

**Consumer Confidence Report
Certification Form**
(To be submitted with a copy of the CCR)

Water System Name: City of Pomona
Water System Number: 1910126

The water system named above hereby certifies that its Consumer Confidence Report was distributed on July 1, 2020 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Nick Capogni
Signature: 
Title: Water Quality Supervisor
Phone Number: (909) 620-2248 Date: 07/1/2020

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: [www. http://www.ci.pomona.ca.us/mm/water/PDF/CCR 2020.pdf](http://www.ci.pomona.ca.us/mm/water/PDF/CCR 2020.pdf)
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations) [Attachment A- List A](#)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations) [Attachment A-List A](#)
 - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice) [Attachment B](#)
 - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: [www. http://www.ci.pomona.ca.us/mm/water/PDF/CCR 2020.pdf](http://www.ci.pomona.ca.us/mm/water/PDF/CCR 2020.pdf)
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www. <http://www.ci.pomona.ca.us/mm/water/PDF/CCR 2020.pdf>
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www. _____
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

The City of Pomona mailed out Pre-notice beginning May 1, 2020 with the water bill to let residents know that the CCR would be available electronically on July 1, 2020. The notice provided a direct URL to the CCR. Customers were given the option to call in and request a paper copy. (Attachment D Pre-notice accompanying water bills).

A flyer announcing the availability of the CCR was published on -line. Due to COVID-19 we were unable to display the flyer at public places. The flyer also provided a phone number for customers to call if they wanted to request a paper copy. Printed copies will also be dropped off and distributed at places listed on attachment A, if allowed due to COVID-19. (See attachments A, B, C, and D)

Announcements of the CCR availability was done on the City of Pomona's main web page under the Water Resources page (<http://www.ci.pomona.ca.us/index.php/wwhome>)

The flyer was also in the Newsletter that was emailed out to over 500 residents that have signed up to receive it.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

Attachment A

Good Faith

Good Faith Efforts

2020 CCR Distribution List Public Places

Copies of the City of Pomona's 2020 Annual Water Quality Report (CCR) have been distributed to the following locations:

Location	Address
Casa Colina Surgery Center	Dropped off with Karla Cairoli, Executive Assistant in Human Resources 2876 N. Garey Ave.
Western University of Health Sciences	Dropped off with Betty Lopez, Administrative Assistant (Facilities-University Services Center) 401 E. 2 nd St
Pomona Valley Hospital	Dropped off with Derric Santos, Engineer (meet him at the main lobby in the hospital) 1798 North Garey Ave.
City of Pomona City Hall	Dropped off at main lobby (in round table) 505 S. Garey Ave.
City of Pomona Library	Dropped off at the front desk with clerk 625 S. Garey Ave.
City of Pomona Palomares Park Community Center	Dropped off at main lobby 499 E. Arrow Hwy.
Cal Poly Pomona	Dropped off with Noel Mckinn, Events Assistant (in the University Advancement Department) 3801 W. Temple Ave. Building 98 on 5 th floor

Attachment B

Good Faith Newsletter



Simple and Easy Ways to Save Water and Energy This Summer!



- Use a pool cover to prevent evaporation.
- Limit the amount of time kids spend playing with toys that require a constant flow of water.
- Wash your car using a hose nozzle that can be turned off.
- Take shorter showers.
- Turn off the water when brushing your teeth.
- Make sure your sprinklers are watering the grass only, not sidewalks.



- Install window coverings to help keep the heat out.
- Set your thermostat to 78 degrees.
- Cool your house by using fans and opening windows.
- Wash only full loads of laundry and dishes.
- Turn off lights and unplug unused appliances.

For money saving rebates please go to
www.socalwatersmart

To report water misuse, or for more information about water conservation, please call (909) 620-2244.



*The City of Pomona's
Water Resources
Department is pleased to
report that in 2019 the
water delivered to your
tap met or surpassed every
public health requirement
by the State Water
Resources Control Board
(SWRCB), and the U.S.
Environmental Protection
Agency (USEPA).*

Starting July 1, 2020, the City of Pomona's 2020 Annual Water Quality Report will be available online at the link provided below. The report contains important information about the source and quality of your drinking water.

A partir del 1 de julio 2020 el Informe Anual de Calidad del Agua 2020 de la Ciudad de Pomona estará disponible en Internet en el enlace que aparece abajo. El informe contiene información importante sobre el origen y la calidad de su agua potable.

Bắt đầu từ ngày 1 tháng 7 năm 2020 báo cáo chất lượng nước hàng năm của thành phố Pomona cho 2020 sẽ có sẵn trực tuyến tại liên kết dưới đây. Báo cáo có chứa các thông tin quan trọng về nguồn gốc và chất lượng về nước uống của bạn.

Simula Hulyo 1, 2020, ulat sa 2020 Taunang Pagbabalita ng Lungsod ng Pomona naguukol sa kalidad ng tubig ay maari ng makita sa pamamagitan ng online link na ibinigay sa ibaba. Ang ulat naglalaman ng mahalagang impormasyon tungkol sa kalidad at pinagmulan ng inyong mga inuming tubig.

自2020年7月1日起，波莫纳市2020年度水质报告可以在网上如下链接获取。该报告内容包括有关饮用水水源和水质的信息。

http://www.ci.pomona.ca.us/mm/water/PDF/2020_CCR_Announcement_on_website.pdf

*If you would like a paper, copy of the report or have any questions
Regarding your drinking water, please call (909) 620-2251.*

Summer Time Fun for the Kids!

