



CITY OF MONTEREY PARK

2024

ANNUAL WATER QUALITY REPORT

Where Does My Drinking Water Come From?

The City’s water supply comes from production wells located in the Main San Gabriel Groundwater Basin (Main Basin). In addition, the City purchased water from San Gabriel Valley Water Company, which also pumps groundwater from the Main Basin, as well as from the Central Basin. As a result of historical industrial discharge, groundwater in some areas of the Main Basin is contaminated. The City has worked with San Gabriel Basin Water Quality Authority to clean up groundwater contamination. Several water treatment facilities, which include a centralized ultraviolet light advanced oxidation process system and two separate granular activated carbon units were constructed by the City to remove contaminants in the groundwater.

Are There Any Precautions the Public Should Consider?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791). Safe Drinking Water Hotline or at <https://www.epa.gov/lead>.

What is in My Drinking Water?

Your drinking water is tested by certified professional water system operators and certified laboratories to ensure its safety. The City of Monterey Park Public Works Department routinely tests drinking water from its wells, treatment facilities, and distribution system pipes for bacterial and chemical contaminants. The chart in this report shows the average and range of concentrations of the constituents tested in your drinking water during year 2024 or from the most recent tests. The State allows the City to monitor for some contaminants less than once per year because the concentrations of these contaminants in groundwater do not change frequently. Some of our data, although representative, are more than one year old. The chart lists all the contaminants detected in your drinking water that have federal and state drinking water standards. Detected unregulated contaminants of interest are also included. We are proud to report that during 2024, the drinking water provided by the City to your home met or surpassed all federal and state drinking water standards. We remain dedicated to providing you with a reliable supply of high quality drinking water.

1,4-Dioxane

1,4-Dioxane is a chemical primarily used as an industrial stabilizer to enhance performance of solvents in many manufacturing processes. It is found in food (shrimp, chicken, tomatoes, etc.), food additives, and ordinary household products (cosmetics, deodorants, and shampoos). The USEPA has classified 1,4-dioxane as a probable human carcinogen. There is no federal or state MCL for 1,4-dioxane in drinking water; however, DDW established a Notification Level (NL) and a reporting limit in 1998 of 3 µg/l. A Notification Level is a health-based advisory level established by DDW for chemicals in drinking water that lack MCLs. The City has been required to test several of its wells and treated water for 1,4-Dioxane since 2004 and has never exceeded the initial NL of 3 µg/l. In 2010, DDW revised the 1,4-dioxane NL lower to 1 µg/l resulting in detections in some City wells that exceeded the new 1 µg/l NL. In 2024, 1,4-dioxane levels in City wells and treated water ranged from non-detect to 0.31 µg/l. We believe the 1,4-dioxane found in these wells originated from discharge from industrial sources. The City's 1,4-dioxane level are below the DDW's response level, the level at which removal of the source from service, is now 35 µg/l.



City Of Monterey Park
Public Works Water Department
320 W. Newmark Ave.
Monterey Park, Ca 91754

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Drinking Water Source Assessment

In accordance with the federal Safe Drinking Water Act, an assessment of the drinking water sources for the City was completed in December 2002. The assessment concluded that the City’s sources are considered vulnerable to the following activities or facilities associated with contaminants detected in the water supply: fleet/truck/bus terminals, utility stations maintenance areas, gasoline stations, dry cleaners, known contaminant plumes, metal plating/ finishing/fabricating, plastics/ synthetics producers, chemical/petroleum processing/storage. The sources are also considered most vulnerable to the following activities or facilities not associated with contaminants detected in the water supply: leaking underground storage tanks and transportation corridors. A copy of the complete assessment is available at the City of Monterey Park Water Department at 320 West Newmark Avenue, Monterey Park, California 91754. You may request a summary of the assessment by contacting the Water Utility Manager at 626-307-1293.

