

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Pasadena Water and Power

Water System Number: 1910124

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 7/1/2020 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: David Kimbrough

Signature: 

Title: Water Quality Manager

Phone Number: (626) 744-3704 Date: 7/6/2020

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.PWPweb.com/CCR2019
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: <https://ww5.cityofpasadena.net/water-and-power/waterqualityreports/>
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.PWPweb.com/CCR2019
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.PWPweb.com/CCR2019
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Social Media Outlets used to announce CCR availability:

- Facebook: @PasadenaWaterandPower
- Twitter: @PWPnews


Public Places that the 2019 CCR was posted as of July 1, 2020:

- Pasadena City Hall, Location: 100 N. Garfield Ave.
- Pasadena Water and Power, Location: 150 S. Los Robles, Suite 200

Public Places that the 2019 CCR will be posted upon reopening due to COVID-19:

- Jackie Robinson Community Center, Location: 1020 North Fair Oaks Ave.
- Villa-Parke Community Center, Location: 363 E. Villa St.
- Victory Park Recreation Center, Location: 2575 Paloma St.
- Pasadena Senior Center, Location: 85 E. Holly St.
- Pasadena Central Library, Location: 285 E. Walnut St.
- Pasadena Library Allendale Branch, Location: 1130 S. Marengo Ave.
- Pasadena Library Hastings Branch, Location: 3325 E. Orange Grove Blvd.
- Pasadena Library Hill Avenue Branch, Location: 55 South Hill Ave.
- Pasadena Library Lamanda Park Branch, Location: 140 S. Altadena Dr.
- Pasadena Library La Pintoresca Branch, Location: 1355 N. Raymond Ave.
- Pasadena Library Linda Vista Branch, Location: 1281 Bryant St.
- Pasadena Library San Rafael Branch, Location: 1240 Nithsdale Rd.
- Pasadena Library Santa Catalina Branch, Location: 999 E. Washington Blvd.

Mailed Notification (bill insert) of CCR availability:



2019 Consumer Confidence Report on Water Quality Now Available

Read the report to learn how Pasadena's water meets all drinking water quality standards set by the Environmental Protection Agency and the State Water Resources Control Board.

Raymond Basin - Local Groundwater Aquifer

IMPORTANT INFORMATION

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Այս գեղարարից ապահովվում է Ձեր երկրից տեղեկացումն ընդ իսկույն չէի գիտաբանայալ, Թարգմանիկ կամ խոսողիք երկրից անկի հետ որը կը հաստատուի գեղարարիցը:

此份有關你的食水報告,內有重要資料和訊息,請找他人為你翻譯及解釋清楚。

Данный рапорт содержит важную информацию о вашей питьевой воде. Переведите его или проконсультируйтесь с тем, кто его понимает.


Mahalaga ang impormasyon na nilalaman nito. Mangyaring ipasalin ito.


यह सूचना महत्वपूर्ण है। कृपा करके किसी से :समय अनुवाद करायें।


この情報は重要です。翻訳を依頼してください。 本人を 위해 번역인을 사용하십시오.

To learn more, visit PWPweb.com/CCR2019

Printed copies are available at Pasadena community centers and City Hall. To have the report mailed to your home please call 626.744.3704.

 PASADENA Water&Power
SERVING THE COMMUNITY SINCE 1924

 Like us on Facebook: PasadenaWaterAndPower

 Follow us on Twitter: @PWPNews

Emailed Notification (article in e-newsletter, Watts Current) of CCR availability:

2019 WATER QUALITY REPORT NOW AVAILABLE

Pasadena Water and Power is pleased to announce that the tap water in Pasadena continues to meet all drinking water quality standards set by the Environmental Protection Agency and the State Water Resources Control Board.

The 2019 Consumer Confidence Report on Water Quality contains important information on water supply sources, drinking water contaminants, and water quality data for the City of Pasadena. The report is now available for reading online and hard copies will be available at City Hall and at 150 S. Los Robles, Suite 200, beginning July 1.



2019 Water Quality Report

[READ THE REPORT](#)

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.