

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Long Beach Utilities Department
Water System Number:	1910065

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 07/01/2026 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Yan Zhang, Ph.D., P.E.	Title: Senior Director of WQ and Process
Signature: Yan Zhang Digitally signed by Yan Zhang Date: 2026.08.24 14:53:32 +07'00'	Date: 08/24/2026
Phone number: (562) 570-2484	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: <https://www.lbutilities.org/water/water-quality/Consumer-Confidence-Report>.
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other (attach a list of other methods used): Bus advertisement, which will go live from October 2026 to January 2027. The purpose is to provide more impressions than the typical social media outlets, while keeping the advertisements hyper local, i.e., only customers in Long Beach will see the ads. Another method used is postcards mailed via the United State Post Office (USPS).
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: <https://www.lbutilities.org/water/water-quality/Consumer-Confidence-Report>.
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Notification of the 2025 CCR's availability is released via USPS mail. A postcard (attached) is developed to send to every LBUD water customer. Additionally, notices to Long Beach zip codes are completed via a different venue: bus advertisement (see explanation above). Lastly, promotional flyers and QR codes to scan/view the 2025 CCR are distributed at community events, instead of physical reports like in the past years.

CCR is posted at 12 LONG BEACH PUBLIC LIBRARIES, OPEN 12 – 7 P.M.

1. *Billie Jean King Main Library: 200 W Broadway Long Beach, CA 90802.*
2. *Alamitos Neighborhood Library: 1836 E 3rd St, Long Beach, CA 90802.*
3. *Los Altos Neighborhood Library: 5614 E Britton Dr, Long Beach, CA 90815.*
4. *Bay Shore Neighborhood Library: 195 Bay Shore Ave, Long Beach, CA 90803.*
5. *Ruth Bach Neighborhood Library: 4055 N Bellflower Blvd, Long Beach, CA 90808.*
6. *Mark Twain Neighborhood Library: 1401 E Anaheim St, Long Beach, CA 90813.*
7. *El Dorado Neighborhood Library: 2900 N Studebaker Rd, Long Beach, CA 90815.*
8. *Brewitt Neighborhood Library: 4036 E Anaheim St, Long Beach, CA 90804.*
9. *Burnett Neighborhood Library: 560 E Hill St, Long Beach, CA 90806.*

10. Dana Neighborhood Library: 3680 Atlantic Ave, Long Beach, CA 90807.

11. Bret Harte Neighborhood Library: 1595 W Willow St, Long Beach, CA 90810.

12. Michelle Obama Neighborhood Library: 5870 Atlantic Ave, Long Beach, CA 90805.

CCR is posted at the following locations:

1. Long Beach Utilities Administration Building: 1800 E Wardlow Rd, Long Beach, CA 90807.

2. Long Beach Energy Resources Building: 2400 E Spring St, Long Beach, CA 90806.

3. Long Beach Groundwater Treatment Plant: 2950 Redondo Ave, Long Beach, CA 90806.

4. Nine (9) City Council Districts Offices in the City of Long Beach's City Hall: 411 W Ocean Blvd, 11th Floor, Long Beach, CA 90802.

5. Long Beach Utilities Bill Insert on all June (06/01/2026 - 06/29/2026) utility bills:

"The 2025 Long Beach Utilities Water Quality Report is here! To learn about our exceptional water quality, please visit LBUtilities.org/waterquality or call 562-570-2479 to request a physical copy of the report."

*This form is provided as a convenience and may be used to meet the certification
requirement of
section 64483(c) of the California Code of Regulations.*

Social Media - Posted on July 8, 2026

[Facebook:](#)



Long Beach Utilities ✓

Jul 8 · 🌐



Your Water. Our Commitment. 🚰👉

Did you know Long Beach Utilities treats 32 million+ gallons of drinking water every single day? Our dedicated team works 24/7 to keep your drinking water clean, safe, and reliable. 💧✨

