## Consumer Confidence Report Certification Form

(to be submitted with a copy of the CCR)

## (To certify electronic delivery of the CCR, use the certification form on the State Water Board's website at

http://www.swrcb.ca.gov/drinking\_water/certlic/drinkingwater/CCR.shtml)

Water System Name:	City of Glendora		
Water System Number:	1910044		

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 24, 2023 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Dale Wert
Name: Dale Wert
Signature:
Title: Water Division Manager
Phone number: (626) 852-4838
Date: 6/15/2023

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: The City of Glendora sent out mail notifications to all customers about the availability of the CCR on the city website with a direct link. Customers were also encouraged to request a physical version of the CCR by calling the Water Division and requesting it to be directly mailed to their mailing address. Hard copies are also available to the public at the front counter at the Water Division, City Hall, and at all public counters within the City.

  "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

  Posting the CCR on the Internet at: <a href="www.cityofglendora.org/2022ccr">www.cityofglendora.org/2022ccr</a>

  Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - Advertising the availability of the CCR in news media (attach copy of press release)
     Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places (attach a list of locations)

□ Delivery of multiple copies of CCR to single-billed addresses serving several
persons, such as apartments, businesses, and schools
☐ Delivery to community organizations (attach a list of organizations)
☐ Other (attach a list of other methods used)
For systems serving at least 100,000 persons: Posted CCR on a publicly-
accessible internet site at the following address: [INSERT INTERNET
ADDRESS]
For investor-owned utilities: Delivered the CCR to the California Public Utilities
Commission

This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).

"Good faith" efforts were used to reach non-bill paying customers. Those efforts included the following methods:

- Posted the CCR in public places
  - o City Hall Water Billing/Cashier, Community Services, Public Works Front Desk
  - Water Yard Front Desk
  - o Library
  - o Police Department