The City of Pomona's Recreation team has been posting DIY Thursdays and Foodie Fridays videos on our City YouTube channel. Our channel can be found at bit.ly/cityofpomonayoutube. On our channel you'll find videos that show how to make a custom pillow case, watermelon popsicles, yummy peanut butter oatmeal balls or a sidewalk chalk obstacle course!

Additional Virtual Recreation boredom busting ideas and resources can be found on the City website at bit.ly/pomonarec. Stay safe, healthy, active, and have a great summer!



City of Pomona



City Hall
505 South Garey Avenue
Pomona, CA 91766

Customer Service: 909-620-2241

Environmental: 909-620-3628

Engineering: 909-620-2281

Graffiti Removal: 909-620-2265

Illegal Dumping: 909-620-2399

Tree Reporting: 909-620-3759

Water Watcher Line: 909-620-2244

Abandoned Shopping Carts:
909-620-2362

Website: www.ci.pomona.ca.us

Twitter: @CityofPomona

Facebook: @TheCityofPomona

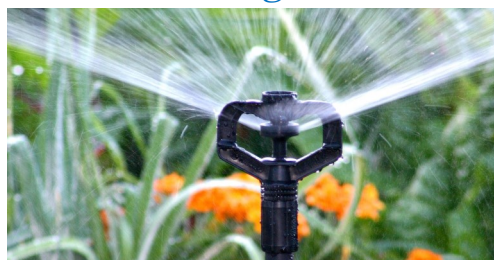
Instagram: @CityofPomona

City Hall Closure:
July 2nd—Independence Day

Summer/Spring Outdoor Watering Schedule Level I Water Shortage

April—October (3 days per week)

Odd Address -Tuesday, Thursday, and Saturday
Addresses ending with 1, 3, 5, 7, 9



Even Address -Monday, Wednesday, and Friday
Addresses ending with 0, 2, 4, 6, 8

**LIMPIEZA DE
POMONA
DISTRITO 1 & 5**

- Sofas
- Water Heaters/Boilers
- Stoves/Estufas
- Washers & Dryers/Lavadoras & Secadoras
- Electronics/Electronicos



MUST WEAR/SE REQUIERE USAR:
Masks | Gloves | Closed-Toe Shoes
Mascaras | Guantes | Zapato Cerrado



**LIMPIEZA DE
POMONA
DISTRITO 4 & 6**

- Sofas
- Water Heaters/Boilers
- Stoves/Estufas
- Washers & Dryers/Lavadoras & Secadoras
- Electronics/Electronicos



MUST WEAR/SE REQUIERE USAR:
Masks | Gloves | Closed-Toe Shoes
Mascaras | Guantes | Zapato Cerrado



**POMONA
CLEAN-UP EVENT
DISTRICT 1 & 5**

Sat/Sab, June 20, 2020
8:00 a.m. to 12:00 p.m.

***MUST SHOW PROOF OF RESIDENCY *
*DEBE MOSTRAR COMPROBANTE DE RESIDENCIA***

Pomona Valley Transfer Station
1371 E. 9th Street
Info: (800) 442-6454

**POMONA
CLEAN-UP EVENT
DISTRICT 4 & 6**

Sat/Sab, June 27, 2020
8:00 a.m. to 12:00 p.m.

***MUST SHOW PROOF OF RESIDENCY *
*DEBE MOSTRAR COMPROBANTE DE RESIDENCIA***

Pomona Valley Transfer Station
1371 E. 9th Street
Info: (800) 442-6454

Bulk item pick ups are also available on your regular trash day. Bulk item pick ups **must** be scheduled with Customer Service by calling 909-620-2241.



Attachment C

Good Faith Social Media

Social Media – Instagram and Facebook

Instagram

Search

Log In Sign Up

cityofpomona • Follow
Pomona, California

cityofpomona #Pomona, your Water Resources Department is pleased to share the 2020 Annual Water Quality Report for water provided to our residents in 2019. For full report & educational facts: bit.ly/pomonawaterquality2020.
#Pomona, su Departamento de Recursos Hídricos se complace en compartir el Informe Anual de Calidad del Agua 2020 para el agua proveída a nuestros residentes en el 2019. Reporte completo y datos educativos: bit.ly/pomonawaterquality2020.

7 likes
55 MINUTES AGO

Log in to like or comment.

2020 Consumer Confidence

AVAILABLE NOW ONLINE

Water testing performed January - December 2019

2020 WATER QUALITY REPORT
INFORME ANUAL DEL 2020 SOBRE LA CALIDAD DEL AGUA

bit.ly/pomonawaterquality2020

facebook

The City of Pomona
@thecityofpomona

Home
About
Photos
Videos
Events
Posts
Notes
Community
Create a Page

City WALK-IN
LA MUNICIPALIDAD ESTÁ ABIERTA
MON - THU | 8:30-11 A.M. &

BIT.LY/CITYHALLREOPENS

Like Share ...

Photos

2020 Consumer Confidence

AVAILABLE NOW ONLINE

See more of The City of Pomona on Facebook

Attachment D

CCR Pre-Notices

Coming Soon!
2020 Annual Water Quality Report

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A partir del 1 de julio 2020 el Informe Anual de Calidad del Agua 2020 de la Ciudad de Pomona estará disponible en Internet en el enlace que aparece abajo. El informe contiene información importante sobre el origen y la calidad de su agua potable.

Available on our City website at
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Bắt đầu từ ngày 1 tháng 7 năm 2020 báo cáo chất lượng nước hàng năm của thành phố Pomona cho 2020 sẽ có sẵn trực tuyến tại liên kết dưới đây. Báo cáo có chứa các thông tin quan trọng về nguồn gốc và chất lượng về nước uống của bạn.

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Attachment E

Flyer Announcement



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