

APPENDIX B: eCCR Certification Form (Suggested Format)

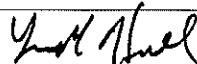
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

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|----------------------|------------------|
| Water System Name: | City of Monrovia |
| Water System Number: | 1910090 |

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 25, 2025 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

| | |
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| Name: Todd Hull | Title: Deputy Director - Operations |
| Signature:  | Date: 6/30/2025 |
| Phone number: (626) 256-8209 | |

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.monroviaca.gov/waterquality
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools

- ☐ Delivery to community organizations (attach a list of organizations)
- ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.monroviaca.gov
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.monroviaca.gov/waterquality
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

The City electronically delivered notification of the 2024 CCR by posting on the City's website and posting an article to the City's Manager Weekly Update on Friday, June 20, 2025, which included details about where individuals could locate a physical copy of the CCR. A bill insert was added to all June water utility bills that stated the CCR is available on the City's website or by contacting the Public Works Department.

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*This form is provided as a convenience and may be used to meet the certification
requirement of
section 64483(c) of the California Code of Regulations.*

2024 CCR Delivery Locations

On June 30, 2025 the following locations received multiple copies of The City of Monrovia's 2024 Consumer Confidence Report (Water Quality Report). Additional copies of the Water Quality Report are available upon request.

City of Monrovia – Public Works

600 S. Mountain Ave.

Monrovia, CA. 91016

City of Monrovia – City Hall

415 S. Ivy Ave.

Monrovia, CA. 91016

City of Monrovia – Community Center

119 W. Palm Ave.

Monrovia, CA. 91016

City of Monrovia – Public Library

321 S. Myrtle Ave.

Monrovia, CA. 91016



2024 Consumer Confidence Report

The City of Monrovia's 2024 Annual Drinking Water Quality Report (also known as the Consumer Confidence Report or CCR) is now available on the [City's website](#). The CCR provides detailed information about the quality of Monrovia's drinking water for the previous full calendar year. For 2024, as in previous years, the City met all state and federal drinking water standards.

To view the report, please visit:

<https://www.monroviaca.gov/home/showpublisheddocument/37663/638858306776134462>

Printed copies will be available starting June 25, 2025, at the following locations:

- City of Monrovia Public Works Yard
- City Hall
- Community Center
- Monrovia Library

If you have any questions regarding the Annual Drinking Water Quality Report, please contact the Public Works Department at (626) 932-5575



CONSUMER CONFIDENCE REPORT 2024

THIS NOTICE CONTAINS INSTRUCTIONS ON HOW TO OBTAIN IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER.

Este Informe contiene información importante sobre su agua potable. Comuníquese con el Departamento de Obras Públicas de la Ciudad de Monrovia al (626) 932-5575 para recibir asistencia en español.

The Safe Drinking Water Act (SDWA) requires the City of Monrovia to provide you with a Consumer Confidence Report (CCR) each year. The purpose of the CCR is to:

1. Raise awareness on water quality.
2. Share information related to the source of our water.
3. Educate consumers on the water distribution system.
4. Outline the importance of protecting our drinking water source.

In previous years, the City has printed and mailed copies of the CCR; however, in February 2013, the California Department of Public Health expanded its interpretation of the SDWA to allow for electronic delivery of the CCR.

To view your 2024 Consumer Confidence Report and learn more about your drinking water, please visit:

WWW.monroviaca.gov/WATERQUALITY

If you would like a mailed paper copy of the 2024 CCR, or would like to speak to someone about the report, please call Public Works at (626) 932-5575.