## Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: City of Santa Monica – Water Resources Division

Water System Number: CA 1910146

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/13/2018 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Jason W. Dyogi  
Signature:   
Title: Water Quality Analyst II  
Phone Number: (310) 458-2208 Date: 6/14/2018

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: [www.waterquality.smgov.net](http://www.waterquality.smgov.net) & <https://www.smgov.net/departments/publicworks/water.aspx>
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - ☐ Other (attach a list of other methods used)

- ☒ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: [www.waterquality.smgov.net](http://www.waterquality.smgov.net) & [www.smgov.net/departments/publicworks/water.aspx](http://www.smgov.net/departments/publicworks/water.aspx)
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

## Consumer Confidence Report Electronic Delivery Certification

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: [www.waterquality.smgov.net](http://www.waterquality.smgov.net)
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: [www.](http://www.)
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

A total of 54,414 notification postcards were mailed to City of Santa Monica's water customers, residents, and businesses utilizing a contracted mail house service on 6/13/2018. The postcards provided details on how to view the Consumer Confidence Report online and who to request a hard copy by the water utility.

# WATER QUALITY REPORT

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To have a printed copy of the  
**2018 Water Quality Report** mailed to you,  
please contact us at (310) 434-2672 or  
[\*\*waterqualityreport@smgov.net\*\*](mailto:waterqualityreport@smgov.net)

This report can be reviewed or downloaded at  
[\*\*waterquality.smgov.net\*\*](http://waterquality.smgov.net)

*Para recibir una copia del*  
**Reporte de la Calidad del Agua del 2018,**  
*por favor llama al (310) 434-2672 o escríbenos al correo*  
*electrónico* [\*\*waterqualityreport@smgov.net\*\*](mailto:waterqualityreport@smgov.net)

*Este reporte lo puedes mirar o descargar en*  
[\*\*waterquality.smgov.net\*\*](http://waterquality.smgov.net)

City of Santa Monica Water Resources Division



WATER RESOURCES DIVISION  
PUBLIC WORKS DEPARTMENT  
CITY OF SANTA MONICA  
P.O. Box 2200  
1685 Main Street  
Santa Monica, CA 90406-2200

PRSRT STD  
U.S. POSTAGE

**PAID**

Permit No. 222  
Santa Monica, CA

*This card is printed with vegetable-based  
inks on 100% recycled paper.*