

## APPENDIX B: eCCR Certification Form (Suggested Format)

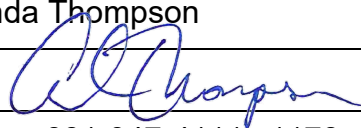
### Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Palmdale Water District
Water System Number:	1910102

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 06/10/2022 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Amanda Thompson	Title: Water Quality & Regulatory Affairs Supervisor
Signature: 	Date: 07/01/2022
Phone number: 661-947-4111 x1178	blank

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL:  
[www.palmdalewater.org/wp-content/uploads/2022/05/CCR\\_2021.pdf](http://www.palmdalewater.org/wp-content/uploads/2022/05/CCR_2021.pdf)  
[www.palmdalewater.org/wp-content/uploads/2022/05/CCR\\_SPAN\\_2021.pdf](http://www.palmdalewater.org/wp-content/uploads/2022/05/CCR_SPAN_2021.pdf)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)

- ☐ Posted the CCR in public places (attach a list of locations)
- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL:  
[www.palmdalewater.org/wp-content/uploads/2022/05/CCR\\_2021.pdf](http://www.palmdalewater.org/wp-content/uploads/2022/05/CCR_2021.pdf)  
[www.palmdalewater.org/wp-content/uploads/2022/05/CCR\\_SPAN\\_2021.pdf](http://www.palmdalewater.org/wp-content/uploads/2022/05/CCR_SPAN_2021.pdf)
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL:  
[www.palmdalewater.org/wp-content/uploads/2022/05/CCR\\_2021.pdf](http://www.palmdalewater.org/wp-content/uploads/2022/05/CCR_2021.pdf)  
[www.palmdalewater.org/wp-content/uploads/2022/05/CCR\\_SPAN\\_2021.pdf](http://www.palmdalewater.org/wp-content/uploads/2022/05/CCR_SPAN_2021.pdf)
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL:  
[www.palmdalewater.org/wp-content/uploads/2022/05/CCR\\_2021.pdf](http://www.palmdalewater.org/wp-content/uploads/2022/05/CCR_2021.pdf)  
[www.palmdalewater.org/wp-content/uploads/2022/05/CCR\\_SPAN\\_2021.pdf](http://www.palmdalewater.org/wp-content/uploads/2022/05/CCR_SPAN_2021.pdf)
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

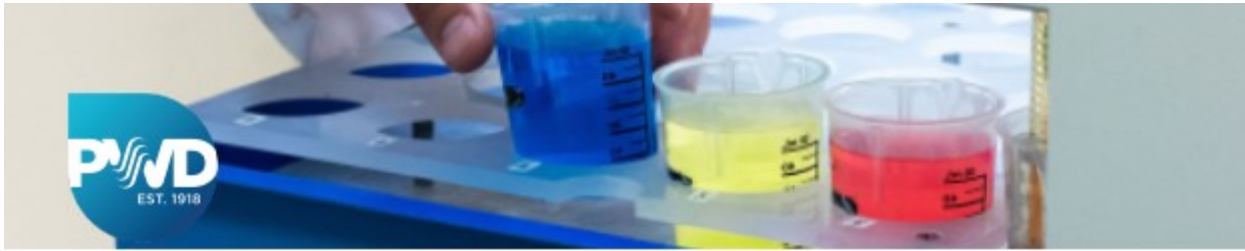
*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

Mailer sent to all addresses within Palmdale Water District service area.
Mailed out <i>The Pipeline</i> (PWD Customer Newsletter) to all customers setup to receive a paper bill. <i>The Pipeline</i> includes direct link and QR codes in English and Spanish.
Emailed <i>The Pipeline</i> (PWD Customer Newsletter) to all customers setup to receive paperless bills. <i>The Pipeline</i> includes direct link and QR codes in English and Spanish.
Copies of <i>The Pipeline</i> (PWD Customer Newsletter) distributed to the local school district, Palmdale City Hall and Palmdale Chamber of Commerce.
Posted notice in the slideshow on the home screen of Palmdale Water District's website ( <a href="http://www.palmdalewater.org">www.palmdalewater.org</a> ).
Posted notice on Facebook.
Posted notice on Instagram.
Posted notice on Twitter.

*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*

# Palmdale Water District

## Mailer - 2021 CCR Notice



### **PWD Consumer Confidence Report (2021 Results)**

Available Online Starting July 1, 2022

**This notice contains instructions for you to obtain important information about your drinking water.**

Palmdale Water District provides the Consumer Confidence Report to inform customers about the quality of our water. We are proud to report that our water met or surpassed all federal and state drinking water standards in 2021.

You can download the report using the link provided below or you can have a printed copy of the report mailed to you by calling PWD at 661-947-4111.

