

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Long Beach Utilities Department
Water System Number:	1910065

The water system named above hereby certifies that its Consumer Confidence Report was distributed on ____07/01/2024__ to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Yan Zhang, Ph.D., P.E.	Title: Senior Director of Water Quality & Process
Signature:	Date: 08/20/2024
Phone number: (562) 570-2484	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: <https://www.lbutilities.org/water/water-quality>.
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: <https://www.lbutilities.org/water/water-quality>
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

The newsletter and utility message with information of CCR availability were sent to the following zip codes: 90755; 90780; 90801; 90802; 90803; 90804; 90805; 90806; 90807; 90808; 90809; 90810; 90811; 90812; 90813; 90814; 90815.

CCR is posted at 12 LONG BEACH PUBLIC LIBRARIES, OPEN 12 – 7 P.M.

- 1. Billie Jean King Main Library: 200 W Broadway Long Beach, CA 90802.*
 - 2. Alamitos Neighborhood Library: 1836 E 3rd St, Long Beach, CA 90802.*
 - 3. Los Altos Neighborhood Library: 5614 E Britton Dr, Long Beach, CA 90815.*
 - 4. Bay Shore Neighborhood Library: 195 Bay Shore Ave, Long Beach, CA 90803.*
 - 5. Ruth Bach Neighborhood Library: 4055 N Bellflower Blvd, Long Beach, CA 90808.*
 - 6. Mark Twain Neighborhood Library: 1401 E Anaheim St, Long Beach, CA 90813.*
 - 7. El Dorado Neighborhood Library: 2900 N Studebaker Rd, Long Beach, CA 90815.*
 - 8. Brewitt Neighborhood Library: 4036 E Anaheim St, Long Beach, CA 90804.*
 - 9. Burnett Neighborhood Library: 560 E Hill St, Long Beach, CA 90806.*
 - 10. Dana Neighborhood Library: 3680 Atlantic Ave, Long Beach, CA 90807.*
 - 11. Bret Harte Neighborhood Library: 1595 W Willow St, Long Beach, CA 90810.*
 - 12. Michelle Obama Neighborhood Library: 5870 Atlantic Ave, Long Beach, CA 90805.*
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CCR is posted at the following locations:

- 1. Long Beach Utilities Administration Building: 1800 E Wardlow Rd, Long Beach, CA 90807.*
- 2. Long Beach Energy Resources Building: 2400 E Spring St, Long Beach, CA 90806.*
- 3. Long Beach Groundwater Treatment Plant: 2950 Redondo Ave, Long Beach, CA 90806.*
- 4. Nine (9) City Council Districts Offices in the City of Long Beach's City Hall: 411 W Ocean Blvd, 11th Floor, Long Beach, CA 90802.*
- 5. Long Beach Utilities Bill Insert – June 2024 Bill. The message below was mailed on July 1st, 2024:*

YOUR WATER IS EXCEPTIONAL! STARTING JULY 1, YOU CAN ACCESS THE ANNUAL WATER QUALITY REPORT AT LBUTILITIES.ORG/WATERQUALITY,

VISIT YOUR LOCAL LONG BEACH LIBRARY, OR REQUEST A COPY BY CALLING 562-570-247.

*This form is provided as a convenience and may be used to meet the certification
requirement of
section 64483(c) of the California Code of Regulations.*

From: Joy Contreras
To: Joy Contreras
Subject: PRESS RELEASE: Long Beach Annual Water Quality Report Now Available
Date: Monday, July 1, 2024 11:04:36 AM
Attachments: [image.png](#)
[image.png](#)



PRESS RELEASE

FOR IMMEDIATE RELEASE

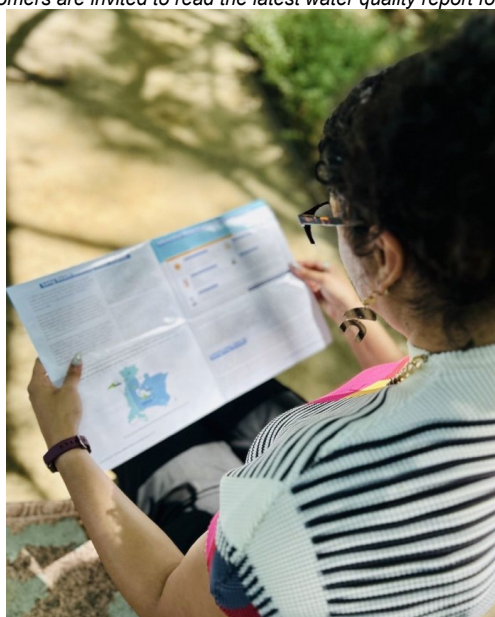
July 1, 2024

Contact:

Joy Contreras
Public Information Officer
(562) 355-1201
Joy.Contreras@lbutilities.org

Long Beach Annual Water Quality Report Now Available

Customers are invited to read the latest water quality report for 2023



The report is available online in Spanish, Khmer, and Tagalog

LONG BEACH, CA – Today, the Long Beach Utilities Department released its annual drinking water quality report for testing performed from January 1, 2023, to December 31, 2023. Long Beach Utilities is committed to providing customers with clean and safe drinking water that meets or exceeds all drinking water quality regulations, at the most reasonable cost. The annual drinking water quality report, also known as the Consumer Confidence Report (CCR), is a report mandated by the State of California via the Safe Drinking Water Act (SDWA). SDWA is federal law requiring all public water systems to provide water quality information to every customer. The purpose of the annual CCR is to inform Long Beach customers about the sources and quality of drinking water distributed within the Long Beach Utilities service area, and to outline the process by which water is delivered to every business and home.

“Year after year, Long Beach Utilities employees work tirelessly to provide high quality and safe drinking water to nearly 500,000 community members. This past year was no different, especially as we formed the new Utilities Department,” says Chris Garner, General Manager. “A year into a newly merged organization and our data shows we have been able to provide the same exceptional water quality without missing a beat.”

Every day, Long Beach Utilities treats 32 million gallons of locally pumped water at the Long Beach Groundwater Treatment Plant (GWTP). The water is then blended with imported water obtained from Northern California and the Colorado River and distributed to 90,000 households and businesses throughout the city of Long Beach. The GWTP hosts four laboratories to test water quality, each with a California Environmental Laboratory Accreditation as a Certified Water Quality Laboratory.

“I encourage every customer to take the time to read the report and learn about the intensive water treatment process, so that every person can be assured that they are receiving clean, safe, and affordable drinking water,” says President Naomi Rainey, Long Beach Board of Utilities Commissioners.

The 2023 CCR is now online and available in Spanish, Khmer, and Tagalog at LBUtilities.org/waterquality. Customers preferring to receive a hard copy of the CCR, may contact the Long Beach Utilities Laboratory Services Officer at (562) 570-2479.

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Social Media - Posted on July 1, 2024

[Facebook:](#)

**Long Beach Utilities** ✓
July 1 · 🌐

We have served the Long Beach community for more than 100 years. Today, we're proud to release our annual Water Quality Report, which details how we continue to provide our customers with reliable, affordable and exceptional quality drinking water. 🌊

Learn more about where your drinking water comes from and how we protect our vital drinking water sources at LBUtilities.org/waterquality.


Long Beach Utilities
Water · Gas · Sewer
Now Available
ANNUAL WATER QUALITY REPORT
LBUtilities.org/waterquality

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Instagram:

