

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Kinneloa Irrigation District
Water System Number:	1910035

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/27/22 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Martin Aragon	Title: Office Manager
Signature:	Date: 6/27/22
Phone number: 626-797-6295	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: www.kinneloirrigation.district.info/CCR
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)

- Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- Delivery to community organizations (attach a list of organizations)
- Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.kinneloirrigationdistrict.info/CCR
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.kinneloirrigationdistrict.info/CCR
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Hard copy mailed to any customer or non-bill paying customer unable to receive
Electronic delivery. Any customer or non-bill paying customer who contacted the
Office regarding the consumer confidence report were offered the option of receiving

the report via emailed attachment of via mailed hard copy.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

WATER RATE

Commodity = \$0.00 per CCF
 (equivalent to 100 cubic feet or 748 gallons)!
 Daily Service = \$0.00 per day
 (equivalent to \$0.00 per average month)

Bill #1

SERVICE FROM

April 21, 2022

TO

May 25, 2022



1999 KINCLAIR DRIVE, PASADENA, CALIFORNIA 91107-1017
 TELEPHONE: (626) 797-6295 FAX: (626) 794-5552
 WEBSITE: kinneloairrigationdistrict.info
 EMAIL: kinneloa@outlook.com

The Kinneloa Irrigation District is a Public Water Agency operating under Division 11 of the State of California Water Code.

BILLING DATE

June 03, 2022

ACCOUNT NO.

2147-00

WATER SERVICE STATEMENT

TO
BROWN WELL
1993 SIERRA MADRE VILLA
PASADENA, CA 91107

SERVICE ADDRESS
1993 SIERRA MADRE VILLA
 Your Board Member is None, Division 0
 Your meter size is 3/4 in. served from Holly/Sage Tanks, Zone 4
 Fluoride Level for April was 1.2 mg/L

Previous Balance 0.00
PAYMENTS AND CREDITS

Balance Before Charges 0.00
CURRENT CHARGES

* Any unpaid previous balance is now past due.

Total Current Charges 0.00

Credit Balance - Do Not Pay 0.00

Readings

<u>Current Date</u>	<u>Prior Date</u>	<u>Days</u>	<u>Current Read</u>	<u>Prior Read</u>	<u>Water Used</u>	<u>Daily Average</u>
05/25/2022	04/21/2022	29	196.1808	196.1808	0 CCF	0 Gallons or \$0.00

Message

On Monday, June 27th, THE CONSUMER CONFIDENCE REPORT FOR 2021 will be available for viewing or printing at <https://www.kinneloairrigationdistrict.info/CCR>. IF YOU WOULD LIKE A PAPER COPY BY MAIL, please call the office at (626) 797-6295. Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse Kinneloa Irrigation District a 1999 Kinclair Drive, Pasadena, CA 91107 - (626) 797-6295 para asistirlo en español.

PLEASE DETACH AND RETURN THIS STUB WITH YOUR PAYMENT

Bill #1 **Please do not staple your check to this stub**



1999 KINCLAIR DRIVE, PASADENA, CALIFORNIA 91107-1017

For your convenience, Kinneloa Irrigation District (KID) has 3 courtesy drop boxes, ❶ located on the west side of Sierra Madre Villa north of Villa Knolls Drive, ❷ on Kinneloa Canyon Road near Eaton Canyon Drive, or ❸ next to the driveway at 1999 Kinclair Drive.

Check here for any changes in the mailing address and indicate changes on the back of this form. *Thank You!*

Bills for service are due and payable upon presentation.

Make check or money order payable to:

KID or Kinneloa Irrigation District

BILLING DATE	PAST DUE DATE	ACCOUNT NUMBER
June 03, 2022	July 02, 2022	2147-00
	PLEASE PAY THIS AMOUNT NOW DUE	0.00
	Credit Balance - Do Not Pay	
	AMOUNT PAID \$	

If payment is received after the past due date, your account may be assessed a late charge.

* Any unpaid previous balance is now past due.

BILLING ADDRESS

BROWN WELL
1993 SIERRA MADRE VILLA
PASADENA, CA 91107

IMPORTANT INFORMATION

Paying Your Bills: Payment can be made by check or money order and mailed to the Kinneloa Irrigation District office or deposited in any of the courtesy drop boxes listed on the front of this statement.

Do not mail or deposit cash. Account access and payment options are available at www.kinneloirrigationdistrict.info. Click on the "My Account" button to register your account. Enter your last name and account number exactly as shown on your billing statement. Registering your account gives you access to many features: view your billing transactions, usage history, or statements; make credit card payments; or request automatic payment from your checking or savings account. **Credit card payments cannot be made at the office or by telephone.** Payments not received on or before the second (2nd) day of the month or the actual billing date are not shown on this statement.

Failure to receive a bill will not excuse the responsibility for nonpayment penalties. Call the office at (626) 797-6295 to verify receipt of payments made after the billing date.

