

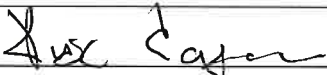
## Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Pomona
Water System Number:	1910126

The water system named above hereby certifies that its Consumer Confidence Report was distributed on July 1, 2021 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Nick Capogni	Title: Water Quality Supervisor
Signature: 	Date: 07/01/2021
Phone number: (909) 620-2248	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).

- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- ☒ Posting the CCR at the following URL: [www.https://www.pomonaca.gov/government/departments/water-resources-department/water-quality-reports/2021-water-quality-report-ccr](https://www.pomonaca.gov/government/departments/water-resources-department/water-quality-reports/2021-water-quality-report-ccr)
- ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
- ☐ Advertising the availability of the CCR in news media (attach copy of press release)
- ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☒ Posted the CCR in public places (attach a list of locations)
- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☒ Delivery to community organizations (attach a list of organizations)

- ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: <https://www.pomonaca.gov/government/departments/water-resources-department/water-quality-reports/2021-water-quality-report-ccr>
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### Consumer Confidence Report Electronic Delivery Certification

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: [WWW. https://www.pomonaca.gov/government/departments/water-resources-department/water-quality-reports/2021-water-quality-report-ccr](https://www.pomonaca.gov/government/departments/water-resources-department/water-quality-reports/2021-water-quality-report-ccr)
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: [www. \\_\\_\\_\\_\\_](#)
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

The City of Pomona mailed out Pre-notices starting May 1, 2021. with the water, bills to
let Residents know that the CCR would be available electronically on July 1, 2021. The
notice Provided a link to the CCR. In addition, customers are given the option to call in
and request a paper copy. ( Attached D Pre-notice accompanying water bills)

A flyer announcing the availability of the CCR was published online and posted at City Hall
and Library. In addition, CCR's were printed and distributed to public places per Attachment A
and on the City Website home page under the Water Resources Department. Printed copies
were also dropped off and distributed at locations listed on attachment A, if allowed due to
COVID-19 see attached lists A, B, C, and D). In addition, a flyer was placed in the Newsletter
that was emailed to over 700 Residents that have signed up to receive it.

*This form is provided as a convenience and may be used to meet the certification  
requirement of  
section 64483(c) of the California Code of Regulations.*

# Attachment A

## Good Faith

## Good Faith Efforts

### 2020 CCR Distribution List Public Places

Copies of the City of Pomona's 2020 Annual Water Quality Report (CCR) have been distributed to the following locations:

Location	Address
Casa Colina Surgery Center	2876 N. Garey Ave.
Western University of Health Sciences	401 E. 2 <sup>nd</sup> St Facilities-University Services Center
Pomona Valley Hospital	1798 North Garey Ave.
City of Pomona City Hall	505 S. Garey Ave.
City of Pomona Library	625 S. Garey Ave.
City of Pomona Palomares Park Community Center	499 E. Arrow Hwy.
Cal Poly Pomona	3801 W. Temple Ave. Building 98 on 5 <sup>th</sup> floor

# Attachment B

## Good Faith Newsletter



## July is Smart Irrigation Month

With the rising summer temperatures, it's a good time to make sure you are watering your lawn and gardens efficiently and effectively. Being smart when you irrigate not only saves water, but saves you money too!

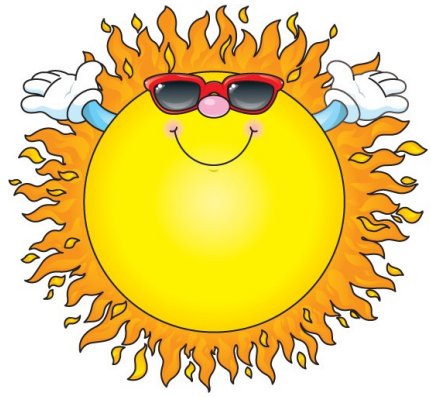
### Smart Irrigation Tips:

- Inspect your sprinkler heads regularly to make sure they are not blocked or watering the concrete or other hardscape.
- Upgrade to a smart controller. Weather and soil moisture-based controllers can automatically adjust your watering schedule based on the conditions at your location.
- Use drip or low pressure, low volume irrigation. This applies water directly to the base or roots of the plants.
- Less is more when watering turf. Water long enough to soak down to the roots and then don't water again until the soil is completely dry. If the grass springs back when you step on it, it has enough water.
- The greatest waste of water in landscape irrigation comes from watering too much, too fast. Instead of watering for 20 minutes at one time, run the sprinklers in four 5-minute sessions. This allows water to soak into the soil and minimizes run off.



