

## Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Los Angeles Department of Water and Power (LADWP)
Water System Number:	1910067

The water system named above hereby certifies that its Consumer Confidence Report was distributed on July 1, 2024 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: John Kemmerer	Title: Manager, Regulatory Affairs and
Signature: <i>John Kemmerer</i>	Consumer Protection
Phone number: (213) 367-3307	Date: 9/23/24

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: www.ladwp.com/waterqualityreport
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)

- ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: [www.ladwp.com/waterqualityreport](http://www.ladwp.com/waterqualityreport)
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: [www.ladwp.com/waterqualityreport](http://www.ladwp.com/waterqualityreport)
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification).  
URL: [www.ladwp.com/waterqualityreport](http://www.ladwp.com/waterqualityreport)
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

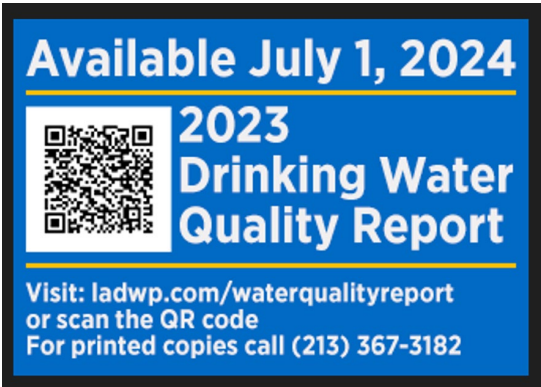
LADWP provided a bill insert (attached) to its customers starting on April 19, 2024, informing them that the CCR would be available on July 1, 2024.
On June 29, 2024, an email notification was sent to customers providing a link to the CCR and informing them that CCR was available for viewing and download on July 1, 2024.
The CCR was available on the website on June 27, 2024, and the link was shared on social media (see attached).

