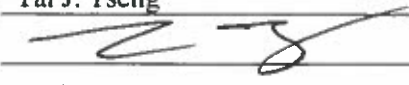


**Consumer Confidence Report
Certification Form**
(To be submitted with a copy of the CCR)

Water System Name: LONG BEACH WATER DEPARTMENT

Water System Number: 1910065

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/26/2018 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Tai J. Tseng
Signature: 
Title: Assistant General Manager, Operations
Phone Number: (562) 570-2420 Date: 8/10/2018

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: [www. lbwater.org/annual-water-quality-report](http://www.lbwater.org/annual-water-quality-report)
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☒ Other (attach a list of other methods used)
- ☒ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: [www. lbwater.org/annual-water-quality-report](http://www.lbwater.org/annual-water-quality-report)
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.lbwater.org/annual-water-quality-report
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Long Beach Water Department created a dedicated URL where the department's current and past water quality reports are permanently housed. June's utility bill included a, "Special Message: View the Water Department's annual water quality report at lbwater.org/annual-water-quality-report starting July 1." All customers were sent a newsletter in their June utility bill informing them of the water quality report availability date as well as the direct link. The Summer 2018-Long Beach 90H2O newsletter informed our customers that copies of the report can be obtained at local libraries and also provided information to customers about how to contact the department to request a non-electronic version of the report. A social media announcement was also posted on Facebook, Twitter & Instagram with graphics attached and caption: "Our 2017 Water Quality Report is now online! The report provides info on how well our drinking water meets and exceeds water quality regulations. Go to lbwater.org/annual-water-quality-report to read more about what we do to safeguard your drinking water."

The newsletter and utility message with information of CCR availability were sent to the following zip codes: 90755; 90780; 90801; 90802; 90803; 90804; 90805; 90806; 90807; 90808; 90809; 90810; 90811; 90812; 90813; 90814; 90815

CCR posted at 12-LONG BEACH PUBLIC LIBRARIES, OPEN 12 – 7 P.M.

1. 101 Pacific Ave, Long Beach, CA 90802
2. 1836 E 3rd St, Long Beach, CA 90802
3. 5614 E Britton Dr, Long Beach, CA 90815
4. 195 Bay Shore Ave, Long Beach, CA 90803
5. 4055 N Bellflower Blvd, Long Beach, CA 90808
6. 1401 E Anaheim St, Long Beach, CA 90813
7. 2900 N Studebaker Rd, Long Beach, CA 90815
8. 4036 E Anaheim St, Long Beach, CA 90804
9. 560 E Hill St, Long Beach, CA 90806
10. 3680 Atlantic Ave, Long Beach, CA 90807
11. 1595 W Willow St, Long Beach, CA 90810
12. 5870 Atlantic Ave, Long Beach, CA 90805

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.

Long Beach 90H2O

June 2018

Grow Local Love



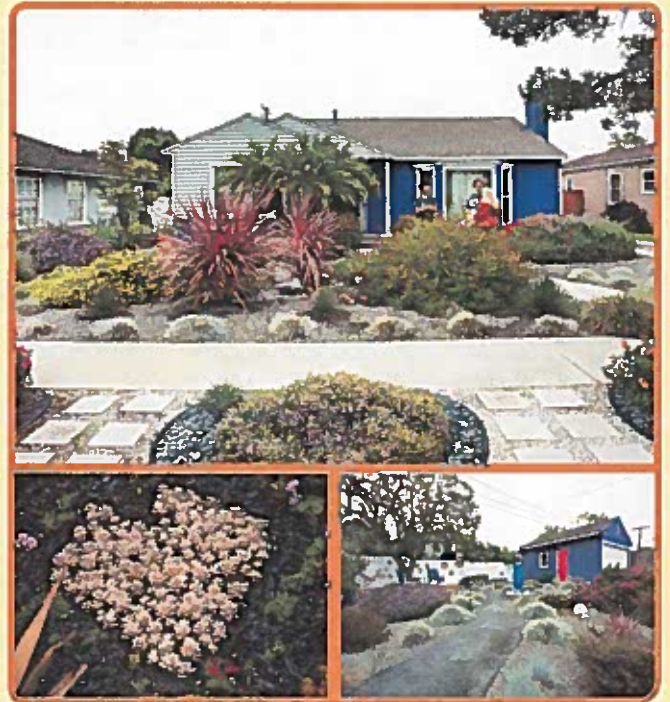
LAWN-TO-GARDEN

We are offering a higher incentive and a no-cost or low-cost professional design tailored for your front yard. Starting July 1, 2018, LBWD will now provide an incentive of **up to \$6,000** that will include \$3 per square foot for up to 1,500 square feet and up to \$1,500 in design reimbursement for all new Lawn-to-Garden participants.

Your new garden will feature stormwater retention, the use of California native or flowering plants and drip irrigation. Create a watershed garden and see your front yard come alive with beauty and butterflies while making water efficiency the Long Beach way of life!

Applications will be accepted starting July 1, 2018 and projects will be limited to 150 per year. Don't miss out!

Go to lbtowntogarden.com for more information and to apply.



LBWD's Annual Water Quality Report Available Online July 1



Our annual Water Quality Report, also known as the Consumer Confidence Report (CCR) provides information as to how well our drinking water meets and exceeds water quality regulations. We appreciate you reading this report and learning more about what we do to safeguard your drinking water. To read the report go to lbwater.org/annual-water-quality-report. If you would prefer to receive a paper copy of the CCR, please contact us at 562.570.2482 or pick one up at your local library branch.

  @lbwater

 @Long Beach Water

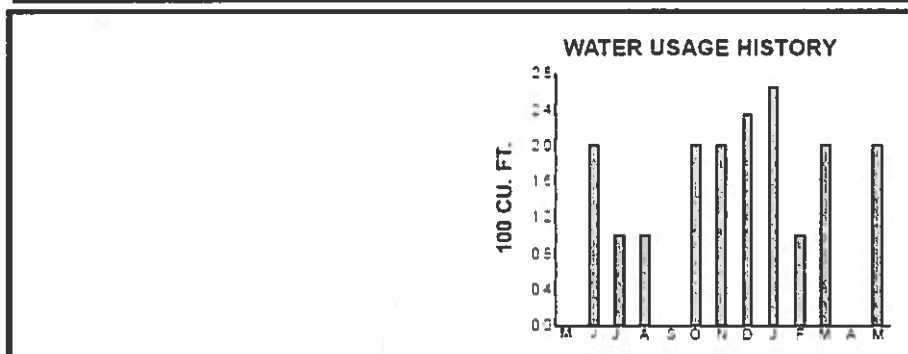
More hacks at
LiveH2OLB
.com


Long Beach Water

BILLING DATE:

06/01/18

HISTORICAL USAGE



SPECIAL MESSAGE

VIEW THE WATER DEPARTMENT'S ANNUAL WATER QUALITY REPORT AT LBWATER.ORG/ANNUAL-WATER-QUALITY-REPORT STARTING JULY 1.