

APPENDIX B: eCCR Certification Form (Suggested Format)


Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Montebello
Water System Number:	CA 1910117

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 30, 2021 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Hai Van Nguyen	Title: San Gabriel Valley Water Company-Water Quality Superintendent
Signature: 	Date: July 1, 2021
Phone number: (626) 448-6183	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL:
<https://www.sgvwater.com/COM-2020-CCR-FINAL.pdf>
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)

- ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL:
<https://www.sgvwater.com/COM-2020-CCR-FINAL.pdf>
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <https://www.sgvwater.com/COM-2020-CCR-FINAL.pdf>
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Electronic notification was provided (by mail) to all customers with a direct link to
the City of Montebello's 2020 CCR. The CCRs were also hand delivered
to customers that did not receive a bill (i.e. single-billed addresses serving several
persons, such as apartments, businesses and schools).

*This form is provided as a convenience and may be used to meet the certification
requirement of
section 64483(c) of the California Code of Regulations.*

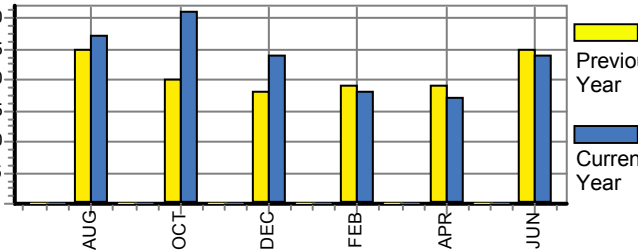
SAN GABRIEL VALLEY WATER COMPANY
City of Montebello Water System
 11142 Garvey Avenue • El Monte, Ca 91733-2498

Customer Service Hours: Monday -Friday
8:00 AM - 5:00 PM
Phone Number/Email: 1-626-448-6183
customerservice@sgvwater.com

Special Message

CALIFORNIA IS IN A SEVERE DROUGHT PLEASE CONSERVE WATER GO TO:
 WWW.BEWATERWISE.COM OR WWW.SAVEOURH2O.ORG FOR HELPFUL
 CONSERVATION TIPS.

Service Information

Meter Number	Reading Dates		Meter Reading		Usage												
22546865	From	To	Previous	Present	24												
	04/22/2021	06/22/2021	9294	9318													
Compare Your Monthly Water																	
																	
Unit = 100 Cubic Feet (CCF) 1 CCF = 748 Gallons																	
<table><tr><th>BILLING PERIOD</th><th>BILLING DAYS</th><th>TOTAL USAGE IN CCF</th><th>AVG DAILY USAGE IN CCF</th></tr><tr><td>04/22/2020 - 06/22/2020</td><td>61</td><td>25</td><td>.4</td></tr><tr><td>04/22/2021 - 06/22/2021</td><td>61</td><td>24</td><td>.4</td></tr></table>						BILLING PERIOD	BILLING DAYS	TOTAL USAGE IN CCF	AVG DAILY USAGE IN CCF	04/22/2020 - 06/22/2020	61	25	.4	04/22/2021 - 06/22/2021	61	24	.4
BILLING PERIOD	BILLING DAYS	TOTAL USAGE IN CCF	AVG DAILY USAGE IN CCF														
04/22/2020 - 06/22/2020	61	25	.4														
04/22/2021 - 06/22/2021	61	24	.4														

Account Information

Customer Name: R
 Account Number: **4-1-702-8240-0-0**
 Service Address: 917 W SUFFOLK
 Customer Class: RESIDENTIAL
 Connection No.: M10327
 Rate Schedule: MTB-01
 Meter Size: 3/4 INCH
 Date of Presentation (Date of Bill): 06/23/2021
DUE DATE: 07/12/2021

Current Charges

SERVICE CHARGE \$48.080
 QUANTITY CHARGES
 Tier 1 12 CCF @ \$3.347 \$40.164
 Tier 2 12 CCF @ \$3.962 \$47.544
TOTAL CURRENT WATER CHARGES \$135.79

Amount Now Due

Previous Balance \$108.05

PAST DUE \$108.05

TOTAL CURRENT WATER CHARGES \$135.79

TOTAL AMOUNT NOW DUE \$243.84

*****URGENT*****
 THE PAST DUE DATE APPLIES TO THE TOTAL CURRENT
 WATER CHARGES ONLY.

PLEASE HELP CONSERVE WATER Please see other side for addresses of Company offices and payment methods. Form No 3

Please return this portion along with your payment.