San Gabriel Valley Water Company completed its groundwater source assessments in 2002 and new assessments were completed in 2005 and 2008 for new sources added to the system. Groundwater sources are considered vulnerable to discharge from industry, factories, landfills, dry cleaners, automobile repair shops, gasoline stations, high density housing, fleet truck and bus terminals, underground storage tanks, and sewer collection systems. A copy of the complete assessment is available at the City of Monterey Park Water Department at 320 West Newmark Avenue, Monterey Park, California 91754. You may request a summary of the assessment by contacting the Water Utility Manager at 626-307-1293.

Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City is responsible for providing high-quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in drinking water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at 1-800-426-4791 or at <http://www.epa.gov/lead>.

The City of Monterey Park Water Department is working on completing an inventory of the material of the service lines. If you would like to know what material your service line is made of, please contact our office at 626-307-1285.

The City of Monterey Park Water Department lead tap sampling at customer premises every three years. If you would like to know the results of the last monitoring or you would like to participate in the next monitoring round, please contact us at 626-307-1285.

Per- and polyfluoroalkyl substances (PFAS)

Please note that there are thousands of different PFAS, some of which have been more widely used and studied than others. Scientific research suggests that exposure to certain PFAS may lead to adverse health outcomes. Research is still ongoing to determine how exposure to these different PFAS chemicals occurs and how they can affect human health.

Perfluorooctanoic acid (PFOA) exposures resulted in increased liver weight and cancer in laboratory animals. Perfluorooctanesulfonic acid (PFOS) exposures resulted in immune suppression and cancer in laboratory animals. Perfluorohexane sulfonic acid (PFHxS) exposures resulted in decreased total thyroid hormone in male rats. For information on PFOA,

Your Water Quality Matters

The City of Monterey Park remains committed to providing high-quality, safe drinking water. This annual report, required by state and federal law, shares important details about your water and how we ensure its safety.

In 2024, we performed thousands of tests and continued to meet—and often exceed—all drinking water standards. We also tested for unregulated contaminants to support future health protections and participated in early warning monitoring through the Main San Gabriel Basin Watermaster to guard against industrial pollutants.

We appreciate your efforts to use water wisely and invite you to review this report. If you have any questions, please contact the Water Utility Manager at (626) 307-1293.

Este informe contiene información muy importante sobre su agua potable. Para mas información ó traducción, favor de contactar El Gerente de Servicio de Agua (626) 307-1295.

此份有關你的食水報告,內有重要資料和訊息,請找他人為你翻譯及解釋清楚。

Frank Heldman,
Water Utility Manager

How Can You Participate In Water Decisions?

Regularly scheduled meetings of the City Council are held on the first and third Wednesday of each month at 7:00 PM at 320 West Newmark Avenue, Monterey Park. These meetings provide an opportunity for public participation in decisions that may affect the quality of your water.

What Are Water Quality Standards?

In order to ensure that tap water is safe to drink, USEPA and the DDW prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health. Drinking water standards established by USEPA and DDW set limits for substances that may affect consumer health or aesthetic qualities of drinking water. The chart in this report shows the following types of water quality standards:

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs as is economically and technologically feasible.

Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial pathogens.

Primary Drinking Water Standard: MCLs for contaminants that affect health along with their monitoring and reporting requirements and water treatment requirements.

Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Notification Level (NL): An advisory level which, if exceeded, requires the drinking water system to notify the governing body of the local agency in which users of the drinking water reside (i.e. city council, county board of supervisors).

PFOS, and other PFAS, including possible health outcomes, you may visit these websites: <https://www.epa.gov/pfas>.

Unregulated Contaminant Monitoring Regulation (UCMR)

The Safe Drinking Water Act requires the USEPA to identify unregulated contaminants for potential regulation. Every five years, the USEPA identifies a list of unregulated chemicals to be monitored by the nation’s water utilities over a three-year period. The current monitoring cycle (UCMR-5) is from 2023 – 2025. If a constituent is detected, the results from this monitoring are included in this report. Once the USEPA has compiled this occurrence data nationally, they are required to determine if there is a meaningful opportunity for increased health protection of drinking water through regulation of these contaminants.

Cross-Connection

To ensure the quality of the water, the City of Monterey Park Water Department has an effective cross-connection control program. This program safeguards the public water supply by preventing risks from customers’ properties. Our specialists test all backflow prevention assemblies annually and manage the installation of new systems for both commercial and residential properties.

Backflow can happen due to pressure changes in our distribution system or a customer’s plumbing, making customers our first line of defense. Minor home improvement projects without proper safeguards can pose risks. Adhering to plumbing codes and standards is essential for community water safety. Always consult a qualified plumbing professional.

Many water-use activities can introduce substances that may cause aesthetic issues or health concerns if they enter the distribution system. Common cross-connections include:

- Garden hoses connected to a hose bib without a vacuum breaker.
- Toilet tank fill valves lacking the required air gap.
- Landscape irrigation systems without proper backflow prevention.

The potential contaminants are numerous. The EPA notes various substances have contaminated drinking water due to inadequate cross-connection control, such as Antifreeze from heating systems, lawn chemicals from hoses or sprinklers, blue water from toilet tanks, and carbonated water from soda dispensers.

Want Additional Information?

There’s a wealth of information on the internet about Drinking Water Quality and water issues in general. Some good sites – both local and national – to begin your own research are:

City of Monterey Park: www.montereypark.ca.gov

San Gabriel Basin Water Quality Authority: www.wqa.com

Main San Gabriel Basin Watermaster: www.watermaster.org

Water Education Foundation: www.watereducation.org

Metropolitan Water District of Southern California: www.mwdh2o.com

State Water Resources Control Board,Division of Drinking Water: https://www.waterboards.ca.gov/drinking_water/certlrc/drinkingwater/publicwatersystems.html

U.S. Environmental Protection Agency: <https://www.epa.gov/ground-water-and-drinking-water>

