

Consumer Confidence Report Certification Form

Water System Name:	City of La Verne
Water System Number:	1910062

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **June 17, 2021** to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by:	Name:	Tracy Costello	
	Signature:		
	Title:	Public Works Manager	
	Phone Number:	(909) 596-8747	Date: August 1, 2021

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: _____
-
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
- ☒ Posting the CCR on the Internet at **www.cityoflaverne.org/ccr**
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places - **City Hall & Community Center**
 - ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☒ Other - **City's Facebook, Twitter and Instagram**
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following address: www._____
- ☐ *For investor-owned utilities:* Delivered the CCR to the California Public Utilities Commission

This notice contains instructions on how to obtain important information about your drinking water.

Este reporte contiene las instrucciones mas recientes para obtener informacion importante sobre su agua potable.

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires the City of La Verne to provide to you. The purpose of the CCR is to raise customer awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes and businesses, and the importance of protecting drinking water sources.

The Division of Drinking Water allows for electronic delivery of the CCR. The electronic delivery method will allow the City of La Verne to reduce consumption of paper, and minimize printing and mailing costs.

The Consumer Confidence Report will be available on July 1, 2021 at www.cityoflaverne.org/ccr. If you would like to request a printed copy of the Consumer Confidence Report or would like to speak with someone about the report, please call our customer service office at (909) 596-8744.

El Informe de Confianza de Consumidor estara disponible el 1 de Julio de 2021 en www.cityoflaverne.org/ccr. Si le gustara solicitar una copia impresa del Informe de Confianza de Consumidor o gustara hablar con alguien sobre el informe, por favor llame nuestra oficina de atención al cliente al (909) 596-8744.