[https://www.palmdalewater.org/wp-content/uploads/2022/05/CCR\\_2021.pdf](https://www.palmdalewater.org/wp-content/uploads/2022/05/CCR_2021.pdf)

*Attention landlords, businesses, schools, and other groups, please share this information with tenants, students, and other water users at your location who are not directly billed customers of Palmdale Water District.*

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### **Informe de confianza del consumidor de PWD (Resultados 2021)**

Disponible en línea a partir del 1 de Julio, 2022

**Este aviso contiene instrucciones para que usted obtenga información importante sobre su agua potable.**

Palmdale Water District proporciona el Informe De Confianza Del Consumidor para informar a nuestros clientes sobre la calidad de nuestra agua. Nos enorgullece informar que nuestra agua cumplió o superó todos los estándares federales y estatales para el agua potable en 2021.

Puede descargar el informe utilizando el enlace proporcionado abajo o puede recibir una copia impresa del informe llamando a PWD al 661-947-4111 opción 8.

[https://www.palmdalewater.org/wp-content/uploads/2022/05/CCR\\_SPAN\\_2021.pdf](https://www.palmdalewater.org/wp-content/uploads/2022/05/CCR_SPAN_2021.pdf)

*Atencion propietarios, empresas, escuelas y otros grupos, comparta esta información con inquilinos, estudiantes y otros usuarios de agua en su ubicación que no sean clientes facturados directamente del Distrito de Agua de Palmdale.*



# Palmdale Water District

## The Pipeline - 2021 CCR Notice

### Consumer Confidence Report 2021 Results Now Available!




Palmdale Water District provides the Consumer Confidence Report to inform customers about the quality of our water. We are proud to report that our water met or surpassed all federal and state drinking water standards in 2021.

You can download the report by scanning the QR code, using the link provided below or get a printed copy of the report mailed to you by calling PWD at 661-947-4111.

[https://www.palmdalewater.org/wp-content/uploads/2022/05/CCR\\_2021.pdf](https://www.palmdalewater.org/wp-content/uploads/2022/05/CCR_2021.pdf)



## Website - 2021 CCR Notice

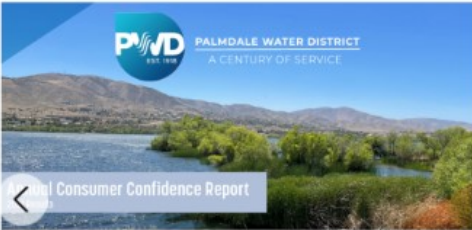


**PALMDALE WATER DISTRICT**  
A CENTURY OF SERVICE

Our Customers Your Water Education Governance About PWD News, Events & Calendar

Contact UsLogin

English



Consumer Confidence Report

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## Consumer Confidence Report 2021 Results

Learn More

# Palmdale Water District

## Facebook - 2021 CCR Notice



**Palmdale Water District**

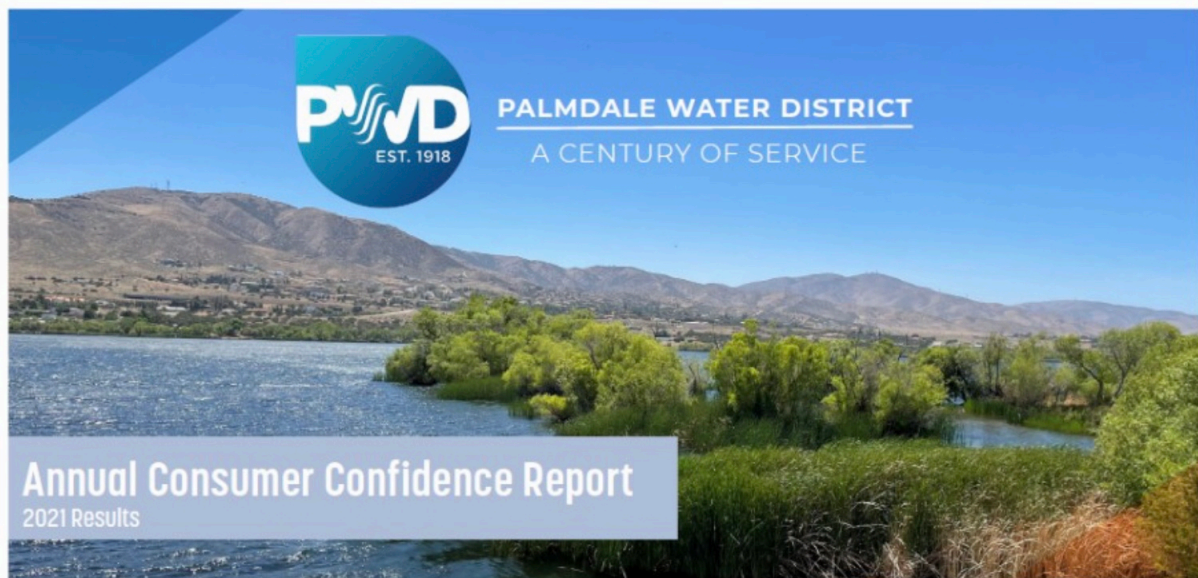
Published by Hootsuite · 14h ·



Our Consumer Confidence Report with 2021 water quality results is here! Learn more about your water quality at [https://bit.ly/CCR\\_2022](https://bit.ly/CCR_2022). For a hard copy mailed to you, call 661-947-4111. [#CCR](#) [#PWD](#) [#WATERQUALITY](#)