Delinquent Bills: Bills for service are due and payable upon presentation and become delinquent if not paid by the second (2nd) day of the following month. On the twenty-first (21st) day of the month following presentation, which is approximately forty-five (45) days from the billing date, a penalty will be charged and a **Past Due Notice** will be mailed to the water service Customer. If a payment of at least the past due balance is not made by the shut off date on the Past Due Notice, the water service is subject to termination. At least forty-eight (48) hours prior to actual termination, the District shall make a reasonable, good faith effort to contact an adult of the residence.

Water Code 2282.1: A District may refuse service to any land if outstanding charges for services already rendered such land have not been paid within a reasonable time.

Water Code 25806: Any charge for services not paid shall constitute a lien on the land upon which the service was rendered, even though the indebtedness may have been incurred by other than the owner.

Disputed Bills: Should you question this bill, please request an explanation and/or investigation by writing the District office within 10 days of the billing date. Nonpayment of a disputed or protested bill is not an excuse or mitigating circumstance. All bills must be paid on time. Your complaint should include the following: 1. A copy of your bill; 2. A letter explaining why you think the bill is incorrect; 3. A check or money order for the amount owed District.

Rejected Payments: The Kinneloa Irrigation District will make demand upon the maker for a payment rejected by the financial institution for any reason. Rejected items are subject to a minimum \$30.00 service charge. Water service may be discontinued if a replacement payment is not made in a timely manner upon demand.

Commodity Charge/Water Usage Charge: Water usage is measured in CCF. 1 CCF equals one hundred cubic feet or 748 gallons.

Daily Service Charge: This charge covers a portion of infrastructure and maintenance costs needed to ensure the water system is ready to serve customers 24 hours per day, 365 days of the year, and is computed on the actual number of days between meter readings.

Late Charge: Any water service which is delinquent in payment will be charged a one time amount of \$15.00 and a simple interest amount at the rate of 10% per annum on the unpaid balance.

Service Charge: There will be a minimum charge of \$50.00 to begin water service or to reconnect any meter to the system for nonpayment of a bill or any other reason. There is no service charge if the customer requires the meter shut off/turned on to repair leaks. Please call the office if you need the water turned off at the meter.

Fluoride: The District staff is available to answer any questions or concerns about the existence of fluoride in the water system. Information about fluoride can be found in the Consumer Confidence Report which is available online at the District's website or a copy can be obtained by calling the office.

HOW TO CONTACT THE KINNELOA IRRIGATION DISTRICT

Office and Mailing Address: 1999 Kinclair Drive, Pasadena, California 91107-1017

Telephone: (626) 797-6295 • Voice Mail: (626) 797-6295 • **24 Hour Emergency Service:** (626) 797-6295 Option "0"

Email: Kinneloa@outlook.com • Website: www.kinneloirrigationdistrict.info

EMERGENCIES...Call 911

(Sheriff / Police / Fire / Medical)

OTHER COMMUNITY PHONE NUMBERS

Arcadia Methodist Hospital (626) 898-8000
Fire, Los Angeles County Station 66 - Business (626) 798-3739
Fire, Los Angeles County - Business (323) 881-2411
Fire, Pasadena – Business (626) 744-4655
Huntington Memorial Hospital (626) 397-5000

Pasadena Unified School District (626) 396-3600
Police, Pasadena – Business (626) 744-4241
Public Works, Los Angeles County (626) 458-5100
Sheriff, Los Angeles County - Altadena, Business (626) 798-1131
California Highway Patrol (800) 835-5247

Comments

New Mailing Address

STREET _____

CITY _____ STATE _____ ZIP _____

DAY PHONE _____

EVENING PHONE _____

CELL PHONE _____ FAX _____

EMAIL _____

The Kinneloa Irrigation District: Formed in October of 1953 by Resolution of the Los Angeles County Board of Supervisors. It operates under the rules and regulations of Division 11 of the State of California Water Code and **is not under the jurisdiction of the Public Utilities Commission.**

Kinneloa@outlook.com

From: mel@kinneloirrigationdistrict.info
Sent: Monday, June 27, 2022 2:43 PM
To: kinneloa@outlook.com
Subject: Mailchimp Template Test - "CCR 2021"

Learn more about the sources and quality of your drinking water.

Is this email not displaying correctly?
[View it in your browser.](#)



IMPORTANT MESSAGE: Your 2021

Kinneloa Irrigation District Consumer Confidence

Report is now available. Please go to <https://kinneloirrigationdistrict.info>

to view your 2021 Consumer Confidence Report and learn more about the sources and quality of your drinking water. You must have Adobe Acrobat Reader or another similar program installed on your computer in order to view the report. This software is available for free at <https://get.adobe.com/reader/>.

If you would like a paper copy of the 2021 Consumer Confidence Report mailed to you, please call 626-797-6295 or send a request to customerservice@kinneloirrigationdistrict.info.

La NOTA: Este informe contiene información muy importante sobre su

agua potable. Tradúzcalo ó hable con alguien que lo entienda bien.

[forward to a friend](#)

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