

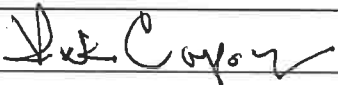
## Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Pomona
Water System Number:	1910126

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 28, 2023 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Nick Capogni	Title: Water Quality Supervisor
Signature: 	Date: June 28, 2023
Phone number: 909-620-2248	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL:  
<https://www.pomonaca.gov/government/departments/water-resources-department/water-quality-reports/2023-water-quality-report>
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☒ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools

- ☒ Delivery to community organizations (attach a list of organizations)
- ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL:  
<https://www.pomonaca.gov/government/departments/water-resources-department/water-quality-reports/2023-water-quality-report>
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL:  
<https://www.pomonaca.gov/government/departments/water-resources-department/water-quality-reports/2023-water-quality-report>
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL:  
<https://www.pomonaca.gov/government/departments/water-resources-department/water-quality-reports/2023-water-quality-report>
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

Starting April 1, 2023, the City of Pomona initiated the distribution of Pre-notices alongside water bills to inform customers/residents about the electronic availability of the CCR (Consumer Confidence Report) by July 1, 2023. The notice included a link to access the CCR electronically, and customers were also given the option to request a paper copy by calling in. (Please refer to Attachment D Pre-Notice accompanying water bills.)

To ensure widespread awareness, an online flyer was published, announcing the availability of the CCR, and it was displayed at City Hall and the Library. Additionally, printed copies of the CCR were produced and distributed in public locations as outlined in Attachment A. The City website's Water Resources Department homepage also featured the CCR for easy access.

Furthermore, based on customer requests, printed copies were either delivered or emailed to specific locations as identified in Attachment A. The attached lists A, B, C, and D provide further details. Lastly, the CCR's availability was communicated to approximately 1000 customers/residents who had signed up to receive notifications through the quarterly newsletter, which will include dedicated flyers notifying them about the CCR's release.

*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*

# Attachment A

## Good Faith

**Good Faith Efforts****2023 CCR Distribution List Public Places**

Copies of the City of Pomona's 2023 Annual Water Quality Report (CCR) have been distributed to the following locations:

<b>Location</b>	<b>Address</b>
Casa Colina Surgery Center	2876 N. Garey Ave.
Western University of Health Sciences	401 E. 2 <sup>nd</sup> St Facilities-University Services Center
Pomona Valley Hospital	1798 North Garey Ave.
City of Pomona City Hall	505 S. Garey Ave.
City of Pomona Library	625 S. Garey Ave.
City of Pomona Palomares Park Community Center	499 E. Arrow Hwy.
Cal Poly Pomona	3801 W. Temple Ave. Building 98 on 5 <sup>th</sup> floor

# Attachment B

## Good Faith Newsletter

City of Pomona  
Summer 2023



# Quarterly Newsletter

## Water Resources/Public Works

## July is Smart Irrigation Month

With the rising summer temperatures, it's a good time to make sure you are watering your lawn and gardens efficiently and effectively. Being smart when you irrigate not only saves water, but saves you money too!

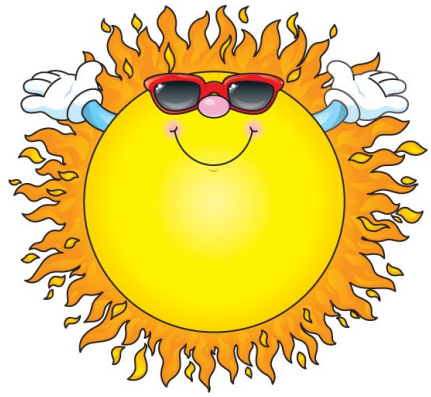
### Smart Irrigation Tips:

- Inspect your sprinkler heads regularly to make sure they are not blocked or watering the concrete or other hardscape.
- Upgrade to a smart controller. Weather and soil moisture-based controllers can automatically adjust your watering schedule based on the conditions at your location.
- Use drip or low pressure, low volume irrigation. This applies water directly to the base or roots of the plants.
- Less is more when watering turf. Water long enough to soak down to the roots and then don't water again until the soil is completely dry. If the grass springs back when you step on it, it has enough water.
- The greatest waste of water in landscape irrigation comes from watering too much, too fast. Instead of watering for 20 minutes at one time, run the sprinklers in four 5-minute sessions. This allows water to soak into the soil and minimizes run off.



Adapted from Water News Network

# Simple and Easy Ways to Save Water and Energy This Summer!



- Use a pool cover to prevent evaporation.
- Limit the amount of time kids spend playing with toys that require a constant flow of water.
- Wash your car using a hose nozzle that can be turned off.
- Take shorter showers.
- Turn off the water when brushing your teeth.



- Install window coverings to help keep the heat out.
- Set your thermostat to 78 degrees.
- Cool your house by using fans and opening windows.
- Wash only full loads of laundry and dishes.



- For money saving rebates please go to [www.socalwatersmart.com](http://www.socalwatersmart.com).



**Now Available!**

## **Water Monitoring Data for January 1, 2022 - December 31, 2022**

We test the drinking water quality for many constituents as required by state and federal regulations. This report contains important information about your drinking water. Please contact City of Pomona at 148 N. Huntington Street, Pomona, CA 91768 or 909-620-2251 for a paper copy of this report or if you have questions regarding your drinking water.

### **Spanish:**

Spanish Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse City of Pomona a (909) 620-2251 para asistirlo en español.