Adapted from Water News Network

# Simple and Easy Ways to Save Water and Energy This Summer!



- Use a pool cover to prevent evaporation.
- Limit the amount of time kids spend playing with toys that require a constant flow of water.
- Wash your car using a hose nozzle that can be turned off.
- Take shorter showers.
- Turn off the water when brushing your teeth.



- Install window coverings to help keep the heat out.
- Set your thermostat to 78 degrees.
- Cool your house by using fans and opening windows.
- Wash only full loads of laundry and dishes.

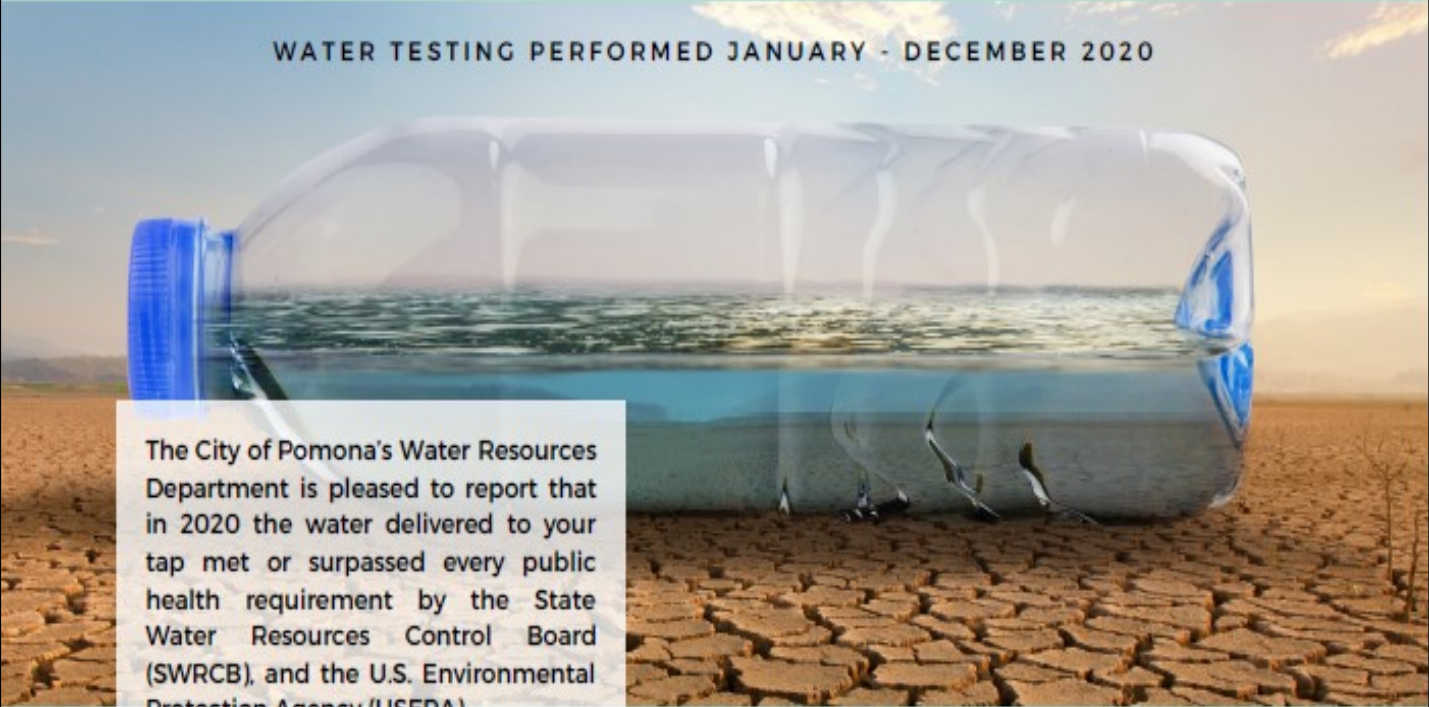


- For money saving rebates please go to [www.socalwatersmart.com](http://www.socalwatersmart.com).



