

## APPENDIX B: eCCR Certification Form (Suggested Format)

### Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Long Beach Utilities Department
Water System Number:	1910065

The water system named above hereby certifies that its Consumer Confidence Report was distributed on \_\_\_\_07/11/2025\_\_ to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Yan Zhang, Ph.D., P.E.	Title: Senior Director of Water Quality & Process
Signature:	Date: 10/28/2025
Phone number: (562) 570-2484	blank

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: <https://www.lbutilities.org/water/water-quality>.
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☒ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: <https://www.lbutilities.org/water/water-quality>
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

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The newsletter and utility message with information of CCR availability were sent to the following zip codes: 90755; 90780; 90801; 90802; 90803; 90804; 90805; 90806; 90807; 90808; 90809; 90810; 90811; 90812; 90813; 90814; 90815.

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CCR is posted at 12 LONG BEACH PUBLIC LIBRARIES, OPEN 12 – 7 P.M.

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- 1. Billie Jean King Main Library: 200 W Broadway Long Beach, CA 90802.*
  - 2. Alamitos Neighborhood Library: 1836 E 3rd St, Long Beach, CA 90802.*
  - 3. Los Altos Neighborhood Library: 5614 E Britton Dr, Long Beach, CA 90815.*
  - 4. Bay Shore Neighborhood Library: 195 Bay Shore Ave, Long Beach, CA 90803.*
  - 5. Ruth Bach Neighborhood Library: 4055 N Bellflower Blvd, Long Beach, CA 90808.*
  - 6. Mark Twain Neighborhood Library: 1401 E Anaheim St, Long Beach, CA 90813.*
  - 7. El Dorado Neighborhood Library: 2900 N Studebaker Rd, Long Beach, CA 90815.*
  - 8. Brewitt Neighborhood Library: 4036 E Anaheim St, Long Beach, CA 90804.*
  - 9. Burnett Neighborhood Library: 560 E Hill St, Long Beach, CA 90806.*
  - 10. Dana Neighborhood Library: 3680 Atlantic Ave, Long Beach, CA 90807.*
  - 11. Bret Harte Neighborhood Library: 1595 W Willow St, Long Beach, CA 90810.*
  - 12. Michelle Obama Neighborhood Library: 5870 Atlantic Ave, Long Beach, CA 90805.*
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CCR is posted at the following locations:

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- 1. Long Beach Utilities Administration Building: 1800 E Wardlow Rd, Long Beach, CA 90807.*
- 2. Long Beach Energy Resources Building: 2400 E Spring St, Long Beach, CA 90806.*
- 3. Long Beach Groundwater Treatment Plant: 2950 Redondo Ave, Long Beach, CA 90806.*
- 4. Nine (9) City Council Districts Offices in the City of Long Beach's City Hall: 411 W Ocean Blvd, 11<sup>th</sup> Floor, Long Beach, CA 90802.*
- 5. Long Beach Utilities Bill Insert:*

*YOUR WATER IS EXCEPTIONAL! STARTING JULY 1, YOU CAN ACCESS THE ANNUAL WATER QUALITY REPORT AT [LBUTILITIES.ORG/WATERQUALITY](http://LBUTILITIES.ORG/WATERQUALITY),*

*VISIT YOUR LOCAL LONG BEACH LIBRARY, OR REQUEST A COPY BY CALLING 562-570-2479.*

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*This form is provided as a convenience and may be used to meet the certification  
requirement of  
section 64483(c) of the California Code of Regulations.*

**From:** [Joy Contreras](#)  
**To:** [Joy Contreras](#)  
**Subject:** PRESS RELEASE: 2024 Long Beach Drinking Water Quality Report Now Available  
**Date:** Friday, July 11, 2025 11:20:30 AM  
**Attachments:** [image.png](#)  
[image.png](#)

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## PRESS RELEASE

### FOR IMMEDIATE RELEASE

July 11, 2025

**Contact:**

Joy Contreras  
Public Information Officer  
(562) 355-1201  
[Joy.Contreras@lbutilities.org](mailto:Joy.Contreras@lbutilities.org)

## 2024 Long Beach Drinking Water Quality Report Now Available

*Long Beach Utilities customers are encouraged to learn about the city's exceptional drinking water quality*



*Pictured: Long Beach Utilities Lab Analyst, Yeny, is testing water samples for ammonia nitrogen*  
LONG BEACH, CA — The Long Beach Utilities Department (LBUD) is pleased to share Long Beach tap water continues to meet all drinking water standards set by the United States Environmental Protection Agency (EPA) and the California Water Resources Control Board (SWRCB).