California Department of Water Resources: www.water.ca.gov

Water Conservation Tips: www.bewaterwise.com

CITY OF MONTEREY PARK 2024 DRINKING WATER QUALITY

Constituent and (Units)	MCL or [MRDL]	PHG or (MCLG) [MRDLG]	DLR	City of Monterey Park Groundwater			SGVWC Groundwater (a)			Typical Origins
				Results (b)	Range (Min-Max)	Most Recent Sampling	Results (b)	Range (Min-Max)	Most Recent Sampling	
PRIMARY DRINKING WATER STANDARDS--Health-Related Standards										
MICROBIOLOGICAL										
E. coli	(c)	(0)	n/a	0 (highest number of detections)	0 (Number of months in violation)	Weekly	--	--	--	Human and animal fecal waste
DISINFECTANT AND DISINFECTION PRODUCTS (d)										
Chlorine Residual (mg/l)	[4]	[4]	n/a	0.75	0.3 - 1.1	Weekly	--	--	--	Drinking water disinfectant added for treatment
Haloacetic Acids (HAA5) (µg/l)	60	n/a	1-2	1.6	ND - 3.1	Quarterly	--	--	--	Byproduct of drinking water disinfection
Total Trihalomethanes (TTHMs) (µg/l)	80	n/a	1	9.9	1.2 - 18	Quarterly	--	--	--	
INORGANIC CHEMICALS										
Arsenic (µg/l) (e)	10	0.004	2	<2	ND - 3.8	Weekly	ND	ND	2024	Erosion of natural deposits
Copper (mg/l) (f)	AL = 1.3	0.3	0.05	0.3	--	2024	--	--	--	Internal corrosion of household plumbing system
Fluoride (mg/l)	2	1	0.1	0.63	0.46 - 0.88	2024	0.59	0.41 - 0.94	2024	Erosion of natural deposits
Hexavalent Chromium (µg/l)	10	0.02	0.1	2.6	ND - 4.5	2024	3.3	2.2 - 4.9	2024	Erosion of natural deposits
Lead (µg/l) (f)	AL = 15	0.2	5	ND	--	2024	--	--	--	Internal corrosion of household plumbing system
Nitrate as N (mg/l) (g)	10	10	0.4	1.9	ND - 4.9	Monthly	2.4	ND - 4.2	2024	Runoff and leaching from fertilizer use
Perchlorate (µg/l)	6	1	1	<1	ND - 1.7	2024	ND	ND - 1.5	2024	Discharge from industrial sources
RADIOACTIVITY										
Gross Alpha Activity (pCi/l)	15	(0)	3	3.9	ND - 11	2024	3.9	ND - 7.7	2024	Erosion of natural deposits
Combined Radium (pCi/l)	5	0	1	<1	ND - 1.2	2024	ND	ND	2024	
Uranium (pCi/l)	20	0.43	1	5.5	ND - 15	2024	6.9	1.9 - 11	2024	
SECONDARY DRINKING WATER STANDARDS--Aesthetic Standards, Not Health-Related										
Chloride (mg/l)	500	n/a	n/a	24	11 - 51	2023	20	3.8 - 36	2024	Runoff/leaching from natural deposits
Foaming Agents (MBAS) (µg/l)	500	n/a	n/a	230	ND - 750	2023	ND	ND	2024	Discharge from industrial sources
Iron (µg/l)	300	n/a	n/a	ND	ND	2023	8.2	ND - 74	2024	Runoff/leaching from natural deposits
Manganese (µg/l)	50	n/a	n/a	13	ND - 31	2023	ND	ND - 0.5	2024	Runoff/leaching from natural deposits
Odor (threshold odor number)	3	n/a	n/a	1	1	2023	1	1	2024	Naturally-occurring organic materials
Specific Conductance (µmho/cm)	1,600	n/a	n/a	580	340 - 1000	2024	540	310 - 740	2024	Substances that form ions in water
Sulfate (mg/l) (h)	500	n/a	n/a	78	26 - 190	2024	65	20 - 110	2024	Runoff/leaching from natural deposits
Total Dissolved Solids (mg/l)	1,000	n/a	n/a	360	210 - 660	2024	350	190 - 450	2024	Runoff/leaching from natural deposits
Turbidity (NTU)	5	n/a	n/a	0.29	ND - 0.5	2023	0.19	0.1 - 0.3	2024	Runoff/leaching from natural deposits
OTHER CONSTITUENTS OF INTEREST										
Alkalinity, total (mg/l as CaCO3)	n/a	n/a	n/a	180	100 - 270	2024	190	140 - 240	2024	Runoff/leaching from natural deposits
Boron (mg/l)	NL = 1	n/a	n/a	0.11	ND - 0.18	2023	--	--	--	Runoff/leaching from natural deposits
Calcium (mg/l)	n/a	n/a	n/a	61	11 - 130	2024	61	31 - 88	2024	Runoff/leaching from natural deposits
1,4-Dioxane (µg/l)	NL = 1	n/a	n/a	0.12	ND - 0.31	2024	--	--	--	Discharge from industrial sources
Hardness as CaCO3 (mg/l)	n/a	n/a	n/a	220	28 - 490	2024	220	93 - 330	2024	Runoff/leaching from natural deposits
Hardness as grains per gallon	n/a	n/a	n/a	13	1.6 - 29	2024	13	5.4 - 19	2024	Runoff/leaching from natural deposits
Magnesium (mg/l)	n/a	n/a	n/a	16	ND - 37	2024	17	3.8 - 26	2024	Runoff/leaching from natural deposits
Perfluorobutanoic Acid (PFBA) (ng/l)	n/a	n/a	n/a	<5	ND - 14	2024	ND	ND	2024	Discharge from industrial sources
Perfluorooctanoic Acid (PFOA) (ng/l)	NL = 5.1	0.07	n/a	<4	ND - 5.7	2024	ND	ND	2024	Discharge from industrial sources
Perfluorooctane Sulfonic Acid (PFOS) (ng/l)	NL = 6.5	1	n/a	<4	ND - 4.3	2024	ND	ND	2024	Discharge from industrial sources
Perfluoropentanoic Acid (PFPeA) (ng/l)	n/a	n/a	n/a	<3	ND - 3.7	2024	ND	ND	2024	Discharge from industrial sources
pH (pH units)	n/a	n/a	n/a	7.7	7 - 8.3	2024	7.8	7.7 - 8.2	2024	Hydrogen ion concentration
Sodium (mg/l)	n/a	n/a	n/a	40	27 - 61	2023	25	20 - 33	2024	Runoff/leaching from natural deposits
UNREGULATED CHEMICALS REQUIRING MONITORING										
Perfluorobutanoic Acid (PFBA) (ng/l) (g)	n/a	n/a	n/a	7.2	7.2	2024	--	--	--	Discharge from industrial sources

