

**Consumer Confidence Report  
Certification Form**  
*(To be submitted with a copy of the CCR)*

Water System Name: Pasadena Water and Power

Water System Number: 1910124

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/20/2018 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: David Kimbrough

Signature: 

Title: Water Quality Manager

Phone Number: ( 646 ) 744-3704 Date: 3/11/19

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*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: [www.PWPweb.com/CCR2017](http://www.PWPweb.com/CCR2017)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☒ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: <https://ww5.cityofpasadena.net/water-and-power/waterqualityreports/>

- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

## **Consumer Confidence Report Electronic Delivery Certification**

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*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: [www.PWPweb.com/CCR2017](http://www.PWPweb.com/CCR2017)
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.\_\_\_\_\_
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

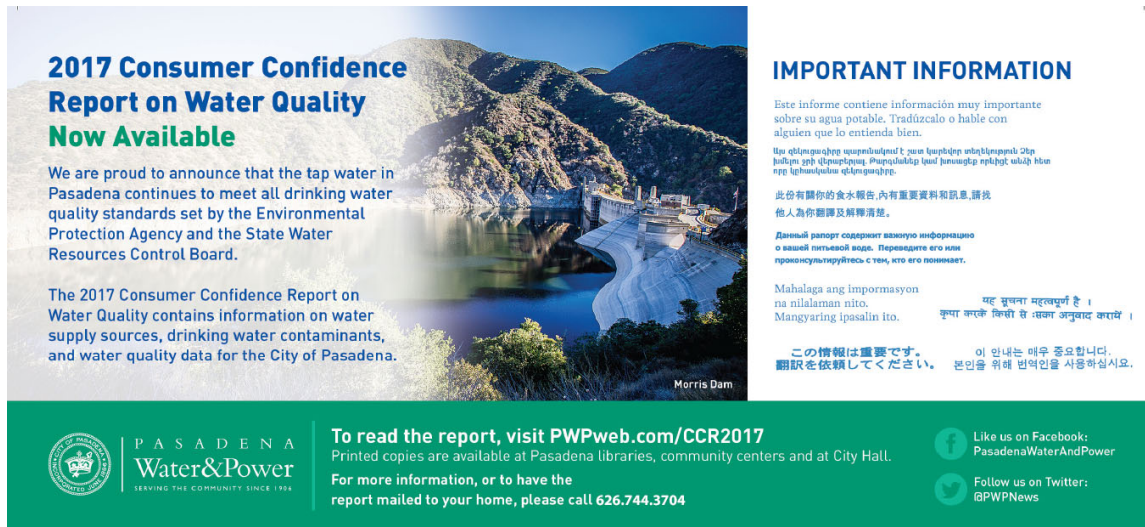
Social Media Outlets used to announce CCR availability:

- Facebook: @PasadenaWaterandPower
- Twitter: @PWPnews

Public Places that the 2017 CCR was posted:

- Pasadena City Hall, Location: 100 N. Garfield Ave.
- Jackie Robinson Community Center, Location: 1020 North Fair Oaks Ave.
- Villa-Parke Community Center, Location: 363 E. Villa St.
- Pasadena Senior Center, Location: 85 E. Holly St.
- Pasadena Public Health Department, Location: 1845 N. Fair Oaks Ave.
- Pasadena Central Library, Location: 285 E. Walnut St.
- Pasadena Library Allendale Branch, Location: 1130 S. Marengo Ave.
- Pasadena Library Hastings Branch, Location: 3325 E. Orange Grove Blvd.
- Pasadena Library Hill Avenue Branch, Location: 55 South Hill Ave.
- Pasadena Library Lamanda Park Branch, Location: 140 S. Altadena Dr.
- Pasadena Library La Pintoresca Branch, Location: 1355 N. Raymond Ave.
- Pasadena Library Linda Vista Branch, Location: 1281 Bryant St.
- Pasadena Library San Rafael Branch, Location: 1240 Nithsdale Rd.
- Pasadena Library Santa Catalina Branch, Location: 999 E. Washington Blvd.

Mailed Notification (bill insert) of CCR availability:



**2017 Consumer Confidence Report on Water Quality**  
**Now Available**

We are proud to announce that the tap water in Pasadena continues to meet all drinking water quality standards set by the Environmental Protection Agency and the State Water Resources Control Board.

The 2017 Consumer Confidence Report on Water Quality contains information on water supply sources, drinking water contaminants, and water quality data for the City of Pasadena.

**IMPORTANT INFORMATION**

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Այս գինեզագրիդիդ պարզեմաբամ է շատ կարեւոր տեղեկութեան շնորհիւ շնի վերաբերյալ: Թարգմանե՛ք կամ խոսեցե՛ք բնիկի՛ց տեղի՛կ հետ որը կը հասկանա զի՛նքացա՛րիդ:

此份有關你的食水報告,內有重要資料和訊息,請找他人為你翻譯及解釋清楚。

Данный доклад содержит важную информацию о вашей питьевой воде. Переведите его или проконсультируйтесь с тем, кто его понимает.

Mahalaga ang impormasyon na nilalaman nito. Mangyaring ipasalin ito.

यह सूचना महत्वपूर्ण है। कृपया इसके किसी से सलाह अनुवाद करावें।

この情報は重要です。翻訳を依頼してください。

이 안내는 매우 중요합니다. 본인을 위해 번역인을 사용하십시오.

Morris Dam

**PASADENA Water&Power**  
SERVING THE COMMUNITY SINCE 1913

**To read the report, visit [PWPweb.com/CCR2017](http://PWPweb.com/CCR2017)**  
Printed copies are available at Pasadena libraries, community centers and at City Hall.

**For more information, or to have the report mailed to your home, please call 626.744.3704**

Like us on Facebook:  
[PasadenaWaterAndPower](https://www.facebook.com/PasadenaWaterAndPower)

Follow us on Twitter:  
[@PWPNews](https://twitter.com/PWPNews)

*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.*