### **Vietnamese:**

Báo cáo này chứa thông tin quan trọng về nước uống của bạn. Xin vui lòng liên lạc City of Pomona tại (909) 620-2251 để được trợ giúp bằng tiếng việt.

### **Tagalog:**

Ang pag-uulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa inyong inuming tubig. Mangyaring makipag-ugnayan sa City of Pomona o tumawag sa (909) 620-2251 para matulungan sa wikang Tagalog.

### **Mandarin (Simplified):**

这份报告含有关于您的饮用水的重要讯息。请用以下地址和电话联系 City of Pomona 以获得中文的帮助: (909) 620-2251.

## How to Read Your Water Meter

At The City of Pomona, we utilize water meters to accurately measure the amount of water our valued customers consume. Our dedicated Water Meter Readers conduct routine checks every other month to determine usage and billing. In addition to our team's efforts, customers are welcome to monitor their own usage by checking their water meter. This proactive measure can also help identify any potential leaks, providing an opportunity to address the issue promptly.

### Locate Your Water Meter

To find the water meter on your property, look for a concrete box labeled "Water Meter" near the street. When removing the meter box lid, use caution and two large screwdrivers - one to insert into the hole and one to pry up the outer edge. Lift the lid slightly and move it to the side with your foot. When replacing the lid, slide it back into place to avoid dropping it on the meter.

### Exploration of the Water Meter

The meter on the right is a typical representation of what most meters look like.

- **Dial:** The dial will rotate when water passes through the meter. One full rotation of the dial equals 1 cubic foot of water or 7.48 gallons.
- Water meters measure cubic feet of water used. To convert cubic feet to gallons, multiply the number of cubic feet by 7.48.
- The City of Pomona measures water use by units for billing purposes: 1 unit of water billed = 100 cubic feet = 748 gallons.
- **Low Flow Indicator:** The Low Flow Indicator is extremely sensitive and will rotate with even the slightest water movement. It has the ability to detect any water passing through the meter, allowing for the quick identification of even the smallest of leaks.
- **Odometer:** The water meter odometer functions similarly to a car odometer, accurately recording the total amount of water consumed. Its display represents 1 cubic foot, 10 cubic feet, 100 cubic feet, and so on. It is impossible to manipulate or modify the water meter odometer, just like with a car odometer.



### How to Monitor Your Water Use

The following steps will show you how to determine how much water you use over a period of time.

- Read the odometer and write it down completely. Then write down the date you read it. After a period of days (we suggest 7 days) read the odometer again and write it down and write down the date.
- Subtract the first reading from the second reading. This is your water use in cubic feet during the period.
- Multiply the water use by 7.48. This is your water use in gallons during the period.
- Divide the water use in gallons by the number of days between readings. This is your average gallons per day during the period.

## City of Pomona



### City Hall

505 South Garey Avenue  
Pomona, CA 91766

Customer Service: 909-620-2241

Environmental: 909-620-3628

Engineering: 909-620-2281

Graffiti Removal: 909-620-2265

Illegal Dumping: 909-620-2399

Tree Reporting: 909-620-3759

Water Watcher Line: 909-620-2244

Abandoned Shopping Carts:  
909-620-2362

Website: [www.pomonaca.gov](http://www.pomonaca.gov)

Twitter: @CityofPomona

Facebook: @TheCityofPomona

Instagram: @CityofPomona

City Hall Closure:

Tuesday, July 4th

If you have any questions  
regarding Water Conservation or  
witness water being wasted  
around the City, please contact us  
at 909-620-2244.

Let's work together to conserve!



## Summer Outdoor Watering Schedule Level II Water Shortage

April—October (2 days per week)  
Please water before 10a.m. or after 6p.m.



Odd Address -Monday and Thursday  
Addresses ending with 1, 3, 5, 7, 9

Even Address -Tuesday and Friday  
Addresses ending with 0, 2, 4, 6, 8

# Attachment C

## Good Faith Social Media





# Attachment D

## CCR Pre-Notices



## **COMING SOON!**

# **2023 ANNUAL WATER QUALITY REPORT**

Starting July 1, 2023, the City of Pomona's 2023 Annual Water Quality Report will be available online at the link provided below. The report contains important information about the source and quality of your drinking water.

A partir del 1 de julio 2023 el Informe Anual de Calidad del Agua 2023 de la Ciudad de Pomona estará disponible en Internet en el enlace que aparece abajo. El informe contiene información importante sobre el origen y la calidad de su agua potable.

The Water Quality Report will be on the City website:

<https://www.pomonaca.gov/government/departments/water-resources-department/water-quality-reports/2023-water-quality-report>

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**Bắt đầu từ ngày 1 tháng 7 năm 2023 báo cáo chất lượng nước hàng năm của thành phố Pomona cho 2021 sẽ có sẵn trực tuyến tại liên kết dưới đây. Báo cáo có chứa các thông tin quan trọng về nguồn gốc và chất lượng về nước uống của bạn.**

**Simula Hulyo 1, 2023, ulat sa 2023 Taunang Pagbabalita ng Lungsod ng Pomona nag-uukol sa kalidad ng tubig ay maari ng makita sa pamamagitan ng online link na ibinigay sa ibaba. Ang ulat naglalaman ng mahalagang impormasyon tungkol sa kalidad at pinagmulan ng inyong mga inuming tubig.**

**自2023年7月1日起，波莫纳市2023年度水质报告可以在网上如下链接获取。该报告内容包括有关饮用水水源和水质的信息。**

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