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¡Los resultados del Informe Anual de Confianza del Consumidor 2021 de PWD están aquí! Obtenga más información sobre la calidad de su agua visitando nuestro sitio web en [https://bit.ly/2021CCR\\_Espanol](https://bit.ly/2021CCR_Espanol). Para obtener una copia impresa enviado por co... **See more**

See Translation



# Palmdale Water District

## Instagram - 2021 CCR Notice


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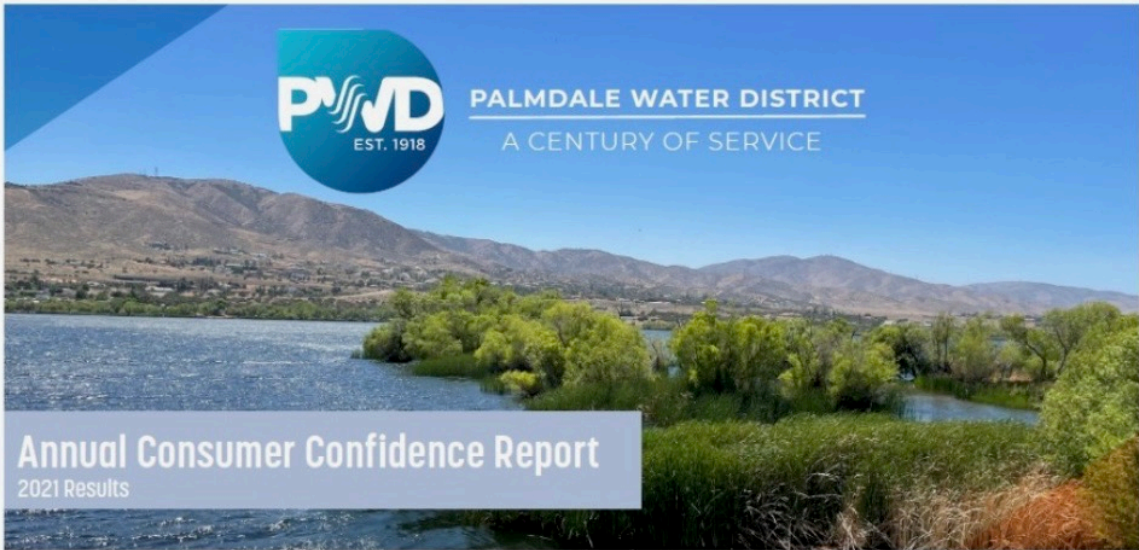
PALMDALEWATER

Posts







palmdalewater


...



View insights

Boost Post



 Liked by **rmg.communications**

**palmdalewater** Our Consumer Confidence Report with 2021 water quality results is here! Learn more about your water quality at [https://bit.ly/CCR\\_2022](https://bit.ly/CCR_2022). For a hard copy... more



# Palmdale Water District

## Twitter - 2021 CCR Notice

Tweets

Tweets & replies

Media

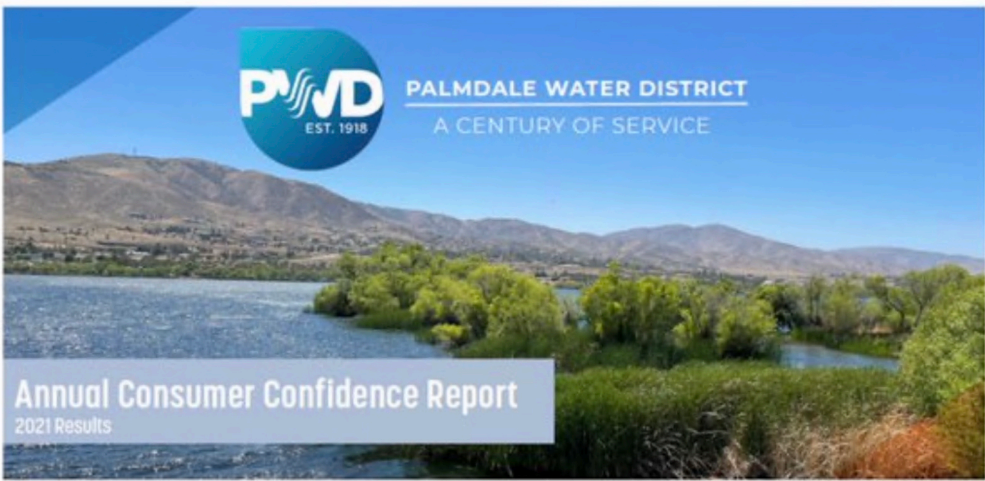
Likes



**Palmdale Water** @PalmdaleH2O · 14h

...

Our Consumer Confidence Report with 2021 water quality results is here! Learn more about your water quality at [bit.ly/CCR\\_2022](https://bit.ly/CCR_2022). For a hard copy mailed to you, call 661-947-4111. [#CCR](#) [#PWD](#) [#WATERQUALITY](#)



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