SAN GABRIEL VALLEY WATER COMPANY
City of Montebello Water System
 PO Box 5970 • El Monte, CA 91734-1970

Customer Service Hours: Monday -Friday
8:00 AM - 5:00 PM
Phone Number: 1-626-448-6183
customerservice@sgvwater.com

★★ LR
M10327

Account Number: **4-1-702-8240-0-0**
 Service Address: 917 W SUFFOLK
 Date of Presentation (Date of Bill): 06/23/2021
DUE DATE: 07/12/2021

THIS BILL IS NOW DUE AND PAYABLE

\$243.84

Amount Now Due

Amount Enclosed

GAB0623A 3610 1 AV 0.398
 7000006930 00.0015.0202 3610/1



917 W SUFFOLK AVE
 MONTEBELLO CA 90640-2543



SAN GABRIEL VALLEY WATER COMPANY
 CITY OF MONTEBELLO WATER SYSTEM
 PO BOX 5970
 EL MONTE, CA 91734-1970

4170282400060000243840

RULES CONCERNING PAYMENT OF THIS BILL

Bills are due and payable upon receipt and become Past Due if not paid within 19 days of the Date of Presentation. Payment can be made by return mail in the envelope provided or can be made in person at any of the company offices. The company has no other authorized paying stations.

PAYMENT METHODS

PAY BY MAIL

Mail a check, money order, or cashier's check using the payment slip and envelope to the PO Box on the front of this bill. Please include the stub portion of the bill.

AUTO PAY

Auto pay is a preauthorized payment program. This program requires a financial account, such as a checking account at a bank or credit union. To enroll, obtain an application online at www.sgvwater.com or call customer service at 626-448-6183.

PAY IN PERSON

We accept payments in any one of the Company Offices. Payment must be in the form of cash, check, or money order.

PAY BY PHONE

Payments may be made through our automated phone system with a debit card, credit card, or electronic check by calling 844-232-8664. A third party convenience fee applies.

PAY ONLINE

Payments may be made using our approved third party vendor. To make a payment online, visit www.sgvwater.com. Forms of payment accepted are debit card, credit card, or electronic check. A third-party convenience fee applies.

USING YOUR FINANCIAL INSTITUTION'S BILL PAY SERVICE

We accept payment from your financial institution's bill pay system. This payment option may take additional processing time versus other payment methods. Please plan accordingly. Your online payment should include your account number. *Failure to include your account number may result in payment delay.*

PAST DUE BILLS

Bills for service are due and payable upon presentation. A bill is considered past due if not paid within 19-days from the date of bill.

UTILITY RULES AND RATES

The full text of our rules and rates are available for inspection on our website at www.sgvwater.com.

EXPLANATION OF BILLING TERMS

CCF: Unit of water measurement called Hundred Cubic Feet abbreviated as CCF and is equal to 748 gallons.

CURRENT CHARGES: The amount due for the current month's usage

PAST DUE BALANCE: The amount unpaid from previous bill cycle(s).

SERVICE CHARGE: The service charge is a readiness-to-serve charge determined by your meter size. Your meter size is shown on the front of your bill.

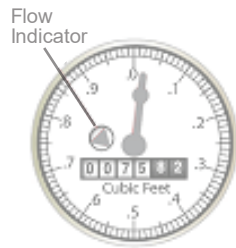
QUANTITY CHARGE: The quantity or usage charge is determined by the amount of your water usage within the designated tier.

DATE OF PRESENTATION (DATE OF BILL): The date upon which a bill or notice is mailed or delivered by the company to the customer.

DID YOU KNOW YOUR WATER METER CAN HELP YOU DETECT LEAKS?

Follow these simple steps:

1. Make sure all running water/devices are shut off inside and outside your home.
2. Go to your water meter box and remove the lid. Please use caution as the lid can be heavy.
3. Look at the flow indicator. If it is spinning, you may have a leak.
4. Repeat the test to be certain all water is off.
5. If you suspect a leak, try to locate it and fix immediately. Need help? Call us!



COMPANY OFFICES

EL MONTE

11142 Garvey Avenue
El Monte, CA 91733
Phone (626) 448-6183

WHITTIER

11579 Hadley Street
Whittier, CA 90606
Phone (562) 699-1041

INDUSTRY

14404 Valley Blvd.
Industry, CA 91746
Phone (626) 330-1628

Your 2020 Consumer Confidence Report will be available on July 1, 2021. To view your report, please go to:

<https://www.sgvwater.com/COM-2020-CCR-FINAL.pdf>

This report contains important information about your drinking water. For a translation of this report, speak to someone regarding this report or to request a paper copy of the report to be mailed to you, please call (626)448-6183.

Este informe contiene informacion importante de su agua potable. Para la traduccion de su informe, hable con alguien con respecto de este asunto o solicite una copia del informe que se le enviara por correo, llame al (626)448-6183.

此报告包含有关您的饮用水的重要信息。如果您需要中文翻译版, 讨论报告相关内容, 或需要报告的打印件, 请致电626-448-6183