Our 2025 Consumer Confidence Report is now live! 📄👓

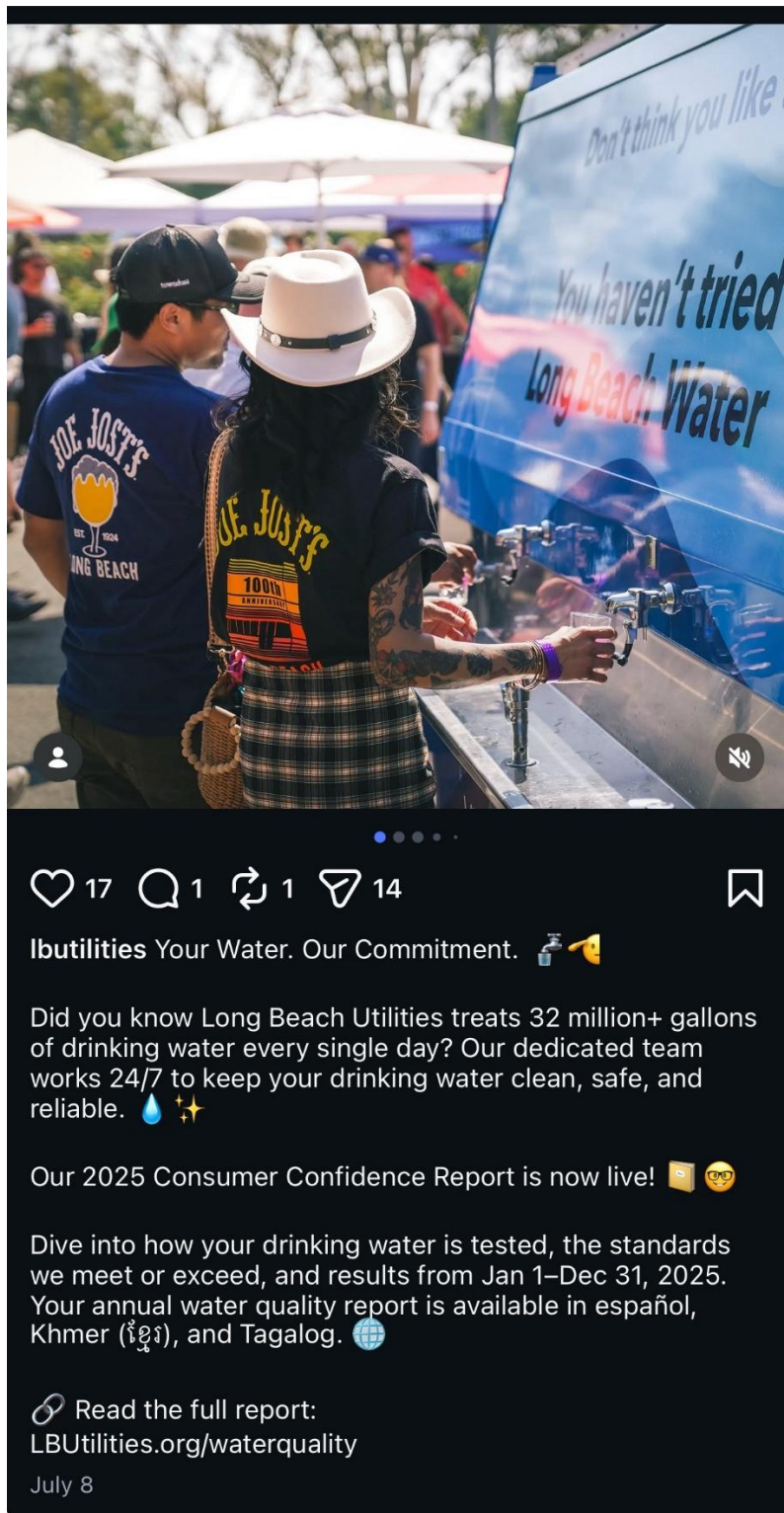
Dive into how your drinking water is tested, the standards we meet or exceed, and results from Jan 1–Dec 31, 2025. Your annual water quality report is available in español, Khmer (ខ្មែរ), and Tagalog. 🌐



Read the full report here: LBUtilities.org/waterquality



[Instagram:](#)



Discover the Journey to
Clean and Safe Drinking Water

THE LONG BEACH **2025 CUSTOMER CONFIDENCE REPORT** *is here!*

Learn how Long Beach receives its drinking water by reviewing the 2025 Customer Confidence Report. Scan the QR code below for a digital copy or call (562) 570-2479 for a printed copy.



Conozca cómo Long Beach recibe su agua potable consultando el Informe de Confianza del Cliente de 2025. Escanee el código QR a continuación para obtener una copia digital o llame al (562) 570-2479 para obtener una copia impresa.

ស្វែងយល់ពីរបៀបដែលទទួលបាន
ទឹកផឹកដោយពិនិត្យមើលរបាយការណ៍
ទំនុកចិត្តអតិថិជនឆ្នាំ 2025។ ស្កេន QR កូដ
ខាងក្រោមសម្រាប់ចម្លងឌីជីថល ឬទូរស័ព្ទ
ទៅលេខ (562) 570-2479 សម្រាប់ចម្លង
ចម្លងដែលបានបោះពុម្ព។

Alamin kung paano natatanggap ng
Long Beach ang inuming tubig nito sa
pamamagitan ng pagsusuri sa 2025
Customer Confidence Report. I-scan
ang QR code sa ibaba para sa digital
copy o tumawag sa (562) 570-2479
para sa naka-print na kopya.

USPS
MARKETING MAIL
U.S. POSTAGE PAID
LONG BEACH, CA
PERMIT NO. 1680