“Every year, the Long Beach Board of Utilities Commissioners is proud to demonstrate our commitment to ensuring our community has access to safe, clean and reliable drinking water,” says President Gina Rushing Maguire, Board of Utilities Commissioners. “This report transparently demonstrates the ongoing effort our city makes to ensure this precious resource is not taken for granted.”

Released on July 1, the Long Beach Utilities Department Consumer Confidence Report provides information and data on Long Beach drinking water sources, treatment methods and results from drinking water tests performed from January 1, 2024, to December 1, 2024; the Safe Drinking Water Act requires all public water systems to publish Consumer Confidence Reports annually. The LBUD Consumer Confidence Report highlights LBUD’s data from over 60,000 drinking water tests to demonstrate to its customers that Long Beach drinking water meets or exceeds all federal and state water quality regulations. Customers can visit [LBUtilities.org/waterquality](https://LBUtilities.org/waterquality) to download the report in English, Spanish, Khmer, and Tagalog.

“As the department continues preparing for a climate-resilient future, this report shows in detail, the intensive water treatment activities we conduct annually to ensure we’re delivering safe, clean and reliable drinking water to the Long Beach community. We value the community’s trust and invest heavily into our drinking water system to maintain it,” says Anatole Falagán, General Manager of Long Beach Utilities.

In 2024, 60 percent of Long Beach’s potable water needs were met by local groundwater supplies. The remaining 40 percent was met by purchased imported surface water from the Metropolitan Water District of Southern California (MWD).

Long Beach’s groundwater is sourced from the Central Basin groundwater aquifer and treated to state and federal drinking water standards at the Long Beach Groundwater Treatment Plant. After the groundwater is treated to state and federal standards, it is mixed with imported water and distributed to 90,000 water homes and businesses throughout the city. The Long Beach Groundwater Treatment Plant operates 24-hours a day, 7-days a week. A team of accredited staff monitors and treats 32 million gallons of locally pumped groundwater each day. The Groundwater Treatment Plant hosts four California Environmental Laboratory Accreditation laboratories as a Certified Water Quality Laboratory; each is dedicated to testing water quality throughout the year.

To learn more about the 2024 drinking water quality results, the 2024 CCR is now online and available in Spanish, Khmer, and Tagalog at [LBUtilities.org/waterquality](https://LBUtilities.org/waterquality). Customers that would prefer to receive a hard copy of the CCR report, may contact the Long Beach Utilities Department Laboratory Services Manager at (562) 570-2479.

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**Distribution List of the 2024 CCR at Local Community Events in City of Long Beach since August 2025:**

*1. August 2025*

- Long Beach Municipal Band (El Dorado Park West).
- Bixby Knolls First Fridays (Expo Arts Center).
- Uptown Jazz Festival (Houghton Park).
- National Night Out Sunny Central Neighborhood Association.
- National Night Out Centro CHA.
- Los Cerritos Park Neighborhood Association Concert.
- Resource for Growth- LB Community Development NH Leadership Program.
- DIG LIFE's 5th Annual Back2School Backpack & Bike Giveaway.
- 2nd Ann. Back-to-School Vacc & Health Resource Fair.
- Long Beach Community Band Concert (Wardlow Park).
- District 5 Summer Concert (LBCC – LAC on Carson Street).
- Long Beach Municipal Band (El Dorado Nature Center).
- Knyght Ryder Concert in the Park (El Dorado Park West).
- Lakewood Village NA's 6th Annual Concert (Pan American Park).
- End of Summer Concert (El Dorado Park).

*2. September 2025*

- Third Annual Sake Festival @ Rancho Los Cerritos.
- CSULB Smorgasport.
- Second Annual Westside Promise Initiative Celebration (Admiral Kidd Park).
- City of Long Beach Ranchos Walk.

*3. October 2025*

- Long Beach Marathon.
- Ready Long Beach Hosted by Long Beach CERT/Fire Dept.
- Latino Employee Organization (LEO) 5th Annual Churro 5K.
- Festival of Flight (Long Beach Airport).
- Walk to End Alzheimer's Long Beach.