*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*

# LADWP 2023 Drinking Water Quality Report (DWQR) Notifications

## Customer Bill Notice

Began: April 19, 2024

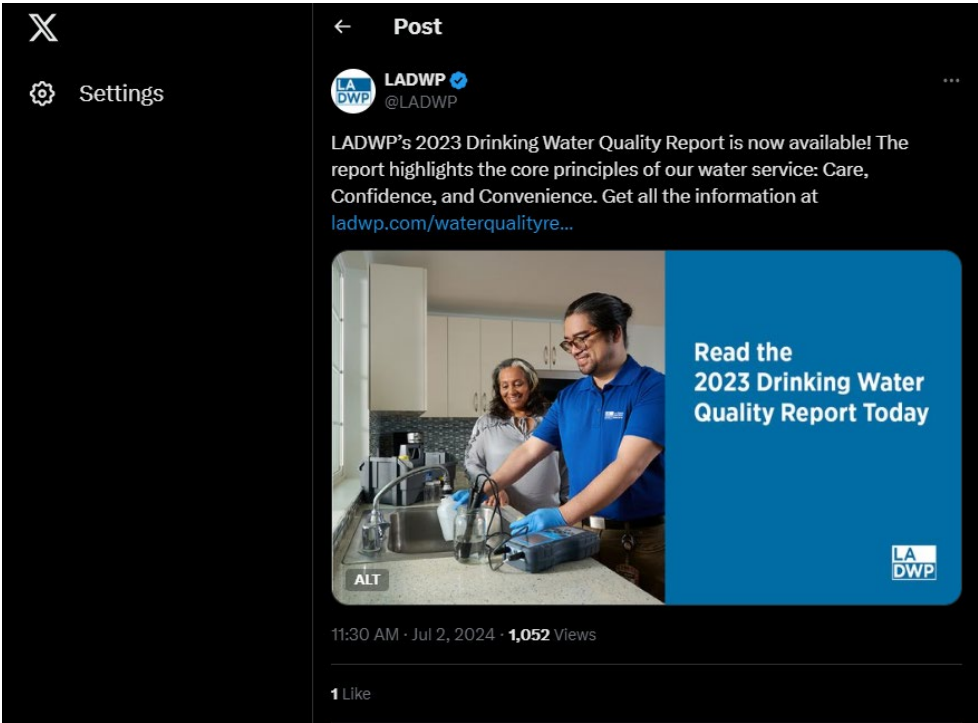


## Social Media

Platform: X

Run: July 2024 and August 2024

Target: City of LA Residents



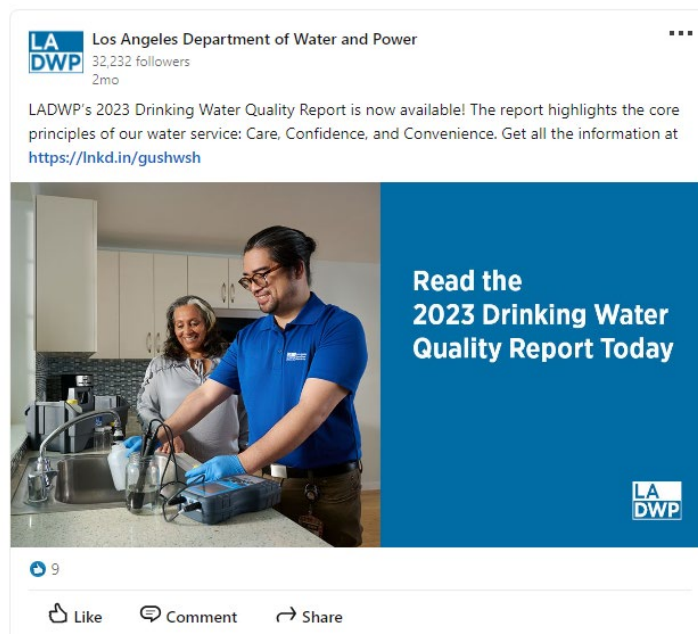
Platform: Facebook  
Run: July 2024 and August 2024  
Target: City of LA Residents



Platform: LinkedIn  
Run: July 2024 and August 2024  
Target: City of LA Residents



#### Los Angeles Department of Water and Power's Post



Platform: Instagram  
Run: July 2024 and August 2024  
Target: City of LA Residents

Instagram

Log In

Sign Up



Read the 2023  
Drinking Water Quality Report Today



ladwp1 • Follow



ladwp1 • LADWP's 2023 Drinking Water Quality Report is now available! The report highlights the core principles of our water service: Care, Confidence, and Convenience. Get all the information at the link in bio.

11w



8 likes

July 2

Log in to like or comment.

## DWQR-Specific Email

Sent to 487,341 customers on June 29, 2024.



Los Angeles  
Department of  
Water & Power

The 2023 Drinking Water Quality Report is available for online viewing and download at [www.ladwp.com/waterqualityreport](http://www.ladwp.com/waterqualityreport). This report contains important information about your drinking water.

**SPANISH:**  
El Informe de Calidad del Agua Potable para el Año 2023 está disponible para verse en línea o descargarse en [www.ladwp.com/waterqualityreport](http://www.ladwp.com/waterqualityreport). Este informe contiene información importante sobre su agua potable.

**KOREAN:**  
2023식수수질보고서는 [www.ladwp.com/waterqualityreport](http://www.ladwp.com/waterqualityreport)에서 온라인으로 확인하거나 다운로드하실 수 있습니다. 이 보고서에는 여러분이 마시는 식수에 관한 중요한 정보가 포함되어 있습니다.

**CHINESE:**  
2023年饮用水质量报告可在 [www.ladwp.com/waterqualityreport](http://www.ladwp.com/waterqualityreport) 在线查看和下载。本报告包含有关饮用水的重要信息。

**FARSI:**  
گزارش کیفیت آب آشامیدنی سال 2023، برای مشاهده آنلاین و دانلود در وبسایت [www.ladwp.com/waterqualityreport](http://www.ladwp.com/waterqualityreport) موجود است. این گزارش حاوی اطلاعات مهمی در مورد آب آشامیدنی شما است.

**TAGALOG:**  
Maaaring mabasa at makuha ng ulat tungkol sa kalidad ng tubig inumin sa Los Angeles sa [www.ladwp.com/waterqualityreport](http://www.ladwp.com/waterqualityreport). Ang nilalaman ng ulat na ito ay mahalagang impormasyon tungkol sa inyong tubig inumin.

**ARMENIAN:**  
2023թ. համեմուտքի որակի վերաբերյալ հաշվետվությունը հասանելի է առցանց ուսումնասիրելու և վերբեմնյալ հասնելու [www.ladwp.com/waterqualityreport](http://www.ladwp.com/waterqualityreport) կայքից: Այս հաշվետվությունը կարևոր տեղեկություններ է պարունակում Ձեր խմելու ջրի վերաբերյալ:

1-800-DIAL-DWP (1-800-342-5397)



LADWP @LADWP LADWP1 LADWP

LADWP has sent this annual Drinking Water Quality Report as required by the State of California, State Water Resources Control Board – Division of Drinking Water.

Online Publication Go-Live: June 27, 2024

## **LADWP In the Community Electronic Newsletter**

Sent: July 12, 2024

### **Drinking Water Quality Report**

Read our [latest Water Quality Report](#) to learn how LADWP safeguards your drinking water supply!



The report details how we test to ensure your water tastes great and is safe to drink, and what the most recent test results are.

Visit our [Water Quality Reports webpage](#) to see annual reports dating back to 2004.

**2023 Water Quality Report**