# 2021 Consumer Confidence Report

WATER TESTING PERFORMED JANUARY - DECEMBER 2020



The City of Pomona's Water Resources Department is pleased to report that in 2020 the water delivered to your tap met or surpassed every public health requirement by the State Water Resources Control Board (SWRCB), and the U.S. Environmental Protection Agency (USEPA).

STARTING JULY 1, 2021, THE CITY OF POMONA'S 2021 ANNUAL WATER QUALITY REPORT WILL BE AVAILABLE ONLINE. THE REPORT CONTAINS IMPORTANT INFORMATION ABOUT THE SOURCE AND QUALITY OF YOUR DRINKING WATER.

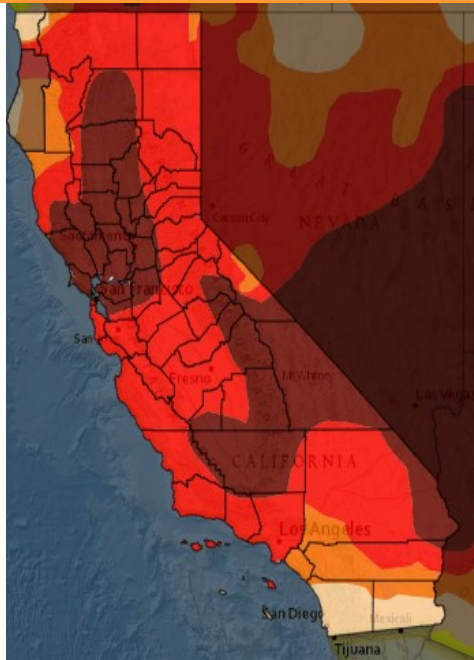
ESTE INFORME CONTIENE INFORMACIÓN MUY IMPORTANTE SOBRE SU AGUA PARA BEBER. FAVOR DE COMUNICARSE LA CIUDAD DE POMONA A (909) 620-2251 PARA ASISTIRLO EN ESPAÑOL.

BÁO CÁO NÀY CHỨA THÔNG TIN QUAN TRỌNG VỀ NƯỚC UỐNG CỦA BẠN. XIN VUI LÒNG LIÊN HỆ CITY OF POMONA TẠI (909) 620-2251 ĐỂ ĐƯỢC TRỢ GIÚP BẰNG TIẾNG VIỆT.

ANG PAG-UULAT NA ITO AY NAGLALAMAN NG MAHALAGANG IMPORMASYON TUNGKOL SA INYONG INUMING TUBIG. MANGYARING MAKIPAG-UGNAYAN SA CITY OF POMONA O TUMAWAG SA (909) 620-2251 PARA MATULUNGAN SA WIKANG TAGALOG.

这份报告含有关于您的饮用水的重要讯息。请用以下地址和电话联系CITY OF POMONA以获得中文的帮助: 148 N. HUNTINGTON STREET, POMONA, CA 91768, (909) 620-2251

**IF YOU WOULD LIKE A PAPER COPY OF THE REPORT OR HAVE ANY QUESTIONS REGARDING YOUR DRINKING WATER, PLEASE CALL (909) 620-2251.**



# Please Do Your Part to Conserve Water!



## D2 - Severe Drought

- Grazing land is inadequate
- Fire season is longer, with high burn intensity, dry fuels, and large fire spatial extent
- Trees are stressed; plants increase reproductive mechanisms; wildlife diseases increase

**94.8%**  
of CA  
(D2-D4)



## D3 - Extreme Drought

- Livestock need expensive supplemental feed; cattle and horses are sold; little pasture remains; fruit trees bud early; producers begin irrigating in the winter
- Fire season lasts year-round; fires occur in typically wet parts of state; burn bans are implemented
- Water is inadequate for agriculture, wildlife, and urban needs; reservoirs are extremely low; hydropower is restricted