What is a Water Quality Goal?

In addition to mandatory water quality standards, USEPA and DDW have set voluntary water quality goals for some contaminants. Water quality goals are often set at such low levels that they are not achievable in practice and are not directly measurable. Nevertheless, these goals provide useful guideposts and direction for water management practices. The chart in this report includes three types of water quality goals:

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by USEPA.

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a disinfectant added for water treatment below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

What Contaminants May Be Present in Sources of Drinking Water?

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

- Microbial contaminants**, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants**, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides** that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Radioactive contaminants** that can be naturally-occurring or be the result of oil and gas production and mining activities.
- Organic chemical contaminants**, including synthetic and volatile organic chemicals that are byproducts of industrial processes and petroleum production, and can also come from gasoline stations, urban stormwater runoff, agricultural application and septic systems.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

NOTES

- (a) Water quality data provided by San Gabriel Valley Water Company (SGVWC).
- (b) The results reported in the table are average concentrations of the constituents detected in your drinking water during 2024 or from the most recent tests, except for TTHMs, HAA5, Chlorine Residual, Lead, and Copper which are described below.
- (c) Routine and repeat samples are total coliform-positive and either is E. coli-positive or system fails to take repeat samples following E. coli-positive routine sample or system fails to analyze total coliform-positive repeat sample for E. coli.
- (d) Samples were collected in the distribution system. The running annual average is reported as "Results" while the maximum and minimum of the individual results are reported as "Range."
- (e) The City of Monterey Park tests the Delta Plant drinking water weekly to comply with the State Water Resources Control Board, Division of Drinking Water-approved blending plan for Arsenic.
- (f) Concentrations are measured at the tap. The 90th percentile concentration is reported in the table. Out of 37 distribution system locations sampled, copper was detected in 34 samples, none of which exceeded the AL for copper; out of 37 distribution locations sampled, lead was not detected in any sample. The samples were collected in 2024.
- (g) Perfluorobutanoic acid was also included as part of the monitoring under the Fifth Unregulated Contaminant Monitoring Rule (UCMR 5).

AL: Action Level	MRDL: Maximum Residual Disinfectant Level
DLR: Detection Limit for Purposes of Reporting	MRDLG: Maximum Residual Disinfectant Level Goal
MCL: Maximum Contaminant Level	n/a: No Applicable Limit
MCLG: Maximum Contaminant Level Goal	ND: Not Detected at DLR
µg/l: parts per billion or micrograms per liter	NL: Notification Level
mg/l: parts per million or milligrams per liter	NTU: Nephelometric Turbidity Units
ng/l: parts per trillion or nanograms per liter	pCi/l: picoCuries per liter
	PHG: Public Health Goal
	"<": Detected but the average is less than the indicated DLR
µmho/cm: micromhos per centimeter	