**85.4%**  
of CA  
(D3-D4)

## City of Pomona



### City Hall

505 South Garey Avenue  
Pomona, CA 91766

Customer Service: 909-620-2241

Environmental: 909-620-3628

Engineering: 909-620-2281

Graffiti Removal: 909-620-2265

Illegal Dumping: 909-620-2399

Tree Reporting: 909-620-3759

Water Watcher Line: 909-620-2244

Abandoned Shopping Carts:  
909-620-2362

Website: [www.pomonaca.gov](http://www.pomonaca.gov)

Twitter: @CityofPomona

Facebook: @TheCityofPomona

Instagram: @CityofPomona

**City Hall Closure:**  
**Monday, July 5th**

If you have any questions  
regarding Water Conservation or  
witness water being wasted  
around the City, please contact us  
at 909-620-2244.

Let's work together to conserve!



## Summer Outdoor Watering Schedule Level 1 Water Shortage

April—October (3 days per week)  
Please water before 10a.m. or after 6p.m.



Odd Address -Tuesday, Thursday, and Saturday  
Addresses ending with 1, 3, 5, 7, 9

Even Address -Monday, Wednesday, and Friday  
Addresses ending with 0, 2, 4, 6, 8

# Attachment C

## Good Faith Social Media





# CITY OF POMONA Annual Water Quality Report



Tweet



City of Pomona Ca  
@CityofPomona

The City of Pomona's Water Resources Department is pleased to share the 2021 Water Quality Report.

View the report [bit.ly/3dByrcS](https://bit.ly/3dByrcS)



CITY OF POMONA  
Annual Water  
Quality Report



cityofpomona  
Pomona, California



cityofpomona The City of Pomona's Water Resources Department is pleased to share the 2021 Water Quality Report.

This report contains information concerning water delivered to customer's tap for 2020. The water met and surpassed public health requirements by the State Water Resources Control Board (SWRCB) and the U.S. Environmental Protection Agency (USEPA).

#Pomona  
#Water  
#CityofPomona

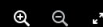
1h



14 likes



CITY OF POMONA  
Annual Water  
Quality Report



City of Pomona - Government  
1h



The City of Pomona's Water Resources Department is pleased to share the 2021 Water Quality Report.

This report contains information concerning water delivered to customer's tap for 2020. The water quality met and surpassed public health requirements by the State Water Resources Control Board (SWRCB) and the U.S. Environmental Protection Agency (USEPA).

To view the report, please click here [https://www.pomonaca.gov/\\_/2021-water-quality-report-ccr](https://www.pomonaca.gov/_/2021-water-quality-report-ccr) See Less

2

1 Share



Write a comment...



Press Enter to post.

# Attachment D

## CCR Pre-Notices



## COMING SOON! 2021 ANNUAL WATER QUALITY REPORT

Starting July 1, 2021, the City of Pomona's 2021 Annual Water Quality Report will be available online at the link provided below. The report contains important information about the source and quality of your drinking water.

A partir del 1 de julio 2021 el Informe Anual de Calidad del Agua 2021 de la Ciudad de Pomona estará disponible en Internet en el enlace que aparece abajo. El informe contiene información importante sobre el origen y la calidad de su agua potable.

**The Water Quality Report will be on the City website [Pomona.gov](http://Pomona.gov)  
under the Water Resources Department  
If you would like a paper copy, please call (909) 620-2251**

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Bắt đầu từ ngày 1 tháng 7 năm 2021 báo cáo chất lượng nước hàng năm của thành phố Pomona cho 2021 sẽ có sẵn trực tuyến tại liên kết dưới đây. Báo cáo có chứa các thông tin quan trọng về nguồn gốc và chất lượng về nước uống của bạn.

Simula Hulyo 1, 2021, ulat sa 2021 Taunang Pagbabalita ng Lungsod ng Pomona nag-uukol sa kalidad ng tubig ay maari ng makita sa pamamagitan ng online link na ibinigay sa ibaba. Ang ulat naglalaman ng mahalagang impormasyon tungkol sa kalidad at pinagmulan ng inyong mga inuming tubig.

自2021年7月1日起，波莫纳市2021年度水质报告可以在网上如下链接获取。该报告内容包括有关饮用水水源和水质的信息。

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